Luis M. Gómez

Address: 212 Clark Street Apt 2
New Britain, CT 06051

Phone Num: 860-518-2298
860-518-2166

Email: lmgom875@gmail.com

Website:

www.linkedin.com/in/lumgolo-59977a124

EDUCATION

GA Computer and Electronic Device Repair

Columbia Central University   2015

Bachelor of Technology, Networking, and Security

Columbia Central University   2018

CERTIFICATION

- ✓ CompTIA A+ Cer– 2016
- ✓ Code 73Z1BD3GEL1EKM7H
- ✓ Verify at: http://verify.CompTIA.org

EXPERIENCE

02/16 – 10/18

Technology Help Desk Support

TECHS

Windows Server 2012 R2 ADDS, File Server, Web App. Office 365 suits, training, and support. Users training and support of new technology. Buy, Repair and Maintenance of technology devices. Routers, Switches and network infrastructure maintenance and troubleshooting. Creation of templates for the process of digitalization documents. Provide technology's solutions to different office departments.

09/15 –02 /16

Computer, Cell Phone, and Electronic Device Technician

East Paw Shop

Erase, installation and upgrade of different device OS. Repair and rebuild devices for sale. Manage all electronic device. Creation and maintenance of database inventory. Maintenance of routers, switches, computers, and CCTV devices.

12/14 – 5/15

Technology Specialist

Boagame Taxi

Administration and maintenance of all technology infrastructure. Avaya voice over IP phone troubleshooting, Taxi deploy software administration. Regular office procedures.

KEY POINTS

- Excellent Customer Service Skills.
- Leadership Skills.
- Punctuality, Responsibility, Commitment.
- Work Under Pressure.
- Fast Learning of New Tasks.
- Full-Time Availability.

ABILITIES

- Windows Server 2012 or 2016
- Network, Routing, Switch
- Network and Device Security
- Windows 7, 8 and 10
- Linux, IOS, Android
- Computer Maintenance
- Computer Troubleshoot and Repair
- Printers Maintenance
- English/ Spanish
- Basic Programming Language: C#, C++, JavaScript, VB, Python
- Basic database: SQL, Access, MySql

![CompTIA]

Luis M Gomez Lopez

has successfully completed the
requirements to be recognized as

CompTIA

A+

CERTIFIED · CE

COMPTIA OFFICIAL GLOBAL
CERTIFIED
SKILL CERTIFICATION

COMP0010209711885
CANDIDATE ID

June 28, 2016
CERTIFICATION DATE
EXP DATE: 06/28/2019

TODD THIBODEAUX, PRESIDENT & CEO