

# LIZETTE DIMALANTA

DATA ENTRY OFFICER







# / CONTACT



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# / CAREER OBJECTIVE

Diversity in Tech Scholarship recipient and recent graduate of the Full-Stack Web Development Bootcamp at Coder Academy.

Prior government sector and IoT/SAAS startup experience in Administration, UX/UI Design, eCommerce and Social Media Marketing, including 3+ years leading teams in fast-paced and dynamic environments.

# / WORK EXPERIENCE

MAR 2023 - PRESENT

#### DATA ENTRY OFFICER

# VICTORIAN BUILDING AUTHORITY (VBA)

- Creating and maintaining database records for all new applicants and existing practitioners.
- Ensuring activities are carried out in line with relevant legislative framework in accordance with operational guidelines.
- Providing assistance with electronic and telephone enquiries from external and internal stakeholders.
- **Software Stack:** Microsoft Dynamics CRM, Salesforce, Cisco, Microsoft 365

OCT 2021 - MAY 2022 (8 mos)

# ADMINISTRATOR MONGER TECH

- Maintained business operations in an IoT, SaaS and hybrid B2B/B2C startup setting.
- Creation of e-commerce sites and social media content
- Conducted usability testing and research on SEO and user personas.
- Developed responsive and data-driven UX/UI designs using high-level prototypes and mockups.
- Oversaw organisational cash flow, budgets, receipts, wages and reports.
- **Software Stack:** Quickbooks, Xero, Adobe Xd, Photoshop, Figma, Facebook, Instagram, Shopify, Ebay, Amazon

# / EXPERTISE

#### **INFORMATION TECHNOLOGY**

**Programming**: HTML, CSS, Python, PostgreSQL, Flask, Javascript and MERN (MongoDB, Express, React, Node.js)

**Other Skills**: UX/UI Design, Hardware, Network and Software Configuration, Diagnosing and Troubleshooting

## OTHER SKILLS

Customer Service, Written & Verbal Communication, CRM, Social Media Marketing, Bookkeeping, Market Research, SEO and e-Commerce.

## / EDUCATION

AUG 2022 — FEB 2023 (6 mos)

DIPLOMA OF IT CODER ACADEMY

NOV 2017 (9 mos)

**DIPLOMA OF BUSINESS**PRESTIGE SERVICE TRAINING (PST)

2013 — 2017

CERTIFICATE OF EDUCATION SOUTHPORT STATE HIGH SCHOOL

## / VOLUNTEERING

## **CAMPAIGN ADVOCACY VOLUNTEER**

THE ROYAL MELBOURNE HOSPITAL

• Raised over \$41,000 AUD to upgrade facilities for the Royal Melbourne Hospital Community Clinic.

# 2022 VICTORIAN ELECTION: CAMPAIGN ADVOCACY VOLUNTEER EXERCISE & SPORTS SCIENCE AUSTRALIA

- Created media release towards 2022
   Victorian Elective candidates [<u>LinkedIn</u>].
- Advocated to increase priority to exercise services and long-term illness prevention.