

C2 General

From: Emmanuel Akuffo, Telecel Ghana

<Emmanuel.Akuffo@telecel.com.gh>

Sent: Friday, June 7, 2024 8:33 PM

To: Gabriel Bannerman-Hyde, Telecel Ghana

<Gabriel.Bannerman-Hyde@telecel.com.gh>

Subject: Re: My Updates

Telecel Reach- We have gone live with CPS Intergrations. So no customers to use telecel cash would be surveyed on their transactions. Also conversations around surveying fixed customers were had last week to align on expectations

Cloud migration - Vendor conversations went on last week with regards to the cloud costing. Further clarification meeting would be held next week with AWS and Digitank to finalize cloud cost

Loan Solution(SmartLoan)- Configurations on VPN connection between stacAI and telecel is ongoing and would continue next week

RMS Receipt generation - Architectural flow of receipt generation automation process for RMS has been drawn out and is under review.



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From: Emmanuel Akuffo, Telecel Ghana
<Emmanuel.Akuffo@telecel.com.gh>
Sent: Friday, May 31, 2024 5:00 PM
To: Gabriel Bannerman-Hyde, Telecel Ghana
<Gabriel.Bannerman-Hyde@telecel.com.gh>
Subject: Re: My Updates

Telecel Reach- We have had some issues with the system sending out SMSs to customers. Various stake holders have been engaged to assist in solving this issue.

Also post go live system optimizations are ongoing and phase two requirements are also be reviewed.

Cloud migration - Vendors have reached out for various clarifications with regards to the assessment documentation we sent out to them. Meetings have been scheduled for the coming week to discuss

Loan Solution(SmartLoan)- Approval has been given for us to establish a secure connection to one of our vendors(StacAi)to connect to out backend apis.



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From: Emmanuel Akuffo, Telecel Ghana
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Sent: Sunday, May 26, 2024 1:42 PM
To: Gabriel Bannerman-Hyde, Telecel Ghana
<Gabriel.Bannerman-Hyde@telecel.com.gh>
Subject: Re: My Updates

Telecel Reach- Final deployment Changes are being made in readiness for go live.Approval to go live has been given.

Cloud migration - Engagement with vendors have begun. Discuss would be held in the coming weeks with vendor to properly assess the workloads for costing

Ghana Water on Telecel play Web- architectural diagrams have been drawn out and reviewed by stakeholders for development to begin

Sent from [Outlook for Android](#)

From: Emmanuel Akuffo, Telecel Ghana

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Sent: Saturday, May 4, 2024 6:36:42 PM

To: Gabriel Bannerman-Hyde, Telecel Ghana

<Gabriel.Bannerman-Hyde@telecel.com.gh>

Subject: Re: My Updates

Telecel Reach- Final deployment Changes are being made in readiness for go live.Also pending is a demo presentation to SMT

Telecel play , Telecel Web ,unik crm cloud assessment- architecture diagrams have been drawn and onprems capacity assessment has been made and sent to supply chain to engage vendors for costs

From: Emmanuel Akuffo, Telecel Ghana

<Emmanuel.Akuffo@telecel.com.gh>

Sent: Saturday, April 13, 2024 8:51:57 am

To: Gabriel Bannerman-Hyde, Telecel Ghana

<Gabriel.Bannerman-Hyde@telecel.com.gh>

Subject: My Updates

1. Telecel Play DR Architecture - DR architecture for the telecel play environment is being drafted and reviewed before being submitted for implementation
2. Telecel Reach Application - internal domain name mapping ins on going and

final configuration changes are
being done for go live

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