

## Skip Navigation

- [본문 바로가기](#)
- [주메뉴 바로가기](#)

# Ministry of Justice Korea Immigration Service

- [Ministry of Justice](#)
- [KOREAN](#)
- [SITEMAP](#)

메뉴열기

검색열기

- [VISA](#)
  - [Find your VISA](#)
  - [VISA by categories](#)
  - [VISA Application\(e-form\)](#)
  - [Check Application Status](#)
  - [Korea Visa Application Center](#)
- [E-Services](#)
  - [Smart Entry Service](#)
  - [K-ETA\(Korea Electronic Authorization\)](#)
- [Information](#)
  - [What 's new](#)
  - [Useful Information](#)
  - [Our Policies](#)
  - [Timeline of Key News](#)
- [About Us](#)
  - [Commissioner's Message](#)
  - [Vision & Mission](#)
  - [Organization Structure](#)
  - [History](#)
  - [Location](#)

## [ALL MENU](#)

- [home](#)

- 
- 
- 

- [화면작게](#) [BASIC](#) [화면크게](#)
- [페이지 인쇄](#)

- [Share](#)

[close](#)

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- [Facebook](#)
- [Twitter](#)
- [KakaoStory](#)
- [Pinterest](#)

URL

- SNS 공유주소 입력

- [copy](#)

Leading in orderly openness and living in harmony with the people and foreigners  
We will create a mature multicultural environment and achieve stable social integration.

## Information

- [What 's new](#)
- [Useful Information](#)
- [Our Policies](#)
  - [Skilled Worker Points System Visa](#)
  - [Immigrant Investor Scheme for Public Business \(IISPB\)](#)
  - [i-PreChecking](#)
  - [Immigrant Settlement Program](#)
  - [The Probing into Foreign Tax Delinquency System before Visa Extension](#)
  - [Village Lawyers for Foreigners Program](#)
  - [Automated Immigration Clearance Service \(SES\)](#)
  - [The Seasonal Worker Program \(SWP\)](#)
  - [Immigration VIP Card](#)
  - [Immigration Contact Center \(1345\)](#)
  - [Temporary Release from Detention](#)
  - [E-Visa Center](#)
- [Timeline of Key News](#)

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About the scheme

The Immigration Contact Center is a multilingual information platform that offers, pursuant to the Framework Act on Treatment of Foreigners Residing in the Republic of Korea, counseling on civil affairs and necessary administrative information in various languages to help foreigners residing in Korea adjust to society.

## Available Services

- Counseling on immigration affairs and living in Korea for foreigners
- 3-way Interpretation Services for the central administrative agencies, local governments, public institutions and non-profit civic organizations in dealing with foreigner-related work

- 3-way Interpretation Services for the Community Lawyer System for Foreigners

## How to use

- **Counseling service hours**

- 09:00 to 22:00 on weekday (After 18:00 pm, services are available in Korean, English, and Chinese)
- Dial 1345 anywhere in the nation using landline or mobile phones

Dial +82-1345 from abroad (without an area code)

- **ARS Information**

- Press 1 : For location and jurisdiction of each immigration office, and service hours
- Press 2 : For visa application results
- Press 3 : For foreigners' Retirement Report and Workplace Report of Overseas Koreans on Work and Visit by fax
- Press 0 : To talk directly to a counselor

- **Multilingual Consultation**

- For multilingual telephone counseling, dial 1345, press the number for your language following the ARS information, and press \* button.

TEL: +82-2-2110-3000 Immigration contact center : 1345, (International contact number) +82-2-1345, +82-2-6908-1345~6 Building #1, Government Complex-Gwacheon, 47, Gwanmun-ro, Gwacheon-si, Gyeonggi-do, Republic of Korea.

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Top