| Llaryz Collins  Contact: 0455632002 |Email: [llaryzc02@gmail.com|](mailto:llaryzc02@gmail.com|) Gold Coast, Queensland | | | |
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| Professional Summary | I’m a very motivated student studying a Bachelor of Information Technology, my chosen major is Computer Science with the hopes of entering Web Development or a career in Cyber Security because I enjoy designing the certain look of things and I like to be organised, and with cyber security I understand that technology such as AI is the future and there will always be cyber threats many users will come across. I would like to be one of those people who minimise or stop such threats, I would also like to be a part of a community who shares the same goals and views as I do. I would like to contribute my knowledge of HTML and CSS and my determination and willingness to complete a project to a company that would be willing to take a chance on me in order to further develop my skills and experience as a developer. | |
| Education | * Southport State Highschool (Highschool Diploma) * Prestige Service Training (Business Diploma)   Queensland University of Technology   * Bachelor of Information Technology and Interaction Design   (Currently in third year) | |
| Key Skills | * Attention to detail. * Great communication skills (both verbally and written) * Great customer service * Takes initiative | * Efficient in Microsoft office * Organisation skill * Knowledge of python basics * Knowledge of C# * Some knowledge of HTML |
| Experience | Village Roadshow Theme Parks Trainee, November 2018 – December 2019  Concierge Porter/Desk Controller, December 2019 – Still employed.   * Greet guest upon arrival/ when leaving. * Directed calls to appropriate departments. * Responded to guest enquiries/needs and provided a solution. * Handled guest express checkouts. * Handled room charge bills. * Use of Microsoft applications such as Excel, Word, and Teams * Dealt with hub operation system. * Dealt with bookings e.g., transportation | |
| References | Guest Exp Manager: Krityona Mehrotra | 0466400259 | [Krityona\_Mehrotra@vrtp.com.au](mailto:Krityona_Mehrotra@vrtp.com.au)  Concierge Supervisor: Nayara Mathia | 0404 263 030 | Nayara\_Mathia@vrtp.com.au  Concierge Manager: Gabriel Gomes | 0451 129 917 | [Gabriel\_Gomes@vrtp.com.au](mailto:Gabriel_Gomes@vrtp.com.au) | |