

PROJECT TITLE

24SPCS19

VIJAY B S

ELECTRONIC APPLIANCE EMPLOYEE SERVICE ALLOCATION APP

Abstract:

Electronic appliance app is designed to keep track of service registries by the customers. So this system needs to have distributed platform-independent web and android application. It controls all the activities in the system like customer service, works assign to the employee and completion of works. The main objective of the electronic service allocation is to focus on the issues related to all fields. It acts as a bridge between customer and employee in which customer directly register their complaint to the company. The admin will monitor service registries from the customer and send that complaint to the employee. The employee views the service and forwards to the customer. The customer checks whether registries service and forward service from the employee is the same or not. It satisfies their service then sends to the admin. The admin verifies both employee and customer and sends whatsup SMS to the customer. This system could enhance the day to day activities of the business with efficiency and correctness.