# Lokesh V

## **Testing Engineer**

#### **Contact Info**

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## Summary

Experienced QA Software Tester with 4 years in manual and automation testing. skilled in functional testing, UI/UX testing, Selenium WebDriver, Pytest, and POM for building scalable frameworks. Proficient with GitHub and Jenkins CI/CD pipelines to enhance testing efficiency. Strong background in API testing, Agile methodologies, and defect tracking using JIRA and Mantis, focused on optimizing test processes and ensuring smooth software delivery.

#### **SKLLS**

- Manual Testing
- Agile/Scrum Methodologies
- Test Plan and Design Creation
- Regression Testing
- Cross-Browser Testing

- Automation Testing
- Selenium Webdriver, Pytest
- Functional Testing
- UI/UX and API Testing
- Bug Tracking and Reporting

#### **EXPERIENCE**

Biz Impact Cloud Solutions, Chennai - Testing Engineer

July 2021 - PRESENT

- Collaborated with cross-functional teams to understand project requirements, formulate comprehensive test plans, and maintain detailed testing documentation.
- Conducted manual testing for web and mobile applications, Usability, and Browser
  Compatibility testing, ensuring optimal functionality and UI/UX by identifying and reporting defects.
- Performed automated testing using Selenium WebDriver with the Pytest framework, achieving robust test coverage, and executing regression testing for stable software updates.
- Expert in diverse testing methodologies: Smoke, Sanity, Functional, Retesting, API, SEO, and other quality assurance practices.
- Executed and documented test cases, created detailed bug reports, and tracked issues using Jira and Mantis, collaborating closely with developers for timely resolution.
- Conducted UTA sessions, gathering user feedback and validating solutions against business requirements and user expectations.

 Proactively explored new tools and technologies, integrating them into testing workflows to improve efficiency, accuracy, and overall test coverage.

#### **EDUCATION**

Master of Arts, Sacred Heart College

Tirupattur, Tamil Nadu, May 2021

• Bachelor of Arts, Sacred Heart College

Tirupattur, Tamil Nadu, May 2019

#### **CERTIFICATES**

- **Selenium with Python;** encompassed Selenium WebDriver, Pytest, and Page Object Model (POM) certified by Udemy in July 2024.
- Certified Manual Testing Engineer from BIZ Impact Cloud Solutions, Chennai, July 2021
  December 2021.

#### **AWARDS**

- Received the 2022 Stellar Award for Rising Star in recognition of outstanding contributions to the QA Team, awarded by Bics Global.
- Awarded the 2022 Stellar Award for Best Innovation Project by Bics Global, in recognition of collaborative contributions.

#### **PROJECTS**

## 1. AHK E-Commerce Web Application

**Description:** AHK is a multilingual B2B e-commerce platform designed to sell a wide variety of keychains to businesses. This website developed using React for the front end, Drupal for the back end, and Salesforce for CRM and data management. The platform is fully responsive across desktop and mobile devices and supports English, French, and Dutch languages for a broader international reach.

#### **Roles and Responsibilities**

 Performed detailed requirements analysis and collaborated with cross-functional teams to ensure alignment with project objectives, facilitated daily scrum meetings to enhance team coordination and maintain consistent progress tracking.

- Developed comprehensive test plans, and executed Functional, Compatibility, UI/UX, Retesting, Regression, and User Acceptance Testing (UAT).
- Actively integrated client feedback to refine deliverables and improve overall project performance.

#### 2. Vision Care Automation Build

**Description:** Led the implementation of an **email automation journey** for Vision Care across **multiple countries** (UK, Germany, Israel, Belgium, Netherlands, France, Greece). Developed **dynamic email templates** with text, images, and buttons, **scheduled for automated distribution over three years.** 

#### **Roles and Responsibilities**

- Conducted thorough requirements analysis and collaborated cross-functionally to align project goals.
- Managed daily scrum meetings to optimize project coordination and progress tracking.
- Created comprehensive test plans covering Functional, Compatibility, UI/UX, Retesting, Regression Testing and User Acceptance Testing.
- Incorporated client feedback enhances project deliverables and performance.

#### 3. Connected Health

**Description:** Developed and evaluated a **web application** tailored for healthcare professionals. The application offers clinical tools for **patient diagnosis and treatment**. Healthcare providers (HCPs) can **refer patients**, **schedule appointments**, **and assign clinical tools for patient self-evaluation**. It also facilitates **patient evaluation by parents/teachers**.

#### **Roles and Responsibilities**

- Participated in **requirements analysis** and collaborated with cross-functional teams.
- Developed a comprehensive test plan, prepared, and executed test cases, covering multiple types of tests, including Functional Testing, Compatibility Testing, Usability Testing, Retesting, Regression Testing, and UAT.

#### 4. JJI-Southeast Asia

**Description:** Developed **two web applications:** one for **doctors and another for patients**, serving users across the Philippines, Malaysia, Indonesia, Thailand, and Vietnam. The applications **include multiple features** for user management, **educational resources**, **and patient engagement**, enhancing connectivity and healthcare support across these regions. **Roles and Responsibilities**:

- Collaborated with cross-functional teams for requirements analysis, participated in daily Scrum meetings and reported QA status.
- Created and executed comprehensive test strategies covering functionality, usability, compatibility, API, and regression.
- Conducted **User Acceptance Testing (UAT)** to ensure alignment with user needs.
- get feedback from clients and implemented to continuously enhance the application.

#### 5. Tree Grid

**Description:** Developed Tree grid, a **single web-page application** featuring 50,000 rows of data organized in 3-level parent-child rows displayed in Virtual Scroll mode. The application is persistent on the **server and real-time synced across all concurrent users' browser sessions.** It supports **responsive design for both PC and mobile platforms**, **Roles and Responsibilities:** 

- Analyzed project requirements thoroughly to ensure a comprehensive understanding of software functionalities.
- Developed detailed **test plans** focusing on usability and performance criteria.
- **Executed test plans meticulously,** employing diverse testing approaches and resources.
- Ensured software quality through rigorous **retesting and regression testing** procedures.
- **Implemented necessary changes** based on feedback to enhance software functionality and usability.

### 6. D-Image

**Description:** Developed D-Image, a streamlined **score analysis platform** tailored for **healthcare professionals**. It facilitates seamless **data input and retrieval** for course completion details. Utilizing **SQL validation** and secure database management, it ensures accurate tracking of scores and exam attempts, optimizing professional development monitoring.

#### **Roles and Responsibilities**

- Reviewed requirements in detail to ensure software functionalities met specifications.
- Conducted thorough data analysis to identify discrepancies and ensure data integrity.
- Executed **SQL queries** to perform data verification and identify anomalies.
- Collaborated with database administrators to optimize data storage and retrieval processes.
- Conducted regular data audits to identify and resolve data quality issues promptly.
- Documented data checking procedures and results for future reference and analysis.

## 7. Project Blue

**Description:** Developed Project Blue, a **two-page website** consisting of a **landing page** with website header, footer, campaign banner, feature video, popular videos, and Story of Alex section. The **second page features detailed video information**.

#### **Roles and Responsibilities:**

- Analysis requirements thoroughly to ensure a comprehensive understanding of software functionalities.
- Executed test plans meticulously, using a variety of testing approaches and resources.
- Ensured software quality through rigorous retesting and regression testing.
- Gathered feedback from stakeholders and users to drive continuous improvement.

• Implemented necessary changes based on feedback to **enhance software** functionality and usability.

#### 8. One Medical Device

**Description:** Developed One Medical Device, a **medical education website** tailored for **healthcare professionals**. It includes **admin and front-end roles**. Admins can add various resources such as videos, playlists, webinars, events, newsletters, products, campaigns, and information on different medical specialties.

#### Roles and Responsibilities

- Collaborated with cross-functional teams and participated in requirements analysis.
- Formulated a **test strategy**, developed **test cases**, and executed them accordingly.
- Conducted testing across multiple dimensions, including functionality, usability, compatibility, retesting, API, and regression.
- Incorporated client feedback into the project improvement process to enhance future project deliverables.