# NDUKA OGECHI ELIZABETH

Address: 13 King Solomon Street, Iyewo Estate, Araromi Bus/Stop,
Lagos State, Nigeria.

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#### **PERSONAL DATA:**

**Date of Birth:** 25<sup>th</sup> December 1992

**Sex:** Female

Marital Status: Single

**Nationality:** Nigerian

**State of Origin:** Anambra State

**Local Govt. Area:** Nnewi North

### **OBJECTIVES**

To achieve excellence in assigned duties and obligation in a team or as an individual for the progress of the organization, support all strategies developed to achieve the organizational goal. To give my best as an intelligent dedicated individual who is always ready to learn new skills.

#### **EDUCATION BACKGROUND**

*	Vicolas Nursery and Primary School	1995 - 2001
	(First School Leaving Certificate)	
*	Grand school International (Secondary School Diploma)	2004 - 2010
	CY Peculiar computer School (Diploma in Desktop Publishing)	2012 - 2013

#### WORKING EXPERIENCE

☐ Mickadu Nigeria Limited 2014 - 2015

Post Held: Receptionist

#### JOB DESCRIPTION

- Receiving clients from the front desk
- Receiving records and documentation of payments made on daily transactions
- Recording of data on computer

#### ☐ All Seven Real Estate Investment

2015 - 2017

Post Held: Senior Sales Executive

#### **JOB DESCRIPTION**

- Researching and analyzing sales options.
- Maintaining quality service by enforcing organization standards.
- Maintaining relationship with clients by providing support, information, and guidance
- Researching and recommending new opportunities and service improvement.
- Contributing to sales team effort by accomplishing related results as needed.

### **□** Opal Gardens Estates Limited

2017 - 2019

Post Held: Customer Service Manager

#### **JOB DESCRIPTION**

- Helping to build good customer relations
- Arranging staff meetings
- Handling complaints and queries (from customers and staff)
- Sorting security issues
- Arranging promotional events
- Recruiting staff and doing appraisals
- Training and development
- Financial responsibilities

# ☐ Yeebia Online Store (yeebia.com)

2019

Post Held: I.T Support

### **JOB DESCRIPTION**

- Installing and configuring computer hardware; software, systems, printers and scanners
- Monitoring and maintaining computer systems and networks
- Responding in a timely manner to service issues and requests
- Providing technical support across the company

# **HOBBIES**

Reading, Traveling, Meeting People

# **REFEREES**

On Request