



# Application overview

## StationeryShop



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## Introduction

This document has been auto generated from the Pega platform, using information captured within the platform. It provides an overview of the model and a snapshot of the application. The document can be used to both describe what has been designed and what has been built, depending on when the document has been generated. During the life of an application, several different versions of this document will be produced.

## Application overview

StationeryShop

## Case types

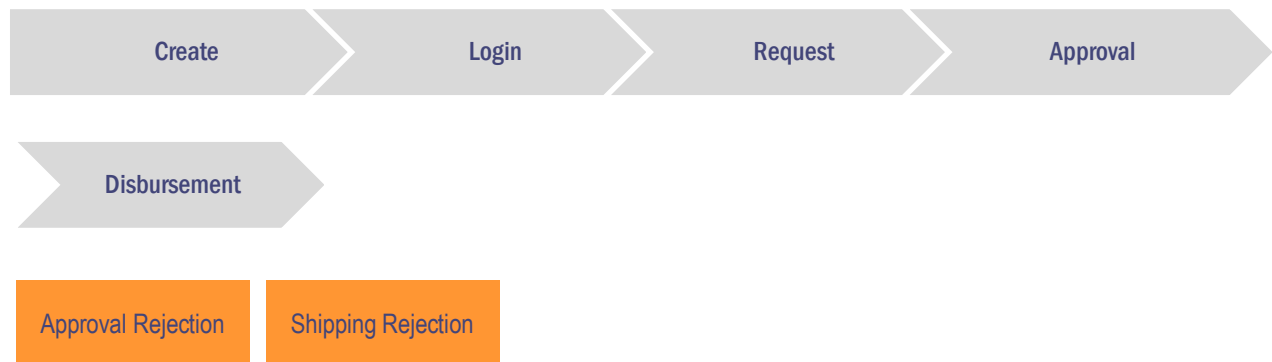
### 1 Case types

A case type is a visual representation of your business process, and a template for work that you can reuse for multiple instances of your business process. By creating a case type, you define the ultimate goal of a business process, the path that the case must follow to a resolution, the people who are involved in processing the case, and the data that the case requires.

Below are the list of standard Case types available for StationeryShop.

#### 1. Stationery Request

Stationery Request



Case wide optional actions:

- Edit details
- Change stage
- Reopen

Stage: **Create** in Stationery Request

Stage: **Login** in Stationery Request



Status associated:

- Pending-login
- Pending-Verification

Processes associated:

- Login

Stage: **Request** in Stationery Request

Status associated:

- Pending-Details
- Pending-Selection
- Review-Selection

Processes associated:

- Request

Stage: **Approval** in Stationery Request

Status associated:

- Pending-Approval
- Resolved-Rejected

Processes associated:

- Approval

Stage: **Disbursement** in Stationery Request

Status associated:

- Pending-Shipment
- Resolved-Completed
- Resolved-Rejected

Processes associated:

- Disbursement

Alternate stage: **Approval Rejection** in Stationery Request



Status associated:

- Resolved-Completed

Processes associated:

- Approval Rejection

Alternate stage: **Shipping Rejection** in Stationery Request

Status associated:

- Resolved-Completed

Processes associated:

- Shipping Rejection

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## Data model

### 3 Data objects

StationeryShop uses various data objects to manage different set of information in the application. You can simplify your data structure for easier reuse across the user interface using data objects. Some of the data objects expect data to be sourced from an external system of record. The following section provides the list of data objects used in the StationeryShop and their systems of record.

#### 1. Employee

Employee

Systems of record:

Pega Database

Referenced by	References
None	None

#### 2. Employee Details

Employee Details

Systems of record:

No systems of record



Referenced by	References
• <a href="#">Stationery Request</a>	<i>None</i>

### 3. Stationery Items

Stationery Items

Systems of record:

Pega Database

Referenced by	References
• <a href="#">Stationery Request</a>	<i>None</i>

## 1 Case types

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Below are the list of standard Case types available for StationeryShop.

### 1. Stationery Request

Stationery Request

Referenced by	References
<i>None</i>	• <a href="#">Stationery Items</a> • <a href="#">Employee Details</a>

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## Personas

In Pega, a Persona refers to a group of realistic users that have the same role, needs, skill sets, behaviors, and work objectives. Personas can be grouped into 'Access Groups' that determine their level of user permissions and access authorities. In Pega, you can create as many personas as you like, and use them as reference for building access groups in your application.

### 1. Users

Users

Number of users: 0

Pages for this persona: Adhoc Cases, Administration, Configuration, Dashboard, Dashboards, Dashboard tab of Case Manager portal, Documents, Explore Data, Home, My Work, Pulse, Reports, Spaces, Stationery Request, Tags, Teams

Portals	Pages
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User Portal (Default)	Home, Dashboard, Spaces, Reports, Configuration, Explore Data
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## Channels

Channels are a means of communication that customers can use to interact with a company. These communications can be outbound (allowing you to send out messages to customers) or inbound (allowing customers to contact you or otherwise respond to your brand).

The application design includes the following channels:

### 1. User Portal (Portal)

Default employee-facing portal for Cosmos Rules applications. Use the Interfaces landing page to edit this portal and add/remove pages.

### 2. User Portal (Portal)

Default employee-facing portal for Cosmos Rules applications. Use the Interfaces landing page to edit this portal and add/remove pages.

Personas using this channel as default: Users

Personas	Pages
Users	Home, Dashboard, Spaces, Reports, Configuration, Explore Data

### 3. User Portal (Portal)

Default employee-facing portal for Cosmos Rules applications. Use the Interfaces landing page to edit this portal and add/remove pages.

### 4. common (Mashup)

### 5. request (Mashup)

request

### 6. User Mobile App (Mobile)

application

### 7. Pega API (Pega API)

APIs are a set of REST services exposed by the application, including the Pega API - a set of built-in REST services for Pega applications