

LISA KANDLE

UX Designer

CONTACT

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Union, Oregon

SKILLS

Figma
Adobe XD
Interviewing
Researching
Wireframing
Prototyping
Active Listening
Attention to Detail
User Testing
Empathy
Website Accessibility
Persona Development
Organization

EDUCATION

CareerFoundry UX Design
Bootcamp

2023-2024

Certification in UX Design
Specialization in Frontend
Development

Eastern Oregon University

2020-2022

BA in Psychology

Blue Mountain Community
College

2018-2020

AA Transfer Degree

SUMMARY

UX Designer blending a foundation in psychology with extensive customer service experience and a grasp of business operations. Known for adaptability and committed to innovating and delivering effective solutions that address customer needs.

PROJECTS

Expert Response Project

CareerFoundry | Nov 2023 – Jul 2024

- Led the application of the user-centered design process and adopted a mobile-first approach to develop a responsive web app aimed at providing instant virtual access to professional advice across various fields.
- Conducted user research, created wireframes and prototypes, and iteratively tested designs to ensure intuitive usability and seamless user interaction.
- Emphasized accessibility and inclusivity to accommodate diverse user needs, ultimately enhancing the user experience and satisfaction.

EXPERIENCE

Accounts Payable Specialist

Tri-County Equipment | Jan 2023 – Present

- Managed financial processes crucial to project viability and stakeholder communication, including processing, verifying, and reconciling invoices.
- Maintained meticulous records for tax purposes, demonstrating attention to detail and organizational skills.

Member Advocate

Old West Federal Credit Union | July 2022 – Jan 2023

- Facilitated seamless customer transactions through effective communication and user-centered service delivery, ensuring smooth bank deposits, withdrawals, and transfers.
- Applied empathy and active listening to understand customer needs, enhancing user experience and satisfaction.