

För detta testet så använde jag dataset med 200 gjorda texter från 4 av våra testare och testade se strukturen till hur den öppnas upp.

Sedan försökte jag se till om de är rätt strukturerade

Ser hyfsat strukturerat ut, såklart så är det inte 0, utan det skulle nog vara typ vilket nummer, så “number”, och 1 ska nog vara vad är det för fråga som AI:n har skaffat fram, samt 2 är “Vem” som AI:n skapade att ställa frågan. Resterande kollummer ser bra ut från åtminstone hur det är strukturerat...

Fast när man kommer till 78, 85, 86 så börjar det litegranna brytas

	"ELECTRICAL INPUT ERROR"					
78	Electrical Input Error?	Fredrik	Ticket Category?	Fault Issue	3.0	labelf
79	The motor is not spinning	Louisa	Ticket Category?	Fault Issue	3.0	labelf
80	My Lazer Wheels don't turn	John	Ticket Category?	Fitting Issue	2.0	validation
81	□Thank you for your help	Anna	Ticket Category?	Fault Issue	3.0	labelf
82	The folding mechanism won't fold	Fredrik	Ticket Category?	Fitting Issue	2.0	labelf
83	How do I swap batteries?	Louisa	Ticket Category?	Fault Issue	3.0	labelf
84	I need a new battery	John	Ticket Category?	Fault Issue	3.0	labelf
85	"FAIL TO CALIBRATE"					
85	Failure To Calibrate?	Anna	Ticket Category?	Fault Issue	3.0	labelf
86	"FAIL TO STOP"					
86	Failure To Stop?	Fredrik	Ticket Category?	Fault Issue	3.0	labelf
87	The battery is not charging	Louisa	Ticket Category?	Fault Issue	3.0	user
88	"FAIL TO CHARGE"					
88	Failure To Charge?	John	Ticket Category?	Fault Issue	3.0	labelf
89	I have a Climb Motor	Anna	Ticket Category?	Fitting Issue	2.0	labelf
90	I'm getting errors when charging.	Fredrik	Ticket Category?	Fault Issue	3.0	labelf
91	The crank is not spinning	Louisa	Ticket Category?	Fault Issue	3.0	labelf
92	□I'm getting errors when charging.	John	Ticket Category?	Fault Issue	3.0	labelf
93	My battery has popped off	Anna	Ticket Category?	Fault Issue	3.0	labelf
94	□I don't get any power	Fredrik	Ticket Category?	Fault Issue	3.0	labelf
95	□My swingarm bearings are leaking	Louisa	Ticket Category?	Fitting Issue	2.0	labelf
96	"FAIL TO START"					
96	Failure To Start?	John	Ticket Category?	Fault Issue	3.0	labelf
97	Is this message for me?	Anna	Ticket Category?	Fault Issue	3.0	labelf
98	How do I switch batteries	Fredrik	Ticket Category?	Order info & Progress	1.0	labelf
99	How do I swap batteries	Louisa	Ticket Category?	Fitting Issue	2.0	labelf
100	How to charge the battery?	John	Ticket Category?	Fault Issue	3.0	labelf
101	What is the best motor?	Anna	Ticket Category?	Sales	0.0	labelf
102	I need a new cable	Fredrik	Ticket Category?	Fitting Issue	2.0	labelf
103	"ELECTRICAL OUTPUT ERROR"					
103	Electrical Output Error?	Louisa	Ticket Category?	Fault Issue	3.0	labelf

Jag vet inte om detta är en feature eller ett bugg, så jag kommer nog anta att det är det, som gör så att “Ticket Category?”

Ticket Category?

Känns väldigt överflödigt.

Går jag mer ner i listan

259	I have a problem with my	Louisa				
260	How can I return the pedals?	John	Ticket Category?	Fitting Issue	2.0	labelf
261	How do I install the wheels?	Anna	Ticket Category?	Fitting Issue	2.0	user
262	I've charged the battery for hours	Fredrik	Ticket Category?	Fault Issue	3.0	user
263	I'm having trouble with the kit	Louisa	Ticket Category?	Fitting Issue	2.0	user
264	How to make my Velo Kit?	John	Ticket Category?	Fitting Issue	2.0	labelf
265	We're sending you a new survey.	Anna	Ticket Category?	Order info & Progress	1.0	labelf
266	Bike fit for a 95lb female	Fredrik	Ticket Category?	Sales	0.0	labelf
267	How do I fit the battery?	Louisa	Ticket Category?	Fitting Issue	2.0	labelf

Då börjar det finnas tomrum och om jag går vidare längre ner i dOCUMENTET

2366	I'm a little confused and need some clarifications. I have a house with 40w grid and my	Fredrik	Ticket Category?	Fitting Issue	2.0	labelf
2367	I have read the reviews on this site and none say it will work, but I purchased it anyway	Louisa	Ticket Category?	Warranty & Post delivery	4.0	labelf
	The Special Edition is a limited edition and only 250 pieces will be made.					
2368	Thank you for contacting Marmot. The brown version is available.	John	Ticket Category?	Warranty & Post delivery	4.0	labelf
2369	Hi, I'm looking to sell my electric bike. It doesn't work properly anymore. Can you please	Anna	Ticket Category?	Warranty & Post delivery	4.0	labelf
2370	I would like to get my money back as I have not received my bike yet and I am not inter	Fredrik	Ticket Category?	Warranty & Post delivery	4.0	labelf
2371	I ordered the kit on the 25th of January. They have not sent it. I have been waiting two r	Louisa	Ticket Category?	Warranty & Post delivery	4.0	labelf

Då börjar det bli liter mer underligt med frågorna.

Men annars, när man ser igenom dOCUMENTET, så ser man inget konstigt i botten av dOCUMENTET

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2865	My PAS pedal sensor cannot fit at all? My husband used all his tools and still no progre	Anna	Ticket Category?	Fitting Issue	2.0	labelf
2866	I am having trouble fitting all the parts of the kit together.	Fredrik	Ticket Category?	Fitting Issue	2.0	user
2867	□I received my order two weeks ago and I have had no contact from you at all. When I	Louisa	Ticket Category?	Warranty & Post delivery	4.0	labelf
2868	□So my bike is back on the road and great so far. I found a minor issue, however, I don't	John	Ticket Category?	Warranty & Post delivery	4.0	labelf
2869	How does the power pack settings work for the Pro vs the Eco pack?	Anna	Ticket Category?	Sales	0.0	labelf
2870	How do I install my old tyre and inner tube on my Swytch motor wheel?	Fredrik	Ticket Category?	Fitting Issue	2.0	labelf
2871	I want to convert my Felt into an Electric Bike, do you know where to buy the battery/co	Louisa	Ticket Category?	Sales	0.0	labelf
2872	We are sorry to hear your experience. We received your email and will look into it. Tha	John	Ticket Category?	Warranty & Post delivery	4.0	labelf
2873	I put the battery in the wrong way, do I have to turn it 90 degrees? I also noticed you don't have a step by step diagram for fitting it. A year and a half is a l I have yet to take the time to understand how batteries work, I have been told they are t	Anna	Ticket Category?	Warranty & Post delivery	4.0	labelf
2874	If you do get the diagrams please let us know. That would be a very useful addition to th	Fredrik	Ticket Category?	Fitting Issue	2.0	labelf
2875	There seems to be trouble fitting motor wheel, I wonder if you sent the right tools?	Louisa	Ticket Category?	Fitting Issue	2.0	labelf
2876	The old tyre is really hard to install on the new wheel and I'm unable to get the wheel or	John	Ticket Category?	Fitting Issue	2.0	labelf
2877	The PAS pedal sensor cannot fit on the pedal and the bike cannot be ridden. My husba	Anna	Ticket Category?	Warranty & Post delivery	4.0	labelf

Så formatet funkar i google drive, har bara vissa små underliga format.

Alla tester har samma FAULT ISSUE problem samt tomrum, och kanske är 2873 konstigt strukturerat nu när jag tänker på det.