Loic Ndeh

Laurel, MD | 240.351.6202 | loicndeh@gmail.com

LinkedIn: https://www.linkedin.com/in/loic-ndeh-/ | GitHub: https://github.com/Loicndeh?tab=repositories

Scrum Master & Cybersecurity Analyst

Agile Delivery ● Incident Response ● Security Operations ● Process Optimization

## EXECUTIVE SUMMARY

Certified Scrum Master and Cybersecurity Analyst with 5+ years of experience supporting Agile teams and security operations within enterprise environments. Skilled at bridging the gap between development, infrastructure, and cybersecurity functions to ensure secure, high-performing systems. Adept in incident response, vulnerability management, SOC monitoring, and Agile leadership. Currently pursuing a Master’s in Cybersecurity at UMGC, combining hands-on technical expertise with proven leadership in cross-functional program delivery.

## CORE COMPETENCIES

* Security Operations & Incident Response
* Agile & Scrum Methodologies
* Vulnerability Management & Risk Mitigation
* Threat Detection & Analysis (SIEM, IDS/IPS)
* Cloud Security (AWS, Azure)
* Security Governance & Compliance (NIST, ISO 27001)
* Stakeholder Collaboration & Reporting
* ServiceNow & Jira Administration
* Agile Coaching & Team Facilitation
* Documentation, SOPs & Playbooks

## PROFESSIONAL EXPERIENCE

* Scrum Master / Cybersecurity Analyst

Nike — Remote | Mar 2023 – Jul 2025

* Served as Scrum Master for the Security Operations Center (SOC), facilitating Agile ceremonies and coordinating tasks across cybersecurity engineers, analysts, and infrastructure teams.
* Oversaw sprint planning, backlog prioritization, and cross-team communication using Azure DevOps and ServiceNow to ensure on-time, secure project delivery.
* Monitored and triaged security events, collaborating with analysts to respond to SIEM alerts, phishing incidents, and endpoint vulnerabilities.
* Partnered with cloud security engineers to strengthen IAM policies, MFA enforcement, and Zero Trust architecture initiatives.
* Implemented Agile reporting dashboards to improve SOC performance visibility and reduce incident resolution times by 25%.
* Supported compliance efforts aligned with NIST SP 800-53 and internal governance controls.
* Scrum Master / Cybersecurity Analyst

Admiral Security Services — Washington, DC | Jan 2020 – Feb 2023

* Led Agile ceremonies for the security technology team, managing sprints focused on incident-response automation and SIEM tuning.
* Conducted threat hunting and log analysis using Wireshark, Security Onion, and Splunk to identify and contain potential intrusions.
* Supported deployment of endpoint protection and network-hardening initiatives, improving overall SOC detection capabilities.
* Developed runbooks and documentation for response workflows and security-awareness training.
* Collaborated with the IT Director and CISO to align SOC activities with compliance frameworks such as ISO 27001 and NIST 800-115.
* Created ServiceNow workflows for ticket triage, escalation, and reporting, improving incident tracking efficiency by 30%.

## EDUCATION & CERTIFICATIONS

Master of Science in Cybersecurity (In Progress) — University of Maryland Global Campus (UMGC)

Expected Graduation: Fall 2026

Bachelor of Science in Psychology — University of Maryland Global Campus

Certifications: Certified Scrum Master (CSM), Certified Product Owner (CSPO), CompTIA Security+

## TECHNICAL SKILLS

Security Tools: Wireshark, Nessus, Snort, Security Onion, Splunk, Dradis, Nmap

Cloud Platforms: AWS, Azure

Project Tools: Azure DevOps, Jira, ServiceNow, Smartsheet

Frameworks & Standards: NIST SP 800-53, ISO 27001, CIS Controls, OWASP Top 10