

Details

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(630) 945-4089
Boulder, CO

Links

[Portfolio](#)
[LinkedIn](#)
[Codepen](#)
[Replit](#)
[Github](#)
[Medium](#)

Skills

Advanced
▮ JavaScript
▮ Handlebars, HTML, CSS
▮ Postman
▮ Communication
▮ Problem Solving
▮ Datadog, Observability
▮ Node.js

Intermediate
▮ React
▮ Tailwind CSS
▮ Git, Github
▮ OOD
▮ AWS, GCP

Education

**University of Illinois at
Urbana-Champaign**
Bachelor of Arts in Liberal Arts
& Sciences
2009 - 2013

Launch School
Software Engineering
2020

Elizabeth Fedak

Work Experience

Senior Mid-Market Solutions Engineer

Postman · Remote, CO · May 2024 to Present

- Partner with 4 Account Executives through full sales cycles to secure technical win through discovery, value demoing, and technical advising to help AE partners close deals between \$10k-\$150k ARR with stakeholders (IC to C-level)
- Drive cloud-native modernization initiatives that accelerate development workflows
- Awarded SE Impact Award Q2 '24 and Q3 '24
- Work cross-functionally on value proposition and enablement projects
- Provided guidance and training materials to new hires

Sales Engineer

Datadog · Denver, CO · September 2023 to May 2024

- Communicate complex technical concepts in a clear and concise manner to customers via demos, technical sessions, and guided trials
- Customize product demos based on technical discovery and unique customer pain points
- Collaborate closely with sales team to provide technical enablement and support

Software Engineer / Owner

Widget Pro · REMOTE · August 2020 to May 2024 · [Portfolio](#)

- Orchestrated the deployment of over 110 custom projects, involving API integrations, data transformations, and serverless function backends powering configurable web UIs
- Tech built using JavaScript, Node.js, React, Tailwind CSS, CSS, jQuery

Technical Writer

CodeCademy · REMOTE · Fixed-Assignment Contract in 2021 · [Writing](#)

- Wrote technical content and code challenges for a Learn Intermediate JavaScript course
- Topics included: Currying, Hoisting, Memory Management, Debugging Memory Issues

Technical Support Engineer

Duda · Louisville, CO & REMOTE · January 2020 to August 2020

- Completed 3,700+ support interactions per quarter while maintaining a 96.8%+ CSAT

Product Support

Google (TVC) · San Francisco, CA · June 2018 to May 2019

- Managed user and employee feedback, streamlined support systems, presented user metrics in team meetings, led a customer-facing help center project, optimized user feedback analysis processes, and developed internal website content, enhancing team visibility and support effectiveness – Gallery/Material team