

## Utforskande - Analysera i excel

När man öppnar .csv filen i Excel (Desktop Version) möts man av denna

Blir konstigt då det inte är en excel fil. Allt blir kompakt och inte i celler

	A	B	C	D	E	F	G	H	I	J	K	
1	0,1,2,question	ion,label text	,label id	,labeled by								
2	1,I didn't get my order and don't know why. Please investigate and respond to me.	,Anna	Ticket Category?	Fitting Issue	,2.0	,label						
3	2,Website or phone?	Fredrik	Ticket Category?	Fault Issue	,3.0	,label						
4	3,Your personal information	Louisa	Ticket Category?	Order info & Progress	,1.0	,label						
5	4,Can you pre-order?	John	Ticket Category?	Sales	,0.0	,user						
6	5,I can't pre-order.	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
7	6,Can I pre-order?	Fredrik	Ticket Category?	Sales	,0.0	,user						
8	7,Can I pre-order?	Louisa	Ticket Category?	Sales	,0.0	,user						
9	8,Change delivery address?	John	Ticket Category?	Order info & Progress	,1.0	,user						
10	9,What about shipping?	,Anna	Ticket Category?	Sales	,0.0	,label						
11	10,Can I cancel	Fredrik	Ticket Category?	Order info & Progress	,1.0	,user						
12	11,The wheel is broken	Louisa	Ticket Category?	Fault Issue	,3.0	,validation						
13	12,What should I do	John	Ticket Category?	Order info & Progress	,1.0	,label						
14	13,Can anyone help me?	,Anna	Ticket Category?	Fault Issue	,3.0	,label						
15	14,The crank doesn't turn	Fredrik	Ticket Category?	Fault Issue	,3.0	,label						
16	15,Help with my battery	Louisa	Ticket Category?	Fault Issue	,3.0	,label						
17	16,The crank has broken	John	Ticket Category?	Fault Issue	,3.0	,label						
18	17,I have a question?	,Anna	Ticket Category?	Fault Issue	,3.0	,label						
19	18,The battery won't charge	Fredrik	Ticket Category?	Fault Issue	,3.0	,label						
20	19,Battery is shorting out?	Louisa	Ticket Category?	Fault Issue	,3.0	,label						
21	20,A mess of cables	John	Ticket Category?	Fitting Issue	,2.0	,label						
22	21,My battery doesn't work?	,Anna	Ticket Category?	Fault Issue	,3.0	,user						
23	22,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
24	23,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
25	24,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
26	25,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
27	26,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
28	27,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
29	28,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
30	29,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
31	30,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
32	31,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
33	32,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
34	33,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
35	34,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
36	35,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
37	36,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
38	37,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
39	38,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
40	39,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
41	40,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
42	41,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
43	42,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
44	43,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
45	44,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
46	45,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						
47	46,What's my order status?	,Anna	Ticket Category?	Order info & Progress	,1.0	,label						

Vissa texttrader har text med konstiga tecken. Och vissa får bara ett Error (kan vara riktiga rader)

78	"/,I need a vented battery.,Anna,Hicket Category?,Fault Issue,3.0,label#				
79	78,"""ELECTRICAL INPUT ERROR"""				
80	Electrical Input Error?",Fredrik,Ticket Category?,Fault Issue,3.0,label#				

87	85,"""FAIL TO CALIBRATE""					
88	Failure To Calibrate?",Anna,Ticket Category?,Fault Issue,3.0,labelf					
89	86,"""FAIL TO STOP""					
90	Failure To Stop?",Fredrik,Ticket Category?,Fault Issue,3.0,labelf					
91	87,The battery is not charging,Louisa,Ticket Category?,Fault Issue,3.0,user					
92	88,"""FAIL TO CHARGE""					
93	Failure To Charge?",John,Ticket Category?,Fault Issue,3.0,labelf					

Sista "läsbara" frågan är fråga 2874

[illegible]