



Application overview

Aarogya



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This information is the property of:

Pegasystems Inc.
One Rogers Street
Cambridge, MA 02142-1209
USA
Phone: (617) 374-9600
Fax: (617) 374-9620
www.pegasystems.com

Document: Application overview



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Introduction

This document has been auto generated from the Pega platform, using information captured within the platform. It provides an overview of the model and a snapshot of the application. The document can be used to both describe what has been designed and what has been built, depending on when the document has been generated. During the life of an application, several different versions of this document will be produced.

Application overview

Aarogya

Case types

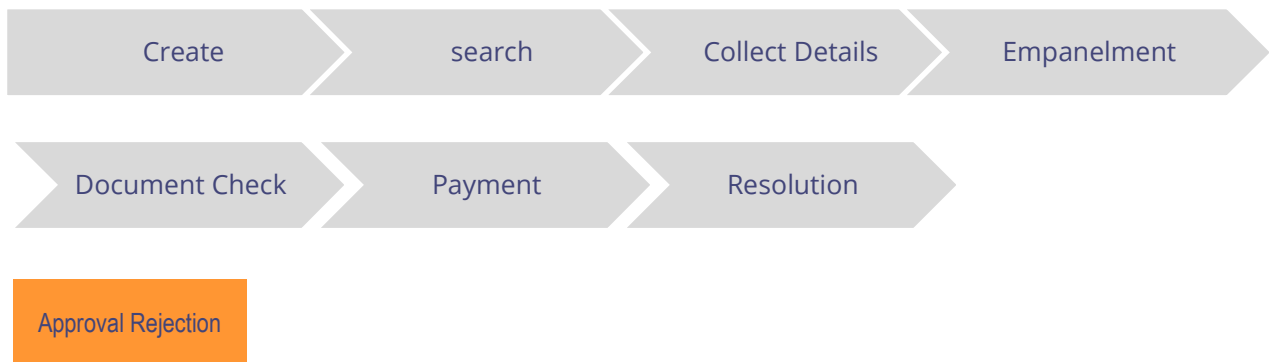
2 Case types

A case type is a visual representation of your business process, and a template for work that you can reuse for multiple instances of your business process. By creating a case type, you define the ultimate goal of a business process, the path that the case must follow to a resolution, the people who are involved in processing the case, and the data that the case requires.

Below are the list of standard Case types available for Aarogya.

1. Aarogya Registration

Aarogya Registration



Case wide optional actions:

- Edit details
- Change stage
- Reopen

Stage: **Create** in Aarogya Registration

Stage: **search** in Aarogya Registration

Status associated:

- Pending-Selection

Processes associated:

- search

Stage: **Collect Details** in Aarogya Registration

Status associated:

- Pending-Details
- Pending-Documents
- Verify-OTP

Processes associated:

- Collect Details

Stage: **Empanelment** in Aarogya Registration

Status associated:

- Pending-Feedback

Processes associated:

- Insurer Feedback
- TPA Feedback

Stage: **Document Check** in Aarogya Registration

Status associated:

- Resolved-Rejected

Processes associated:

- Document Check

Stage: **Payment** in Aarogya Registration

Status associated:

- Pending-Payment



- Select-Payment

Processes associated:

- Payment

Stage: **Resolution** in Aarogya Registration

Status associated:

- Resolved-Completed

Processes associated:

- Resolution

Alternate stage: **Approval Rejection** in Aarogya Registration

Status associated:

- Resolved-Completed

Processes associated:

- Approval Rejection

2. Renewal Process

Renewal Process



Case wide optional actions:

- Edit details
- Change stage
- Reopen

Stage: **Create** in Renewal Process

Stage: **Login** in Renewal Process

Status associated:

- Pending-Login



Processes associated:

- Login

Stage: **Payment** in Renewal Process

Status associated:

- Pending-Details
- Pending-payment

Processes associated:

- Payment

Stage: **Resolution** in Renewal Process

Status associated:

- Resolved-Completed

Processes associated:

- Resolution

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Data model

3 Data objects

Aarogya uses various data objects to manage different set of information in the application. You can simplify your data structure for easier reuse across the user interface using data objects. Some of the data objects expect data to be sourced from an external system of record. The following section provides the list of data objects used in the Aarogya and their systems of record.

1. Hospital Details

Hospital Details

Systems of record:

Pega Database

Referenced by	References
<ul style="list-style-type: none">• Aarogya Registration• Renewal Process	None

2. Insurer Empanelment

Insurer Empanelment

Systems of record:

No systems of record

Referenced by	References
<ul style="list-style-type: none"> Aarogya Registration 	<i>None</i>

3. TPA Empanelment

TPA Empanelment

Systems of record:

No systems of record

Referenced by	References
<ul style="list-style-type: none"> Aarogya Registration 	<i>None</i>

2 Case types

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Below are the list of standard Case types available for Aarogya.

1. Aarogya Registration

Aarogya Registration

Referenced by	References
<i>None</i>	<ul style="list-style-type: none"> Hospital Details Insurer Empanelment TPA Empanelment

2. Renewal Process

Renewal Process

Referenced by	References
<i>None</i>	<ul style="list-style-type: none"> Hospital Details

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Personas

In Pega, a Persona refers to a group of realistic users that have the same role, needs, skill sets, behaviors, and work objectives. Personas can be grouped into 'Access Groups' that determine their level of user permissions and access authorities. In Pega, you can create as many personas as you like, and use them as reference for building access groups in your application.

1. Users

Users

Number of users: 0

Pages for this persona: Aarogya Registration, Adhoc Cases, Administration, Configuration, Dashboard, Dashboards, Dashboard tab of Case Manager portal, Documents, Explore Data, Home, Hospital Renewal Process, My Work, Pulse, Renewal Process, Reports, Spaces, Tags, Teams

Portals	Pages
User Portal (Default)	Home, Dashboard, Spaces, Reports, Configuration, Explore Data

Channels

Channels are a means of communication that customers can use to interact with a company. These communications can be outbound (allowing you to send out messages to customers) or inbound (allowing customers to contact you or otherwise respond to your brand).

The application design includes the following channels:

1. User Portal (Portal)

Default employee-facing portal for Cosmos Rules applications. Use the Interfaces landing page to edit this portal and add/remove pages.

2. User Portal (Portal)

Default employee-facing portal for Cosmos Rules applications. Use the Interfaces landing page to edit this portal and add/remove pages.

Personas using this channel as default: Users

Personas	Pages
Users	Home, Dashboard, Spaces, Reports, Configuration, Explore Data

3. User Mobile App (Mobile)

application

4. Pega API (Pega API)



APIs are a set of REST services exposed by the application, including the Pega API - a set of built-in REST services for Pega applications