

The most important lesson

Lorenzo Soligo - Ca' Foscari University of Venice
Master's Degree in Digital Humanities - Bonus Lesson

Your mantra

Rule 1

RTFM.

Rule 2

Never underestimate Rule 1's power.

Rule 3

If the manual does not help, someone else has surely had your same problem, and asked for a solution on StackOverflow...

Rule 4

...unless you are the only one with the problem, at which point, the problem is very most likely you.

Looking for a solution

- In 99.9% of the cases, English is the *only* language you will use to look for solutions to computer science related problems
- Learn how to use Google effectively:
 - "word" → exact match
 - -exclude → avoid results with that word
 - site:look.here → only search within the selected website
 - avoid "I have", "I need" ...
- Effective queries:
 - mysql create table site:mysql.com
 - mysql "workbench" "insert" data "table"
 - javascript setInterval example -typescript

Do not ask for help until you have tried many different solutions!

Stating the problem to someone

1. Make your **goal extremely clear**
 - a. Expected input
 - b. Expected behavior
 - c. Expected output
2. Enumerate in detail all of the **solutions that you have already tried**. For each one explain:
 - a. What did not work
 - b. What you did, *in detail*
 - c. What you did not, and why
3. Provide a minimum working example, or at least all the relevant information (code snippets, ...)