



# **OpenStack Admin User Guide**

current (2015-01-11)

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OpenStack is an open source cloud computing platform for public and private clouds. A series of interrelated projects deliver a cloud infrastructure solution. This guide shows OpenStack admin users how to create and manage resources in an OpenStack cloud with the OpenStack dashboard or OpenStack client commands.

This guide documents OpenStack Juno, OpenStack Icehouse, and OpenStack Havana releases.



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# How can I administer an OpenStack cloud?

As an OpenStack cloud administrative user, you can manage tenants, known as *projects*, users, services, images, flavors, and quotas.

The examples in this guide show you how to perform tasks by using the following methods:

- OpenStack dashboard. Use this web-based graphical interface, code named horizon, to view, create, and manage resources and services.
- OpenStack command-line clients. Each core OpenStack project has a command-line client that you can use to run simple commands to view, create, and manage resources and services in a cloud and automate tasks by using scripts.

You can modify these examples for your specific use cases.

In addition to these ways of interacting with a cloud, you can access the OpenStack APIs directly or indirectly through cURL commands or open SDKs. You can automate access or build tools to manage resources and services by using the native OpenStack APIs or the EC2 compatibility API.

To use the OpenStack APIs, it helps to be familiar with HTTP/1.1, RESTful web services, the OpenStack services, and JSON or XML data serialization formats.

### Who should read this book?

This book is written for administrators who maintain and secure an OpenStack cloud installation to serve end users' needs. You should have years of experience with Linux-based tools for system administration. You should also be familiar with OpenStack basics, such as managing projects and users, troubleshooting, performing backup and recovery, and monitoring. For more information, see the *OpenStack Operations Guide*.

# **Conventions**

The OpenStack documentation uses several typesetting conventions.

### **Notices**

Notices take these forms:



#### Note

A handy tip or reminder.



#### **Important**

Something you must be aware of before proceeding.



### Warning

Critical information about the risk of data loss or security issues.

### **Command prompts**

\$ prompt Any user, including the root user, can run commands that are prefixed with

the \$ prompt.

# prompt The root user must run commands that are prefixed with the # prompt. You

can also prefix these commands with the sudo command, if available, to run

them.

# **Document change history**

This version of the guide replaces and obsoletes all earlier versions.

The following table describes the most recent changes:

Revision Date	Summary of Changes		
October 15, 2014	For the Juno release, this guide has been edited for clarity.		
April 17, 2014	<ul> <li>For the Icehouse release, this guide has been updated with changes to the dashboard plus the moving of the command reference appendix as indicated below.</li> </ul>		
January 31, 2014	Remove the command reference appendix. This information is now in <i>OpenStack Command Line Interface Reference</i> .		
October 17, 2013	Havana release.		
August 31, 2013	First edition of this document.		

# 1. Dashboard

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As a cloud administrative user, the OpenStack dashboard lets you create and manage projects, users, images, and flavors. You can also set quotas and create and manage services. For information about using the dashboard to perform end user tasks, see the *OpenStack End User Guide*.

# Log in to the dashboard

The dashboard is available on the node with the nova-dashboard server role.

- 1. Ask the cloud operator for the host name or public IP address from which you can access the dashboard, and for your user name and password.
- 2. Open a web browser that has JavaScript and cookies enabled.



#### Note

To use the Virtual Network Computing (VNC) client for the dashboard, your browser must support HTML5 Canvas and HTML5 WebSockets. The VNC client is based on noVNC. For details, see noVNC: HTML5 VNC Client. For a list of supported browsers, see Browser support.

3. In the address bar, enter the host name or IP address for the dashboard.

https://ipAddressOrHostName/



#### Note

If a certificate warning appears when you try to access the URL for the first time, a self-signed certificate is in use, which is not considered trustworthy by default. Verify the certificate or add an exception in the browser to bypass the warning.

4. On the **Log In** page, enter your user name and password, and click **Sign In**.

The top of the window displays your user name. You can also access **Settings** or sign out of the dashboard.

The visible tabs and functions in the dashboard depend on the access permissions, or *roles*, of the user you are logged in as.

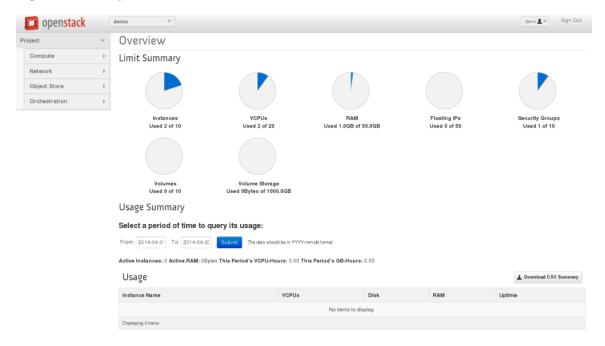
- If you are logged in as an end user, the Project tab is displayed.
- If you are logged in as an administrator, the Project tab and Admin tab are displayed.

# OpenStack dashboard—Project tab

Projects are organizational units in the cloud, and are also known as tenants or accounts. Each user is a member of one or more projects. Within a project, a user creates and manages instances.

From the **Project** tab, you can view and manage the resources in a selected project, including instances and images. You select the project from the **CURRENT PROJECT** list at the top of the tab.





From the **Project** tab, you can access the following tabs:

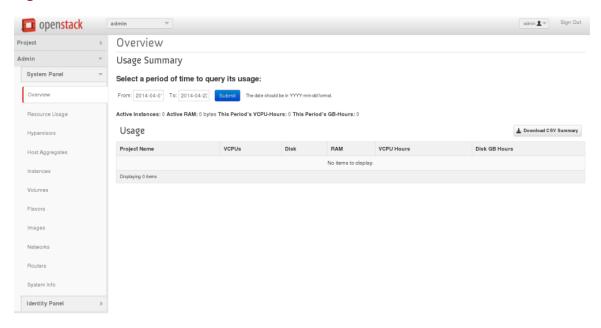
Compute tab			
Overview View reports for the project.			
Instances  View, launch, create a snapshot from, stop, pause, or reinstances, or connect to them through VNC.			

Compute tab					
Volumes Use the following tabs to complete these tasks:					
	Volumes	View, create, edit, and delete volumes.			
	Volume Snapshots	View, create, edit, and delete volume snapshots.			
Images	View images and instance snapshots created by project users, plus any images that are publicly available. Create, edit, and delete images, and launch instances from images and snapshots.				
Access & Security	Use the following tabs	s to complete these tasks:			
	Security Groups	View, create, edit, and delete security groups and security group rules.			
	Key Pairs	View, create, edit, import, and delete key pairs.			
	Floating IPs Allocate an IP address to or refrom a project.				
	API Access	View API endpoints.			
	Network ta	ab			
Network Topology	View the network top	ology.			
Networks	Create and manage public and private networks.				
Routers	Routers Create and manage subnets.				
Object Store tab					
Containers Create and manage containers and objects.					
Orchestration tab					
Stacks	Use the REST API to orchestrate multiple composite cloud applications.				

# **OpenStack dashboard—Admin tab**

Administrative users can use the **Admin** tab to view usage and to manage instances, volumes, flavors, images, projects, users, services, and quotas.

Figure 1.2. Admin tab



#### Access the following categories to complete these tasks:

	System Pa	anel tab			
Overview View basic reports.					
Resource Usage	ge Use the following tabs to view the following usages:				
	Daily Report	Daily Report View the daily report.			
	Stats	View the statistics of all resources.			
Hypervisors	View the hyperviso	or summary.			
Host Aggregates	View, create, and eability zones.	View, create, and edit host aggregates. View the list of availability zones.			
Instances	and delete running but not all, project	View, pause, resume, suspend, migrate, soft or hard reboot, and delete running instances that belong to users of some, but not all, projects. Also, view the log for an instance or access an instance through VNC.			
Volumes	View, create, edit,	View, create, edit, and delete volumes and volume types.			
Flavors		View, create, edit, view extra specifications for, and delete flavors. A flavor is size of an instance.			
Images	View, create, edit p	View, create, edit properties for, and delete custom images.			
Networks	View, create, edit p	properties for, and delete networks.			
Routers	View, create, edit p	View, create, edit properties for, and delete routers.			
System Info	Use the following t	Use the following tabs to view the service information:			
	Services	View a list of the services.			
	<b>Compute Services</b>	View a list of all Compute services.			
Network Agents View the network agents.					
	<b>Default Quotas</b> View default quota values. Quotas are hard-coded in OpenStack Com-				

System Panel tab				
pute and define the maximum allow- able size and number of resources.				
Identity Panel tab				
<b>Projects</b> View, create, assign users to, remove users from, and delete projects.				
Users	View, create, enable, disable, and delete users.			

# Manage projects and users

As an OpenStack cloud administrator, you manage both projects and users, which can be managed independently from each other. Projects, also known as *tenants* or *accounts*, are organizational units in the cloud to which you can assign users. Users also have roles that determine their level of access to the project, and may have different roles in different projects.

When the cloud is initially created, the operator defines at least one project, user, and role.

As an administrator, you can create additional projects and users as needed. This section documents the following project and user administration tasks:

- Adding, updating, and deleting projects and users.
- Assigning users to one or more projects, and changing or removing the assignment.
- Enabling or temporarily disabling a project or user.

You can also change quotas at the project level. For information, see the section called "View and manage quotas" [23].

# Create a project

- 1. Log in to the dashboard and choose the **admin** project from the **CURRENT PROJECT** drop-down list at the top of the screen.
- In the Admin tab, open the Identity Panel and click on Projects.
- 3. Click Create Project.
- 4. On the **Project Info** tab in the **Create Project** window, enter a name and description for the project. By default, the project is enabled. See the section called "Consequences of disabling projects" [7].
- 5. On the **Project Members** tab, add members to the project.
- 6. On the **Quota** tab, edit quota values. For information about quotas, see the section called "View and manage quotas" [23].
- 7. Click **Create Project**.

The **Projects** list shows the project, including its assigned ID.

# **Update a project**

You can update a project to change its name or description, and enable or temporarily disable it.

In the Admin tab, open the Identity Panel and click on Projects.

- 2. Select the project that you want to update.
- 3. In the **More** drop-down list, click **Edit Project**.
- 4. In the **Edit Project** window, you can update a project to change its name or description, and enable or temporarily disable it.

By default, the project is enabled. To temporarily disable it, clear the **Enabled** check box. To enable a disabled project, select the **Enabled** check box.

Click Save.

### **Consequences of disabling projects**

When you disable a project, it has the following consequences:

- In the dashboard, users can no longer access the project from the **CURRENT PROJECT** drop-down list on the **Project** tab.
- Users who are members of only the disabled project can no longer log in.
- You cannot launch instances for a disabled project. Instances that are already running are not automatically terminated though—you must stop them manually.
- The data for a disabled project is maintained so that you can enable the project again at any time.

### Modify user assignments for a project

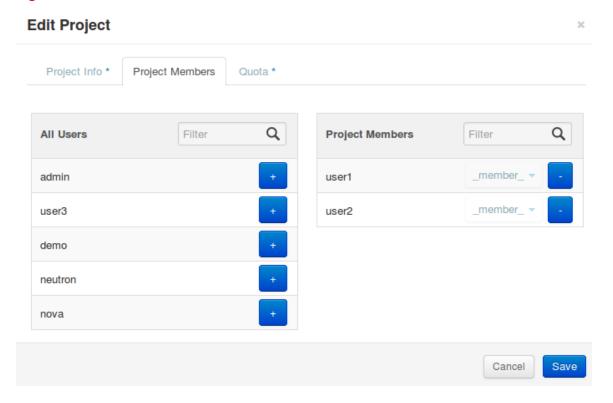
When you create users, you must assign them to a primary project as described in the section called "Create a user account" [8]. You can assign users to additional projects or update and remove assignments.

- 1. In the Admin tab, open the Identity Panel and click on Projects.
- 2. Click the **Modify Users** button for the project that you want to modify.

The **Edit Project** window shows the following lists of users:

- All Users. Users that are available to be assigned to the current project.
- Project Members. Users that are assigned to the current project.

Figure 1.3. Edit the users list



3. To assign a user to the current project, click + for the user.

The user moves from the All Users list to the Project Members list.

4. To remove a user from the current project, click the - button for the user.

The user moves from the **Project Members** list to the **All Users** list.

5. Click Save.

### **Delete projects**

- 1. On the **Admin** tab, click the **Projects** category.
- 2. Select the projects that you want to delete.
- 3. Click **Delete Projects** to confirm the deletion.



#### Warning

You cannot undo the delete action.

#### Create a user account

When you create a user account, you must assign the account to a primary project. You also have the option of assigning the account to additional projects. Before you can delete a user account, you must remove the user account from its primary project.

- 1. Log in to the dashboard and choose the **admin** project from the **CURRENT PROJECT** drop-down list at the top of the screen.
- 2. In the **Admin** tab, open the **Identity Panel** and click on **Users**.
- 3. Click Create User.
- 4. In the **Create User** window, enter a user name, email, and preliminary password for the user. Confirm the password.

Select a project from the Primary Project drop-down list.

Choose a role for the user from the Role drop-down list. Default is Member.

5. Click Create User to confirm your changes.

Respond to the prompt to remember the password for the user.

The dashboard assigns an ID to the user, and the user appears in the **Users** category.

### Disable or enable a user

When you disable a user account, the user can no longer log in. However, the data for the user is maintained so that you can enable the user again at any time.

- 1. In the Admin tab, open the Identity Panel and click on Users.
- 2. Locate the user that you want to disable or enable in the Users list.
- 3. In the **More** drop-down list, select **Disable User** or **Enable User**.

In the **Enabled** column, the enabled value updates to either True or False.

#### **Delete users**

- 1. On the **Admin** tab, select the **Users** category.
- 2. Select the users that you want to delete.
- 3. Click **Delete Users**.
- 4. In the Confirm Delete Users window, click Delete Users to confirm the deletion.

# Manage project security

Security groups are sets of IP filter rules that define networking access and are applied to all instances within a project. Group rules are project-specific; project members can edit the default rules for their group and add new rule sets.

All projects have a default security group that is applied to any instance that has no other defined security group. When unmodified, the default security group denies all incoming traffic and allows only outgoing traffic to your instance. A common use case is to edit the

default security group to permit SSH access and ICMP access, so that users can log into and ping instances.



#### Note

For information about updating global controls on the command line, see the section called "Manage project security" [41].

#### Create a security group

- 1. Log in to the dashboard as a project member.
- 2. Select a project from the drop-down menu at the top of the screen.
- 3. On the **Project** tab, click the **Access & Security** category.
- 4. On the **Security Groups** tab, click **Create Security Group**.
- 5. Provide a name and appropriate description for the group, and click **Create Security Group**. By default, the new rule provides outgoing access rules for the group.

#### Add a security group rule

- Log in to the dashboard as a project member.
- 2. Select a project from the drop-down menu at the top of the screen.
- 3. On the **Project** tab, click the **Access & Security** category.
- 4. On the **Security Groups** tab, click **Manage rules** for the appropriate security group.
- To add a rule, click Add Rule. Set the attributes for the rule, and click Add.

The following attributes can be configured:

**Rule** The rule protocol type. Valid types are:

- Custom TCP Rule. Typically used to exchange data between systems, and for end-user communication.
- **Custom UDP Rule**. Typically used to exchange data between systems, particularly at the application level.
- **Custom ICMP Rule**. Typically used by network devices (for example, routers) to send error or monitoring messages.
- Other Protocol: Enables you to manually specify another rule protocol, if it is not included in the list.
- Other standard IP protocols, including: All ICMP, All TCP, All UDP, DNS, HTTP, HTTPS, IMAP, IMAPS, LDAP, MS SQL, MYSQL, POP3, POP3S, RDP, SMTP, SMTPS, and SSH.

Direction

The direction of network traffic to which the rule applies: Ingress (inbound) or Egress (outbound). This option is available only when Cus-

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tom TCP Rule, Custom UDP Rule, Custom ICMP Rule, All ICMP, All TCP, All UDP, or Other Protocol is selected.

#### **Open Port**

The **Port** or **Port Range** to open for the rule. This option is available only when **Custom TCP Rule** or **Custom UDP Rule** is selected.

- For a range of ports, enter port values in the From Port and To Port fields.
- For a single port, enter the port value in the **Port** field.

Type

Specifies the ICMP message that is being passed. This option is available only when **Custom ICMP Rule** is selected.

Code

For ICMP rules, specifies the ICMP subtype code, which provides further information about the **Type** message. This option is available only when **Custom ICMP Rule** is selected.

**IP Protocol** 

For **Other Protocol** rules, specifies the IP protocol to be used for the rule. Specify the protocol as an integer. See <a href="http://www.iana.org/assignments/protocol-numbers/protocol-numbers.xhtml">http://www.iana.org/assignments/protocol-numbers/protocol-numbers.xhtml</a>. This option is available only when **Other Protocol** is selected.

Remote

The source of the traffic for this rule:

- CIDR (Classless Inter-Domain Routing). When selected, access is limited only to IP addresses within the specified block. When selected, enter the CIDR in the CIDR field.
- Security Group. When selected, any instance in the selected security group can access any other group instance. When selected, choose the Security Group and the Ether Type, which can be either IPv4 or IPv6.

### Delete a security group rule

- 1. Log in to the dashboard as a project member.
- 2. Select a project from the drop-down menu at the top of the screen.
- 3. On the **Project** tab, click the **Access & Security** category.
- 4. On the Security Groups tab, click Manage rules for the appropriate security group.
- 5. To delete a rule, select the rule and click **Delete Rule** and confirm that you want to delete the rule.

### **Delete a security group**

- 1. Log in to the dashboard as a project member.
- 2. Select a project from the drop-down menu at the top of the screen.
- 3. On the **Project** tab, click the **Access & Security** category.

4. On the **Security Groups** tab, select the appropriate group, and click **Delete Security Group** and confirm that you want to delete the group.

# **Create and manage roles**

A role is a personality that a user assumes to perform a specific set of operations. A role includes a set of rights and privileges. A user assuming that role inherits those rights and privileges.



#### Note

OpenStack Identity service defines a user's role on a project but it is completely up to the individual service to define what that role means. This is referred to as the service's policy. To get details about what the privileges for each role are, refer to the policy. json file available for each service in the /etc/SER-VICE/policy. json file. For example, the policy defined for OpenStack Identity service is defined in the /etc/keystone/policy.json file.

#### Create a role

- 1. Log in to the dashboard and choose the **admin** project from the **CURRENT PROJECT** drop-down list.
- 2. On the **Admin** tab, click the **Roles** category.
- Click the Create Role button.

In the **Create Role** window, enter a name for the role.

4. Click the **Create Role** button to confirm your changes.

### **Edit a role**

- Log in to the dashboard and choose the admin project from the CURRENT PROJECT drop-down list.
- 2. On the **Admin** tab, click the **Roles** category.
- 3. Click the **Edit** button.

In the **Update Role** window, enter a new name for the role.

4. Click the **Update Role** button to confirm your changes.



#### Note

Using the dashboard, you can edit only the name assigned to a role.

#### Delete a role

- 1. Log in to the dashboard and choose the **admin** project from the **CURRENT PROJECT** drop-down list.
- 2. On the **Admin** tab, click the **Roles** category.

3. Select the role you want to delete and click the **Delete Roles** button.

# **Manage instances**

As an administrative user, you can manage instances for users in various projects. You can view, terminate, edit, perform a soft or hard reboot, create a snapshot from, and migrate instances. You can also view the logs for instances or launch a VNC console for an instance.

For information about using the dashboard to launch instances as an end user, see the *OpenStack End User Guide*.

# **Create instance snapshots**

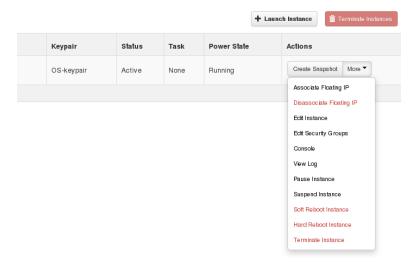
- 1. Log in to the dashboard and choose the **admin** project from the drop-down list at the top of the page.
- 2. On the **Admin** tab, click the **Instances** category.
- 3. Select an instance to create a snapshot from it. From the **Actions** drop-down list, select **Create Snapshot**.
- 4. In the Create Snapshot window, enter a name for the snapshot. Click Create Snapshot. The dashboard shows the instance snapshot in the Images & Snapshots category.
- 5. To launch an instance from the snapshot, select the snapshot and click **Launch**. For information about launching instances, see the *OpenStack End User Guide*.

### Control the state of an instance

- 1. Log in to the dashboard and choose the **admin** project from the drop-down list at the top of the page.
- 2. On the **Admin** tab, click the **Instances** category.
- 3. Select the instance for which you want to change the state.
- 4. In the **More** drop-down list in the **Actions** column, select the state.

Depending on the current state of the instance, you can choose to pause, un-pause, suspend, resume, soft or hard reboot, or terminate an instance (items in red are disabled).

Figure 1.4. Dashboard—Instance Actions



# Track usage

Use the **Overview** category to track usage of instances for each project.

You can track costs per month by showing metrics like number of VCPUs, disks, RAM, and uptime of all your instances.

- 1. Log in to the dashboard and choose the **admin** project from the **CURRENT PROJECT** drop-down list.
- 2. On the **Admin** tab, click the **Instances** category.
- 3. Select a month and click **Submit** to query the instance usage for that month.
- 4. Click **Download CSV Summary** to download a CSV summary.

# Manage volumes and volume types

Volumes are the Block Storage devices that you attach to instances to enable persistent storage. Users can attach a volume to a running instance or detach a volume and attach it to another instance at any time. For information about using the dashboard to create and manage volumes as an end user, see the *OpenStack End User Guide*.

As an administrative user, you can manage volumes and volume types for users in various projects. You can create and delete volume types, and you can view and delete volumes.

# Create a volume type

- 1. Log in to the dashboard and choose the **admin** project from the drop-down list at the top of the page.
- 2. On the Admin tab, open the System Panel and click the Volumes category.
- 3. Click Create Volume Type.

In the **Create Volume Type** window, enter a name for the volume type.

4. Click **Create Volume Type** to confirm your changes.

A message indicates whether the action succeeded.

### **Delete volume types**

When you delete a volume type, volumes of that type are not deleted.

- 1. Log in to the dashboard and choose the **admin** project from the drop-down list at the top of the page.
- 2. On the **Admin** tab, open the **System Panel** and click the **Volumes** category.
- 3. Select the volume type or types that you want to delete.
- 4. Click **Delete Volume Types**.
- In the Confirm Delete Volume Types window, click Delete Volume Types to confirm the action.

A message indicates whether the action succeeded.

### **Delete volumes**

When you delete an instance, the data of its attached volumes is not destroyed.

- 1. Log in to the dashboard and choose the **admin** project from the drop-down list at the top of the page.
- 2. On the **Admin** tab, open the **System Panel** and click the **Volumes** category.
- 3. Select the volume or volumes that you want to delete.

- 4. Click **Delete Volumes**.
- 5. In the **Confirm Delete Volumes** window, click **Delete Volumes** to confirm the action.

A message indicates whether the action succeeded.

# **Create and manage images**

As an administrative user, you can create and manage images for the projects to which you belong. You can also create and manage images for users in all projects to which you have access.

To create and manage images in specified projects as an end user, see the *OpenStack End User Guide*.

To create and manage images as an administrator for other users, use the following procedures.

# **Create images**

For details about image creation, see the Virtual Machine Image Guide.

1. Log in to the dashboard.

Choose the admin project from the drop-down list at the top of the page.

- 2. On the **Admin** tab, open the **System Panel** and click the **Images** category. The images that you can administer for cloud users appear on this page.
- 3. Click Create Image.
- 4. In the Create An Image window, enter or select the following values:

Name	Enter a name for the image.		
Description	Enter a brief description about the image.		
Image Source	Choose the image source from the drop- down list. Your choices are <b>Image Loca-</b> <b>tion</b> and <b>Image File</b> .		
Image File or Image Lo- cation	Based on your selection, there is an Image File or Image Location field. You can include the location URL or browse for the image file on your file system and add it.		
Format Select the image format.			
Minimum Disk (GB) and Mini- mum RAM (MB)	Leave these fields empty.		
Public	Select this option to make the image public to all users.		
Protected	Select this option to ensure that only users with permissions can delete it.		

5. Click Create Image.

The image is queued to be uploaded. It might take several minutes before the status changes from Queued to Active.

# **Update images**

1. Log in to the dashboard.

Choose the admin project from the drop-down list at the top of the page.

- 2. On the Admin tab, open the System Panel and click the Images category.
- 3. Select the image that you want to edit. Click Edit.
- 4. In the **Update Image** window, you can change the image name.

Select the **Public** check box to make the image public. Clear this check box to make the image private. You cannot change the kernel ID, RAM disk ID, or architecture attributes for an image.

5. Click **Update Image**.

# **Delete images**

1. Log in to the dashboard.

Choose the admin project from the drop-down list at the top of the page.

- 2. On the **Admin** tab, open the **System Panel** and click the **Images** category.
- 3. Select the images that you want to delete.
- 4. Click **Delete Images**.
- 5. In the Confirm Delete Image window, click Delete Images to confirm the deletion.

You cannot undo this action.

# **Manage flavors**

In OpenStack, a flavor defines the compute, memory, and storage capacity of a virtual server, also known as an instance. As an administrative user, you can create, edit, and delete flavors..

The following table lists the default flavors.

Flavor	VCPUs	Disk (in GB)	RAM (in MB)
m1.tiny	1	1	512
m1.small	1	20	2048
m1.medium	2	40	4096
m1.large	4	80	8192
m1.xlarge	8	160	16384

### **Create flavors**

1. Log in to the dashboard.

Choose the admin project from the drop-down list at the top of the page.

- 2. On the **Admin** tab, open the **System Panel** and click the **Flavors** category.
- 3. Click Create Flavor.
- 4. In the **Create Flavor** window, enter or select the parameters for the flavor.

Flavor Info tab		
Name	Enter the flavor name.	
ID	OpenStack generates the flavor ID.	
VCPUs	Enter the number of virtual CPUs to use.	
RAM MB	Enter the amount of RAM to use, in megabytes.	
Root Disk GB	Enter the mount of disk space in gigabytes to use for the root (/) partition.	
Ephemeral Disk GB	Enter the amount of disk space in gigabytes to use for the ephemeral partition. If unspecified, the value is 0 by default.  Ephemeral disks offer machine local disk storage linked to the life cycle of a VM instance. When a VM is terminated, all data on the ephemeral disk is lost. Ephemeral disks are not included in any snapshots.	
Swap Disk MB	Enter the amount of swap space (in megabytes) to use. If unspecified, the default is 0.	

5. In the **Flavor Access** tab, you can control access to the flavor by moving projects from the **All Projects** column to the **Selected Projects** column.

Only projects in the **Selected Projects** column can use the flavor. If there are no projects in the right column, all projects can use the flavor.

6. Click Create Flavor.

# **Update flavors**

1. Log in to the dashboard.

Choose the admin project from the drop-down list at the top of the page.

- 2. On the Admin tab, open the System Panel and click the Flavors category.
- 3. Select the flavor that you want to edit. Click Edit Flavor.
- 4. In the **Edit Flavor** window, you can change the flavor name, VCPUs, RAM, root dish, ephemeral disk, and swap disk values..
- 5. Click Save.

### **Delete flavors**

1. Log in to the dashboard.

Choose the admin project from the drop-down list at the top of the page.

- 2. On the **Admin** tab, open the **System Panel** and click the **Flavors** category.
- 3. Select the flavors that you want to delete.
- 4. Click Delete Flavors.
- 5. In the **Confirm Delete Flavors** window, click **Delete Flavors** to confirm the deletion. You cannot undo this action.

# View and manage quotas

To prevent system capacities from being exhausted without notification, you can set up quotas. Quotas are operational limits. For example, the number of gigabytes allowed for each tenant can be controlled so that cloud resources are optimized. Quotas can be enforced at both the tenant (or project) and the tenant-user level.

Typically, you change quotas when a project needs more than ten volumes or 1 TB on a compute node.

Using the Dashboard, you can view default Compute and Block Storage quotas for new tenants, as well as update quotas for existing tenants.



#### Note

Using the command-line interface, you can manage quotas for the OpenStack Compute service, the OpenStack Block Storage service, and the OpenStack Networking service (see the section called "Manage quotas" [65]). Additionally, you can update Compute service quotas for tenant users.

The following table describes the Compute and Block Storage service quotas:

**Table 1.1. Quota Descriptions** 

Quota Name	Defines the number of	Service
Gigabytes	Volume gigabytes allowed for each project.	Block Stor- age
Instances	Instances allowed for each project.	Compute
Injected Files	Injected files allowed for each project.	Compute
Injected File Content Bytes	Content bytes allowed for each injected file.	Compute
Keypairs	Number of keypairs.	Compute
Metadata Items	Metadata items allowed for each instance.	Compute
RAM (MB)	RAM megabytes allowed for each instance.	Compute
Security Groups	Security groups allowed for each project.	Compute
Security Group Rules	Rules allowed for each security group.	Compute
Snapshots	Volume snapshots allowed for each project.	Block Stor- age
VCPUs	Instance cores allowed for each project.	Compute
Volumes	Volumes allowed for each project.	Block Stor- age

# View default project quotas

1. Log in to the OpenStack dashboard.

- 2. On the **Admin** tab, click the **Defaults** category.
- 3. The default quota values are displayed.



#### Note

You can sort the table by clicking on either the **Quota Name** or **Limit** column headers.

# **Update project quotas**

- 1. Log in to the OpenStack dashboard.
- 2. On the **Admin** tab, click the **Defaults** category.
- 3. Click the **Update Defaults** button.
- 4. In the **Update Default Quotas** window, you can edit the default quota values.
- 5. Click the **Update Defaults** button.



#### **Note**

The dashboard does not show all possible project quotas. To view and update the quotas for a service, use its command-line client. See the section called "Manage quotas" [65].

### View cloud resources

#### View services information

As an administrative user, you can view information for OpenStack services.

- 1. Log in to the OpenStack dashboard and choose the **admin** project from the drop-down list at the top of the page.
- 2. On the **Admin** tab, click the **System Info** category.

View the following information on these tabs:

- **Services**: Displays the internal name and the public OpenStack name for each service, the host on which the service runs, and whether or not the service is enabled.
- **Compute Services**: Displays information specific to the Compute Service. Both host and zone are listed for each service, as well as its activation status.
- **Network Agents**: Displays the network agents active within the cluster, such as L3 and DHCP agents, and the status of each agent.
- **Default Quotas**: Displays the quotas that have been configured for the cluster.
- Availability Zones: Displays the availability zones that have been configured for the cluster. It is only available when multiple availability zones have been defined.
- **Host Aggregates**: Displays the host aggregates that have been defined for the cluster. It is only available when multiple host aggregates have been defined.

### View cloud usage statistics

The Telemetry module provides user-level usage data for OpenStack-based clouds, which can be used for customer billing, system monitoring, or alerts. Data can be collected by notifications sent by existing OpenStack components (for example, usage events emitted from Compute) or by polling the infrastructure (for example, libvirt).



#### **Note**

You can only view metering statistics on the dashboard (available only to administrators). The Telemetry service must be set up and administered through the **ceilometer** command-line interface (CLI).

For basic administration information, refer to the "Measure Cloud Resources" chapter in the *OpenStack End User Guide*.

#### View resource statistics

- 1. Log in to the OpenStack dashboard as a user with Admin privileges.
- On the Admin tab, click the Resource Usage category.

#### 3. Click the:

- Global Disk Usage tab to view disk usage per tenant (project).
- **Global Network Traffic Usage** tab to view ingress or egress usage per tenant (project).
- **Global Object Storage Usage** tab to view incoming and outgoing storage bytes per tenant (project).
- Global Network Usage tab to view duration and creation requests for networks, subnets, routers, ports, and floating IPs, per tenant (project).
- Stats tab to view a multi-series line chart with user-defined metrics. You group by project, define the value type (min, max, avg, or sum), and specify the time period (or even use a calendar to define a date range).

# **Create and manage host aggregates**

Host aggregates enable administrative users to assign key-value pairs to groups of machines.

Each node can have multiple aggregates and each aggregate can have multiple key-value pairs. You can assign the same key-value pair to multiple aggregates.

The scheduler uses this information to make scheduling decisions. For information, see *Scheduling*.

#### To create a host aggregate

1. Log in to the dashboard.

Choose the **admin** project from the drop-down list at the top of the page.

- 2. On the **Admin** tab, open the **System Panel** and click the **Host Aggregates** category.
- Click Create Host Aggregate.
- 4. In the **Create Host Aggregate** dialog box, enter or select the following values on the **Host Aggregate Info** tab:
  - Name: The host aggregate name.
  - Availability Zone: The cloud provider defines the default availability zone, such as us-west, apac-south, or nova. You can target the host aggregate, as follows:
    - When the host aggregate is exposed as an availability zone, select the availability zone when you launch an instance.
    - When the host aggregate is not exposed as an availability zone, select a flavor and its extra specs to target the host aggregate.
- 5. Assign hosts to the aggregate on the **Host within Aggregate** tab.

To assign a host to the aggregate, click + for the host. The host moves from the **All** available hosts list to the **Selected hosts** list.

You can add one host to one or more aggregates. To add a host to an existing aggregate, edit the aggregate.

#### To manage host and aggregates

- 1. Choose the admin project from the drop-down list at the top of the page.
- 2. On the Admin tab, open the System Panel and click the Host Aggregates category.
  - To edit host aggregates, select the host aggregate that you want to edit. Click **Edit Host Aggregate**.

In the **Edit Host Aggregate** dialog box, you can change the name and availability zone for the aggregate.

- To manage hosts, locate the host aggregate that you want to edit in the table. Click **More** and select **Manage Hosts**.
  - In the **Add/Remove Hosts to Aggregate** dialog box, click + to assign a host to the aggregate. Click to remove a host that is assigned to an aggregate.
- To delete host aggregates, locate the host aggregate that you want to edit in the table. Click **More** and select **Delete Host Aggregate**.

# Launch and manage stacks

The Orchestration service provides a template-based orchestration engine for the Open-Stack cloud, which can be used to create and manage cloud infrastructure resources such as storage, networking, instances, and applications as a repeatable running environment.

Templates are used to create stacks, which are collections of resources. For example, a stack might include instances, floating IPs, volumes, security groups, or users. The Orchestration service offers access to all OpenStack core services via a single modular template, with additional orchestration capabilities such as auto-scaling and basic high availability.

#### For information about:

 Administrative tasks on the command line, see the section called "Launch and manage stacks" [64].



#### Note

There are no administration-specific tasks that can be done through the dashboard.

• The basic creation and deletion of Orchestration stacks, refer to the End User Guide.

# 2. OpenStack command-line clients

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## **Overview**

Each OpenStack project provides a command-line client, which enables you to access the project API through easy-to-use commands. For example, the Compute service provides a nova command-line client.

You can run the commands from the command line, or include the commands within scripts to automate tasks. If you provide OpenStack credentials, such as your user name and password, you can run these commands on any computer.

Internally, each command uses cURL command-line tools, which embed API requests. Open-Stack APIs are RESTful APIs, and use the HTTP protocol. They include methods, URIs, media types, and response codes.

OpenStack APIs are open-source Python clients, and can run on Linux or Mac OS X systems. On some client commands, you can specify a **debug** parameter to show the underlying API request for the command. This is a good way to become familiar with the OpenStack API calls.

The following table lists the command-line client for each OpenStack service with its package name and description.

**Table 2.1. OpenStack services and clients** 

Service	Client	Package	Description
Block Storage	cinder	python-cinderclient	Create and manage volumes.
Compute	nova	python-novaclient	Create and manage images, instances, and flavors.
Database Ser- vice	trove	python-troveclient	Create and manage databases.
Identity	keystone	python-keystoneclient	Create and manage users, tenants, roles, endpoints, and credentials.
Image Service	glance	python-glanceclient	Create and manage images.

Service	Client	Package	Description
Networking	neutron	python-neutronclient	Configure networks for guest servers. This client was previously called <b>quantum</b> .
Object Storage	swift	python-swiftclient	Gather statistics, list items, update metadata, and upload, download, and delete files stored by the Object Storage service. Gain access to an Object Storage installation for ad hoc processing.
Orchestration	heat	python-heatclient	Launch stacks from templates, view details of running stacks including events and resources, and update and delete stacks.
Telemetry	ceilome- ter	python-ceilometer- client	Create and collect measurements across OpenStack.
Data Processing	sahara	python-saharaclient	Creates and manages Hadoop clusters on OpenStack.
Common client	openstack	python-openstack- client	Common client for the OpenStack project.

For client installation instructions, see Install the OpenStack command-line clients. For information about the OpenStack RC file, see Download and source the OpenStack RC file.

# Discover the version number for a client

Run the following command to discover the version number for a client:

\$ PROJECT --version

For example, to see the version number for the **nova** client, run the following command:

\$ nova --version

The version number (2.15.0 in the example) is returned.

2.15.0

# **Get help for client commands**

To get usage information, including a list of commands with descriptions, for a client, run the following command:

```
$ CLIENT_NAME help
```

For example, to get help information for the swift client, run the following command:

#### \$ swift help

```
Usage: swift [--version] [--help] [--snet] [--verbose]
             [--debug] [--quiet] [--auth <auth_url>]
             [--auth-version <auth_version>] [--user <username>]
             [--key <api_key>] [--retries <num_retries>]
             [--os-username <auth-user-name>] [--os-password <auth-password>]
             [--os-tenant-id <auth-tenant-id>]
             [--os-tenant-name <auth-tenant-name>]
             [--os-auth-url <auth-url>] [--os-auth-token <auth-token>]
             [--os-storage-url <storage-url>] [--os-region-name <region-name>]
             [--os-service-type <service-type>]
             [--os-endpoint-type <endpoint-type>]
             [--os-cacert <ca-certificate>] [--insecure]
             [--no-ssl-compression]
             <subcommand>
Command-line interface to the OpenStack Swift API.
Positional arguments:
  <subcommand>
                        Delete a container or objects within a container
   delete
   download
                        Download objects from containers
   list
                        Lists the containers for the account or the objects
                         for a container
                        Updates meta information for the account, container,
                        Displays information for the account, container,
                         or object
                        Uploads files or directories to the given container
   upload
Examples:
 swift -A https://auth.api.rackspacecloud.com/v1.0 -U user -K api_key stat -v
 swift --os-auth-url https://api.example.com/v2.0 --os-tenant-name tenant \
      --os-username user --os-password password list
 swift --os-auth-token 6ee5eb33efad4e45ab46806eac010566 \
      --os-storage-url https://10.1.5.2:8080/v1/AUTH_ced809b6a4baea7aeab61a \
 swift list --lh
```



#### Note

Depending on your credentials, you might not have permission to use every command.

After the help command, you can enter a command name to get help for that command, as follows:

```
$ CLIENT_NAME help COMMAND_NAME
```

For example, to get help for the glance **image-show** command, enter the following command:

```
$ glance help image-show
```

The command returns a description of the command and its positional and optional arguments:

# Manage projects, users, and roles

As a cloud administrator, you manage projects, users, and roles. Projects are organizational units in the cloud to which you can assign users. Projects are also known as *tenants* or *accounts*. Users can be members of one or more projects. Roles define which actions users can perform. You assign roles to user-project pairs.

You can define actions for OpenStack service roles in the /etc/PROJECT/policy.json files. For example, define actions for Compute service roles in the /etc/no-va/policy.json file.

You can manage projects, users, and roles independently from each other.

During cloud set up, the operator defines at least one project, user, and role.

Learn how to add, update, and delete projects and users, assign users to one or more projects, and change or remove the assignment. To enable or temporarily disable a project or user, you update that project or user. You can also change quotas at the project level.

Before you can delete a user account, you must remove the user account from its primary project.

Before you can run keystone client commands, you must download and source an Open-Stack RC file. See Download and source the OpenStack RC file.

### **Services**

To look at your service catalog, use these keystone client commands.

#### service-create

Keyword arguments:

- Name
- Type
- Description

#### Example:

```
$ keystone service-create \
--name nova \
--type compute \
--description "Nova Compute Service"
```

#### service-list

#### Example:

```
$ keystone service-list
```

### service-get

Arguments

• service\_id

Example:

\$ keystone service-get 08741d8ed88242ca88d1f61484a0fe3b

#### service-delete

**Arguments** 

• service\_id

Example:

\$ keystone service-delete 08741d8ed88242ca88d1f61484a0fe3b

## **Create a tenant (project)**

A tenant is a group of zero or more users. In nova, a tenant owns virtual machines. In swift, a tenant owns containers. In the Dashboard, tenants are represented as projects. Users can be associated with more than one tenant. Each tenant and user pairing can have a role associated with it.

1. To list all projects with their ID, name, and whether they are enabled or disabled:

\$ keystone tenant-list

id				
c150ab41f0d9443f8874e32e725a4cc8       alt_demo       True         a9debfe41a6d4d09a677da737b907d5e       demo       True         9208739195a34c628c58c95d157917d7       invisible_to_admin       True         3943a53dc92a49b2827fae94363851e1       service       True		id	+   name	++   enabled
		c150ab41f0d9443f8874e32e725a4cc8 a9debfe41a6d4d09a677da737b907d5e 9208739195a34c628c58c95d157917d7 3943a53dc92a49b2827fae94363851e1	alt_demo demo invisible_to_admin service	True   True   True   True

2. Create a project named new-project:

\$ keystone tenant-create --name new-project --description 'my new project'

By default, the project is enabled.

Property   Value
description   my new project   enabled   True   id   1a4a0618b306462c9830f876b0bd6af2   name   new-project

Note the ID for the project so you can update it in the next procedure.

## **Update a project**

Specify the project ID to update a project. You can update the name, description, and enabled status of a project.

- 1. To temporarily disable a project:
  - \$ keystone tenant-update PROJECT\_ID --enabled false
- 2. To enable a disabled project:
  - \$ keystone tenant-update PROJECT\_ID --enabled true
- 3. To update the name of a project:
  - \$ keystone tenant-update PROJECT\_ID --name project-new
- 4. To verify your changes, show information for the updated project:
  - \$ keystone tenant-get PROJECT\_ID

+	++
Property	Value
+	++
description	my new project
enabled	True
id	la4a0618b306462c9830f876b0bd6af2
name	project-new
+	· · · · · · · · · · · · · · · · · · ·

## **Delete a project**

- To delete a project:
  - \$ keystone tenant-delete PROJECT\_ID

#### Create a user

- 1. To list all users:
  - \$ keystone user-list

The output shows the ID, name, enabled status, and e-mail address for each user:

```
+-----+
| id | name | enabled | email
| +------+
| 352b37f5c89144d4ad0534139266d51f | admin | True | admin@example.
com | 86c0de739bcb4802b8dc786921355813 | demo | True | demo@example.
com | 32ec34aae8ea432e8af560a1cec0e881 | glance | True | glance@example.
com |
```

7047fcb7908e420cb36e13bbd72c972c   nova	True	nova@example.
com		
+	+	
++		

2. To create a user, you must specify a name. Optionally, you can specify a tenant ID, password, and email address. It is recommended that you include the tenant ID and password because the user cannot log in to the dashboard without this information.

To create the new-user user:

\$ keystone user-create --name new-user --tenant\_id la4a0618b306462c9830f876b0bd6af2 --pass PASSWORD

+	roperty	+   Value
1	email nabled id name	   True   6e5140962b424cb9814fb172889d3be2   new-user
i te	enantId	la4a0618b306462c9830f876b0bd6af2
+		+

### **Update** a user

You can update the name, email address, and enabled status for a user.

1. To temporarily disable a user account:

```
$ keystone user-update USER_ID --enabled false
```

If you disable a user account, the user cannot log in to the dashboard. However, data for the user account is maintained, so you can enable the user at any time.

2. To enable a disabled user account:

```
$ keystone user-update USER_ID --enabled true
```

3. To change the name and description for a user account:

User has been updated.

#### Delete a user

• To delete a specified user account:

```
$ keystone user-delete USER_ID
```

## Create and assign a role

Users can be members of multiple projects. To assign users to multiple projects, define a role and assign that role to a user-project pair.

1. To list the available roles:

\$	key	stone	rol	e-1	list
----	-----	-------	-----	-----	------

+		+	+
	id	name	
+		+	+
71ccc	37d41c8491c975ae72676dk	b687f   Member	
149f50	0a1fe684bfa88dae76a48d2	26ef7   ResellerAdmi	n
9fe2f:	f9ee4384b1894a90878d3e9	92bab   _member_	
6ecf39	91421604da985db2f141e46	6a7c8   admin	
deb4f:	ffd123c4d02a907c2c74559	9dccf   anotherrole	
+		+	+

2. To create the new-role role:

#### \$ keystone role-create --name new-role

+-		+
	Property	Value
	id name	bef1f95537914b1295da6aa038ef4de6
+-		+

- 3. To assign a user to a project, you must assign the role to a user-project pair. To do this, you need the user, role, and project IDs.
  - a. To list users:

<pre>\$ keystone user-list</pre>			
+	+	+	
++			
id	name	enabled	email
++	+	+	
352b37f5c89144d4ad0534139266d51f	admin	True	
admin@example.com			
981422ec906d4842b2fc2a8658a5b534	alt_demo	True	
<pre>alt_demo@example.com       036e22a764ae497992f5fb8e9fd79896</pre>	cinder	True	
cinder@example.com	CINCI	IIuc	
86c0de739bcb4802b8dc786921355813	demo	True	
demo@example.com			
32ec34aae8ea432e8af560a1cec0e881	glance	True	
<pre>glance@example.com      7047fcb7908e420cb36e13bbd72c972c</pre>	l nova	True	
nova@example.com	110 Va	IIuc	
+	+	+	
++			

Note the ID of the user to which you want to assign the role.

b. To list role IDs:

\$	keystone	role	-list
----	----------	------	-------

+	
•	
id	name
Ι τα	1 manic
+	+

71ccc37d41c8491c975ae72676db687f	Member
149f50a1fe684bfa88dae76a48d26ef7	ResellerAdmin
9fe2ff9ee4384b1894a90878d3e92bab	_member_
6ecf391421604da985db2f141e46a7c8	admin
deb4fffd123c4d02a907c2c74559dccf	anotherrole
bef1f95537914b1295da6aa038ef4de6	new-role
+	+

Note the ID of the role that you want to assign.

c. To list projects:

<pre>\$ keystone tenant-list</pre>		
1		
id	name	enabled
f7ac731cc11f40efbc03a9f9e1d1d21f	admin	True
c150ab41f0d9443f8874e32e725a4cc8	alt_demo	True
a9debfe41a6d4d09a677da737b907d5e	demo	True
9208739195a34c628c58c95d157917d7	invisible_to_admin	True
caa9b4ce7d5c4225aa25d6ff8b35c31f	new-user	True
la4a0618b306462c9830f876b0bd6af2	project-new	True
3943a53dc92a49b2827fae94363851e1	service	True
80cab5e1f02045abad92a2864cfd76cb	test_project	True
+	<del></del>	++

Note the ID of the project to which you want to assign the role.

4. Assign a role to a user-project pair. In this example, you assign the new-role role to the demo and test-project pair:

```
$ keystone user-role-add --user USER_ID --role ROLE_ID --tenant TENANT_ID
```

5. To verify the role assignment:

6. To get details for a specified role:

```
$ keystone role-get ROLE_ID

+-----+
| Property | Value |
+----+
| id | bef1f95537914b1295da6aa038ef4de6 |
| name | new-role |
+-----+
```

7. To remove a role from a user-project pair:

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```
$ keystone user-role-remove --user USER_ID --role ROLE_ID --
tenant TENANT_ID
```

8. To verify the role removal, run the following command:

```
$ keystone user-role-list --user USER_ID --tenant TENANT_ID
```

If the role was removed, the command output omits the removed role.

## Manage project security

Security groups are sets of IP filter rules that are applied to all project instances, which define networking access to the instance. Group rules are project specific; project members can edit the default rules for their group and add new rule sets.

All projects have a "default" security group which is applied to any instance that has no other defined security group. Unless you change the default, this security group denies all incoming traffic and allows only outgoing traffic to your instance.



#### Note

For information about updating rules using the dashboard, see the section called "Manage project security" [9].

You can use the allow\_same\_net\_traffic option in the /etc/nova/nova.conf file to globally control whether the rules apply to hosts which share a network.

#### If set to:

- True (default), hosts on the same subnet are not filtered and are allowed to pass all types of traffic between them. On a flat network, this allows all instances from all projects unfiltered communication. With VLAN networking, this allows access between instances within the same project. You can also simulate this setting by configuring the default security group to allow all traffic from the subnet.
- False, security groups are enforced for all connections.

Additionally, the number of maximum rules per security group is controlled by the security\_group\_rules and the number of allowed security groups per project is controlled by the security\_groups quota (see the section called "Manage quotas" [65]).

#### List and view current security groups

From the command line you can get a list of security groups for the project, using the nova command:

1. Ensure your system variables are set for the user and tenant for which you are checking security group rules for. For example:

```
export OS_USERNAME=demo00
export OS_TENANT_NAME=tenant01
```

2. Output security groups, as follows:

3. View the details of a group, as follows:

```
$ nova secgroup-list-rules groupName
```

For example:

These rules are allow type rules as the default is deny. The first column is the IP protocol (one of icmp, tcp, or udp). The second and third columns specify the affected port range. The third column specifies the IP range in CIDR format. This example shows the full port range for all protocols allowed from all IPs.

#### **Create a security group**

When adding a new security group, you should pick a descriptive but brief name. This name shows up in brief descriptions of the instances that use it where the longer description field often does not. For example, seeing that an instance is using security group "http" is much easier to understand than "bobs\_group" or "secgrp1".

- 1. Ensure your system variables are set for the user and tenant for which you are checking security group rules for.
- 2. Add the new security group, as follows:

```
$ nova secgroup-create Group Name Description
```

For example:

3. Add a new group rule, as follows:

```
$ nova secgroup-add-rule secGroupName ip-protocol from-port to-port CIDR
```

The arguments are positional, and the "from-port" and "to-port" arguments specify the local port range connections are allowed to access, not the source and destination ports of the connection. For example:

IP Protocol   From Port   To Port   IP Range   Source Group	2	nova secgroup			_	
		IP Protocol	From Port	To Port	IP Range	Source Group

You can create complex rule sets by creating additional rules. For example, if you want to pass both HTTP and HTTPS traffic, run:

IP Protocol   From Port   To Port   IP Range   Source Group	\$ nova secgrou	_		_	
tcp   443   443   0.0.0.0/0	IP Protocol	From Port	To Port	IP Range	Source Group
	tcp	443	443	0.0.0.0/0	İ

Despite only outputting the newly added rule, this operation is additive (both rules are created and enforced).

4. View all rules for the new security group, as follows:

nova secgrou	p-list-rules +	_	_	
IP Protocol				Source Group
tcp tcp	80   443	80   443	0.0.0.0/0	   

### **Delete a security group**

- 1. Ensure your system variables are set for the user and tenant for which you are deleting a security group for.
- 2. Delete the new security group, as follows:

```
$ nova secgroup-delete GroupName

For example:
$ nova secgroup-delete global_http
```

#### Create security group rules for a cluster of instances

Source Groups are a special, dynamic way of defining the CIDR of allowed sources. The user specifies a Source Group (Security Group name), and all the users' other Instances using the specified Source Group are selected dynamically. This alleviates the need for individual rules to allow each new member of the cluster.

- 1. Make sure to set the system variables for the user and tenant for which you are deleting a security group for.
- 2. Add a source group, as follows:

\$ nova secgroup-add-group-rule secGroupName source-group ip-protocol fromport to-port

For example:

\$ nova secgroup-add-group-rule cluster global\_http tcp 22 22

The cluster rule allows ssh access from any other instance that uses the global\_http group.

# **Manage services**

## Create and manage services and service users

The Identity Service enables you to define services, as follows:

- Service catalog template. The Identity Service acts as a service catalog of endpoints for other OpenStack services. The etc/default\_catalog.templates template file defines the endpoints for services. When the Identity Service uses a template file back end, any changes that are made to the endpoints are cached. These changes do not persist when you restart the service or reboot the machine.
- A SQL back end for the catalog service. When the Identity Service is online, you must add the services to the catalog. When you deploy a system for production, use the SQL back end.

The auth\_token middleware supports the use of either a shared secret or users for each service

To authenticate users against the Identity Service, you must create a service user for each OpenStack service. For example, create a service user for the Compute, Block Storage, and Networking services.

To configure the OpenStack services with service users, create a project for all services and create users for each service. Assign the admin role to each service user and project pair. This role enables users to validate tokens and authenticate and authorize other user requests.

### Create a service

1. List the available services:

<pre>\$ keystone service-list</pre>			
	+	<b></b>	
++			
id	name	type	
description			
+	+	+	
++   9816f1faaa7c4842b90fb4821cd09223	l gindon	volume	Cinder Volume
Service	Cinder	Volume	CINGEL VOLUME
da8cf9f8546b4a428c43d5e032fe4afc	ec2	ec2	EC2
Compatibility Layer			'
5f105eeb55924b7290c8675ad7e294ae	glance	image	Glance Image
Service			1
dcaa566e912e4c0e900dc86804e3dde0	keystone	dentity	Keystone
Identity Service   4a715cfbc3664e9ebf388534ff2be76a	l nova l	compute	Nova Compute
Service	i iiova i	Compace	1 Nova compace
6feb2e0b98874d88bee221974770e372	s3	<b>s</b> 3	S3
+	+	+	
++			

2. To create a service, run this command:

\$ keystone service-create --name service\_name --type service\_type -description service\_description

The arguments are:

- service\_name. The unique name of the new service.
- service\_type. The service type, such as identity, compute, network, image, object-store or any other service identifier string.
- service\_description. The description of the service.

For example, to create a swift service of type object-store, run this command:

\$ keystone service-create --name swift --type object-store --description
"object store service"

Property	Value	+
description   enabled   id   84 name   type	object store service True c23f4b942c44c38b9c42c5e517 swift object-store	cd9a

- 3. To get details for a service, run this command:
  - \$ keystone service-get service\_ID

For example:

\$ keystone service-get 84c23f4b942c44c38b9c42c5e517cd9a

Property	
description enabled id name type	object store service True   84c23f4b942c44c38b9c42c5e517cd9a   swift object-store

#### Create service users

- 1. Create a project for the service users. Typically, this project is named service, but choose any name you like:
  - \$ keystone tenant-create --name service

The output shows the ID for the project.

Make a note of this ID. You need it to create service users and assign roles.

+-----+

Property	Value
description	
enabled	True
id	3e9f3f5399624b2db548d7f871bd5322
name	service
+	

- 2. Create service users for the relevant services for your deployment.
- 3. To assign the admin role to the service user-project pairs, run this command to get the ID of the admin role:
  - \$ keystone role-list

+   id 	+   name
71ccc37d41c8491c975ae72676db687f 149f50a1fe684bfa88dae76a48d26ef7 9fe2ff9ee4384b1894a90878d3e92bab 6ecf391421604da985db2f141e46a7c8 deb4fffd123c4d02a907c2c74559dccf bef1f95537914b1295da6aa038ef4de6	Member ResellerAdminmember_ admin anotherrole new-role

4. Assign the admin role to the user-project pair:

```
$ keystone user-role-add --user SERVICE_USER_ID --role ADMIN_ROLE_ID --
tenant SERVICE_PROJECT_ID
```

### **Delete a service**

To delete a specified service, specify its ID:

\$ keystone service-delete SERVICE\_ID

## **Manage Compute services**

You can enable and disable Compute services. The following examples disable and enable the nova-compute service.

1. List the Compute services:

```
$ nova service-list
   -----
+----+
+----+
| nova-conductor | devstack | internal | enabled | up
2013-10-16T00:56:08.000000 | None
nova-cert | devstack | internal | enabled | up
2013-10-16T00:56:09.000000 | None
2013-10-16T00:56:07.000000 | None
2013-10-16T00:56:06.000000 | None
| nova-scheduler | devstack | internal | enabled | up
2013-10-16T00:56:04.000000 | None |
| nova-consoleauth | devstack | internal | enabled | up
2013-10-16T00:56:07.000000 | None
  -----
+----+
```

2. Disable a nova service:

3. Check the service list:

+----+

#### 4. Enable the service:

#### 5. Check the service list:

```
$ nova service-list
+----+
+----+
nova-conductor | devstack | internal | enabled | up
2013-10-16T00:57:08.000000 | None |
| nova-cert | devstack | internal | enabled | up
2013-10-16T00:57:09.000000 | None
| nova-compute | devstack | nova | enabled | up
2013-10-16T00:57:07.000000 | None
2013-10-16T00:57:11.000000 | None
| nova-scheduler | devstack | internal | enabled | up
2013-10-16T00:57:14.000000 | None
| nova-consoleauth | devstack | internal | enabled | up
2013-10-16T00:57:07.000000 | None
+-----
+----+
```

# Manage images

The cloud operator assigns roles to users. Roles determine who can upload and manage images. The operator might restrict image upload and management to only cloud administrators or operators.

You can upload images through the **glance** client or the Image Service API. You can also use the **nova** client to list images, set and delete image metadata, delete images, and take a snapshot of a running instance to create an image. After you upload an image, you cannot change it.

For details about image creation, see the Virtual Machine Image Guide.

# List or get details for images (glance)

To get a list of images and to then get further details about a single image, use **glance image-list** and **glance image-show**.

```
$ glance image-list
+----+
                  Name
| ID
Disk Format | Container Format | Size | Status |
 ------
 397e713c-b95b-4186-ad46-6126863ea0a9 | cirros-0.3.2-x86_64-uec
                                                   ami
     | ami | 25165824 | active |
 df430cc2-3406-4061-b635-a51c16e488ac | cirros-0.3.2-x86_64-uec-kernel | aki
     3cf852bd-2332-48f4-9ae4-7d926d50945e | cirros-0.3.2-x86_64-uec-ramdisk | ari
           | 3714968 | active |
     ari
 7e5142af-1253-4634-bcc6-89482c5f2e8a | myCirrosImage
                                                   ami
     | ami | 14221312 | active |
```

```
Property
                                                                                                                                    | Value
Property 'base_image_ref' 397e713c-
Property 'image_location' snapshot
Property 'image_location' snapshot
Property 'image_type' snapshot
Property 'image_type' snapshot
Property 'image_type' snapshot
Property 'instance_type_sphemeral_gb' 0
Property 'instance_type_glavorid' 2
Property 'instance_type_moory_mb' 5
Property 'instance_type_moory_mb' 2048
Property 'instance_type_moory_mb' 20
Property 'instance_type_name' ml.small
Property 'instance_type_xtx_factor' 1
Property 'instance_type_wory_mb' 0
Property 'instance_type_wory_mb' None
Property 'instance_type_vopus' 1
Property 'instance_type_vopus' 34665574
Property 'vamer_id' 626555726
Property 'vamer_id' 336784b59
Checksum 8e4838eff
                                                                                                                                     397e713c-b95b-4186-ad46-6126863ea0a9
                                                                                                                                         84c6e57d-a6b1-44b6-81eb-fcb36afd31b5
                                                                                                                                         376744b5910b4b4da7d8e6cb483b06a8
                                                                                                                                         8e4838effa1969ad591655d6485c7ba8
  container_format
created_at
deleted
disk_format
                                                                                                                                         ami
2013-07-22T19:45:58
                                                                                                                                          ami
7e5142af-1253-4634-bcc6-89482c5f2e8a
   is_public
  min disk
  min_ram
name
owner
protected
                                                                                                                                          myCirrosimage
66265572db174a7aa66eba661f58eb9e
                                                                                                                                       2013-07-22T19:46:42
 updated at
```

When viewing a list of images, you can also use **grep** to filter the list, as follows:



#### Note

To store location metadata for images, which enables direct file access for a client, update the /etc/glance/glance.conf file with the following statements:

- show\_multiple\_locations = True
- filesystem\_store\_metadata\_file = filePath, where filePath points to a JSON file that defines the mount point for OpenStack images on your system and a unique ID. For example:

```
[ {
    "id": "2d9bb53f-70ea-4066-a68b-67960eaae673",
    "mountpoint": "/var/lib/glance/images/"
} ]
```

After you restart the Image Service, you can use the following syntax to view the image's location information:

```
$ glance --os-image-api-version 2 image-show imageID
```

For example, using the image ID shown above, you would issue the command as follows:

```
$ glance --os-image-api-version 2 image-show 2d9bb53f-70ea-4066-
a68b-67960eaae673
```

## **Create or update an image (glance)**

To create an image, use **glance image-create**:

```
$ glance image-create imageName
```

To update an image by name or ID, use glance image-update:

```
$ glance image-update imageName
```

The following table lists the optional arguments that you can use with the **create** and **update** commands to modify image properties. For more information, refer to Image Service chapter in the OpenStack Command-Line Interface Reference.

name NAME	The name of the image.
disk-format DISK_FORMAT	The disk format of the image. Acceptable formats are ami, ari, aki, vhd, vmdk, raw, qcow2, vdi, and iso.

container-format CONTAINER_FORMAT	The container format of the image. Acceptable formats are ami, ari, aki, bare, and ovf.			
owner TENANT_ID	The tenant who should own the image.			
size SIZE	The size of image data, in bytes.			
min-disk DISK_GB	The minimum size of the disk needed to boot the image, in gigabytes.			
min-ram DISK_RAM	The minimum amount of RAM needed to boot the image, in megabytes.			
location IMAGE_URL	The URL where the data for this image resides. For example, if the image data is stored in swift, you could specify swift://account:key@example.com/container/obj.			
file FILE	Local file that contains the disk image to be uploaded during the update. Alternatively, you can pass images to the client through stdin.			
checksum CHECKSUM	Hash of image data to use for verification.			
copy-from IMAGE_URL	Similar tolocation in usage, but indicates that the image server should immediately copy the data and store it in its configured image store.			
is-public [True False]	Makes an image accessible for all the tenants (admin-only by default).			
is-protected [True False]	Prevents an image from being deleted.			
property KEY=VALUE	Arbitrary property to associate with image. This option can be used multiple times.			
purge-props	Deletes all image properties that are not explicitly set in the update request. Otherwise, those properties not referenced are preserved.			
human-readable	Prints the image size in a human-friendly format.			

The following example shows the command that you would use to upload a CentOS 6.3 image in qcow2 format and configure it for public access:

```
$ glance image-create --name centos63-image --disk-format qcow2 \
    --container-format bare --is-public True --file ./centos63.qcow2
```

The following example shows how to update an existing image with a properties that describe the disk bus, the CD-ROM bus, and the VIF model:

```
$ glance image-update \
    --property hw_disk_bus=scsi \
    --property hw_cdrom_bus=ide \
    --property hw_vif_model=e1000 \
    f16-x86_64-openstack-sda
```

Currently the libvirt virtualization tool determines the disk, CD-ROM, and VIF device models based on the configured hypervisor type (libvirt\_type in /etc/nova/nova.conf). For the sake of optimal performance, libvirt defaults to using virtio for both disk and VIF (NIC) models. The disadvantage of this approach is that it is not possible to run operating systems that lack virtio drivers, for example, BSD, Solaris, and older versions of Linux and Windows.

If you specify a disk or CD-ROM bus model that is not supported, see Table 2.2, "Disk and CD-ROM bus model values" [53]. If you specify a VIF model that is not supported, the instance fails to launch. See Table 2.3, "VIF model values" [53].

The valid model values depend on the libvirt\_type setting, as shown in the following tables.

Table 2.2. Disk and CD-ROM bus model values

libvirt_type setting	Supported model values
qemu or kvm	• ide
	• scsi
	• virtio
xen	• ide
	• xen

#### Table 2.3. VIF model values

libvirt_type setting	Supported model values
qemu or kvm	• e1000
	• ne2k_pci
	• pcnet
	• rtl8139
	• virtio
xen	• e1000
	netfront
	• ne2k_pci
	• pcnet
	• rtl8139
vmware	VirtualE1000
	VirtualPCNet32
	VirtualVmxnet

## **Create an image (nova)**

You can use the **nova** client to take a snapshot of a running instance to create an image.

To minimize the potential for data loss and ensure that you create an accurate image, you should shut down the instance before you take a snapshot.

1. Write any buffered data to disk.

For more information, see Taking Snapshots in the OpenStack Operations Guide.

2. List instances to get the server name:

\$ nova list					
ID	Name	Status	Task State	Power State	Networks
84c6e57d-a6b1-44b6-81eb-fcb36afd31b5	myCirrosServer	ACTIVE	None	Running	private=10.0.0.3

In this example, the instance is named myCirrosServer.

3. Use this instance to create a snapshot:

```
$ nova image-create myCirrosServer myCirrosImage
```

The command creates a snapshot and automatically uploads the image to your repository.



#### Note

For snapshots that you create from an instance that was booted from a volume:

- The snapshot is based on the volume that is attached to the instance through the Block Storage service.
- No data is uploaded to the Image Service.
- You can find information about the snapshot in the properties of the image.
- 4. Get details for your image to check its status:

Property	Value
metadata owner_id	66265572db174a7aa66eba661f58eb9e
minDisk	0
metadata instance_type_name	m1.small
metadata instance_type_id	5
metadata instance_type_memory_mb	2048
id	7e5142af-1253-4634-bcc6-89482c5f2e8a
metadata instance_type_root_gb	20
metadata instance_type_rxtx_factor	1
metadata ramdisk_id	3cf852bd-2332-48f4-9ae4-7d926d50945e
metadata image_state	available
metadata image_location	snapshot
minRam	0
metadata instance_type_vcpus	1
status	ACTIVE
updated	2013-07-22T19:46:42Z
metadata instance_type_swap	0
metadata instance_type_vcpu_weight	None
metadata base_image_ref	397e713c-b95b-4186-ad46-6126863ea0a9
progress	100
metadata instance_type_flavorid	2
OS-EXT-IMG-SIZE:size	14221312
metadata image_type	snapshot
metadata user_id	376744b5910b4b4da7d8e6cb483b06a8
name	myCirrosImage
created	2013-07-22T19:45:58Z
metadata instance_uuid	84c6e57d-a6b1-44b6-81eb-fcb36afd31b5
server	84c6e57d-a6b1-44b6-81eb-fcb36afd31b5
metadata kernel_id	df430cc2-3406-4061-b635-a51c16e488ac
metadata instance_type_ephemeral_gb	0

The image status changes from SAVING to ACTIVE. Only the tenant who creates the image has access to it.

To launch an instance from your image, include the image ID and flavor ID, as in the following example:

# **Troubleshoot image creation**

If you encounter problems in creating an image in Image Service or Compute, the following information may help you troubleshoot the creation process.

- Ensure that the version of qemu you are using is version 0.14 or later. Earlier versions of qemu result in an unknown option -s error message in the nova-compute.log file.
- Examine the /var/log/nova-api.log and /var/log/nova-compute.log log files for error messages.

# Manage volumes

A volume is a detachable block storage device, similar to a USB hard drive. You can attach a volume to only one instance. To create and manage volumes, you use a combination of **nova** and **cinder** client commands.

## Migrate a volume

As an administrator, you can migrate a volume with its data from one location to another in a manner that is transparent to users and workloads. You can migrate only detached volumes with no snapshots.

Possible use cases for data migration include:

- Bring down a physical storage device for maintenance without disrupting workloads.
- Modify the properties of a volume.
- Free up space in a thinly-provisioned back end.

Migrate a volume with the cinder migrate command, as shown in the following example:

\$ cinder migrate volumeID destinationHost --force-host-copy True/False

In this example, --force-host-copy True forces the generic host-based migration mechanism and bypasses any driver optimizations.



#### **Note**

If the volume is in use or has snapshots, the specified host destination cannot accept the volume. If the user is not an administrator, the migration fails.

## Set a volume to read-only access

To give multiple users shared, secure access to the same data, you can set a volume to readonly access.

Run the following command to set a volume to read-only access:

\$ cinder readonly-mode-update VOLUME BOOLEAN

VOLUME is the ID of the target volume and BOOLEAN is a flag that enables read-only or read/write access to the volume.

The following values for BOOLEAN are valid:

- true. Sets the read-only flag in the volume. When you attach the volume to an instance, the instance checks for this flag to determine whether to restrict volume access to readonly.
- false. Sets the volume to read/write access.

# **Manage flavors**

In OpenStack, flavors define the compute, memory, and storage capacity of nova computing instances. To put it simply, a flavor is an available hardware configuration for a server. It defines the "size" of a virtual server that can be launched.



#### Note

Flavors can also determine on which compute host a flavor can be used to launch an instance. For information about customizing flavors, refer to the *OpenStack Cloud Administrator Guide*.

A flavor consists of the following parameters:

Flavor ID Automatically generated by OpenStack. For private flavors, a val-

ue from 1 to 255.

Name Name for the new flavor.

**VCPUs** Number of virtual CPUs to use.

**Memory MB** Amount of RAM to use (in megabytes).

**Root Disk GB** Amount of disk space (in gigabytes) to use for the root (/) parti-

tion.

**Ephemeral Disk GB** Amount of disk space (in gigabytes) to use for the ephemeral par-

tition. If unspecified, the value is 0 by default.

Ephemeral disks offer machine local disk storage linked to the life cycle of a VM instance. When a VM is terminated, all data on the ephemeral disk is lost. Ephemeral disks are not included in any

snapshots.

**Swap** Amount of swap space (in megabytes) to use. If unspecified, the

value is 0 by default.

#### The default flavors are:

Flavor	VCPUs	Disk (in GB)	RAM (in MB)
m1.tiny	1	1	512
m1.small	1	20	2048
m1.medium	2	40	4096
m1.large	4	80	8192
m1.xlarge	8	160	16384

You can create and manage flavors with the nova flavor-\* commands provided by the python-novaclient package.

## **Create a flavor**

 List flavors to show the ID and name, the amount of memory, the amount of disk space for the root partition and for the ephemeral partition, the swap, and the number of virtual CPUs for each flavor.

- \$ nova flavor-list
- 2. To create a flavor, specify a name, ID, RAM size, disk size, and the number of VCPUs for the flavor, as follows:

```
$ nova flavor-create FLAVOR_NAME FLAVOR_ID RAM_IN_MB
ROOT DISK IN GB NUMBER OF VCPUS
```



#### Note

The flavor ID is a number from 1 to 255 and cannot contain special characters or spaces.

Here is an example with additional optional parameters filled in that creates a public "extra tiny" flavor that automatically gets an ID assigned, with 256 MB memory, no disk space, and one VCPU. The rxtx-factor indicates the slice of bandwidth that the instances with this flavor can use (through the Virtual Interface (vif) creation in the hypervisor).

\$ nova flavor-create --is-public true m1.extra\_tiny auto 256 0 1 --rxtxfactor .1

If an individual user or group of users needs a custom flavor that you do not want other tenants to have access to, you can change the flavor's access to make it a private flavor. See Private Flavors in the OpenStack Operations Guide.

For a list of optional parameters, run this command:

- \$ nova help flavor-create
- 3. After you create a flavor, assign it to a project by specifying the flavor name or ID and the tenant ID:

\$ nova flavor-access-add FLAVOR TENANT\_ID

### Delete a flavor

- Delete a specified flavor, as follows:
  - \$ nova flavor-delete FLAVOR\_ID

# Manage the OpenStack environment

This section includes tasks specific to the OpenStack environment.

### Select hosts where instances are launched

With the appropriate permissions, you can select which host instances are launched on and which roles can boot instances on this host.

1. To select the host where instances are launched, use the --availability\_zone zone: host parameter on the nova boot command,

For example:

```
$ nova boot --image <uuid> --flavor m1.tiny --key_name test --
availability-zone nova:server2
```

- 2. To specify which roles can launch an instance on a specified host, enable the create: forced\_host option in the policy. json file. By default, this option is enabled for only the admin role.
- To view the list of valid compute hosts, use the nova hypervisor-list command, as follows:

### **Evacuate instances**

If a cloud compute node fails due to a hardware malfunction or another reason, you can evacuate instances to make them available again. You can optionally include the target host on the **evacuate** command. If you omit the host, the scheduler determines the target host.

To preserve user data on server disk, you must configure shared storage on the target host. Also, you must validate that the current VM host is down; otherwise, the evacuation fails with an error.

1. To list hosts and find a different host for the evacuated instance, run:

```
$ nova host-list
```

2. Evacuate the instance. You can pass the instance password to the command by using the --password <pwd> option. If you do not specify a password, one is generated and printed after the command finishes successfully. The following command evacuates a server without shared storage from a host that is down to the specified host\_b:

```
$ nova evacuate evacuated_server_name host_b
```

The instance is booted from a new disk, but preserves its configuration including its ID, name, uid, IP address, and so on. The command returns a password:

3. To preserve the user disk data on the evacuated server, deploy OpenStack Compute with a shared file system. To configure your system, see Configure migrations in OpenStack Cloud Administrator Guide. In the following example, the password remains unchanged:

```
$ nova evacuate evacuated_server_name host_b --on-shared-storage
```

## Migrate single instance to another compute host

When you want to move an instance from one compute host to another, you can use the **nova migrate** command. The scheduler chooses the destination compute host based on its settings. This process does not assume that the instance has shared storage available on the target host.

1. To list the VMs you want to migrate, run:

```
$ nova list
```

2. After selecting a VM from the list, run this command where VM\_ID is set to the ID in the list returned in the previous step:

```
$ nova show VM_ID
```

Now, use the nova migrate command:

```
$ nova migrate VM_ID
```

4. To migrate of an instance and watch the status, use this example script:

```
#!/bin/bash
# Provide usage
usage() {
        echo "Usage: $0 VM_ID"
        exit 1
[[ $# -eq 0 ]] && usage
# Migrate the VM to an alternate hypervisor
echo -n "Migrating instance to alternate host"
$VM_ID=$1
nova migrate $VM_ID
VM_OUTPUT=`nova show $VM_ID`
VM_STATUS=`echo "$VM_OUTPUT" | grep status | awk '{print $4}'`
while [[ "$VM_STATUS" != "VERIFY_RESIZE" ]]; do
    echo -n "."
    sleep 2
   VM_OUTPUT=`nova show $VM_ID`
   VM_STATUS=`echo "$VM_OUTPUT" | grep status | awk '{print $4}'`
done
nova resize-confirm $VM_ID
echo " instance migrated and resized."
echo;
# Show the details for the VM
echo "Updated instance details:"
nova show $VM_ID
# Pause to allow users to examine VM details
read -p "Pausing, press <enter> to exit."
```



#### Note

If you see this error, it means you are either trying the command with the wrong credentials, such as a non-admin user, or the policy. json file prevents migration for your user.

```
ERROR (Forbidden): Policy doesn't allow
  compute_extension:admin_actions:migrate to be performed. (HTTP
  403)
```

The instance is booted from a new host, but preserves its configuration including its ID, name, any metadata, IP address, and other properties.

## **Manage IP addresses**

Each instance has a private, fixed IP address (assigned when launched) and can also have a public, or floating, address. Private IP addresses are used for communication between instances, and public addresses are used for communication with networks outside the cloud, including the Internet.

- By default, both administrative and end users can associate floating IP addresses with projects and instances. You can change user permissions for managing IP addresses by updating the /etc/nova/policy.json file. For basic floating-IP procedures, refer to the Manage IP Addresses section in the OpenStack End User Guide.
- For details on creating public networks using OpenStack Networking (neutron), refer
  to the OpenStack Cloud Administrator Guide. No floating IP addresses are created by default in OpenStack Networking.

As an administrator using legacy networking (nova-network), you can use the following bulk commands to list, create, and delete ranges of floating IP addresses. These addresses can then be associated with instances by end users:

List addresses for all projects

To list all floating IP addresses for all projects, run:

\$ nova floating-ip-bulk-list					
+	·		-+		-
•	•	address	1	instance uuid	1
pool			- 1	instance_aaia	1
+			-+		_
+	+	+			
None		172.24.4.225		None	1
public	eth0		·		•
None		172.24.4.226		None	
public	eth0				
None		172.24.4.227		None	
public	eth0				
None		172.24.4.228		None	
public	eth0				
None		172.24.4.229	ı	None	
public     None	ethu	172.24.4.230	- 1	None	1
public	oth0		- 1	None	ı
None		172.24.4.231	- 1	None	1
public	eth0			110110	1
None	i	172.24.4.232	- 1	None	1
public	eth0	I			
None		172.24.4.233		None	
public	eth0				
None		172.24.4.234		None	
public	eth0				
None		172.24.4.235		None	
public	eth0				
None		172.24.4.236	- 1	None	
public	etn0	170 04 4 007	-	None	1
None   public	eth0	172.24.4.237	1	None	
None	e C110	172.24.4.238	1	None	1
public	eth0		1	140116	1
Fabito	20110				

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None	192.168.253.1   None	
test	eth0	
None	192.168.253.2   None	
test	eth0	
None	192.168.253.3   None	
test	eth0	
None	192.168.253.4   None	
test	eth0	
None	192.168.253.5   None	
test	eth0	
None	192.168.253.6   None	
test	eth0	
+	+	
+	++	

Bulk create floating IP addresses

To create a range of floating IP addresses, run:

```
$ nova floating-ip-bulk-
create [--pool POOL_NAME] [--
interface INTERFACE] RANGE_TO_CREATE
```

For example:

```
$ nova floating-ip-bulk-create --pool test 192.
168.1.56/29
```

By default, floating-ip-bulk-create uses the public pool and eth0 interface values.



#### Note

You should use a range of free IP addresses that is correct for your network. If you are not sure, at least try to avoid the DHCP address range:

- Pick a small range (/29 gives an 8 address range, 6 of which will be usable)
- Use nmap to check a range's availability. For example, 192.168.1.56/29 represents a small range of addresses (192.168.1.56-63, with 57-62 usable), and you could run the command nmap -sn 192.168.1.56/29 to check whether the entire range is currently unused.

Bulk delete floating IP addresses

To delete a range of floating IP addresses, run:

\$ nova floating-ip-bulk-delete RANGE\_TO\_DELETE

For example:

\$ nova floating-ip-bulk-delete 192.168.1.56/29

## Launch and manage stacks

The Orchestration service provides a template-based orchestration engine for the Open-Stack cloud, which can be used to create and manage cloud infrastructure resources such as storage, networking, instances, and applications as a repeatable running environment.

Templates are used to create stacks, which are collections of resources. For example, a stack might include instances, floating IPs, volumes, security groups, or users. The Orchestration service offers access to all OpenStack core services via a single modular template, with additional orchestration capabilities such as auto-scaling and basic high availability.

For information about the:

- Basic creation and deletion of Orchestration stacks, refer to the End User Guide.
- heat CLI commands, see the OpenStack Command Line Interface Reference

As an administrator, you can also carry out stack functions on behalf of your users. For example, to resume, suspend, or delete a stack, run:

```
$ action-resume stackID
$ action-suspend stackID
$ stack-delete stackID
```

# Manage quotas

To prevent system capacities from being exhausted without notification, you can set up quotas. Quotas are operational limits. For example, the number of gigabytes allowed for each tenant can be controlled so that cloud resources are optimized. Quotas can be enforced at both the tenant (or project) and the tenant-user level.

Using the command-line interface, you can manage quotas for the OpenStack Compute service, the OpenStack Block Storage service, and the OpenStack Networking service.

The cloud operator typically changes default values because a tenant requires more than ten volumes or 1 TB on a compute node.



### **Note**

To view all tenants (projects), run:

\$ keystone tenant-list	L	·
id	name	enabled   
e66d97ac1b704897853412fc8450f7b9 bf4a37b885fe46bd86e999e50adad1d3 21bd1c7c95234fd28f589b60903606fa f599c5cd1cba4125ae3d7caed08e288c	admin services tenant01 tenant02	True   True   True   True

To display all current users for a tenant, run:

\$ keyste	one user-listtenant-id	tenantID	_+	+
	id	name	enabled	email
!	a434ab24a139b0e85125ec8a21 3c1d838467cad0c2f337b3dfde	!	True   True	

# **Manage Compute service quotas**

As an administrative user, you can use the **nova quota-\*** commands, which are provided by the python-novaclient package, to update the Compute service quotas for a specific tenant or tenant user, as well as update the quota defaults for a new tenant.

**Table 2.4. Compute quota descriptions** 

Quota name	Description
cores	Number of instance cores (VCPUs) allowed per tenant.
fixed-ips	Number of fixed IP addresses allowed per tenant. This number must be equal to or greater than the number of allowed instances.
floating-ips	Number of floating IP addresses allowed per tenant.
injected-file-content-bytes	Number of content bytes allowed per injected file.
injected-file-path-bytes	Length of injected file path.
injected-files	Number of injected files allowed per tenant.
instances	Number of instances allowed per tenant.

Quota name	Description
key-pairs	Number of key pairs allowed per user.
metadata-items	Number of metadata items allowed per instance.
ram	Megabytes of instance ram allowed per tenant.
security-groups	Number of security groups per tenant.
security-group-rules	Number of rules per security group.

## View and update Compute quotas for a tenant (project)

## To view and update default quota values

1. List all default quotas for all tenants, as follows:

```
$ nova quota-defaults
```

For example:

++	
Quota	Limit
++	
instances	10
cores	20
ram	51200
floating_ips	10
fixed_ips	-1
metadata_items	128
injected_files	5
injected_file_content_bytes	10240
injected_file_path_bytes	255
key_pairs	100
security_groups	10
security_group_rules	20

2. Update a default value for a new tenant, as follows:

```
$ nova quota-class-update --key value default
```

For example:

```
$ nova quota-class-update --instances 15 default
```

### To view quota values for an existing tenant (project)

1. Place the tenant ID in a usable variable, as follows:

```
$ tenant=$(keystone tenant-list | awk '/tenantName/ {print $2}')
```

2. List the currently set quota values for a tenant, as follows:

```
$ nova quota-show --tenant $tenant
```

For example:

+	+
instances	10
cores	20
ram	51200
floating_ips	10
fixed_ips	-1
metadata_items	128
injected_files	5
injected_file_content_bytes	10240
injected_file_path_bytes	255
key_pairs	100
security_groups	10
security_group_rules	20
+	+

## To update quota values for an existing tenant (project)

1. Obtain the tenant ID, as follows:

```
$ tenant=$(keystone tenant-list | awk '/tenantName/ {print $2}')
```

2. Update a particular quota value, as follows:

```
$ nova quota-update --quotaName quotaValue tenantID
```

For example:

```
$ nova quota-update --floating-ips 20 $tenant
$ nova quota-show --tenant $tenant
                        | Limit |
Ouota
.-----+
instances
                        | 10
                        20
cores
                        51200
ram
floating_ips
                        20
fixed_ips
                        | -1
metadata_items
                        | 128
injected_files
                        | 5
 injected_file_content_bytes | 10240
 injected_file_path_bytes | 255
 key_pairs
                        | 10
 security_groups
 security_group_rules
                        20
```



#### Note

To view a list of options for the **quota-update** command, run:

\$ nova help quota-update

## View and update Compute quotas for a tenant user

### To view quota values for a tenant user

1. Place the user ID in a usable variable, as follows:

```
$ tenantUser=$(keystone user-list | awk '/userName/ {print $2}')
```

2. Place the user's tenant ID in a usable variable, as follows:

```
$ tenant=$(keystone tenant-list | awk '/tenantName/ {print $2}')
```

3. List the currently set quota values for a tenant user, as follows:

```
$ nova quota-show --user $tenantUser --tenant $tenant
```

For example:

```
$ nova quota-show --user $tenantUser --tenant $tenant
                          | Limit |
Quota
 instances
                          10
cores
                          20
ram
                          | 51200
floating_ips
                          20
fixed_ips
                          | -1
metadata_items
                        | 128
injected_files
                          | 5
injected_file_content_bytes | 10240
 injected_file_path_bytes | 255
                          100
key_pairs
 security_groups
                          10
security_group_rules | 20
```

### To update quota values for a tenant user

1. Place the user ID in a usable variable, as follows:

```
$ tenantUser=$(keystone user-list | awk '/userName/ {print $2}')
```

2. Place the user's tenant ID in a usable variable, as follows:

```
$ tenant=$(keystone tenant-list | awk '/userName/ {print $2}')
```

3. Update a particular quota value, as follows:

```
$ nova quota-update --user $tenantUser --quotaName quotaValue $tenant
```

For example:

```
$ nova quota-update --user $tenantUser --floating-ips 12 $tenant
$ nova quota-show --user $tenantUser --tenant $tenant
                           | Limit |
Quota
                           10
instances
                           20
cores
                           51200
floating_ips
                           12
fixed_ips
                           | -1
                           128
metadata_items
injected_files
                            | 5
 injected_file_content_bytes | 10240
                           255
 injected_file_path_bytes
                            100
 key_pairs
 security_groups
                            10
```

security_group_rules	20	
+	+	



### Note

To view a list of options for the quota-update command, run:

\$ nova help quota-update

### To display the current quota usage for a tenant user

Use nova absolute-limits to get a list of the current quota values and the current quota usage.

Name	Value
maxServerMeta	128
maxPersonality	5
maxImageMeta	128
maxPersonalitySize	10240
maxTotalRAMSize	51200
maxSecurityGroupRules	20
maxTotalKeypairs	100
totalRAMUsed	0
maxSecurityGroups	10
totalFloatingIpsUsed	0
totalInstancesUsed	0
totalSecurityGroupsUsed	0
maxTotalFloatingIps	10
maxTotalInstances	10
totalCoresUsed	0
maxTotalCores	20

# **Manage Block Storage service quotas**

As an administrative user, you can update the OpenStack Block Storage service quotas for a project. You can also update the quota defaults for a new project.

**Table 2.5. Block Storage quotas** 

Property name	Defines the number of
gigabytes	Volume gigabytes allowed for each tenant.
snapshots	Volume snapshots allowed for each tenant.
volumes	Volumes allowed for each tenant.

## **View Block Storage quotas**

Administrative users can view Block Storage service quotas.

1. List the default quotas for all projects:

```
$ cinder quota-defaults TENANT_ID
+-----+
```

Property	
gigabytes	1000
snapshots	10
volumes	10
+	+

2. View Block Storage service quotas for a project:

```
$ cinder quota-show TENANT_NAME
```

For example:

```
$ cinder quota-show tenant01
+-----+
| Property | Value |
+-----+
| gigabytes | 1000 |
| snapshots | 10 |
| volumes | 10 |
```

3. Show the current usage of a per-tenant quota:

\$ cir	nder quot	ca-usage	tenantID +	
	Туре	•	Reserved	
sna	gabytes apshots olumes	0   0   0	0   0   0	1000     10     15

## **Edit and Update Block Storage service quotas**

Administrative users can edit and update Block Storage service quotas.

1. Clear per-tenant quota limits:

```
$ cinder quota-delete tenantID
```

- 2. To update a default value for a new project, update the property in the /etc/cin-der/cinder.conf file.
- 3. To update Block Storage service quotas, place the tenant ID in a variable:

```
$ tenant=$(keystone tenant-list | awk '/tenantName/ {print $2}')
```

4. Update a particular quota value:

```
$ cinder quota-update --quotaName NewValue tenantID
```

For example:

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```
| snapshots | 10 |
| volumes | 15 |
+-----+
```

5. Clear per-tenant quota limits:

```
$ cinder quota-delete tenantID
```

# **Manage Networking service quotas**

A quota limits the number of available resources. A default quota might be enforced for all tenants. When you try to create more resources than the quota allows, an error occurs:

```
$ neutron net-create test_net
Quota exceeded for resources: ['network']
```

Per-tenant quota configuration is also supported by the quota extension API. See Per-tenant quota configuration for details.

## **Basic quota configuration**

In the Networking default quota mechanism, all tenants have the same quota values, such as the number of resources that a tenant can create.

The quota value is defined in the OpenStack Networking neutron.conf configuration file. To disable quotas for a specific resource, such as network, subnet, or port, remove a corresponding item from quota items. This example shows the default quota values:

```
[quotas]
# resource name(s) that are supported in quota features
quota_items = network, subnet, port

# number of networks allowed per tenant, and minus means unlimited
quota_network = 10

# number of subnets allowed per tenant, and minus means unlimited
quota_subnet = 10

# number of ports allowed per tenant, and minus means unlimited
quota_port = 50

# default driver to use for quota checks
quota_driver = neutron.quota.ConfDriver
```

OpenStack Networking also supports quotas for L3 resources: router and floating IP. Add these lines to the quotas section in the neutron.conf file.

```
[quotas]
# number of routers allowed per tenant, and minus means unlimited
quota_router = 10

# number of floating IPs allowed per tenant, and minus means unlimited
quota_floatingip = 50
```



#### Note

The quota\_items option does not affect these quotas.

OpenStack Networking also supports quotas for security group resources: number of security groups and the number of rules for each security group. Add these lines to the quotas section in the neutron.conf file:

```
[quotas]
# number of security groups per tenant, and minus means unlimited
quota_security_group = 10
# number of security rules allowed per tenant, and minus means unlimited
quota_security_group_rule = 100
```



#### Note

The quota\_items option does not affect these quotas.

## **Configure per-tenant quotas**

OpenStack Networking also supports per-tenant quota limit by quota extension API.

Use these commands to manage per-tenant quotas:

- neutron quota-delete. Deletes defined quotas for a specified tenant.
- neutron quota-list. Lists defined quotas for all tenants.
- neutron quota-show. Shows quotas for a specified tenant.
- neutron quota-update. Updates quotas for a specified tenant.

Only users with the admin role can change a quota value. By default, the default set of quotas are enforced for all tenants, so no **quota-create** command exists.

### 1. Configure Networking to show per-tenant guotas

Set the quota\_driver option in the neutron.conf file:

```
quota_driver = neutron.db.quota_db.DbQuotaDriver
```

When you set this option, the output for Networking commands shows quotas.

#### 2. List Networking extensions

To list the Networking extensions, run this command:

```
$ neutron ext-list -c alias -c name
```

The command shows the quotas extension, which provides per-tenant quota management support:

alias	   name
agent_scheduler     security-group     binding	Agent Schedulers     security-group     Port Binding
quotas   agent   provider	Quota management support     agent     Provider Network

router	Neutron L3 Router
lbaas	LoadBalancing service
extraroute	Neutron Extra Route
+	+

### 3. Show information for the quotas extension

To show information for the quotas extension, run this command:

#### \$ neutron ext-show quotas



## Note

Only some plug-ins support per-tenant quotas. Specifically, Open vSwitch, Linux Bridge, and VMware NSX support them, but new versions of other plug-ins might bring additional functionality. See the documentation for each plug-in.

### 4. List tenants who have per-tenant quota support

The **quota-list** command lists tenants for which the per-tenant quota is enabled. The command does not list tenants with default quota support. You must be an administrative user to run this command:

#### \$ neutron quota-list

### 5. Show per-tenant quota values

The **quota-show** reports the current set of quota limits for the specified tenant. Non-administrative users can run this command without the  $--tenant\_id$  parameter. If per-tenant quota limits are not enabled for the tenant, the command shows the default set of quotas:

\$ neutron quota-show --tenant\_id 6f88036c45344d9999a1f971e4882723

The following command shows the command output for a non-administrative user:

```
$ neutron quota-show
```

#### 6. Update quota values for a specified tenant

Use the **quota-update** command to update a quota for a specified tenant:

You can update quotas for multiple resources through one command:

sub	net	5	
+		+	+

To update the limits for an L3 resource such as, router or floating IP, you must define new values for the quotas after the -- directive.

This example updates the limit of the number of floating IPs for the specified tenant:

\$ neutron quota-update --tenant\_id 6f88036c45344d9999a1f971e4882723 -- -floatingip 20

+		·
1	Field	Value
+		
	floatingip	20
	network	5
Ì	port	20
İ	router	10
İ	subnet	5
+		+

You can update the limits of multiple resources by including L2 resources and L3 resource through one command.

#### 7. Delete per-tenant quota values

To clear per-tenant quota limits, use the **quota-delete** command:

```
$ neutron quota-delete --tenant_id 6f88036c45344d9999a1f971e4882723
Deleted quota: 6f88036c45344d9999a1f971e4882723
```

After you run this command, you can see that quota values for the tenant are reset to the default values:

\$ neutron quota-show --tenant\_id 6f88036c45344d9999a1f971e4882723

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# **Analyze log files**

Use the swift command-line client to analyze log files.

The swift client is simple to use, scalable, and flexible.

Use the swift client -o or -output option to get short answers to questions about logs,

You can use the -o or --output option with a single object download to redirect the command output to a specific file or to STDOUT (-). The ability to redirect the output to STDOUT enables you to pipe (|) data without saving it to disk first.

# Upload and analyze log files

1. This example assumes that logtest directory contains the following log files:

### **Example 2.1. Example files**

```
2010-11-16-21_access.log
2010-11-16-22_access.log
2010-11-15-21_access.log
2010-11-15-22_access.log
```

Each file uses the following line format:

## **Example 2.2. Log line format**

```
Nov 15 21:53:52 lucid64 proxy-server - 127.0.0.1 15/Nov/2010/
22/53/52 DELETE /v1/AUTH_cd4f57824deb4248a533f2c28bf156d3/
2eefc05599d44df38a7f18b0b42ffedd HTTP/1.0 204 - \
- test%3Atester%2CAUTH_tkcdab3c6296e249d7b7e2454ee57266ff - - -
txaba5984c-aac7-460e-b04b-afc43f0c6571 - 0.0432
```

2. Change into the logtest directory:

```
$ cd logtest
```

3. Upload the log files into the logtest container:

```
$ swift -A http://swift-auth.com:11000/v1.0 -U test:tester -K testing
upload logtest *.log
```

```
2010-11-16-21_access.log

2010-11-16-22_access.log

2010-11-15-21_access.log

2010-11-15-22_access.log
```

4. Get statistics for the account:

```
$ swift -A http://swift-auth.com:11000/v1.0 -U test:tester -K testing -q
stat
```

```
Account: AUTH_cd4f57824deb4248a533f2c28bf156d3
Containers: 1
Objects: 4
Bytes: 5888268
```

5. Get statistics for the logtest container:

```
$ swift -A http://swift-auth.com:11000/v1.0 -U test:tester -K testing stat
logtest
```

```
Account: AUTH_cd4f57824deb4248a533f2c28bf156d3
Container: logtest
Objects: 4
Bytes: 5864468
Read ACL:
Write ACL:
```

6. List all objects in the logtest container:

```
$ swift -A http:///swift-auth.com:11000/v1.0 -U test:tester -K testing
list logtest

2010-11-15-21_access.log
2010-11-15-22_access.log
2010-11-16-21_access.log
```

# Download and analyze an object

2010-11-16-22\_access.log

This example uses the  $-\circ$  option and a hyphen (-) to get information about an object.

Use the swift download command to download the object. On this command, stream the output to awk to break down requests by return code and the date 2200 on November 16th, 2010.

Using the log line format, find the request type in column 9 and the return code in column 12.

After **awk** processes the output, it pipes it to **sort** and **uniq -c** to sum up the number of occurrences for each request type and return code combination.

Download an object:

```
805 DELETE-204
12 DELETE-404
2 DELETE-409
723 GET-200
142 GET-204
74 GET-206
80 GET-304
34 GET-401
5 GET-403
18 GET-404
166 GET-412
2 GET-416
50 HEAD-200
17 HEAD-204
20 HEAD-401
8 HEAD-404
30 POST-202
```

```
25 POST-204
22 POST-400
6 POST-404
842 PUT-201
2 PUT-202
32 PUT-400
4 PUT-403
4 PUT-411
6 PUT-412
6 PUT-413
2 PUT-422
8 PUT-499
```

2. Discover how many PUT requests are in each log file.

Use a bash for loop with awk and swift with the -o or --output option and a hyphen (-) to discover how many PUT requests are in each log file.

Run the swift **list** command to list objects in the logtest container. Then, for each item in the list, run the swift **download -o** - command. Pipe the output into grep to filter the PUT requests. Finally, pipe into **wc** -I to count the lines.

```
$ for f in `swift -A http://swift-auth.com:11000/v1.0 -U test:tester -K
testing list logtest`; \
          do echo -ne "PUTS - "; swift -A http://swift-auth.com:11000/v1.
0 -U test:tester -K testing download -o - logtest $f | grep PUT | wc -1;
          done

2010-11-15-21_access.log - PUTS - 402
2010-11-15-22_access.log - PUTS - 1091
2010-11-16-21_access.log - PUTS - 892
2010-11-16-22_access.log - PUTS - 910
```

3. List the object names that begin with a specified string.

Run the swift list -p 2010-11-15 command to list objects in the logtest container that begin with the 2010-11-15 string.

For each item in the list, run the swift **download -o -** command.

Pipe the output to grep and wc. Use the echo command to display the object name.

```
2010-11-15-21_access.log - PUTS - 402
2010-11-15-22_access.log - PUTS - 910
```

# **Appendix A. Community support**

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The following resources are available to help you run and use OpenStack. The OpenStack community constantly improves and adds to the main features of OpenStack, but if you have any questions, do not hesitate to ask. Use the following resources to get OpenStack support, and troubleshoot your installations.

## **Documentation**

For the available OpenStack documentation, see docs.openstack.org.

To provide feedback on documentation, join and use the <openstack-docs@lists.openstack.org> mailing list at OpenStack Documentation
Mailing List, or report a bug.

The following books explain how to install an OpenStack cloud and its associated components:

- Installation Guide for Debian 7
- Installation Guide for openSUSE 13.1 and SUSE Linux Enterprise Server 11 SP3
- Installation Guide for Red Hat Enterprise Linux 7, CentOS 7, and Fedora 20
- Installation Guide for Ubuntu 14.04

The following books explain how to configure and run an OpenStack cloud:

- Architecture Design Guide
- Cloud Administrator Guide
- Configuration Reference
- Operations Guide
- High Availability Guide
- Security Guide

· Virtual Machine Image Guide

The following books explain how to use the OpenStack dashboard and command-line clients:

- API Quick Start
- End User Guide
- · Admin User Guide
- Command-Line Interface Reference

The following documentation provides reference and guidance information for the Open-Stack APIs:

- OpenStack API Complete Reference (HTML)
- API Complete Reference (PDF)
- OpenStack Block Storage Service API v2 Reference
- OpenStack Compute API v2 and Extensions Reference
- OpenStack Identity Service API v2.0 Reference
- OpenStack Image Service API v2 Reference
- OpenStack Networking API v2.0 Reference
- OpenStack Object Storage API v1 Reference

The Training Guides offer software training for cloud administration and management.

# ask.openstack.org

During the set up or testing of OpenStack, you might have questions about how a specific task is completed or be in a situation where a feature does not work correctly. Use the ask.openstack.org site to ask questions and get answers. When you visit the http://ask.openstack.org site, scan the recently asked questions to see whether your question has already been answered. If not, ask a new question. Be sure to give a clear, concise summary in the title and provide as much detail as possible in the description. Paste in your command output or stack traces, links to screen shots, and any other information which might be useful.

# **OpenStack mailing lists**

A great way to get answers and insights is to post your question or problematic scenario to the OpenStack mailing list. You can learn from and help others who might have similar issues. To subscribe or view the archives, go to <a href="http://lists.openstack.org/cgi-bin/mail-man/listinfo/openstack">http://lists.openstack.org/cgi-bin/mail-man/listinfo/openstack</a>. You might be interested in the other mailing lists for specific projects or development, which you can find on the wiki. A description of all mailing lists is available at <a href="http://wiki.openstack.org/MailingLists">http://wiki.openstack.org/MailingLists</a>.

# The OpenStack wiki

The OpenStack wiki contains a broad range of topics but some of the information can be difficult to find or is a few pages deep. Fortunately, the wiki search feature enables you to search by title or content. If you search for specific information, such as about networking or nova, you can find a large amount of relevant material. More is being added all the time, so be sure to check back often. You can find the search box in the upper-right corner of any OpenStack wiki page.

# The Launchpad Bugs area

The OpenStack community values your set up and testing efforts and wants your feedback. To log a bug, you must sign up for a Launchpad account at <a href="https://launchpad.net/+login">https://launchpad.net/+login</a>. You can view existing bugs and report bugs in the Launchpad Bugs area. Use the search feature to determine whether the bug has already been reported or already been fixed. If it still seems like your bug is unreported, fill out a bug report.

#### Some tips:

- Give a clear, concise summary.
- Provide as much detail as possible in the description. Paste in your command output or stack traces, links to screen shots, and any other information which might be useful.
- Be sure to include the software and package versions that you are using, especially if you are using a development branch, such as, "Juno release" vs git commit bc79c3ecc55929bac585d04a03475b72e06a3208.
- Any deployment-specific information is helpful, such as whether you are using Ubuntu 14.04 or are performing a multi-node installation.

The following Launchpad Bugs areas are available:

- Bugs: OpenStack Block Storage (cinder)
- Bugs: OpenStack Compute (nova)
- Bugs: OpenStack Dashboard (horizon)
- Bugs: OpenStack Identity (keystone)
- Bugs: OpenStack Image Service (glance)
- Bugs: OpenStack Networking (neutron)
- Bugs: OpenStack Object Storage (swift)
- Bugs: Bare Metal (ironic)
- Bugs: Data Processing Service (sahara)
- Bugs: Database Service (trove)

- Bugs: Orchestration (heat)
- Bugs: Telemetry (ceilometer)
- Bugs: Queue Service (marconi)
- Bugs: OpenStack API Documentation (developer.openstack.org)
- Bugs: OpenStack Documentation (docs.openstack.org)

# The OpenStack IRC channel

The OpenStack community lives in the #openstack IRC channel on the Freenode network. You can hang out, ask questions, or get immediate feedback for urgent and pressing issues. To install an IRC client or use a browser-based client, go to http://webchat.freenode.net/. You can also use Colloquy (Mac OS X, http://colloquy.info/), mIRC (Windows, http://www.mirc.com/), or XChat (Linux). When you are in the IRC channel and want to share code or command output, the generally accepted method is to use a Paste Bin. The OpenStack project has one at http://paste.openstack.org. Just paste your longer amounts of text or logs in the web form and you get a URL that you can paste into the channel. The OpenStack IRC channel is #openstack on irc.freenode.net. You can find a list of all OpenStack IRC channels at https://wiki.openstack.org/wiki/IRC.

## Documentation feedback

To provide feedback on documentation, join and use the <openstack-docs@lists.openstack.org> mailing list at OpenStack Documentation
Mailing List, or report a bug.

# **OpenStack distribution packages**

The following Linux distributions provide community-supported packages for OpenStack:

- Debian: http://wiki.debian.org/OpenStack
- CentOS, Fedora, and Red Hat Enterprise Linux: http://openstack.redhat.com/
- openSUSE and SUSE Linux Enterprise Server: http://en.opensuse.org/Portal:OpenStack
- Ubuntu: https://wiki.ubuntu.com/ServerTeam/CloudArchive