Application overview
LockerApp

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Document: Application overview
Pega Platform 8.23.2

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Introduction

This document has been auto generated from the Pega platform, using information captured within the platform. It provides an overview of the model and a snapshot of the application. The document can be used to both describe what has been designed and what has been built, depending on when the document has been generated. During the life of an application, several different versions of this document will be produced.

Application overview

LockerApp

Case types

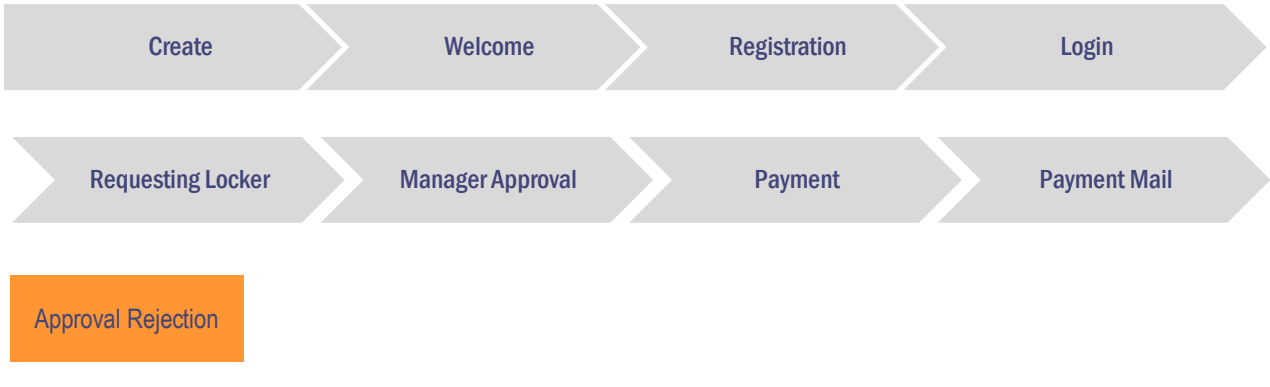
3 Case types

A case type is a visual representation of your business process, and a template for work that you can reuse for multiple instances of your business process. By creating a case type, you define the ultimate goal of a business process, the path that the case must follow to a resolution, the people who are involved in processing the case, and the data that the case requires.

Below are the list of standard Case types available for LockerApp.

1. Create a locker

Create a locker



Case wide optional actions:

- Edit details
- Change stage
- Reopen

Stage: **Create** in Create a locker

Stage: **Welcome** in Create a locker

Status associated:

- New

Processes associated:

- Welcome

Stage: **Registration** in Create a locker

Status associated:

- Pending-Details

Processes associated:

- Registration

Stage: **Login** in Create a locker

Status associated:

- Open

Processes associated:

- Login

Stage: **Requesting Locker** in Create a locker

Status associated:

- Ckecking-Info
- Pending-Documents
- Pending-Selection
- Confirm-Details

Processes associated:

- Requesting Locker

Stage: **Manager Approval** in Create a locker

Status associated:

- Pending-Approval

- Resolved-Rejected

Processes associated:

- Manager Approval

Stage: **Payment** in Create a locker

Status associated:

- Pending-Selection
- Pending-Payment

Processes associated:

- Payment

Stage: **Payment Mail** in Create a locker

Status associated:

- Resolved-Completed

Processes associated:

- Payment Mail

Alternate stage: **Approval Rejection** in Create a locker

Status associated:

- Resolved-Completed

Processes associated:

- Approval Rejection

2. Locker Access

Locker Access

Case wide optional actions:

- Edit details

- Change stage
- Reopen

Stage: **Create** in Locker Access

Stage: **Login** in Locker Access

Status associated:

- New

Processes associated:

- Login

Stage: **Documents** in Locker Access

Status associated:

- Check-Details
- Pending-DOCS

Processes associated:

- Documents

Stage: **Confirmation mail** in Locker Access

Status associated:

- Resolved-Completed

Processes associated:

- Confirmation mail

3. Locker Extension

Locker Extension

Case wide optional actions:

- Edit details
- Change stage
- Reopen

Stage: **Create** in Locker Extension

Processes associated:

- Create

Stage: **Login** in Locker Extension

Status associated:

- Open

Processes associated:

- Login

Stage: **Validity** in Locker Extension

Status associated:

- Confirm-Details
- Confirm-Locker

Processes associated:

- Validity

Stage: **Payment** in Locker Extension

Status associated:

- pending-Selection
- Pending-Payment

Processes associated:

- Payment

Stage: **Payment Mail** in Locker Extension

Status associated:

- Resolved-Completed

Processes associated:

- Payment Mail

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Data model

4 Data objects

LockerApp uses various data objects to manage different set of information in the application. You can simplify your data structure for easier reuse across the user interface using data objects. Some of the data objects expect data to be sourced from an external system of record. The following section provides the list of data objects used in the LockerApp and their systems of record.

1. Bank Locker Details

Bank Locker Details

Systems of record:

Pega Database

Referenced by	References
None	*None*

2. Customer Database

Customer Database

Systems of record:

Pega Database

Referenced by	References
None	*None*

3. Customer Details

Customer Details

Systems of record:

Pega Database

Referenced by	References
• Create a locker • Locker Access	*None*

4. Locker extension details
Locker extension details

Systems of record:
Pega Database

Referenced by	References
None	*None*

3 Case types

A case type is a visual representation of your business process, and a template for work that you can reuse for multiple instances of your business process. By creating a case type, you define the ultimate goal of a business process, the path that the case must follow to a resolution, the people who are involved in processing the case, and the data that the case requires.

Below are the list of standard Case types available for LockerApp.

1. Create a locker
Create a locker

Referenced by	References
None	• Customer Details

2. Locker Access
Locker Access

Referenced by	References
None	• Customer Details

3. Locker Extension
Locker Extension

Referenced by	References
None	*None*

Go to contents

Personas

In Pega, a Persona refers to a group of realistic users that have the same role, needs, skill sets, behaviors, and work objectives. Personas can be grouped into 'Access Groups' that determine their level of user permissions and access authorities. In Pega, you can create as many personas as you like, and use them as reference for building access groups in your application.

1. Users

Users

Number of users: 0

Pages for this persona: Adhoc Cases, Administration, Configuration, Create a locker, Dashboard, Dashboards, Dashboard tab of Case Manager portal, Documents, Explore Data, Home, Locker Access, Locker Extension, My Work, Pulse, Reports, Spaces, Tags, Teams

Portals	Pages
User Portal (Default)	Home, Dashboard, Spaces, Reports, Configuration, Explore Data

Channels

Channels are a means of communication that customers can use to interact with a company. These communications can be outbound (allowing you to send out messages to customers) or inbound (allowing customers to contact you or otherwise respond to your brand).

The application design includes the following channels:

1. User Portal (Portal)

Default employee-facing portal for Cosmos Rules applications. Use the Interfaces landing page to edit this portal and add/remove pages.

Personas using this channel as default: Users

Personas	Pages
Users	Home, Dashboard, Spaces, Reports, Configuration, Explore Data

2. User Portal (Portal)

Default employee-facing portal for Cosmos Rules applications. Use the Interfaces landing page to edit this portal and add/remove pages.

3. User Mobile App (Mobile)

application

4. Pega API (Pega API)

APIs are a set of REST services exposed by the application, including the Pega API - a set of built-in REST services for Pega applications