



Insights & Recommendations Report

Generated: February 17, 2026 at 04:22 PM

Data: 5 incidents, 1 complaints

Summary: 0 Critical | 1 Warning | 4 Info

Severity	Category	Finding	Recommended Action
WARNING	Pending Backlog	50% of reports are still pending 3 out of 6 total reports remain in pending status, indicating a processing backlog.	Prioritize clearing the pending backlog. Consider assigning additional staff or scheduling a dedicated case review session to process outstanding reports.
INFO	Address Advisory	San pablo street — Waste Management (1 of 2 reports) 2 report(s) filed at San pablo street: Waste Management (1), Flooding (1). All cases resolved.	Deploy additional barangay tanods to monitor and patrol San pablo street. The area has accumulated 2 report(s) — investigate root causes and coordinate with the appropriate offices for resolution.
INFO	Address Advisory	Martinez street — Public Safety (1 of 2 reports) 2 report(s) filed at Martinez street: Public Safety (1), noise (1). 1 case(s) remain unresolved.	Deploy additional barangay tanods to monitor and patrol Martinez street. The area has accumulated 2 report(s) — investigate root causes and coordinate with the appropriate offices for resolution.
INFO	Report Imbalance	Incidents dominate at 83% of all reports 5 incidents vs 1 complaints. The high proportion of incidents suggests environmental, infrastructure, or safety-related issues are the primary concern.	Focus on infrastructure improvements and environmental hazard mitigation. Coordinate with city engineering and public safety offices for systemic solutions.
INFO	Overview	Data Summary Total: 6 reports (5 incidents, 1 complaints). Status breakdown — Pending: 3, Dispatched: 0, Active: 0, Resolved: 3, Rejected: 0. Top categories: Traffic (1), Waste Management (1), Public Safety (1).	Continue monitoring dashboard trends regularly. Use these insights to prioritize resource allocation and improve response times across all categories.