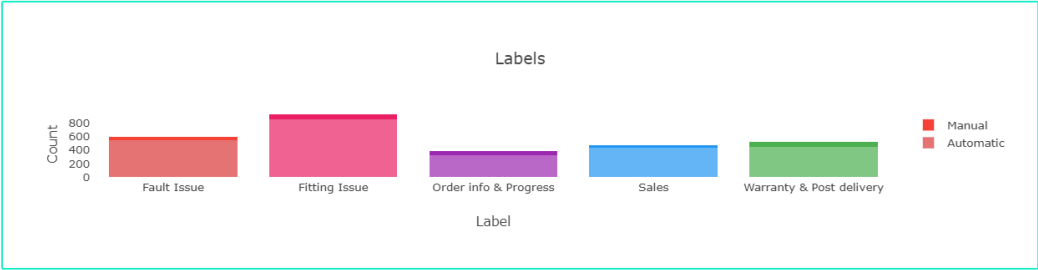


Bilder för Statistik vid 300 frågor.

LG3-107

Export overview



Data Export Table			
Labels ↑	Manual	Predicted	Total
Fault Issue	56	543	599
Fitting Issue	72	853	925
Order info & Progress	57	328	385
Sales	41	429	470
Total	300	2596	2896

Fault Issue

General

The performance of your model with regards to the label **Fault Issue** was validated with 8 text examples. If you ever feel like checking out the advanced metric view, the number described above is called "support"!

How precise are my models predictions?

Your model's precision score is **80%** when classifying the label **Fault Issue** if you deployed it now.

So, where does my model make the most mistakes? Your model seems to incorrectly give texts the label **Fault Issue** when the correct label actually is **Fitting Issue**. This happened on 1 occasions. When the model incorrectly identifies a text, we call it a False Positive (FP).

SHOW ME!

Does my model find all the needles in the haystack?

Your model has recall score of **50%** when classifying the label **Fault Issue**!

Remember recall score? What this means is that your model mistakes texts with the actual label **Fault Issue** and classifies them with another label in **50%** of its guesses!

## Order info & Progress



### General

The performance of your model with regards to the label **Order info & Progress** was validated with 3 text examples. If you ever feel like checking out the advanced metric view, the number described above is called "support"!



### How precise are my models predictions?

Your model's precision score is **100%** when classifying the label **Order info & Progress** if you deployed it now.

So, where does my model make the most mistakes? Your model seems to incorrectly give texts the label **Order info & Progress** when the correct label actually is **Sales**. This happened on 0 occasions. When the model incorrectly identifies a text, we call it a False Positive (FP).



### Does my model find all the needles in the haystack?

Your model has recall score of **67%** when classifying the label **Order info & Progress**!

Remember recall score? What this means is that your model misstakes texts with the actual label **Order info & Progress** and classifies them with another label in **33%** of its guesses!

## Model overview



Accuracy

### How accurate is my model?

Currently the model predicts the right label **76%** of the time. I have validated your results on 37 text examples.



Precision

### What's the precision of my model?

The model's precision is **80%**, which means that your model is guessing the wrong label of a text **20%** of the time on average (per label).

Does it sound confusing? Let us try with an actual example!

Your models precision score on the label **Order info & Progress** is **100%**.

What this means is that when your model classifies a text as **Order info & Progress**, it is be correct in **100%** of its guesses! Your model wrongfully labels texts as **Order info & Progress** in **0%** of its predictions.



*TIP! If it is important that your model is very precise, you should pay attention to this metric when checking out the rest of the labels*



Recall

### Does my model find all the needles in the haystack?

Your model has a recall score of **75%**.

It means that it captures **75%** of all labels on average!


Let us again explain this concept with an actual example.

Your model misstakes texts with the label **Warranty & Post delivery** for another label in **0%** of its guesses. Thus, your label **Warranty & Post delivery** has a recall score of **100%**!




*TIP! If it is important that your model has a good recall score, you should pay attention to this metric when checking out the rest of the labels*

## Warranty & Post delivery

*General*


The performance of your model with regards to the label **Warranty & Post delivery** was validated with 7 text examples. If you ever feel like checking out the advanced metric view, the number described above is called "support"!

*How precise are my models predictions?*

Your model's precision score is **78%** when classifying the label **Warranty & Post delivery** if you deployed it now.

So, where does my model make the most mistakes? Your model seems to incorrectly give texts the label **Warranty & Post delivery** when the correct label actually is **Fault Issue**. This happened on 2 occasions. When the model incorrectly identifies a text, we call it a False Positive (FP).


**SHOW ME!**

*Does my model find all the needles in the haystack?*


Your model has recall score of **100%** when classifying the label **Warranty & Post delivery**!

Remember recall score? What this means is that your model misstakes texts with the actual label **Warranty & Post delivery** and classifies them with another label in **0%** of its guesses!

## Fitting Issue

*General*


The performance of your model with regards to the label **Fitting Issue** was validated with 12 text examples. If you ever feel like checking out the advanced metric view, the number described above is called "support"!

*How precise are my models predictions?*

Your model's precision score is **69%** when classifying the label **Fitting Issue** if you deployed it now.

So, where does my model make the most mistakes? Your model seems to incorrectly give texts the label **Fitting Issue** when the correct label actually is **Fault Issue**. This happened on 2 occasions. When the model incorrectly identifies a text, we call it a False Positive (FP).

**SHOW ME!**

*Does my model find all the needles in the haystack?*

Your model has recall score of **75%** when classifying the label **Fitting Issue**!

Remember recall score? What this means is that your model misstakes texts with the actual label **Fitting Issue** and classifies them with another label in **25%** of its guesses!