16 JANUARY 2024 DATE

TO ALL ABC OPERATIONS & CONCERNED DEPARTMENTS

FROM MARKETING DEPARTMENT SUBJECT ABC 16 OZ TALL PET CUPS

RNO-MKTG-MA-2023-03

Please be informed that a new ABC 16 oz tall pet cup with the logo will be released across all ABC outlets on 22 JANUARY 2024. Attached below are actual photos and designated usage of the cup for your reference.

	NEW CUP & SIPPY LID	NEW CUP & DOME LID
YES	Fresh Juices, Brunch Cocktails, Our Smoothie	Coffee Jelly, Mocha, Java Chip, Salted Caramel
NO	Okinawa Latte	Our Smoothie
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NOTE:

- New ABC 16 OZ pet cups shall be used for all ABC Full Service and coffee shops on 22 JANUARY 2024.
- Once rolled out, no old pet cups without print should be used in the stores.

SPIEL

Guest: Oh! Your cup is different?

Staff: Yes indeed, just the design though. The volume is exactly the same.

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ABC OPERATIONS: Include this memo in your briefing and cascade accordingly. Please note the size change and adjust the calibration of cold beverages accordingly.

SUPPLY CHAIN: Please cascade ordering and charging specifications to Brand Heads.

SYSTEMS: Kindly update POS naming conventions if necessary.

Let me know if you have any clarifications.

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