DATE **07 FEBRUARY 2024**

TO ALL PHT OPERATIONS & CONCERNED DEPARTMENTS

FROM **OPERATIONS**

SUBJECT PHAT PHO NEW MENU ITEM & PORTIONS

TAG-OPS-MA-2024-004

Please be informed that Pho has added new menu items and will launch improved items effective 05 FEBRUARY 2024.

NEW MENU ITEMS	IMPROVED PORTIONS
BAHN XEOGAI LAN WITH GARLIC	CLAYPOT STYLE CHICKENCLAYPOT STYLE PORK BELLY

SPIELS

FOR IMPROVED PORTIONS

Guest: Oh! Portion seems less now.

Staff: "Adjustments were made so you can still enjoy our dishes alone or in a group".

If guest will ask deeper on why it was lessened;

"We've tweaked the recipe and this was the best ratio that does not sacrifice taste or quality."

FOR NEW MENU ITEMS

Guest: What is GAI LAN WITH GARLIC?

Staff: "It's a wok-fried chinese broccoli with light sauce and fresh herbs."

Guest: What is BAHN XEO?

Staff: "It is a savory crispy version of a crepe. Good for sharing and to begin your meal with."

Note: Best way to eat with bare hands; wrap a slice of crepe with lettuce and veggies, then dip into the sauce provided.

PHT OPERATIONS: Include this memo in your briefing and cascade accordingly. Perform mock up service. Let me know if you have any clarifications.

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