

# Alex Eng

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## EXPERIENCE

### **QUAD INFOTECH | BUSINESS ANALYST**

Jan 2020 – Present | Toronto, Canada

- Product Owner to a Recipe Management System (RMS) restructure by redirecting focus to usability and data integrity, allowing for more robust and accurate developments; Resulted in a global contract with over 20 locations.
- Optimized data flow to allow for improved traceability and processing speed by 10x over 800 monthly product inflow and 50,000 monthly recipe outflow.
- Gathered and scoped customer requirements into actionable user stories for development team while maintaining satisfactions through user involvement in the prototyping and decision making.
- Migrated large datasets between databases and directories via SQL, Excel, and Python through the implementations of Manufacturing Execution System (MES).
- Enhanced and deployed end-to-end solutions on areas of Data and Interface between the MES with the customer's Enterprise Resource Planning (ERP) systems
- Liaison between the customer stakeholders and product team over quality of service and delivery of products

### **LINES&PIXELS | ARTIST & COMM. MANAGER**

June 2017 – August 2019 | Remote

- Ensured IP developments adhered to quality standards of media guidelines via creative tools and knowledge.
- Independently expanded social activities to Twitter alongside integrating managerial method via Tweetdeck which tripled client interactions.
- Collaborated with peer artists to research expansive skills allowing IP development for YouTube and physical merchandise.

## EDUCATION

### **UNIVERSITY OF GUELPH | B.Sc. IN COMPUTER SCIENCE**

Software Engineering Major | Business Economics Minor | Graduated May 2019

## PROFICIENT WITH

### **TOOLS**

Python · SQL · PLSQL · Git · Photoshop

### **LANGUAGES**

English · Malay · Korean