

AGUNLOYE LOLADE SEUN

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EDUCATION

- **Bachelor of Science in Chemistry** 2016
Adekunle Ajasin University, Akungba, Akoko, Ondo State
- **Masters in business administration** 2021
Amity university Mauritius

ABOUT

Highly motivated and dedicated professional with a unique combination of expertise in both Chemistry and Business Administration. Possessing a strong foundation in scientific principles complemented by strategic management skills. Demonstrated ability to bridge the gap between technical knowledge and business acumen, making informed decisions that drives organizational success.

SKILLS AND EXPERTISE HIGHLIGHT

- **Team collaboration:** Ability to work collaboratively, leveraging diverse skills and perspective within a team organization.
- **Ethical decision-making:** commitment to ethical business practices, emphasizing integrity in decision making and operations.
- **Research skills:** proficient in conducting literature reviews, collecting and interpreting data and contributing towards scientific advancement.
- **Leadership skills:** Ability to demonstrate capability to lead and motivate teams, fostering collaboration and achieving common goals.

WORK EXPERIENCE

CUSTOMER SERVICE AGENT - Concentrix Mauritius Limited-- February 2021— February 2024

- Customer support; responding to customer queries via various channels like phone, emails and chat.
- Issue resolution; resolving customer concerns efficiently and ensuring a positive resolution.
- Product/services knowledge; thorough understanding of the products or services offered by concentrix to provide accurate information to customers.
- Documentation; accurate and detailed documentation of customer interaction and issue resolution for future reference.

PROJECT COORDINATOR—Diades packaging - December 2019—January 2022

- Resources management; Assisting to manage project resources, including personnel, materials, and equipment, to ensure project execution,
- Project planning; Assist in development of projects plans, outline tasks, timelines, and resource requirement.
- Budget monitoring; Monitor project budgets, track expenses and ensure adherence to financial constraints.
- Stakeholders' communication; Facilitate communication with internal and external stakeholders, providing updates on project progress.

QUALITY CONTROL - China Civil Engineering Construction Company (CCECC) January 2018 - November 2019

- Conducted rigorous quality control tests on construction materials, ensuring compliance with international standard and project specification.
- Utilized various analytical techniques to determine the quality and integrity of materials, including concrete, asphalt and steel.
- Coordinated with external laboratories for specialized testing when required for specialized testing when required, maintaining a high level of accuracy and consistency
- Compiled and analyzed test results, generating detailed reports used to make informed construction decisions.

TEACHING ASSISTANT-national youth service corps (NYSC)ministry of education Imo state November 2016 - October 2017

- Assisted in the development of chemistry curriculum and educational materials for secondary school students.
- Conducted laboratory demonstration and hands on experiment to facilitate students understanding of key chemical concepts.
- Graded assignment and examinations providing constructive feedback to guide students learning and growth.

- Provided one on one and group tutoring sessions, addressing students question and concerns to enhance their academic performance.

UNDERGRADUATE INTERN – Lagos State Environmental Protection Agency (LASEPA) October 2014 – February 2015

- Carried out technical sampling and physicochemical analyses on soil, water and air samples from the Lagos State metropolis, using classical and instrumental environmental analytical techniques.
- Documented project progress and reported project state daily to the team leader. Fulfilled tasks set out by supervisors from several departments.

RESEARCH WORK (NON-PUBLICATION)

- **Undergraduate research project** - Physiochemical Analysis of Well Water in Akoko Area of Ondo State **2015**
- **Final Year Seminar Report**- Redox Reaction and its Applications **2015**
- **Industrial Attachment Report (SIWES)** -A Technical Report on the Students' Industrial Work Experience Scheme (SIWES) carried out at Lagos State Environmental Protection Agency (LASEPA), Lagos State. **2014**
- **Graduate thesis**- The effect of environmental issues on business management in today's world. **2021**

COMMUNITY SERVICE/VOLUNTEER

National youth services corps (NYSC) [Independent Monitor] Imo state: Polio Eradication Initiative **2017**

- Data Collection and Reporting Collect relevant data on vaccination coverage, missed opportunities, and barriers to vaccination. Compile comprehensive reports detailing the progress of vaccination campaigns, challenges faced, and recommendations for improvement.

National youth services corps (NYSC) [public awareness educator] Imo state. Host clean up and environmental sensitization **2017**

- Engaged in hands on activities such as collecting and disposing of litters, cleaning up parks, market and waterways and promoting ecofriendly practices.
- Raise awareness about the importance of environmental conservation and sustainable practices.

Chemistry Tutor for underprivileged students; after school program; Lagos state initiative **2022**

- Conducted weekly chemistry tutoring sessions, explaining complex chemistry concepts in a simplified manner. Worked closely with individual students to address their learning challenges and provided guidance on problem solving techniques.

REFEREES

Prof I. A OLOLADE

Professor

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