

Galina Ganeva



EXPERIENCE

Customer Care Representative

"SITEL Bulgaria" EOOD

July 2021 - September 2022

Providing excellent customer service to help customers with their needs and ensure their satisfaction with the company's products or services.

Freelance Designer

September 2022- till now

Collaborating with clients to create custom designs that meet their needs and expectations. I am responsible for managing my own time and workload, and am skilled in communication and project management to ensure that projects are completed on time and to the client's satisfaction.

EDUCATION

Web Design (Bachelor's degree)

New Bulgarian University

October 2021 - till now

Marketing (Minor degree)

New Bulgarian University

October 2022 - till now

Secondary school

English Language School "Geo Milev"

September 2016 - May 2021

Additional Courses and Certificates

C1 Advanced;
Pearson Edexcel Level I
Certificate in ESOL
International (CEF B2)

Tools & Technologies

Figma
Adobe Creative Cloud-
Photoshop
Adobe Illustrator
AdobeXD

Skills

Wireframing
Prototyping
Typography
Web design
Interface design
User research
User testing

Languages

Bulgarian (native)
English (professionnal)

Social

[linkedin.com/in/
galinaganeva](https://www.linkedin.com/in/galinaganeva)