

Activity #7

UC #1: Create custom fields on “**Account**” object

- Field Name: Onboarding Status (Should have a value Yet to Start, Initiated, Document Verification, Legal Verification, Finance Verification, Field Verification, Rejected, Completed)
- Field Name: Onboarding Status Additional Comments (Should capture multi line text)

UC #2: When a user creates new Account (hotel Partner) record, the system should automatically update

- Onboarding Status to Yet to Start

UC #3: System should provide an option to mark a business contact as “primary”.

Ensure there should be only one business contact that can be marked as “primary”.

If an user attempts to mark a contact as primary and associate with account

- System should check automatically remove ‘Primary’ flag from the contact that was previously marked as ‘Primary’. This will ensure there will be only one primary business contact for an account

UC #4: When a contact is marked as primary associated with an account and account onboarding status is

“Initiated” , the system should automatically send an email to primary contact

- indicating that there are few onboarding documents to be dully sign in and send via courier back to Travel Hut office
- Ensure the email has details abt the onboarding documents
- Ensure address information is added in the email body

UC #5: Design & Configure the system in such a way that 'Guests' or 'Hotel Customer' contact can provide rating for multiple amenities they liked during the stay.

E:g:

- Customer A prefers Wi-Fi and Spa amenities at Hotel 1 and rates them as "High."
- Customer B prefers Gym and Pool amenities at Hotel 2 and rates them as "Medium."
- Customer C prefers Parking and Spa amenities at Hotel 3 and rates them as "Low."
- Customer D prefers Wi-Fi and Gym amenities at Hotel 1 and rates them as "High."
- Customer E prefers Pool and Spa amenities at Hotel 4 and rates them as "Medium."

UC #6: Design & Configure the system to manage 'Guests' or 'Hotel Customer' contact reservations like below

E:g:

- Customer A has made a reservation at Hotel 1 for a double room from 2023-10-15 to 2023-10-20.
- Customer B has made a reservation at Hotel 2 for a suite from 2023-11-05 to 2023-11-10.
- Customer C has made a reservation at Hotel 3 for a single room from 2023-12-01 to 2023-12-05.
- Customer D has made a reservation at Hotel 1 for a single room from 2023-11-25 to 2023-11-30.

Note: Feel free to create custom object(s), custom field(s) as needed to accomplish the above use cases

UC #7: System should enforce use to choose preference rating against amenities either 'high', low' or 'medium' and should not be left blank

UC #8: Ensure the system to prevent duplicates when an user attempts to add multiple preference rating against an amenity

E:g: Say, you have existing rating like below

Customer A prefers Spa amenities at Hotel 1 and rates them as "High."

Customer A prefers Wi-Fi amenities at Hotel 1 and rates them as "High."

Now, system should stop user from adding another rating for either Spa or Wifi for the same customer A
Customer A prefers Spa amenities at Hotel 1 and rates them as "Medium ." – **SHOULD BE STOPPED**

UC #9: Configure the system in order to store hotel customer contacts check-in details. Should able to capture

- Check in date
- Check out date
- Check in month
- Bill Paid
- Room Type

UC #10: Enforce check in date is before check out date