

SHAKA

SENAJI

WEB Developer

Skills

Contact Information

00614, Wangige,
Kabete, Kiambu

0704210555
snjishaka@gmail.com

Experience

Noip Agencies / Ict Technician

March 2019 - 2022, Nairobi

- Provided technical support to educational institutions, high schools, by configuring computer networks, installing operating systems, and troubleshooting hardware and software issues.
- Collaborated with IT teams to implement security improvements and ensure optimal performance.
- Repair and maintain computers, printers, scanners and photocopiers.
- Installation, update software, Operating systems and programs.
- Network expansion.

Dove Adventures / Travel Coordinator

January 2020 - March 2021, Ruaka

- Researched travel destinations, negotiated with vendors, and prepared detailed itineraries for group tours, ensuring exceptional customer satisfaction.
- Managed bookings, transportation arrangements, and accommodation logistics, optimizing cost-efficiency and quality of services.
- Organized memorable travel itineraries for clients

Nairobi Municipal Council / ICT Technician intern

January 2024 - March 2024, Nairobi

- Assisted in the installation, configuration, and maintenance of computer systems, including operating systems, software applications, and network equipment.
- Provided technical support to end-users, diagnosed and resolved hardware and software issues, and documented troubleshooting procedures.
- Repair and maintain computers, printers, scanners and photocopiers.
- Installation, update software, Operating systems and programs.
- Network expansion.

Education

Inyali Primary School / Kcpe Certification

January 2005 - November 2013, Vihiga County

Saint Peter's High School/ High School Certification

March 2014 - November 2018, Mumias

Saint Paul's University/ Bsc Computer Science

March 2019 - Ongoing, Limuru

□ Expected Nov

Relevant Coursework:

- Data Structures
 - Algorithms
 - Web Development
 - Database Management
 - Operating Systems
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References

- **Noip Agencies**

Pinto Kisambi 0722407448

- **Nairobi Municipal Council / ICT Technician**

Damaris Kimata +254 723 480967

- **Dove Adventures / Travel Coordinator**

Kelly Kiteki +254 712 706714

Additional Information

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- Date of Birth: April 10, 1999
 - Nationality: Kenyan
 - Languages: Fluent in English, Swahili

Certifications

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- Certified **Business Analyst (Excel)**, Simplilearn (in partnership with Google), 27th May 2024
 - Certified **Gemini (AI) in Docs** Professional, Simplilearn (in partnership with Google), 19th May 2024