

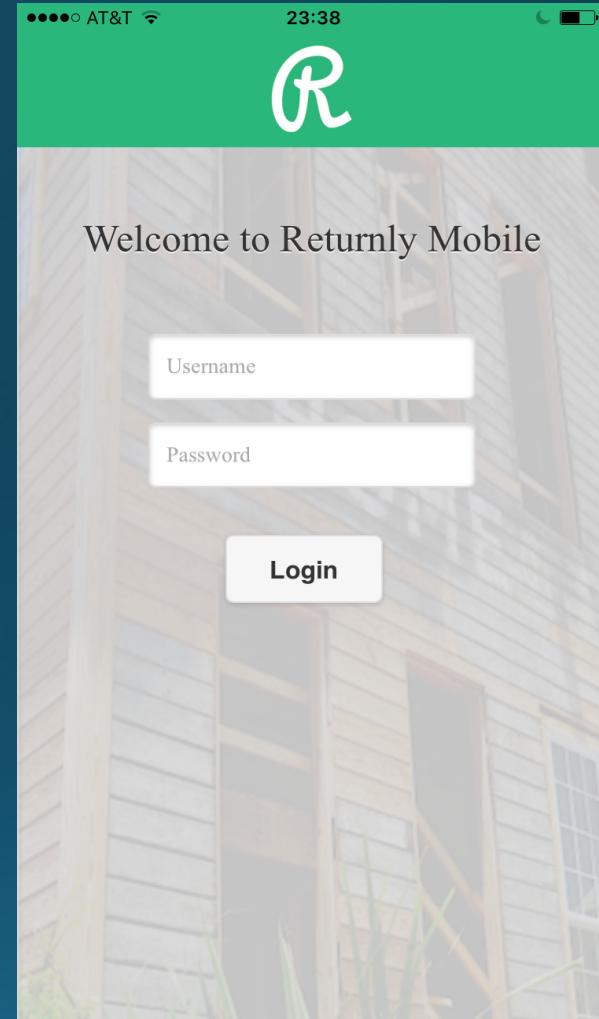
Mobile App UI Design

By Li Yin

“Enable warehouse personnel to conveniently give feedback for packages which will be taken as input parameters for refund calculation”



Welcome Page

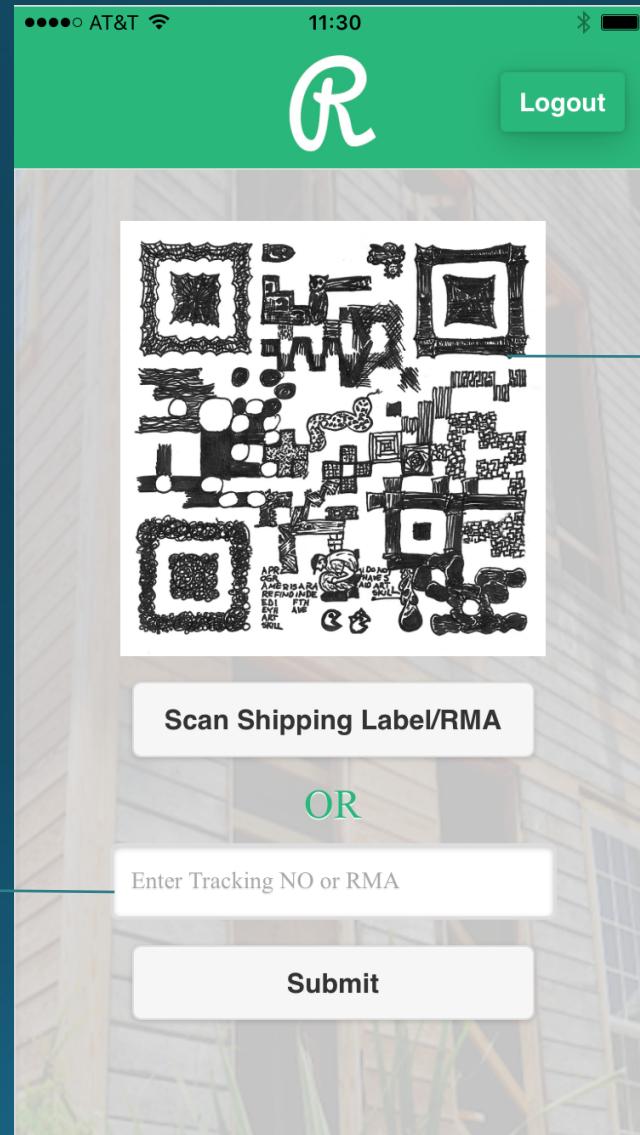


Page 1: Login
[Transcript L82–L86]

Page2: Retrieve Package Info

- ❖ 1st Option: Scanning [Transcript L27- L31]
- ❖ Back up : Manual Input

User can input tracking number / RMA manually if scanner is not available



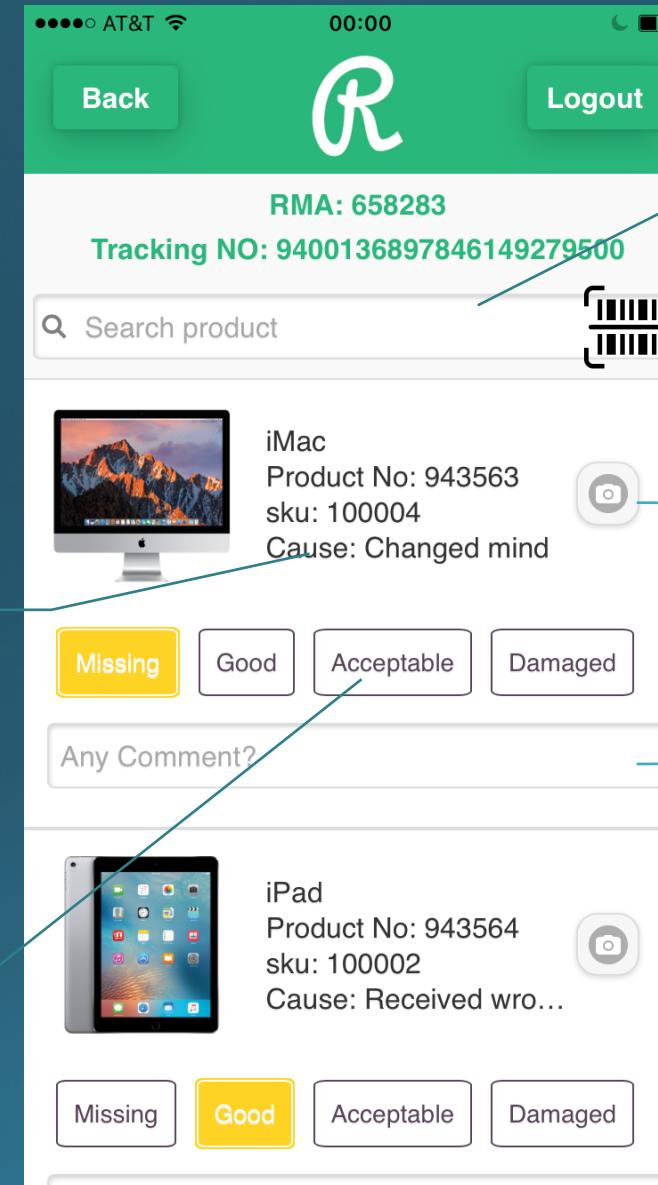
Scanner Area

Page3: List Package Info and Collect Feedback for each Item

1. Overall Layout - A simple list: the most efficient to display information, requires the least clicks to give feedback

2. Customized Info Panel

3. Classified Feedback
[Transcript L54 - L67]

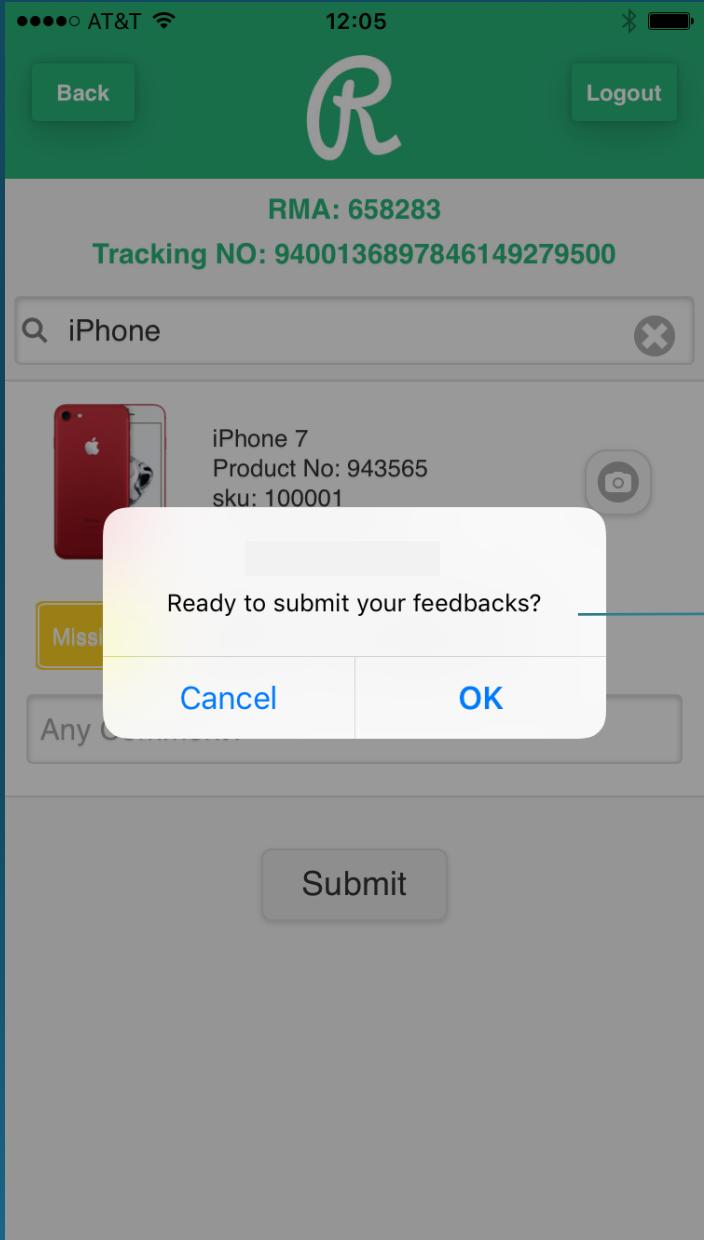


4. Keyword Search Bar

5. Scanner for Search Product

6. Photo & Comment Feedback (Optional)

Page4: Confirmation



Simple popup dialog to
ask for confirmation
(Error Prevention)

Future Suggestions

- Separation between Returnly system and warehouse management system.

What we can do: Integration. Update both systems when feedback is submitted from Returnly's mobile App.

- Corner Use Case

What we can do: Provide special report channel to merchants' CRM system.