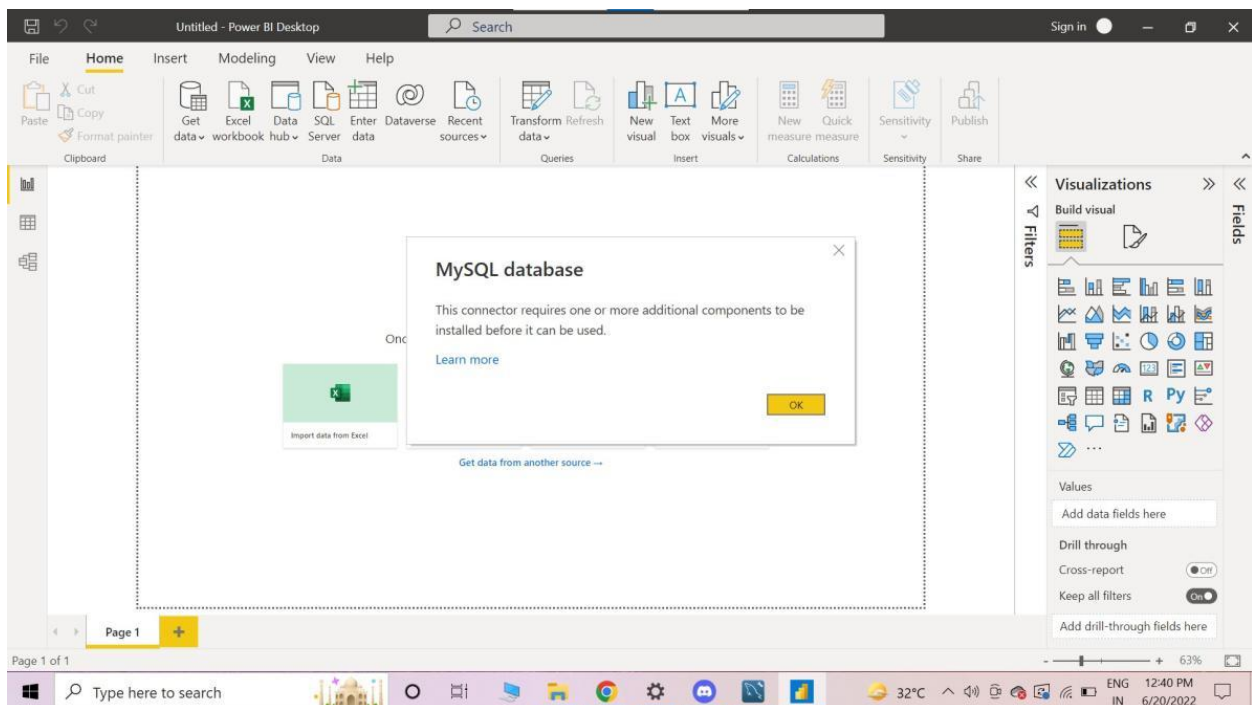


# Connector Issue Resolution

Issue: When one tries to get data from MySQL in Power BI, the below error message pops up.

“This connector requires one or more additional components to be installed before it can be used”



## Scenario1 (install the missing connector):

1. When the error pops up - click on learn more, it will take you to the page where you have to download the .net file. After you download it and run the file - restart the computer. You should be good after that.
2. For more detailed info, check out this fantastic blog that explains everything in detail:

- <https://geekdecoders.blogspot.com/2019/02/connect-power-bi-with-mysql-database.html>

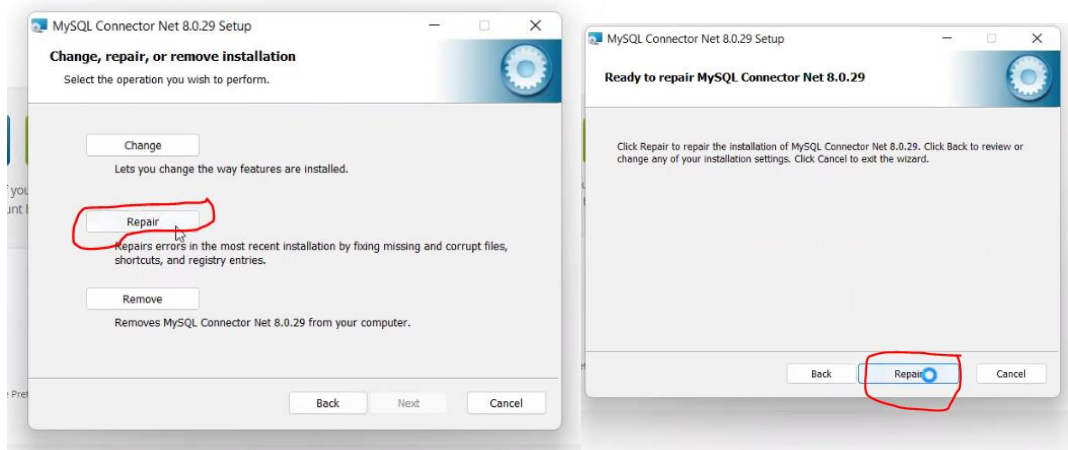
3. Make sure that you close the Power BI and restart the whole system for the changes to be applied.

## Scenario2 (repair the connector):

- When you are not able to see the **install** option in the installer, then you need to proceed with this approach:

### Step1:

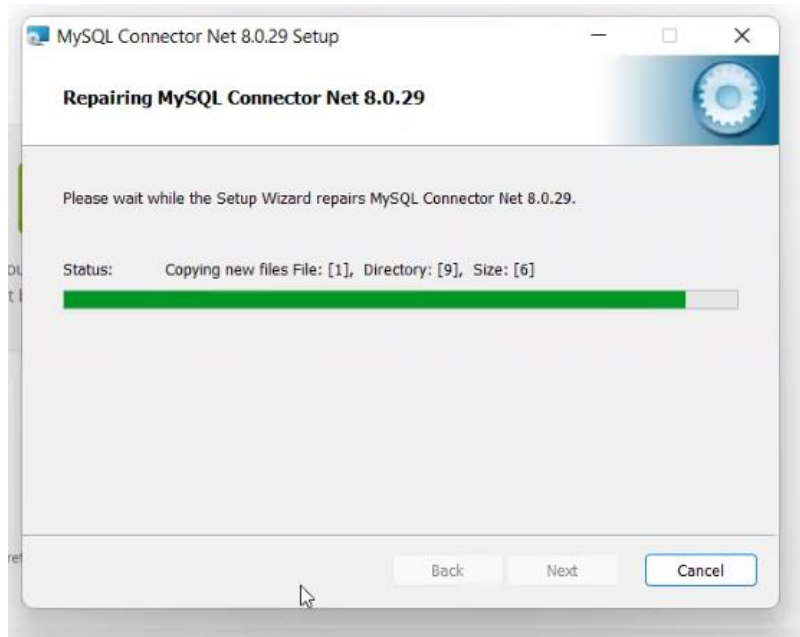
- Now click on Repair option.





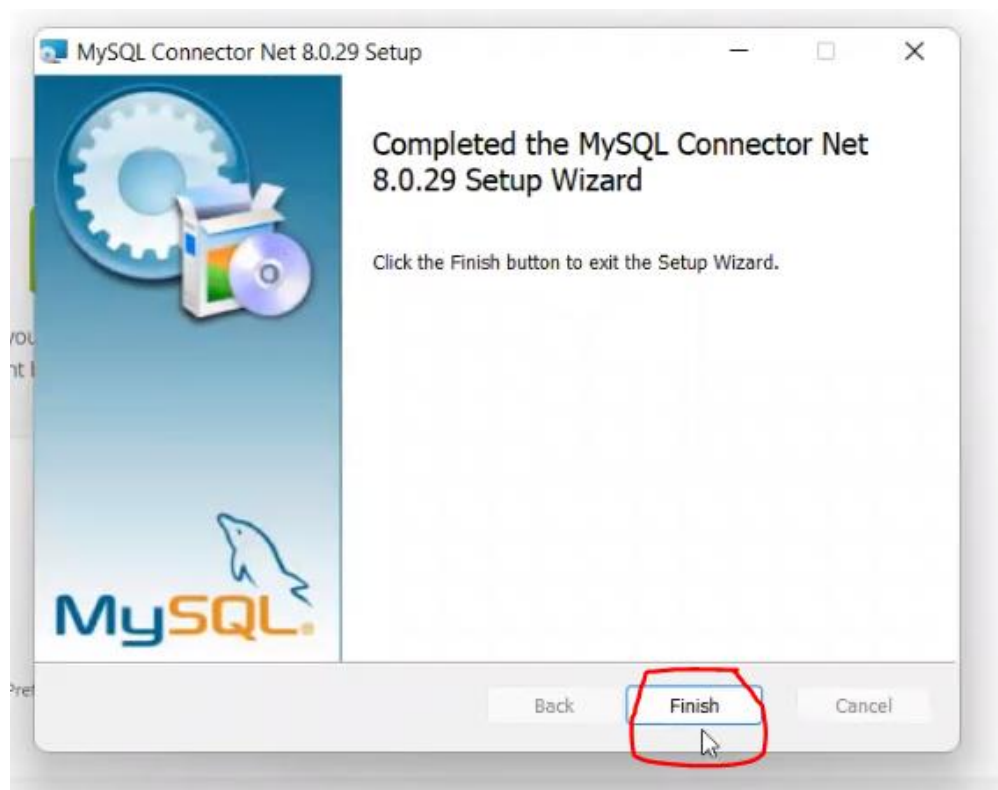
## Step2:

- It will take few seconds to repair and install necessary tools



## Step3:

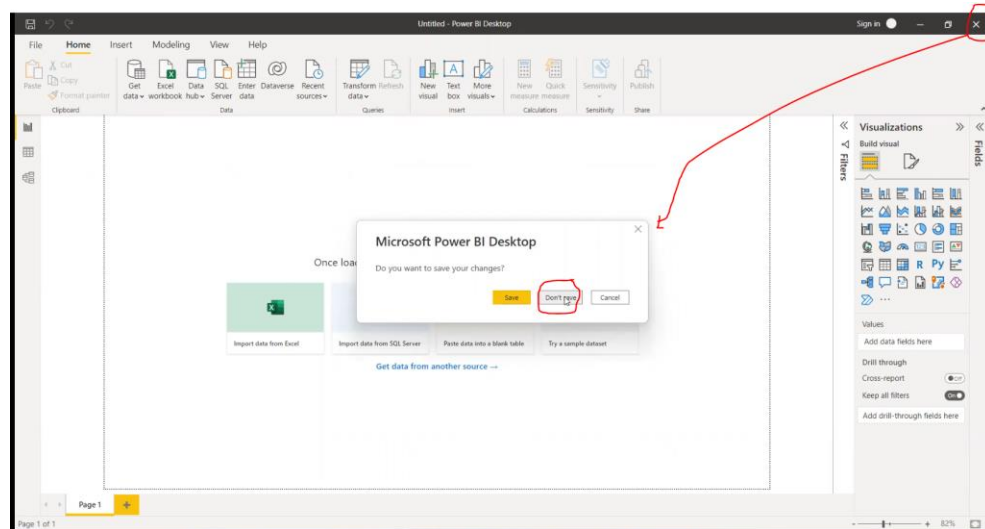
- Finally click on finish





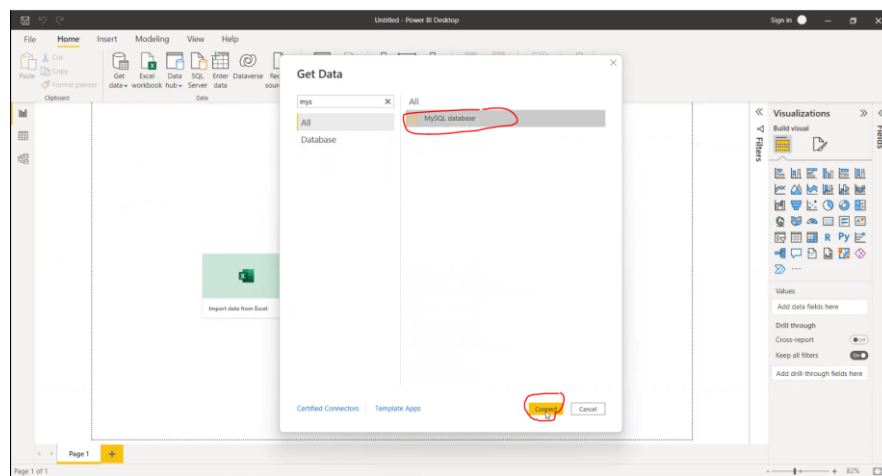
## Step4:

- Now close the Power BI which is already opened and restart the system.



## Step5:

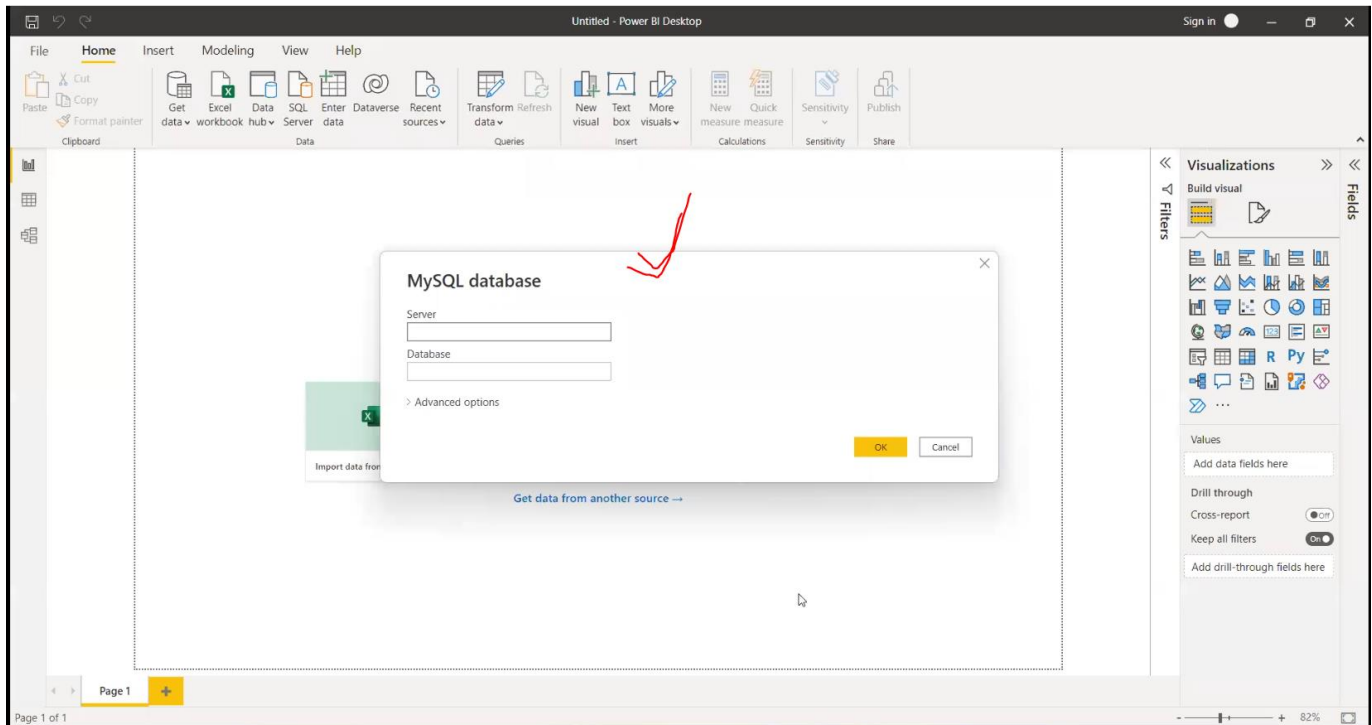
- Now open Power BI again and connect to MySQL





## Step6:

- Finally, you will get the option to connect the database



HAPPY LEARNING

{END}