

## S&E Utforskande - träna modellen med totalt 300 frågor & ladda ned dataset med 300 frågor

Testmål:

- Etikettera, modellen Bikez, totalt 300 frågor med labels enligt <https://lucid.app/lucidchart/9204f0b1-66c8-476f-b066-b6eff6fc3aa2/view?page=VgO4~ivS24CQ#> för grupp 3.
- Ladda ned dataset Bikez med totalt 300 frågor etiketterade

Notes:

- Från fault issue bulk, behöver vi ändra 2 till order, 1 till warranty  
Ex den här var kategoriserad som fault issue i bulk, vi ändrade till order info & progress

I purchased your charger, but no battery is in the box, what should I do?

SKIP

This is our best guess, more training is needed for this type of example

ORDER INFO & PROGRESS

- 'ELECTRICAL OUTPUT ERROR' Electrical output error  
Vi denna frågan inser vi att vi tidigare har kategoriserad som fault, för vi tänkt att ngn har skrivit in felmeddelandet från produkten. och inte specat mer än att den har problem.
- Bug G3-23E: Problem vid etiketteringen, gick inte att komma vidare efter första bulken.

app.lucidchart.com/main/57/datasets/278/fault

Bikez

Accuracy 96% Labels/min 9 Labeled 207

Search... TEST UNDO NEW

You get 93 samples left for the next test

ADD A LABEL

I bought this product and it does not work

SKIP

This is our best guess, more training is needed for this type of example

FAULT ISSUE

I charged the battery for a long time, and it still shows "ON"

SKIP

FAULT ISSUE

I purchased a fugal charger and it's not working

SKIP

FAULT ISSUE

Help! It's been 6 hours since I charged the battery, and it's still says "ON"

SKIP

FAULT ISSUE

I bought your product and it does not work

SKIP

This is our best guess, more training is needed for this type of example

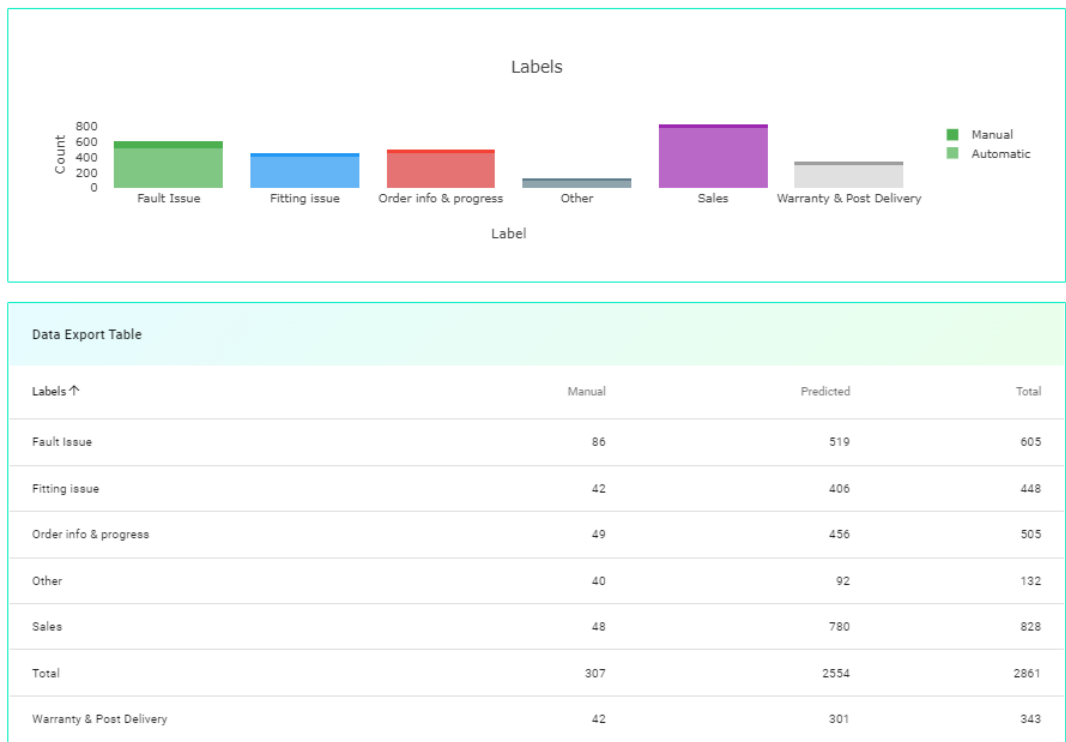
FAULT ISSUE

I purchased your charger, but no battery is in the box, what should I do?

SKIP

Resultat:

Export overview



Model overview

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Accuracy

How accurate is my model?

Currently the model predicts the right label **43%** of the time. I have validated your results on 28 text examples.

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Precision

What's the precision of my model?

The model's precision is **34%**, which means that your model is guessing the wrong label of a text **66%** of the time on average (per label).

Does it sound confusing? Let us try with an actual example!

Your models precision score on the label **Warranty & Post Delivery** is **75%**. What this means is that when your model classifies a text as **Warranty & Post Delivery**, it is be correct in **75%** of its guesses! Your model wrongfully labels texts as **Warranty & Post Delivery** in **25%** of its predictions.

TIP! If it is important that your model is very precise, you should pay attention to this metric when checking out the rest of the labels

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Recall

Does my model find all the needles in the haystack?

Your model has a recall score of **34%**. It means that it captures **34%** of all labels on average! Let us again explain this concept with an actual example.

Your model mistakes texts with the label **Order info & progress** for another label in **25%** of its guesses. Thus, your label **Order info & progress** has a recall score of **75%**!

TIP! If it is important that your model has a good recall score, you should pay attention to this metric when checking out the rest of the labels