

**Jose Osv. Morillo Villar****Professional Summary**

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- More than 10 years of IT experience.
- Basic knowledge about Software Development Fundamentals and programming logic.
- Good knowledge and expertise in entire Software Development Life Cycle - Requirement analysis, Design and Testing.
- Responsible for writing and evaluating application test plan with industry standard test tools and scripting languages.
- Good at Solving Problems.
- Basic knowledge and expertise in Automation functionalities with selenium.
- Possess a good knowledge of gathering / analyzing business requirements.

**Technical Skill set**

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- **Databases:** MySQL, SQL Server.
- **Languages/Tools:** Javascript, C#, ASP .NET, Visual Studio, Microsoft SQL Management Studio, Azure Devops, GIT (VS Basics), Office Suite.
- **OS:** Windows.

**Education & Certifications**

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**Computer Science**

UCSD(Universidad Catolica de Santo Domingo 2014 – Present).

**ITLA (Insituto Tecnologico de las Americas.)**

CCNA Suite

Programing Introduction 2015

Diplomate Java Script 2018

**English**

ICDA( Insituto Cultural Dominico Americano)

**Work Experience**

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**QA Engineer II (ABI Project)****March 2017- Actual**

**Newtech**, Santo Domingo, Dominican Republic

Newtech is the leading information technologies and business processes outsourcing firm in the Dominican Republic.

**Responsibilities:**

- Report Status of assigned Test Cases and scenarios – update in Azure DevOps daily
- Perform and report health checks with each build or patch and actively work to resolve issues.
- Generate and follow up assigned IR Reports. Use Azure DevOps task matrix to help ensure timely completion of tasks
- Ensures that defects are followed up quickly by development and test resources alike. Escalates on a timely basis, aggressively pursues resolution. Ensures help desk is informed of user impacting defects and any work arounds. Works with business partners to mitigate the impact of defects in production.
- Follows the Methods and Procedures requirements for IR (Bug) Management.
- Ensures that status of all work is communicated to partners in standard format reports, as well as any informal communications such as Skype for Business, phone calls, email.
- Demonstrates a visible dedication to understanding the user community's needs and working to ensure the Customer will see Newtech as the Communications provider of choice.
- Proactively ensures that the customer experience will be a positive one. Sample behaviors include aggressive negative testing and natural life cycle modeling.

**Technologies/Tools**

**Technologies:** Java, C#, Selenium, Azure Devops, Git.

**QA Engineer I (Verizon Project)**

**November 2013 – March 2017**

- Report Status of assigned Test Cases and scenarios – update in Azure DevOps daily
- Generate and follow up assigned IR Reports. Use Azure DevOps task matrix to help ensure timely completion of tasks
- Ensures that defects are followed up quickly by development and test resources alike. Escalates on a timely basis, aggressively pursues resolution. Ensures help desk is informed of user impacting defects and any work arounds. Works with business partners to mitigate the impact of defects in production.
- Cobol Automation o VZ450 application.
- Proactively ensures that the customer experience will be a positive one. Sample behaviors include aggressive negative testing and natural life cycle modeling.
- POC(Point of Contact): Invoice System CBFE & RAPIDs.
- Proactively ensures that the customer experience will be a positive one. Sample behaviors include aggressive negative testing and natural life cycle modeling.

**Technologies/Tools**

**Technologies:** Verizon Application, Office Suite, VZ450 application.

**Work Experience**

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**Release Lead**

**August 2012 – October 2013**

**Position Logic**, Santo Domingo, Dominican Republic

Company with a platform that integrates virtually every signaling device into our scalable, cloud-based hub from which all devices can be monitored—in real time—anywhere in the world.

**Responsibilities:**

- Release Manager create schedule and order for client new code deployment into their platform, update, fixed, client special request included.
- Deployment Manager flow organize a healthy flow of deployment to maintain the stability of the platform and the continuity of the normal work.
- Quality Assurance, test all devices and platform behavior to ensure the full and proper functionality of the web platform.
- Code Reviewer (C# & SQL) identify major and minor code injection for fixes, updates, implementation to the platform to ensure ensure the full and proper functionality of the platform.
- Account Manager (End user advisor) talk to the client and together review, verify and process the new requirement that it has for his platform.
- Technical support & platform infrastructure validate all tracking device well fully operational and implemented..

**Technologies/Tools**

**Technologies:** Office Suite, C#, Microsoft SQL Management Studio, In House Program.