

### PROFILE

As a passionate developer with years of IT service, I thrive working with teams to set & accomplish goals as a supportive team member, mentor, and leader.

#### **PROFICIENCIES**

- JavaScript
- ReactJS
- NodeJS
- ExpressJS
- PostgresSQL
- HTML5
- CSS3
- REST

## EDUCATION

DevMountain Web Development April 2018

Collin College CCNA & A+ Prep Courses April 2014

# CONTACT

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# EXPERIENCE

# IT HELP DESK LEAD/INCIDENT MANAGEMENT CARDTRONICS OCTOBER 2014- JANUARY 2018

- Lead member of IT team charged with monitoring worldwide EFT transactions and major infrastructure incident management
- Personally responsible for communicating incident status directly to senior leadership
- Organized IT engineering teams to resolve major incidents
- Collaborated with IT teams to establish incident procedures & best practices
- Authored monitoring team training & procedure manual

# **PROJECTS**

#### DASHYBOARDS

#### HTTPS://DASHYBOARDS.NOW.SH

- A monitoring and incident management application demo for companies focused on monitoring EFT transactions in real time
- Created with ease of user experience in mind
- Uses Twilio to send text message notifications

#### OPEN LIBRARY SEARCH

#### HTTPS://OPENLIBRARYSEARCH.NOW.SH

• A React application that utilizes the OpenLibrary.org API to search through free online books and links users to where they can read them in browser on the Internet Archive site

#### **CONTENTUM**

#### HTTPS://CONTENTUM.NOW.SH

- A content management system application where users can create, edit and store their own content such as images and text for use on 3rd party websites
- This capstone project was created with a team. My roles included creating a solution for saving HTML styled text and embedded images to the database & developing external API