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| Logan Chancellor | 817-995-6048  Austin, TX 78746  chancellor.logan@yahoo.com |

Dear Hiring Professional,

I am writing to express my interest in the current position advertised. With a solid background in billing and financial services, along with a passion for delivering exceptional customer experiences, I am excited about the opportunity to contribute to your team.

In my current role as a billing agent at VRBO/Expedia, I honed my skills in customer relations and meticulous attention to detail. On a daily basis, I collaborated closely with customers to address their travel-related financial needs and ensure prompt reimbursements. My experience includes processing refunds, investigating transactions, managing custom payouts, handling chargebacks, and navigating complex state tax regulations. Through this role, I have developed a strong understanding of billing procedures and have become proficient in utilizing various computer programs to efficiently manage billing tasks.

I am particularly drawn to this position because of your commitment to excellence and innovation in the industry. I am eager to contribute my expertise to support your goals. With my excellent organizational skills, proficiency in multiple computer systems, and a proactive approach to problem-solving, I am confident in my ability to make a positive impact on your team.

I am excited about the opportunity to further discuss how my background, skills, and enthusiasm align with the needs of this company. Thank you for considering my application. I look forward to the possibility of contributing to your team and helping achieve its objectives.

Sincerely,

Logan Chancellor-Gonzales