Agile Product Roadmaps for Software Architecture

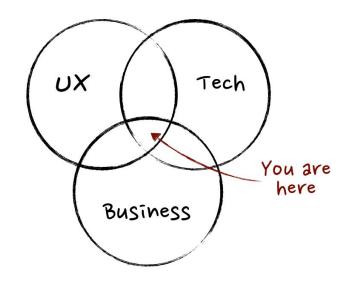
James Siddle, Skyhook Consulting Ltd O'Reilly Software Architecture Conference, New York February 2018

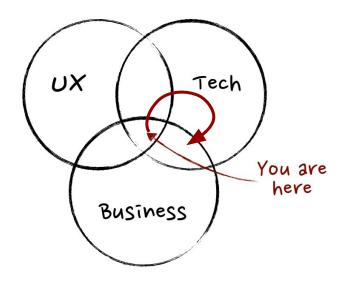


@jamessiddle / jim@jamessiddle.net

Before we begin...

What's this all about, and who are you?





Topics for this session

Product Management Intro

Software Architecture in a nutshell

Strategic Product Tools - for architects

Roadmapping worked example

Delivery Tools / Stakeholder engagement

Architecture as a Product

Agile Roadmaps for Software Architecture? I still don't know what you're planning to talk about.

Please start the presentation already.

A Product Manager

Is the **voice** of the customer
... who cares about **creating** products
... and wants to **delight** users

Strategic	Tactical
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Product Vision

Goals

Hypotheses and Metrics

Roadmaps

Product Backlog

Sprint Timeline

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Tactical

Product Vision

Product Backlog

Goals

Sprint Timeline

Hypotheses and Metrics

Strategic

Tactical

Product Vision

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Hypotheses and Metrics

Strategic	Tactical

Product Vision

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Hypotheses and Metrics

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Strategic

Tactical

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Hypotheses and Metrics

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Tactical

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Hypotheses and Metrics

Software Architecture

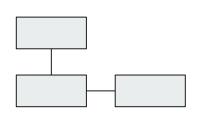
In a nutshell

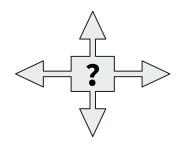
High-level technical structure

Major, hard to change decisions

Qualities and trade-offs

Architectural styles, patterns









Examples

A new app hosting platform

Reworking an existing system

Introduction of common patterns

Strategic Product Tools

Tell me more about the product management tools, they sound really cool and useful.

I want to know what they have to do with Software Architecture.

Product Tools applied to Architecture

Product Vision

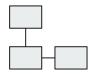
Goals
Testable Hypo's and Metrics
Roadmaps
Product Backlog
Sprint Timeline



Key concepts, qualities
Skeletal stepping stones
Proven in reality
Show evolution
Delivery and dependencies
Balance features with tech



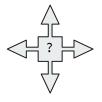
Product Vision



Key concepts
Core structure



Motivating qualities
Architecture purpose



Major decisions ...in principle



Proposed patterns

WALL OF TEXT

"We will build a platform to ingest and expose previously siloed, high-value data from across the business, for all new application development. This will transform the company's ability to adapt to changes in the marketplace, and will give us the opportunity to consolidate duplicated data, improve efficiency, and reduce costs. We'll implement a data transformation broker, highly scalable document-centric data store, and cloud-based microservices to achieve this."

Key concepts / Mental model

"We will build a platform to ingest and expose previously siloed, high-value data from across the business, for all new application development. This will transform the company's ability to adapt to changes in the marketplace, and will give us the opportunity to consolidate duplicated data, improve efficiency, and reduce costs. We'll implement a data transformation broker, highly scalable document-centric data store, and cloud based microservices to achieve this. "

Motivating qualities

"We will build a platform to ingest and expose previously siloed, high-value data from across the business, for all new application development. This will transform the company's ability to adapt to changes in the marketplace, and will give us the opportunity to consolidate duplicated data, improve efficiency, and reduce costs. We'll implement a data transformation broker, highly scalable document-centric data store, and cloud based microservices to achieve this."

Major decisions, tech choices

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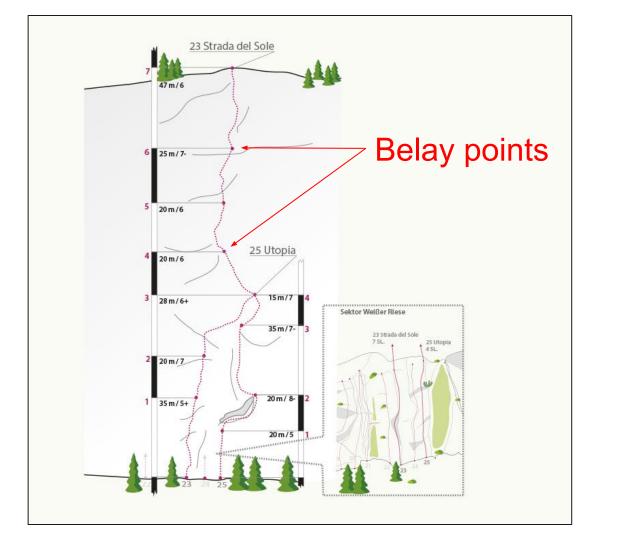
Proposed Patterns

"We will build a platform to ingest and expose previously siloed, high-value data from across the business, for all new application development. This will transform the company's ability to adapt to changes in the marketplace, and will give us the opportunity to consolidate duplicated data, improve efficiency, and reduce costs. We'll implement a data transformation broker, highly scalable document-centric data store, and cloud based microservices to achieve this."

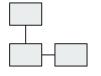
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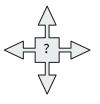
Goals



Structural elaboration Architecture evolution



NFR delivery
Quality realisation
Expected tradeoffs



Technical decisions
De-risking decisions



Pattern sequence

Platform Goals

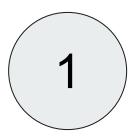


- 1. Stabilize and automate the current production systems
- 2. Elaborate Data Integration Architecture
 - a. Make changes as needed, but incrementally to address key risks first
 - b. Develop in a staging environment
 - c. Primary goal is to prove that key data integration use cases are supported
- 3. Promote new architecture into production
 - a. Requires parity with existing data available to users
- 4. Integrate key skincare datasets to enable Athlete's Foot and Psoriasis research
 - a. Ensure minimum data is available to support initial research programmes
- 5. Ensure user tools meet minimum user needs for research programmes
 - a. Add capabilities to expose underlying data as needed (TBD)
- 6. Enhance user tools based on rapid user feedback cycle

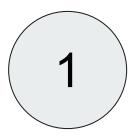
Platform Goals

1.	Stabilize and automate the current production systems		
2.	Elaborate Data Integration Architecture		
	a. Make changes as needed, but incrementally to address key risks first		
	b. Develop in a staging environment		
	c. Primary goal is to prove that key data integration use cases are supported		
3.	Promote new architecture into production		
	a. Requires parity with existing data available to users		
4.	Integrate key skineare datasets to enable Athlete's Foot and Psoriasis research		
	a. Ensure minimum data is available to support initial research programmes		
5.	Ensure user tools meet minimum user needs for research programmes		

Enhance user tools based on rapid user feedback cycle

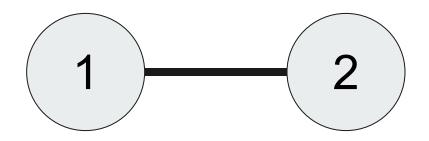


Stabilize production infrastructure



Stabilize production infrastructure

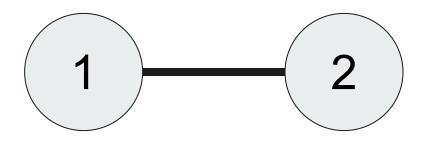
Major risk



Stabilize production infrastructure

Deliver skeletal data integration platform

Major risk

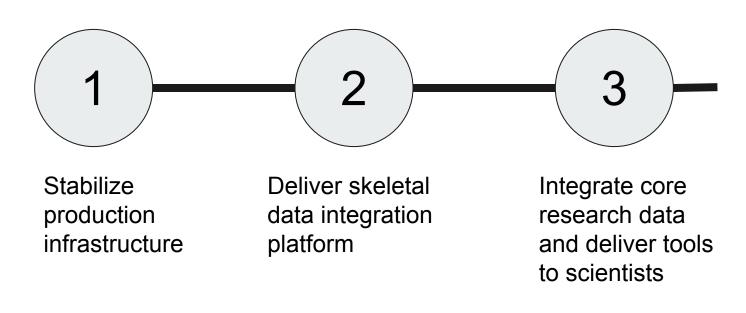


Stabilize production infrastructure

Deliver skeletal data integration platform

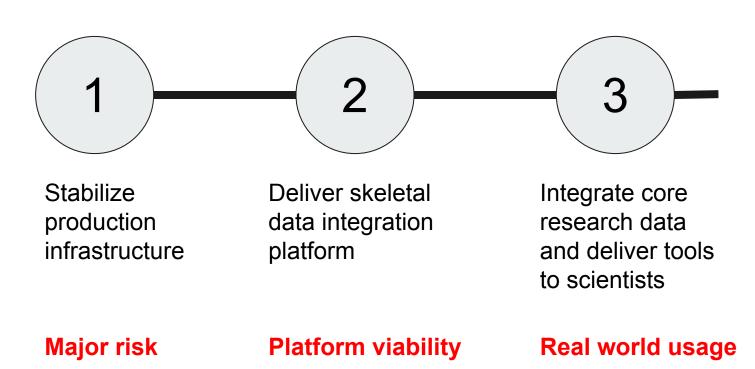
Major risk

Platform viability



Major risk

Platform viability



Product Tools applied to Architecture

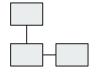
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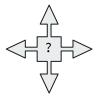
Testable Hypotheses and Metrics



Test your architectural assumptions



Evidence of sound decisions, expected consequences

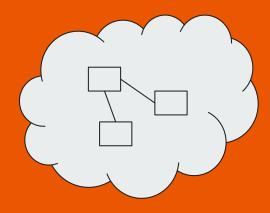


Reduce technical debt

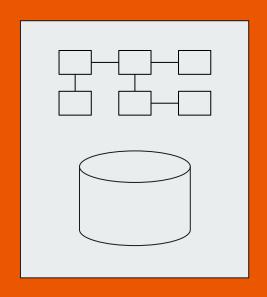


Patterns in reality
Confirm context

Passport Application Processing



Replacement

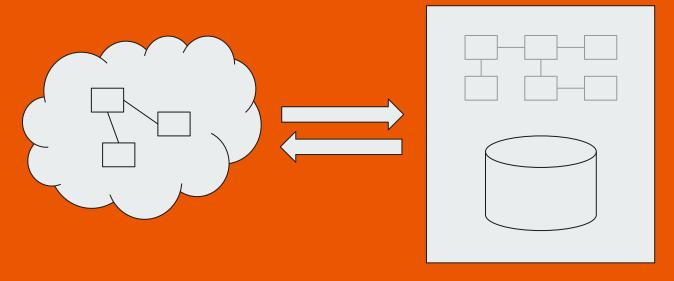


Legacy Application

Hypothesis

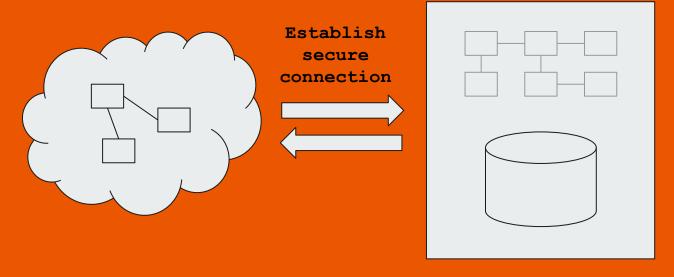
We assert that the new passport processing system:

- 1. Can establish a secure link to legacy data used for validating user details in passport applications
- 2. Will get the same results (in real-time) as the legacy application, indicating if the application is valid
- 3. Can utilize legacy data stores without adversely impacting existing operational workflows
- 4. Is viable as replacement for user detail validation currently performed by the legacy system



Replacement

Legacy Application

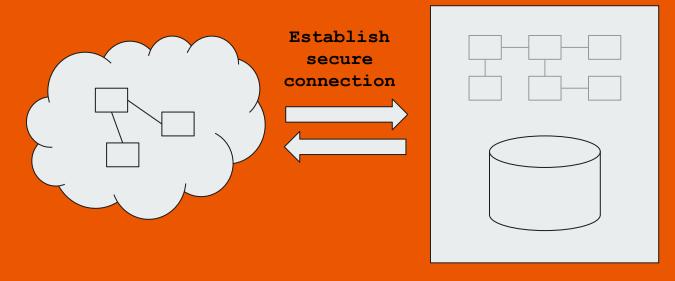


Replacement

Legacy Application

Same results as legacy application



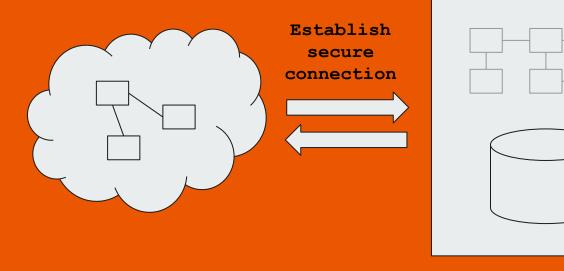


Replacement

Legacy Application

Same results as legacy application





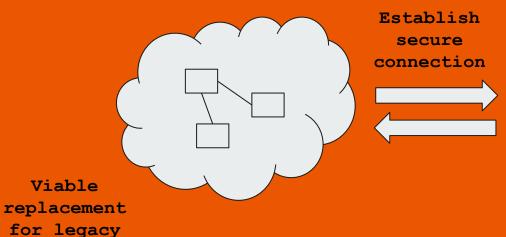
No adverse operational impact

Replacement

Legacy Application

Same results as legacy application





No adverse operational impact



Replacement

Legacy Application

Passport Processing - initial metrics

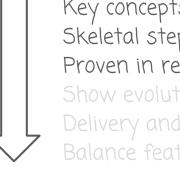
```
# of applications validated Daily, eg. 472 today
```

operational issues in legacy 1

appls. rejected vs accepted 470 🗸 2 🗶

Product Tools applied to Architecture

Product Vision Goals Testable Hypo's and Metrics Roadmaps **Product Backlog Sprint Timeline**



Key concepts, qualities Skeletal stepping stones Proven in reality Balance features with tech

InCites 2017 Product Roadmap

Flexible Workflow

Upload and reuse datasets to build tiles, so that custom entities and groups can be represented and benchmarked together.

New journal indicators

Journal Quartiles will aid in evaluating output in top journals.



* *

New region classification Assess the research output and impact of by European Union socio-economic

region.

New subject classification CAPES classification scheme based on Web of Science subject categories

(Q1)

New Authors per Document filter

Eliminate papers with hundreds or thousands of authors from your analysis so you can focus on meaningful collaborations.

Expanded custom datasets

Save up to 20 datasets from Web of Science at one time.

5-year trend graph

New graph restricts sources and citation to 5 year groups to produce consistent, upward trends.



New system dashboards

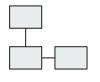
New thematic dashboards to answer primary customer questions on research performance and collaboration.

Onboarding updates

Explore the InCites dataset with updated navigation

Q4

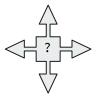
Roadmaps



Illustrate elaboration Component deliveries Key dependencies



Show qualities and tradeoffs over time



Flag key decisions



Show sequencing

THE GO PRODUCT ROADMAP



	DATE	Date or timeframe	e	Date or timeframe	Date or timeframe	Date or timeframe
	DATE The release date or timeframe		When w	vill the rele	ase be availa	able?
0	NAME The name of the new release	Name/version	What i	Name/version is it called?	Name/version	Name/version
		Goal		Goal	Goal	Goal
6	GOAL The reason for creating the new release			it develope benefit does		
0	FEATURES The high-level features necessary to meet the goal	Features	What a	re the 3-5 k	ey features?	Features
	METRICS The metrics to determine if the goal has been met	Metrics	How do	Metrics we know tha	Metrics t the goal is	Metrics s met?

APP WORKFLOW →	Step 1	Step 2	Step 3	Step 4
GOAL 1				
GOAL 2				
GOAL 3				

Feature Map Roadmap format



Roadmapping: Worked Example

Can you please bring those things together so that I can make sense of them?

Vision: HR Company

Key concepts

Recruitment intelligence
Data harvesting, integration
Tooling innovation, recommendations

Decisions in principle

Use Spark / HDFS for data processing Neo4J - host knowledge graph Amazon Web Services / EC2

Motivating qualities

ML-ready data quality / integrity
Ability to innovate quickly
Security and regulation compliance

Proposed Patterns

Microservices
Pipes and Filters

Date / Name

Goal

HypothesisWe believe we can...

Success metrics

Features

Date / Name	1 month	3 months	6 months
Goal			
Hypothesis We believe we can		(1) Create a timeline	
Success metrics			
Features			
NFR impact			
		Time	

Date / Name

1 month: Data Foundations

3 months: Core Platform

6 months: Scaled Platform

Goal

HypothesisWe believe we can...

(2) Convey intent and theme

Success metrics

Features

Date / Name

1 month: Data Foundations

3 months: Core Platform

6 months: Scaled Platform

Goal

Implement basic data retrieval, integration, distribution patterns

Build & deploy an alpha app, and quickly iterate on recommenders

Easily add new/interesting datasets, beta application

HypothesisWe believe we can...

(3) Summarise your stepping stones

Success metrics

Features

1 month: Data Foundations

3 months: Core Platform

6 months: Scaled Platform

Goal

Implement basic data retrieval, integration, distribution patterns

Build & deploy an alpha app, and quickly iterate on recommenders

Integrate further interesting datasets, beta application

HypothesisWe believe we can...

- harvest core datasets
- disambiguate and integrate data
- make employers/ees searchable
- build demo HR intelligence tool
- experiment with recommenders

(4) Select a hypothesis to test your assumptions

Success metrics

Features

Date / Name	1 month: Data Foundations	3 months: Core Platform	6 months: Scaled Platform
Goal	Implement basic data retrieval, integration, distribution patterns	Build & deploy an alpha app, and quickly iterate on recommenders	Integrate further interesting datasets, beta application
Hypothesis We believe we can	 harvest core datasets disambiguate and integrate data make employers/ees searchable build demo HR intelligence tool experiment with recommenders 		
Success metrics Features	0.8 f-score vs test set Zero security incidents Zero high sev PEN test results	(5) Quantify how you'll prov your hypothesis	

Date / Name
Goal
Hypothesis We believe we can
Success metrics
Features
NFR impact

1 month: Data Foundations

- harvest core datasets

Implement basic data retrieval,

integration, distribution patterns

- disambiguate and integrate data

- make employers/ees searchable

- build demo HR intelligence tool

- experiment with recommenders

Zero high sev PEN test results

0.8 f-score vs test set

Zero security incidents

Build & deploy an alpha app, and quickly iterate on recommenders

- implement prod. infrastructure
- roll an application out into alpha
- gather feedback
- integrate a recommender

3 months: Core Platform

- iterate on recommenders

App usage metrics available

6 months: Scaled Platform

Integrate further interesting datasets, beta application

Iterate...

New app/model deploy < 12 hours Issue response < 48 hours

Date / Name	1 month: Data Foundations	3 months: Core Platform	6 months: Scaled Platform
Goal	Implement basic data retrieval, integration, distribution patterns	Build & deploy an alpha app, and quickly iterate on recommenders	Integrate further interesting datasets, beta application
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Success metrics	0.8 f-score vs test set Zero security incidents Zero high sev PEN test results	New app/model deploy < 12 hours Issue response < 48 hours App usage metrics available	Dataset integration < 1wk 0.9 f-score vs test set

NFR impact

Features

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Features	Data harvesters / Spark / HDFS Entity disambiguator Core Knowledge Graph in Neo4J Recommender PoC	Core Production infrastructure Microservice platform Recommender framework Instrumentation Alpha support model	New harvesters / dictionaries HA Infrastructure Beta support model Tooling experiments
NFR impact	(0) 5	.1 1 1 .11 1	

(6) Describe what will be built

Date / Name	1 month: Data Foundations	3 months: Core Platform	6 months: Scaled Platform
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NFR impact	Data Integrity and Security Scalability (data processing) Operability (data management)	(7) Show impact	on qualities (+/-)

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NFR impact	Data Integrity and Security Scalability (data processing) Operability (data management)	Adaptability (model) Fault tolerance, Dev Scalability Development complexity Performance (memory)	

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NFR impact	Data Integrity and Security Scalability (data processing) Operability (data management)	Adaptability (model) Fault tolerance, Dev Scalability Development complexity Performance (memory)	Data Coverage Availability Operations complexity

Timeline (now / next / someday)	Timeline	(now /	next /	someday	y)
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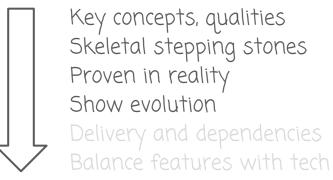
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Success metrics	0.8 f-score vs test set Zero security incidents Zero high sev PEN test results	New app/model deploy < 12 hours Issue response < 48 hours App usage metrics available	NFR-based metrics 0.9 f-score vs test set
Features	Data harvesters / Spark / HDFS Entity disambiguator Core Knowledge Graph in Neo4J Recommender PoC	Production infrastructure Microservice platform Recommender framework Instrumentation Alpha support model	Major tech decisions New harvesters / dictionaries HA Infras Components Beta support model Tooling experiments
NFR impact	Data Integrity and Security Scalability (data processing) Operability (data management)	Fault tolerance Scalability (development) Development complexity	Quality Realisation Availability Operations contradeoffs

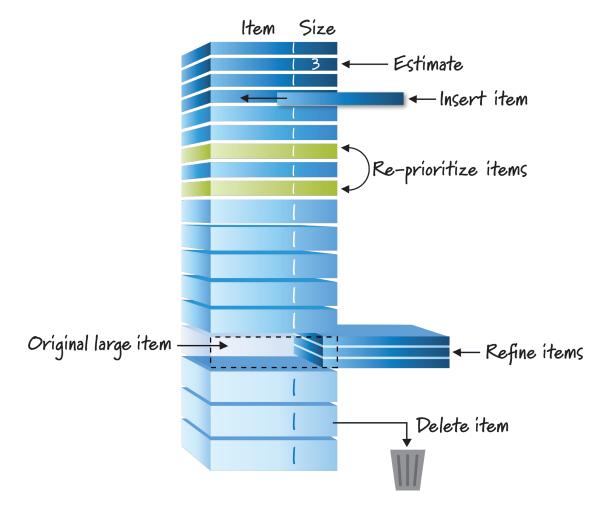
Tactical Product Tools

So I have a roadmap, but what happens next?

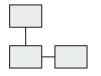
Product Tools applied to Architecture

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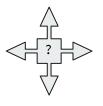
Product Backlog



Technical tasks
Arch. dependencies



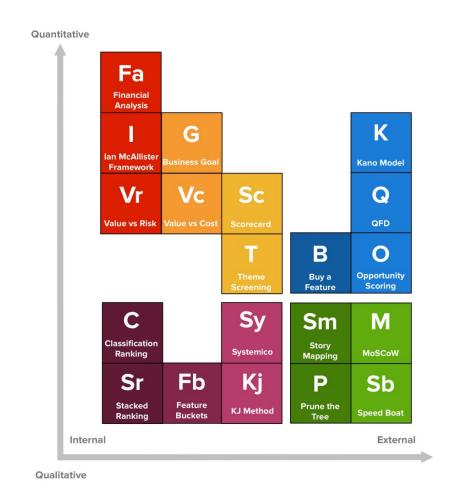
Measurement tasks Acceptance criteria



Spikes
Technical workshops
Actual decision making



Pattern experiments Implementations

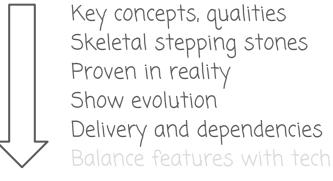


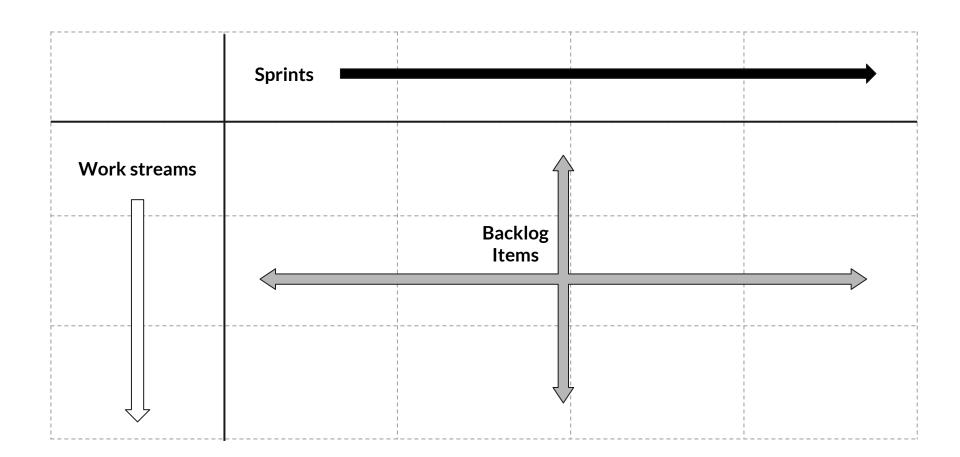
Credit: *Folding Burritos*20 Product Prioritization
Techniques

https://foldingburritos.com/product-prioritization-techniques/

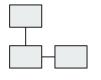
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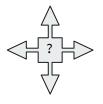
Sprint Timeline



Feature/tech balance
Scheduling
Technical dependencies



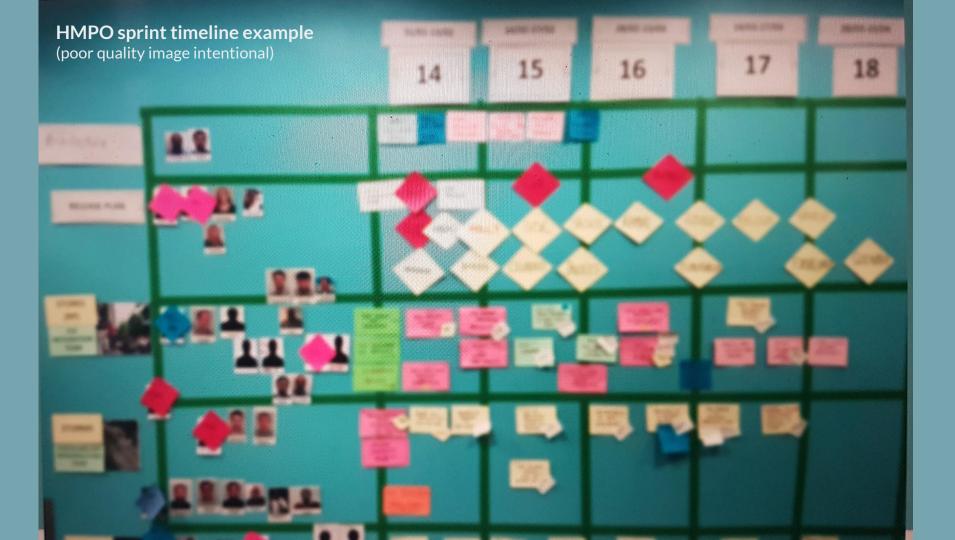
Technical feedback
Architecture reviews

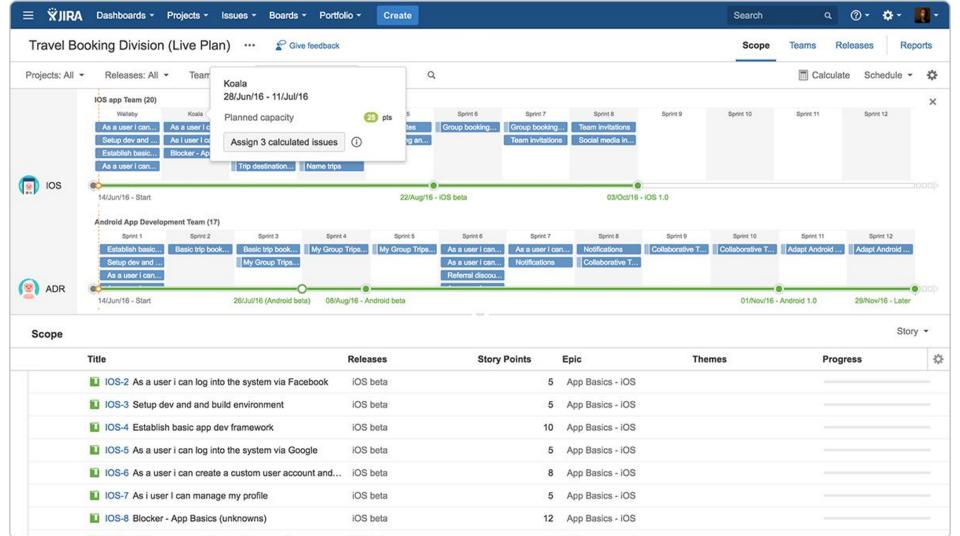


Imminent decisions
Decision visibility



Plan rollout

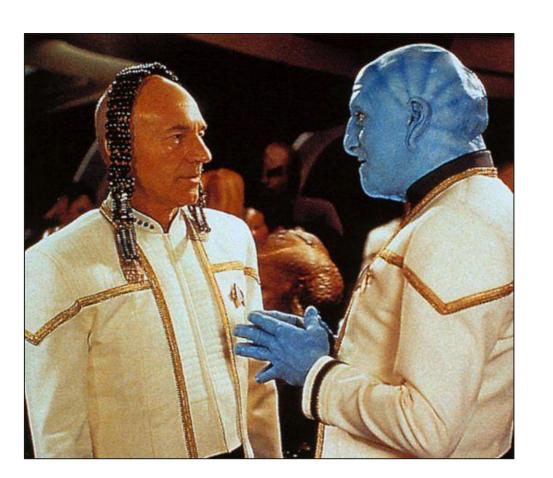




Stakeholder Management

That's all well and good, but it's stakeholder management that really makes me want to stick a fork in my eye.

Please make it less painful for me.



Negotiation Points

Agree overarching purpose, benefits, and scope

Agree acceptable risks, overall logistics

Agree expected evidence vs assumptions

Agree product and technical specifics

Decide near term priorities

Decide near term development logistics

Some Scenarios

Analysis paralysis

Ambiguous authority

Competing initiatives

Steamrollers / Asshats

Conflicting priorities

Contradictory directives

Trumped by direct business value

Ignorant stakeholders

Key Takeaways

That's nice, but I've already been to four sessions today and I'm on my fifth cup of coffee.

Can you wrap it up so I have some good sound bites to tell my manager?

(Agile) Product Tools applied to Architecture

Product Vision
Goals
Testable Hypo's and Metrics
Roadmaps
Product Backlog
Sprint Timeline

Key concepts, qualities
Skeletal stepping stones
Proven in reality
Show evolution
Delivery and dependencies
Balance features with tech

Questions?

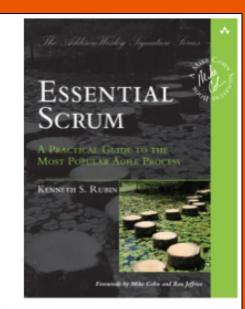
I wasn't really paying attention, would you mind repeating everything from the first slide onward?

Thank you

Lyndsay Prewer / Equal Experts
Simon Bostock / Equal Experts
Alison Taylor / M&S
Andrew Neilson / M&S
Roman Pichler / Pichler Consulting

Her Majesty's Passport Office M&S

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