

S&E: Utforskande - Etikettera dataset Bikez med totalt 100 gånger

Testmål: Etikettera totalt 100 frågor med labels enligt <https://lucid.app/lucidchart/9204f0b1-66c8-476f-b066-b6eff6fc3aa2/view?page=VgO4~ivS24CQ#> för grupp 3.

Notes:

- Vi tyckte att den här var svår att kategorisera, valde tillslut 'order info & progress', då kunden har lagt en order, men kändes oklart vad specifikation handlade om.



- Svårt att kategorisera när frågan innehåller värdeord, valde other som kategori.



- Vid allmänna frågor som vi tycker hade passat under flera kategorier, har vi valt SKIP, men om det hade gått att välja flera kategorier på en fråga hade vi valt det.



- 4 i princip identiska frågor, egentligen ingen feedback, men mer tidskrävande att sitta och godkänna nästan identiska frågor, kan ai-t välja ut en av dem för att få bekräftelse på de andra?

Are these "Warranty & Post Delivery"? If not, please change them

TEST UNDO NEW

WARRANTY & POST DELIVERY

I have recieved my refund back and i want to resell my kit to you, but i dont have my receipt, can you please email it to me?

SKIP

WARRANTY & POST DELIVERY

I've recieved my refund back and i want to resell my kit to you, but i dont have my receipt, can you please email it to me?

SKIP

WARRANTY & POST DELIVERY

I recieved my refund back and i want to resell my kit to you, but i dont have my receipt, can you please email it to me?

SKIP

WARRANTY & POST DELIVERY

I paid for a kit but i have not recieved it and i need a refund.

SKIP

WARRANTY & POST DELIVERY

I have got my refund back and i want to resell my kit to you, but i have not recieved my receipt, can you please email it to me?

SKIP

WARRANTY & POST DELIVERY

- Bytte många

Are these "Fitting issue"? If not, please change them

TEST UNDO NEW

SKIP

YES (NO) NO

I'm really struggling with fitting my bike. Can you help?

SKIP

YES (NO) NO

I'm having trouble fitting the seat, handlebars and pedals to my bike.

SKIP

YES (NO) NO

I need some help with my bike.

SKIP

YES (NO) NO

Will this kit work on my bike?

SKIP

YES (NO) NO

I'm having problems with the frame on my bike.

SKIP

YES (NO) NO

I have some problems when i am riding my bike, can you help me?

SKIP

YES (NO) NO

Is this kit compatible with my bike?

SKIP

YES (NO) NO

Are these "Fitting issues"? If not, please change them

	OK
I'm having problems with the factor on my bike	OK
	OK
I have some problems when I'm riding my bike, can you help me?	OK
	OK
Is this fit compatible with my bike?	OK
	OK
Do I fit enough to the bike	OK
	OK
Does this fit work with the bicycle pictured best?	OK
	OK
I'm not sure the fit is compatible with my bike	OK
	OK

OK ALL

Resultat:

Model overview

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Accuracy

How accurate is my model?

Currently the model predicts the right label **22%** of the time. I have validated your results on 9 test examples.

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Precision

What's the precision of my model?

The model's precision is **22%**, which means that your model is guessing the wrong label of a text **78%** of the time on average (per label).

Does it sound confusing? Let us try with an actual example!

Your model's precision score on the label **Order info & progress** is **100%**. What this means is that when your model classifies a text as **Order info & progress**, it is be correct in **100%** of its guesses! Your model wrongfully labels texts as **Order info & progress** in **0%** of its predictions.

TIP! If it is important that your model is very precise, you should pay attention to this metric when checking out the rest of the labels

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Recall

Does my model find all the needles in the haystack?

Your model has a recall score of **14%**. It means that it captures **14%** of all labels on average! Let us again explain this concept with an actual example.

Your model mistakes texts with the label **Order info & progress** for another label in **50%** of its guesses. Thus, your label **Order info & progress** has a recall score of **50%**.

TIP! If it is important that your model has a good recall score, you should pay attention to this metric when checking out the rest of the labels

Export overview

