

# User Guide

 [Homepage](#)

 [Use Guide Main](#)

 [Use Guide Close](#)

## How to use the Tmoney card

1.  **Foreign Language Service Call Center** **Dasan Call Center(Seoul)** : Call 120, press 9

If you use Climate card, click here

[Climate card user guide](#)

- [English](#)
- [Japanese\(日本語\)](#)
- [Chinese\(中文\)](#)

### Transfer Discount

If you use public transportation (i.e. subway, bus) with your Tmoney card, you can get a ₩100-plus discount for every ride. Tmoney card holders can enjoy up to four discounts a day, if they transfer within a transfer time limit of 30 minutes (up to 1 hour from 9pm to 7am next day).

The discount is applicable to transfers from subway to bus & via versa, and between one bus to another (excluding buses running along the same route).

### Base Fare Discount (only for youth/children)

Children or youth users can enjoy the discounted fare if they register their card with their date of birth in convenience stores or information center in subway station, by presenting Tmoney card and ID card.

- **Children : Age 6 to 12**

- **Youth : Age 13 to 18**

※ Caution : Adults using children or youth cards will be subject to a fine worth 30 times that of the base fare.

### Top-up

Present your Tmoney card and cash (in Korean won) for top-up in Tmoney sales locations. You can top-up the card in the unit of ₩1,000, in the range of ₩1,000 to ₩90,000. The amount of money deposited in Tmoney card may not exceed ₩500,000.

구매처 안내 : 편의점, 지하철, 가판 및 개별편의점, 통신사, 인천국제공항, 온라인 티머니샵 확인표

### Convenience Store

GS25, CU, 7-Eleven, MINISTOP, Story Way, Emart24, 365PLUS

### Subway Stations (Top-up Only)

- Top-up machine including One-time ticket issuer, Tmoney vending machine, portable reload machine
- Information Center

**Others**

Tmoney Town (Seoul Stn Exit#10, Seoul City Tower 1F)

**Refund**

Present your Tmoney card and inform the staff how much you want to refund in Tmoney card sales/Top-up locations. The refund will be given to you in cash in Korean won along with card.

- Refund does not include the cost of card.

- The service fee of ₩500 will be charged.

※ Caution : Partial refunds are only available at Tmoney Town and Tmoney service center in subway station. Partial refunds are available only for amounts between 10,000 and 50,000 KRW, and will be refunded in units of 10,000 KRW. (Plate tmoney cards only)

**Tmoney Prepaid Balance Status and Protection Measures**

(Unit: KRW, As of the End of the Second Quarter of 2025)

Tmoney Prepaid Balance Status : Category / Amount

Category	Amount (KRW)
Prepaid Balance (top-up Balance)	228,707,213,447
Fixed Deposit Amount (Hana Bank Fixed Deposit)	228,707,213,447

※ Tmoney Co., Ltd. ensures the secure management of user funds by depositing the entire amount of prepaid balances in a financial institution, effective from April 2025.

※ In accordance with the Electronic Financial Transactions Act and its Enforcement Decree, Tmoney Co., Ltd. discloses, on a quarterly basis, the scale of prepaid balances (rechargeable balances) and the methods of segregated management, including deposits in safe assets, trusts, or subscription to payment guarantee insurance, as detailed above.

※ In the event of any of the following circumstances, Tmoney Co., Ltd. shall prioritize the repayment of prepaid balances to users through a designated management institution or equivalent entity. In such cases, the company will publish details regarding the repayment, including the timing, location, and other relevant information, in at least two daily newspapers and on its official website:

- 1.Revocation or cancellation of its license or registration.
- 2.Adoption of a resolution for dissolution.
- 3.Declaration of bankruptcy.
- 4.Issuance of an order to suspend all electronic financial services.
- 5.Occurrence of any other circumstances equivalent to those listed in items 1 through 4.

**[개인\(위치\)정보 처리방침](#) [이용약관](#) [\(새 창 열림\)](#)[선불충전금 보호조치 사항](#)**

주식회사 티머니 대표이사 : 김태극

통신판매업 신고번호 : 2013-서울중구-0272 | 사업자 등록번호 : 104-81-83559 [\(새 창 열림\)](#)[\[사업자 정보확인\]](#)

고객센터 전화번호 : 1644-0088 | 사업장 소재지 : 서울시 중구 후암로 110

© Tmoney Co., Ltd.

- [페이스북 \(새 창 열림\)](#)
- [인스타그램 \(새 창 열림\)](#)
- [네이버블로그 \(새 창 열림\)](#)
- [티머니 유튜브 \(새 창 열림\)](#)
- [티머니 카카오톡 \(새 창 열림\)](#)

**[HOT LINK](#)**

- [\(새 창 열림\)버스노선\(Topis\)](#)
- [\(새 창 열림\)지하철 노선](#)

## [FAMILY SITE](#)

- [\(새 창 열림\)티머니온라인샵](#)
  - [\(새 창 열림\)CU플러스티머니](#)
  - [\(새 창 열림\)POPE티머니](#)
  - [\(새 창 열림\)법인교통카드](#)
- 
- 고객센터 대표전화 1644-0088 | 운영시간 평일 09:00~18:00
  - Foreign Language Service Call Center 120 Press 9