# **Objectives and Goals for Sales Conversion Analysis**

# **Objective**

To develop a comprehensive Power BI report that provides clear, actionable insights into the effectiveness of marketing and sales campaigns. The report will focus on analyzing sales conversion rates, channel performance, and the lead-to-sale journey to support data-driven decision-making and optimize outreach strategies.

#### Goals

#### 1. Understand Overall Performance

- Calculate and visualize the overall sales conversion rate, highlighting the percentage of leads that convert into customers.
- Track and compare monthly trends in conversion rates to identify patterns and progress over time.

#### 2. Evaluate Channel Effectiveness

- Analyze and compare conversion rates across channels (e.g., email, social media, direct calls) to identify the most effective platforms.
- Provide a clear breakdown of sales contributions by channel to support strategic resource allocation.

# 3. Identify Areas for Improvement

- Pinpoint channels or campaigns with low conversion rates and recommend strategies for enhancement.
- Uncover potential bottlenecks in the lead-to-sale journey, such as lead qualification, follow-up processes, or final closures.

# 4. Enable Insightful Visualization

- Leverage Power BI to create interactive visuals such as:
  - o Bar Charts: Compare conversion rates across channels or campaigns.
  - Funnel Charts: Visualize the lead-to-sale journey, identifying drop-off points.
  - Pie Charts: Illustrate the percentage contribution of each channel to total sales.
- Ensure visuals are intuitive and shareable for team discussions and strategy planning.

# 5. Provide a Strategic Roadmap

- Deliver data-backed recommendations to enhance outreach strategies, improve conversion rates, and streamline the sales process.
- Set measurable targets for future campaigns based on insights from historical data.