

# Global Rounds Command Center

Orchestrate intake-to-fulfillment flows with AI agents, real-time analytics, and patient engagement in one cockpit.

Run Agents [Sample Dataset](#)

[Load JSON](#)

## Ask the Dashboard

i

[Clear chat](#)

Ready

Ask for summaries, blockers, or recommended actions.

Ask how the week is trending or where to intervene...

Send

## Agent Control Center

i

API Offline

Sample data loaded.

Last run 10/10/2025 03:31 PM

## Agent Runtime

Trigger autonomous runs directly from the backend. Results stream into each module panel below.

[Run Ordering](#)[Run Payments](#)[Run Workforce](#)[Run Engagement](#)[Run Performance](#)

## Agent Status

AGENT	LAST RUN	RECORDS
Ordering	10/10/2025 03:31 PM	7
Payments	10/10/2025 02:46 PM	8
Workforce	10/10/2025 02:01 PM	9
Engagement	10/10/2025 01:16 PM	12
Performance	10/10/2025 12:31 PM	4

## Recent Agent Activity

No runs yet. Trigger an agent to see a summary.

Agents coordinate on every run.

Connect the automation API to watch live progress in real time.

Step 1 of 15

0%

Ordering: Collecting outstanding patient orders and compliance flags.

Ordering Collecting outstanding patient orders and compliance flags.

Ordering Scoring vendor inventory against forecasted burn.

Ordering Packaging reorder packet for supply partners.

Payments Reconciling claim expected vs. received payments.

Payments Prioritizing high-variance denials for appeal.

Payments Drafting documentation follow-ups for revenue cycle.

Workforce Aggregating workload signals across teams.

Workforce Projecting headcount by shift and demand curve.

Workforce Flagging surge scenarios for operations leads.

Engagement Reviewing patient replies and escalation keywords.

Engagement Routing urgent outreach to case managers.

Engagement Queuing proactive nudges for upcoming orders.

Performance Refreshing KPIs against latest transactional baseline.

Performance Analyzing trend deltas vs. historical targets.

Performance Highlighting material movements for leadership briefs.

Operations

Finance

Engagement

Forecasts

Rail Insights

Last run 10/10/2025 03:31 PM

Quick visuals to spot workload, ROI, and inventory pressure without sifting through tables.

UNIFIED QUEUE

**FINANCE PULSE**

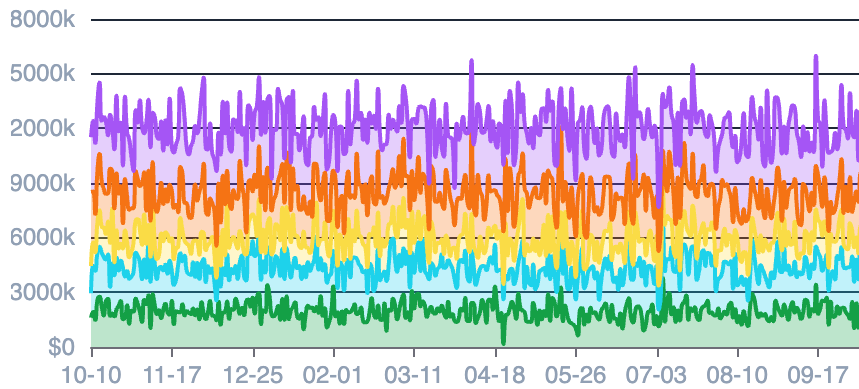
**Savings snapshot**

## INVENTORY ACTIONS

### Revenue by Category

Stacked area over time (mini)

Live data

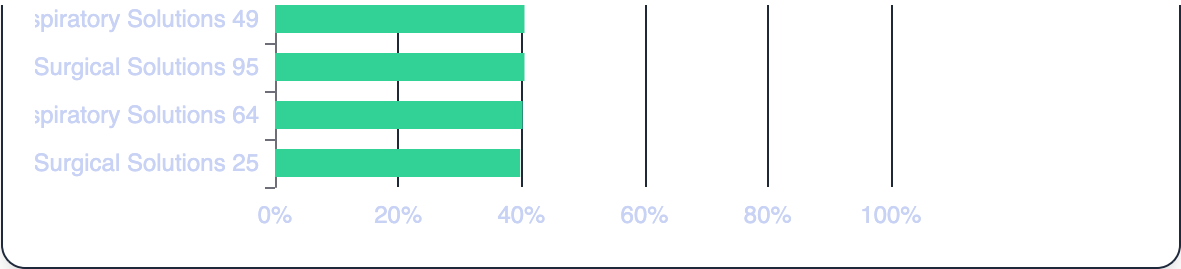


### Supplier Reliability

On-time % with dispute markers (mini)

Live data





Operations Inbox

Last run 10/10/2025 03:31 PM



8 tasks

Open 4

In Progress 2

Closed 2

SLA Breaches 1

Avg Cycle 2.0 d

TASK	TYPE	PRIORITY	STATUS	DUE	NOTES	ACTIONS
Confirm F2F visit for P003	sla_breach	high	open	8/24/2024, 12:00:00 PM	F2F documentation expired • F2F expired; compliance hold until visit • Cycle 2.0 d	<a href="#">Acknowledge</a> <a href="#">Close</a>
Upload signed WOPD	documentation	normal	open	8/25/2024, 3:00:00 PM	Awaiting provider fax	<a href="#">Acknowledge</a> <a href="#">Close</a>
Review payer denial for DME-2211	appeal_review	high	in_progress	8/27/2024, 5:00:00 PM	Need medical necessity narrative • Cycle 3.0 d	<a href="#">Close</a>
Close compliance follow-up	compliance_review	normal	closed	8/20/2024, 6:00:00 PM	Provider uploaded required chart notes • Cycle 2.0 d	

TASK	TYPE	PRIORITY	STATUS	DUE	NOTES	ACTIONS
Escalate surge staffing plan	workforce_planning	normal	in_progress	8/26/2024, 10:00:00 AM	Projected call volume +18% next week	<a href="#">Close</a>
Confirm patient resupply preference	patient_outreach	low	open	8/28/2024, 1:30:00 PM	Awaiting confirmation	<a href="#">Acknowledge</a> <a href="#">Close</a>
Verify remit posting	payments_reconciliation	normal	open	8/24/2024, 4:00:00 PM	Remit file pending ingestion	<a href="#">Acknowledge</a> <a href="#">Close</a>
Review LLM appeal draft	appeal_review	low	closed	8/19/2024, 12:00:00 PM	LLM drafted initial appeal; Supervisor approved • Cycle 1.1 d	

Automated Ordering & Reordering



Compliance filter All

Last run 10/10/2025 03:31 PM

[Reorder 7 SKUs](#)     [Export 1 alert](#)

Patient Work Orders

PATIENT	SKU	REQUIRED	QTY	STATUS	NOTES
P001	INC-XL-24	2024-08-26	120	clear	Low warehouse inventory (80)
P003	CATH-LEG-1L	2024-08-25	30	hold	F2F expired; Compliance due before fulfillment

PATIENT	SKU	REQUIRED	QTY	STATUS	NOTES
P005	INC-L-30	2024-08-27	90	clear	Low warehouse inventory (50)
P006	OXY-CONS-5L	2024-08-28	24	clear	
P007	NEB-KIT-CHILD	2024-08-29	36	clear	
P009	BED-PADS-50	2024-08-30	84	clear	
P012	OSTO-BAG-60	2024-08-26	60	clear	Low warehouse inventory (35)

Vendor Recommendations

SKU	SUGGESTED QTY	RATIONALE
INC-XL-24	120	On hand 80 <= reorder point 120; projected 30-day demand 120; lead time 10 days
CATH-LEG-1L	60	On hand 40 <= reorder point 60; projected 30-day demand 30; lead time 7 days
INC-L-30	90	On hand 50 <= reorder point 90; projected 30-day demand 90; lead time 10 days
OXY-CONS-5L	40	On hand 25 <= reorder point 40; projected 30-day demand 24; lead time 14 days
NUTR-FEED-1200	110	On hand 90 <= reorder point 110; projected 30-day demand 30; lead time 15 days
BRACE-KNEE-L	70	On hand 65 <= reorder point 70; projected 30-day demand 15; lead time 20 days
OSTO-BAG-60	80	On hand 35 <= reorder point 80; projected 30-day demand 60; lead time 12 days

Predictive Inventory

SKU	ON HAND	FORECAST 30D	BUFFER	ACTION
INC-XL-24	80	140	45	reorder



SKU	ON HAND	FORECAST 30D	BUFFER	ACTION
CATH-LEG-1L	40	70	28	reorder
NEB-KIT-CHILD	55	60	20	watch
INC-L-30	95	80	30	buffer ok
OXY-CONS-5L	35	65	25	watch

**HIGH** — Compliance issue for patient P003 / CATH-LEG-1L

Prototype dashboard using synthetic data. Run the backend API (``uvicorn backend.app:app --reload --port 8001``) to activate agents.