

## Introduction

This project utilizes the **K-Means Clustering** algorithm to **segment customers based on their Annual Income and Spending Score** from a mall dataset.

**Goal is to identify distinct customer groups that can be targeted with specific marketing strategies or business insights. We will preprocess the data, determine the optimal number of clusters, apply the K-Means algorithm, visualize the results, and interpret the clusters.**

In [86]:

```
pip install kneed
```

```
Requirement already satisfied: kneed in /usr/local/lib/python3.10/dist-packages (0.8.5)  
Requirement already satisfied: numpy>=1.14.2 in /usr/local/lib/python3.10/dist-packages (from kneed) (1.26.4)  
Requirement already satisfied: scipy>=1.0.0 in /usr/local/lib/python3.10/dist-packages (from kneed) (1.13.1)
```

In [87]:

```
import numpy as np  
import pandas as pd  
import matplotlib.pyplot as plt  
import seaborn as sns  
from sklearn.preprocessing import StandardScaler  
from sklearn.cluster import KMeans  
from sklearn.preprocessing import LabelEncoder  
from kneed import KneeLocator
```

**Here NumPy and Pandas are used for data manipulation and handling.**

**Matplotlib and Seaborn are for creating visualizations.**

**StandardScaler helps scale the features to ensure all features contribute equally to the clustering.**

**LabelEncoder is used to convert categorical values (like Gender) to numerical values.**

**KMeans is the clustering algorithm that will be used to divide customers into groups.**

**KneeLocator helps identify the "elbow" point in the WCSS (Within-Cluster Sum of Squares) graph to find the optimal number of clusters.**

## IMPORTING THE DATASET

In [88]:

```
data = pd.read_csv('/content/Mall_Customers.csv')  
print(data)
```

	CustomerID	Gender	Age	Annual Income (k\$)	Spending Score (1-100)
0	1	Male	19	15	39
1	2	Male	21	15	81
2	3	Female	20	16	6
3	4	Female	23	16	77
4	5	Female	31	17	40
...	...	...	...	...	...
195	196	Female	35	120	79
196	197	Female	45	126	28
197	198	Male	32	126	74
198	199	Male	32	137	18
199	200	Male	30	137	83

[200 rows x 5 columns]

**TO DISPLAY FIRST FEW ROWS OF THE DATA STRUCTURE**

TO DISPLAY FIRST FEW ROWS OF THE DATA STRUCTURE

In [89]:

```
data.head()
```

Out[89]:

	CustomerID	Gender	Age	Annual Income (k\$)	Spending Score (1-100)
0	1	Male	19	15	39
1	2	Male	21	15	81
2	3	Female	20	16	6
3	4	Female	23	16	77
4	5	Female	31	17	40

TO DISPLAY LAST FEW ROWS OF THE DATA STRUCTURE

In [90]:

```
data.tail()
```

Out[90]:

	CustomerID	Gender	Age	Annual Income (k\$)	Spending Score (1-100)
195	196	Female	35	120	79
196	197	Female	45	126	28
197	198	Male	32	126	74
198	199	Male	32	137	18
199	200	Male	30	137	83

TO FIND NUMBER OF ROWS AND COLUMNS

In [91]:

```
data.shape
```

Out[91]:

(200, 5)

TO PROVIDE STATISTICAL SUMMAIRES OF DATA STRUCTURE

In [92]:

```
data.describe()
```

Out[92]:

	CustomerID	Age	Annual Income (k\$)	Spending Score (1-100)
count	200.000000	200.000000	200.000000	200.000000
mean	100.500000	38.850000	60.560000	50.200000
std	57.879185	13.969007	26.264721	25.823522
min	1.000000	18.000000	15.000000	1.000000
25%	50.750000	28.750000	41.500000	34.750000
50%	100.500000	36.000000	61.500000	50.000000
75%	150.250000	49.000000	78.000000	73.000000
max	200.000000	70.000000	137.000000	99.000000

DISPLAY BASIC INFORMATION ABOUT THE COLUMNS INCLUDING DATATYPES.

In [93]:

```
data.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 200 entries, 0 to 199
Data columns (total 5 columns):
#   Column                                Non-Null Count  Dtype
---  -
0   CustomerID                           200 non-null    int64
1   Gender                               200 non-null    object
2   Age                                   200 non-null    int64
3   Annual Income (k$)                   200 non-null    int64
4   Spending Score (1-100)                200 non-null    int64
dtypes: int64(4), object(1)
memory usage: 7.9+ KB
```

CHECK FOR ANY NULL VALUES TO ENSURE DATA QUALITY

In [94]:

```
data.isnull().sum()
```

Out[94]:

	0
CustomerID	0
Gender	0
Age	0
Annual Income (k\$)	0
Spending Score (1-100)	0

dtype: int64

to Encode categorical columns like Gender

because without encoding of feature column gender into float it is not possible to calculate the correlation values unless all the values are numerical.

The Gender column is encoded from text ('Male'/'Female') into numerical values (0/1) because most machine learning algorithms, including K-Means, require numerical input.

The LabelEncoder converts 'Male' to 1 and 'Female' to 0.

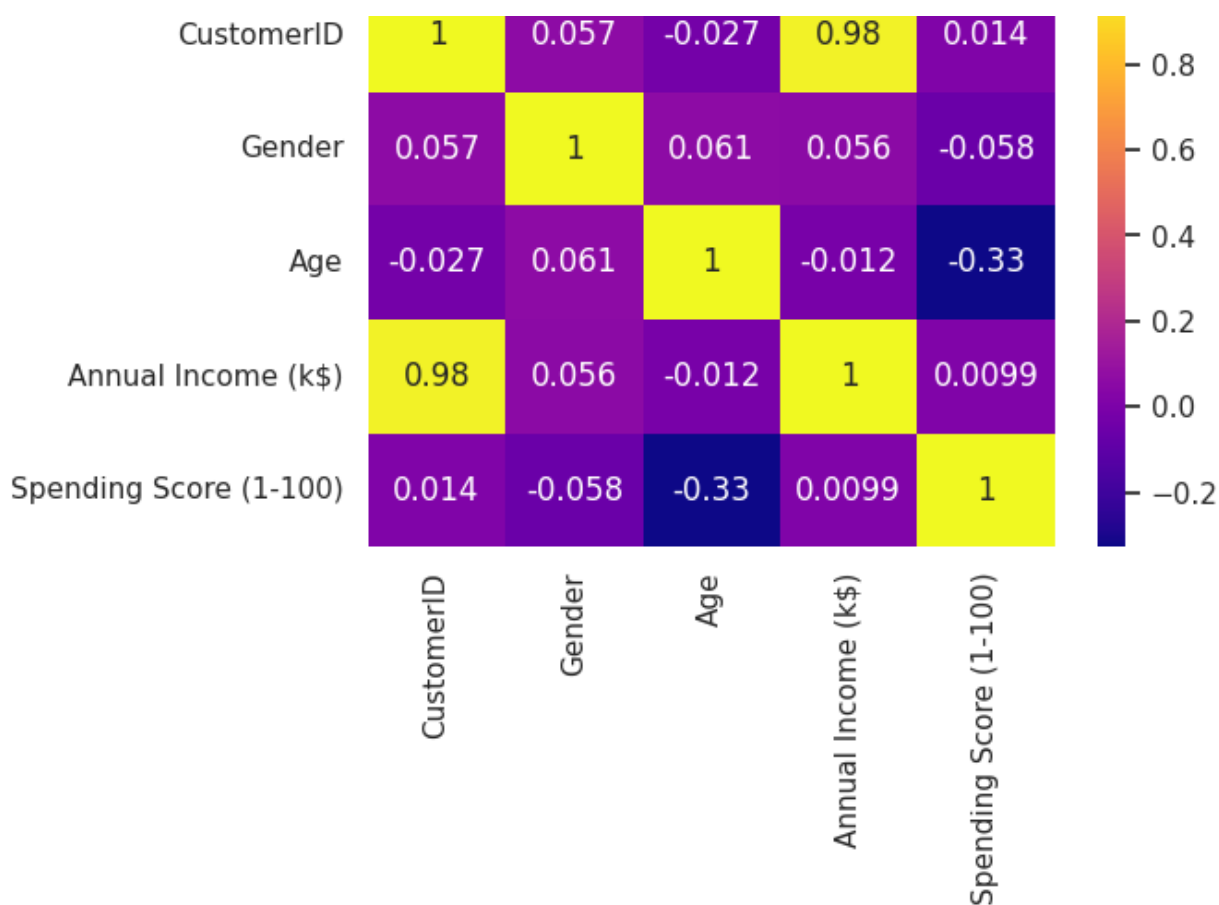
The below matrix helps to identify relationships between features, guiding us to choose relevant features for clustering.

In [95]:

```
# Encode categorical columns like Gender
data['Gender'] = LabelEncoder().fit_transform(data['Gender'])

# Re-generate heatmap
plt.figure(figsize=(6, 4))
sns.heatmap(data.corr(), annot=True, cmap='plasma')
plt.title('Feature Correlation Matrix (with Encoded Gender)')
plt.show()
```





## SELECTING FEATURES FOR CLUSTERING

Choosing the Annual Income Column & Spending Score column

In [96]:

```
X = data.iloc[:, [3,4]].values
print(X)
```

```
[[ 15  39]
 [ 15  81]
 [ 16   6]
 [ 16  77]
 [ 17  40]
 [ 17  76]
 [ 18   6]
 [ 18  94]
 [ 19   3]
 [ 19  72]
 [ 19  14]
 [ 19  99]
 [ 20  15]
 [ 20  77]
 [ 20  13]
 [ 20  79]
 [ 21  35]
 [ 21  66]
 [ 23  29]
 [ 23  98]
 [ 24  35]
 [ 24  73]
 [ 25   5]
 [ 25  73]
 [ 28  14]
 [ 28  82]
 [ 28  32]
 [ 28  61]
 [ 29  31]
 [ 29  87]
 [ 30   4]
 [ 30  73]]
```

[ 33 4]  
[ 33 92]  
[ 33 14]  
[ 33 81]  
[ 34 17]  
[ 34 73]  
[ 37 26]  
[ 37 75]  
[ 38 35]  
[ 38 92]  
[ 39 36]  
[ 39 61]  
[ 39 28]  
[ 39 65]  
[ 40 55]  
[ 40 47]  
[ 40 42]  
[ 40 42]  
[ 42 52]  
[ 42 60]  
[ 43 54]  
[ 43 60]  
[ 43 45]  
[ 43 41]  
[ 44 50]  
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[ 58 60]  
[ 58 46]  
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[ 63 52]  
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[ 64 46]  
[ 65 48]  
[ 65 50]  
[ 65 43]  
[ 65 59]  
[ 67 43]  
[ 67 57]  
[ 67 56]  
[ 67 40]  
[ 69 58]  
[ 69 91]  
[ 70 29]  
[ 70 77]  
[ 71 35]  
[ 71 95]  
[ 71 11]  
[ 71 75]  
[ 71 9]  
[ 71 75]  
[ 72 34]  
[ 72 71]  
[ 73 5]  
[ 73 88]  
[ 73 7]  
[ 73 73]  
[ 74 10]  
[ 74 72]  
[ 75 5]  
[ 75 93]  
[ 76 40]  
[ 76 87]  
[ 77 12]  
[ 77 97]  
[ 77 36]  
[ 77 74]  
[ 78 22]  
[ 78 90]  
[ 78 17]  
[ 78 88]  
[ 78 20]  
[ 78 76]  
[ 78 16]  
[ 78 89]  
[ 78 1]  
[ 78 78]  
[ 78 1]  
[ 78 73]  
[ 79 35]  
[ 79 83]  
[ 81 5]  
[ 81 93]  
[ 85 26]  
[ 85 75]  
[ 86 20]  
[ 86 95]  
[ 87 27]  
[ 87 63]  
[ 87 13]  
[ 87 75]  
[ 87 10]  
[ 87 92]  
[ 88 13]  
[ 88 86]

```
[ 88 15]
[ 88 69]
[ 93 14]
[ 93 90]
[ 97 32]
[ 97 86]
[ 98 15]
[ 98 88]
[ 99 39]
[ 99 97]
[101 24]
[101 68]
[103 17]
[103 85]
[103 23]
[103 69]
[113  8]
[113 91]
[120 16]
[120 79]
[126 28]
[126 74]
[137 18]
[137 83]]
```

In [97]:

```
# Scaling the data
scaler = StandardScaler()
X_scaled = scaler.fit_transform(X)
print("Scaled Data:")
print(X_scaled)
```

Scaled Data:

```
[[-1.73899919 -0.43480148]
 [-1.73899919  1.19570407]
 [-1.70082976 -1.71591298]
 [-1.70082976  1.04041783]
 [-1.66266033 -0.39597992]
 [-1.66266033  1.00159627]
 [-1.62449091 -1.71591298]
 [-1.62449091  1.70038436]
 [-1.58632148 -1.83237767]
 [-1.58632148  0.84631002]
 [-1.58632148 -1.4053405 ]
 [-1.58632148  1.89449216]
 [-1.54815205 -1.36651894]
 [-1.54815205  1.04041783]
 [-1.54815205 -1.44416206]
 [-1.54815205  1.11806095]
 [-1.50998262 -0.59008772]
 [-1.50998262  0.61338066]
 [-1.43364376 -0.82301709]
 [-1.43364376  1.8556706 ]
 [-1.39547433 -0.59008772]
 [-1.39547433  0.88513158]
 [-1.3573049  -1.75473454]
 [-1.3573049  0.88513158]
 [-1.24279661 -1.4053405 ]
 [-1.24279661  1.23452563]
 [-1.24279661 -0.7065524 ]
 [-1.24279661  0.41927286]
 [-1.20462718 -0.74537397]
 [-1.20462718  1.42863343]
 [-1.16645776 -1.7935561 ]
 [-1.16645776  0.88513158]
 [-1.05194947 -1.7935561 ]
 [-1.05194947  1.62274124]
 [-1.05194947 -1.4053405 ]
 [-1.05194947  1.19570407]
 [-1.01378004 -1.28887582]
 [-1.01378004  0.88513158]]
```

[-0.89927175 -0.93948177]  
[-0.89927175 0.96277471]  
[-0.86110232 -0.59008772]  
[-0.86110232 1.62274124]  
[-0.82293289 -0.55126616]  
[-0.82293289 0.41927286]  
[-0.82293289 -0.86183865]  
[-0.82293289 0.5745591 ]  
[-0.78476346 0.18634349]  
[-0.78476346 -0.12422899]  
[-0.78476346 -0.3183368 ]  
[-0.78476346 -0.3183368 ]  
[-0.70842461 0.06987881]  
[-0.70842461 0.38045129]  
[-0.67025518 0.14752193]  
[-0.67025518 0.38045129]  
[-0.67025518 -0.20187212]  
[-0.67025518 -0.35715836]  
[-0.63208575 -0.00776431]  
[-0.63208575 -0.16305055]  
[-0.55574689 0.03105725]  
[-0.55574689 -0.16305055]  
[-0.55574689 0.22516505]  
[-0.55574689 0.18634349]  
[-0.51757746 0.06987881]  
[-0.51757746 0.34162973]  
[-0.47940803 0.03105725]  
[-0.47940803 0.34162973]  
[-0.47940803 -0.00776431]  
[-0.47940803 -0.08540743]  
[-0.47940803 0.34162973]  
[-0.47940803 -0.12422899]  
[-0.4412386 0.18634349]  
[-0.4412386 -0.3183368 ]  
[-0.40306917 -0.04658587]  
[-0.40306917 0.22516505]  
[-0.25039146 -0.12422899]  
[-0.25039146 0.14752193]  
[-0.25039146 0.10870037]  
[-0.25039146 -0.08540743]  
[-0.25039146 0.06987881]  
[-0.25039146 -0.3183368 ]  
[-0.25039146 0.03105725]  
[-0.25039146 0.18634349]  
[-0.25039146 -0.35715836]  
[-0.25039146 -0.24069368]  
[-0.25039146 0.26398661]  
[-0.25039146 -0.16305055]  
[-0.13588317 0.30280817]  
[-0.13588317 0.18634349]  
[-0.09771374 0.38045129]  
[-0.09771374 -0.16305055]  
[-0.05954431 0.18634349]  
[-0.05954431 -0.35715836]  
[-0.02137488 -0.04658587]  
[-0.02137488 -0.39597992]  
[-0.02137488 -0.3183368 ]  
[-0.02137488 0.06987881]  
[-0.02137488 -0.12422899]  
[-0.02137488 -0.00776431]  
[ 0.01679455 -0.3183368 ]  
[ 0.01679455 -0.04658587]  
[ 0.05496398 -0.35715836]  
[ 0.05496398 -0.08540743]  
[ 0.05496398 0.34162973]  
[ 0.05496398 0.18634349]  
[ 0.05496398 0.22516505]  
[ 0.05496398 -0.3183368 ]  
[ 0.09313341 -0.00776431]  
[ 0.09313341 -0.16305055]  
[ 0.09313341 -0.27951524]  
[ 0.09313341 -0.08540743]



[ 0.09313341 0.06987881]  
[ 0.09313341 0.14752193]  
[ 0.13130284 -0.3183368 ]  
[ 0.13130284 -0.16305055]  
[ 0.16947227 -0.08540743]  
[ 0.16947227 -0.00776431]  
[ 0.16947227 -0.27951524]  
[ 0.16947227 0.34162973]  
[ 0.24581112 -0.27951524]  
[ 0.24581112 0.26398661]  
[ 0.24581112 0.22516505]  
[ 0.24581112 -0.39597992]  
[ 0.32214998 0.30280817]  
[ 0.32214998 1.58391968]  
[ 0.36031941 -0.82301709]  
[ 0.36031941 1.04041783]  
[ 0.39848884 -0.59008772]  
[ 0.39848884 1.73920592]  
[ 0.39848884 -1.52180518]  
[ 0.39848884 0.96277471]  
[ 0.39848884 -1.5994483 ]  
[ 0.39848884 0.96277471]  
[ 0.43665827 -0.62890928]  
[ 0.43665827 0.80748846]  
[ 0.4748277 -1.75473454]  
[ 0.4748277 1.46745499]  
[ 0.4748277 -1.67709142]  
[ 0.4748277 0.88513158]  
[ 0.51299713 -1.56062674]  
[ 0.51299713 0.84631002]  
[ 0.55116656 -1.75473454]  
[ 0.55116656 1.6615628 ]  
[ 0.58933599 -0.39597992]  
[ 0.58933599 1.42863343]  
[ 0.62750542 -1.48298362]  
[ 0.62750542 1.81684904]  
[ 0.62750542 -0.55126616]  
[ 0.62750542 0.92395314]  
[ 0.66567484 -1.09476801]  
[ 0.66567484 1.54509812]  
[ 0.66567484 -1.28887582]  
[ 0.66567484 1.46745499]  
[ 0.66567484 -1.17241113]  
[ 0.66567484 1.00159627]  
[ 0.66567484 -1.32769738]  
[ 0.66567484 1.50627656]  
[ 0.66567484 -1.91002079]  
[ 0.66567484 1.07923939]  
[ 0.66567484 -1.91002079]  
[ 0.66567484 0.88513158]  
[ 0.70384427 -0.59008772]  
[ 0.70384427 1.27334719]  
[ 0.78018313 -1.75473454]  
[ 0.78018313 1.6615628 ]  
[ 0.93286085 -0.93948177]  
[ 0.93286085 0.96277471]  
[ 0.97103028 -1.17241113]  
[ 0.97103028 1.73920592]  
[ 1.00919971 -0.90066021]  
[ 1.00919971 0.49691598]  
[ 1.00919971 -1.44416206]  
[ 1.00919971 0.96277471]  
[ 1.00919971 -1.56062674]  
[ 1.00919971 1.62274124]  
[ 1.04736914 -1.44416206]  
[ 1.04736914 1.38981187]  
[ 1.04736914 -1.36651894]  
[ 1.04736914 0.72984534]  
[ 1.23821628 -1.4053405 ]  
[ 1.23821628 1.54509812]  
[ 1.390894 -0.7065524 ]  
[ 1.390894 1.38981187]

```
[ 1.42906343 -1.36651894]
[ 1.42906343  1.46745499]
[ 1.46723286 -0.43480148]
[ 1.46723286  1.81684904]
[ 1.54357172 -1.01712489]
[ 1.54357172  0.69102378]
[ 1.61991057 -1.28887582]
[ 1.61991057  1.35099031]
[ 1.61991057 -1.05594645]
[ 1.61991057  0.72984534]
[ 2.00160487 -1.63826986]
[ 2.00160487  1.58391968]
[ 2.26879087 -1.32769738]
[ 2.26879087  1.11806095]
[ 2.49780745 -0.86183865]
[ 2.49780745  0.92395314]
[ 2.91767117 -1.25005425]
[ 2.91767117  1.27334719]]
```

**StandardScaler** is used to scale the features (Annual Income and Spending Score).

Scaling ensures both features have the same scale (mean of 0, standard deviation of 1).

This is important for K-Means, as the algorithm uses distance calculations (Euclidean distance) between points, and unscaled data could bias the clustering process.

## FINDING THE OPTIMUM NUMBER OF CLUSTERS USING ELBOW METHOD

In [98]:

```
# finding wcss (Within-Cluster Sum of Squares) value for different number of clusters

wcss = []

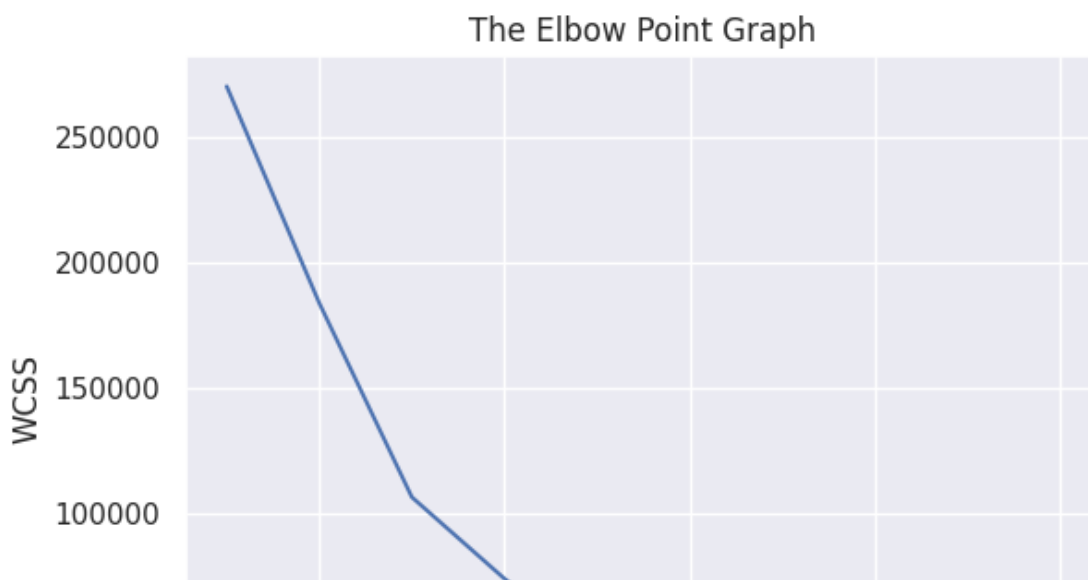
for i in range(1,11):
    kmeans = KMeans(n_clusters=i, init='k-means++', random_state=42)
    kmeans.fit(X)

    wcss.append(kmeans.inertia_)
```

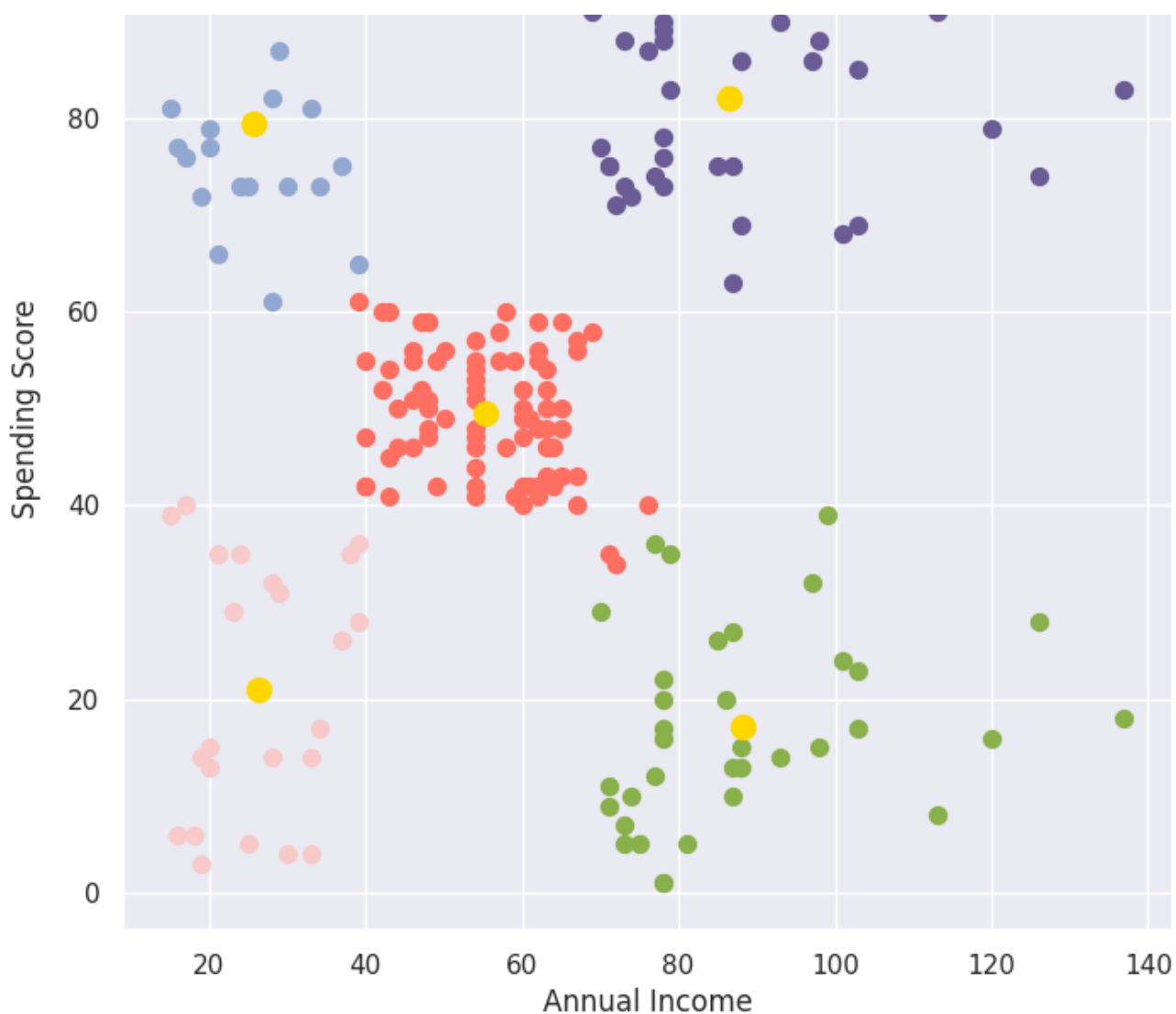
In [99]:

```
#Elbow graph

sns.set()
plt.plot(range(1,11), wcss)
plt.title('The Elbow Point Graph')
plt.xlabel('Number of Clusters')
plt.ylabel('WCSS')
plt.show()
```







## PROFILING EACH CLUSTER AND PLOTTING OTHER PLOT

In [103]:

```
# Cluster Profiles
data = data.copy()
data['Cluster'] = Y
for i in range(optimal_clusters):
    print(f"\nCluster {i} Statistics:")
    print(data[data['Cluster'] == i].describe())

# Optional plot: Interactive Visualization using Plotly
import plotly.express as px
fig = px.scatter(data, x='Annual Income (k$)', y='Spending Score (1-100)',
                 color=Y.astype(str), title='Clusters of Customers',
                 labels={'color': 'Cluster'})
fig.show()
```

Cluster 0 Statistics:

	CustomerID	Gender	Age	Annual Income (k\$)	\
count	81.000000	81.000000	81.000000	81.000000	
mean	86.320988	0.407407	42.716049	55.296296	
std	24.240889	0.494413	16.447822	8.988109	
min	44.000000	0.000000	18.000000	39.000000	
25%	66.000000	0.000000	27.000000	48.000000	
50%	86.000000	0.000000	46.000000	54.000000	
75%	106.000000	1.000000	54.000000	62.000000	
max	143.000000	1.000000	70.000000	76.000000	

	Spending Score (1-100)	Cluster
count	81.000000	81.0
mean	49.518519	0.0
std	6.530909	0.0
.	0.000000	0.0

min	34.000000	0.0
25%	44.000000	0.0
50%	50.000000	0.0
75%	55.000000	0.0
max	61.000000	0.0

#### Cluster 1 Statistics:

	CustomerID	Gender	Age	Annual Income (k\$)	\
count	39.000000	39.000000	39.000000	39.000000	
mean	162.000000	0.461538	32.692308	86.538462	
std	22.803509	0.505035	3.728650	16.312485	
min	124.000000	0.000000	27.000000	69.000000	
25%	143.000000	0.000000	30.000000	75.500000	
50%	162.000000	0.000000	32.000000	79.000000	
75%	181.000000	1.000000	35.500000	95.000000	
max	200.000000	1.000000	40.000000	137.000000	

	Spending Score (1-100)	Cluster
count	39.000000	39.0
mean	82.128205	1.0
std	9.364489	0.0
min	63.000000	1.0
25%	74.500000	1.0
50%	83.000000	1.0
75%	90.000000	1.0
max	97.000000	1.0

#### Cluster 2 Statistics:

	CustomerID	Gender	Age	Annual Income (k\$)	\
count	35.000000	35.000000	35.000000	35.000000	
mean	164.371429	0.542857	41.114286	88.200000	
std	21.457325	0.505433	11.341676	16.399067	
min	125.000000	0.000000	19.000000	70.000000	
25%	148.000000	0.000000	34.000000	77.500000	
50%	165.000000	1.000000	42.000000	85.000000	
75%	182.000000	1.000000	47.500000	97.500000	
max	199.000000	1.000000	59.000000	137.000000	

	Spending Score (1-100)	Cluster
count	35.000000	35.0
mean	17.114286	2.0
std	9.952154	0.0
min	1.000000	2.0
25%	10.000000	2.0
50%	16.000000	2.0
75%	23.500000	2.0
max	39.000000	2.0

#### Cluster 3 Statistics:

	CustomerID	Gender	Age	Annual Income (k\$)	\
count	23.000000	23.000000	23.000000	23.000000	
mean	23.000000	0.391304	45.217391	26.304348	
std	13.56466	0.499011	13.228607	7.893811	
min	1.000000	0.000000	19.000000	15.000000	
25%	12.000000	0.000000	35.500000	19.500000	
50%	23.000000	0.000000	46.000000	25.000000	
75%	34.000000	1.000000	53.500000	33.000000	
max	45.000000	1.000000	67.000000	39.000000	

	Spending Score (1-100)	Cluster
count	23.000000	23.0
mean	20.913043	3.0
std	13.017167	0.0
min	3.000000	3.0
25%	9.500000	3.0
50%	17.000000	3.0
75%	33.500000	3.0
max	40.000000	3.0

#### Cluster 4 Statistics:

	CustomerID	Gender	Age	Annual Income (k\$)	\
count	22.000000	22.000000	22.000000	22.000000	
mean	22.000000	0.000000	25.000000	25.000000	
std	1.000000	0.000000	1.000000	1.000000	
min	1.000000	0.000000	1.000000	1.000000	
25%	1.000000	0.000000	1.000000	1.000000	
50%	2.000000	0.000000	2.000000	2.000000	
75%	2.000000	0.000000	2.000000	2.000000	
max	2.000000	0.000000	2.000000	2.000000	

mean	23.090909	0.409091	25.272727	25.727273
std	13.147185	0.503236	5.257030	7.566731
min	2.000000	0.000000	18.000000	15.000000
25%	12.500000	0.000000	21.250000	19.250000
50%	23.000000	0.000000	23.500000	24.500000
75%	33.500000	1.000000	29.750000	32.250000
max	46.000000	1.000000	35.000000	39.000000

	Spending Score (1-100)	Cluster
count	22.000000	22.0
mean	79.363636	4.0
std	10.504174	0.0
min	61.000000	4.0
25%	73.000000	4.0
50%	77.000000	4.0
75%	85.750000	4.0
max	99.000000	4.0

**CONCLUSION :**

**This project successfully segments customers into 5 distinct groups based on Annual Income and Spending Score using K-Means Clustering. By profiling these clusters, we gain valuable insights into customer behavior, which can be useful for targeted marketing and customer engagement strategies. The optimal number of clusters was determined using both the Elbow Method and KneeLocator for accuracy. The final model has been saved and can be reused for future predictions or insights.**