

User Stories

We created some user stories to see what features we would need to implement. We Thought about these use stories from both users' perspective: As a user (An everyday user of the app). As a service provider (someone completes the posted jobs). As a client (someone who posts their jobs that they need to be completed).

- As a user, I want to be able to securely create an account to use the system.
- As a user, I want to be able to login to my account securely and easily.
- As a user, I want to be able to change my password should I forget it.
- As a user, I want to be able to edit my details in the system, for example if my email or phone number changes.
- As a user, I want to be able to easily update my profile so that I can display any of my skills, or if I learn a new skill, I want to be able to easily add it
- As a user, I want to be able to chat to the person, who is either completing my job or who I am doing a job for, to organise a time to complete the job and negotiate a price.
- As a user, I want to be able to search for specific jobs to see what has been posted.
- As a user, I want to make sure that my personal information is private until I choose to share it with someone if necessary.
- As a service provider, I want to be able to view a range of jobs easily so that I can choose and apply for the jobs which best suit my skills.
- As a service provider, I want to be able to view the reviews on the profile of the person that is hosting a job.
- As a service provider, I want to be able to view which jobs are close to my area.
- As a service provider, I want to be able to see if the equipment for the job is provided.
- As a service provider, I want to be able to get recommended jobs that I have the skills required.
- As a client, I want to be able to leave a view on the user that completes my jobs so I can let others know if they completed the job well/ to a good standard.
- As a client, I want to be able to view the reviews on other users' profiles so I can see how well they have completed their previous jobs.
- As a client, I want my address to be hidden from the service provider until I have accepted their application.
- As a client, I want to be able to view everyone that has applied to my job, so I can choose the best candidate for the job.