Ci sono quattro tipi di utenti:

1. Utente non iscritto
2. Utente iscritto
3. Organizzatore evento
4. Admin del sito

User stories per utente non iscritto

1. Feature: sign up to the site

As a person that wants to have more websites’ features

Scenario: sign up

Given: I am on any page of Italy Soundsphere

When: I follow Sign Up

Then: I should be on the Sign-Up page

When: I fill in the sign-up form as a base user or a business user, if I am an external organizer

And: I press Sign Up

Then: I should be on the Italy Soundsphere home page

And: I should be signed up to the site

1. Feature: Visualize all the events

As a user that wants to see all the upcoming events

Scenario: Visualize the events

Given: I am on any page of Italy Soundsphere

When: I follow Events

Then: I should visualize a display of events that are going to happen

1. Feature: display events in different orders thanks to some filters

As a person that wants to see events in a specified desired order such as by name, by genre, by date and for a specified genre and/or city

Scenario: Filter order by or by genre/city

Given: I am on the Italy Soundsphere events page

When: I press the Order By filter

Then: I should see events in the order chosen order

And: If I press on a specific genre or on a specific city

Then: I should see concerts filtered by that genre and/or city

1. Feature: Search bar

As a person who wants to search concerts by name, place, city or genre

Scenario: Search concerts

Given: I am on any page of Italy Soundsphere

When: I type something on the search bar

Then: I should be redirected to the “Concerts” page

And: I should be able to see the concert I search for on this page

1. Feature: Visualize all the events proposed by external organizers

As a user that wants to see all the upcoming events that are not organized by the official partner TicketMaster

Scenario: Visualize the external events

Given: I am on any page of Italy Soundsphere

When: I follow “External Events”

Then: I should visualize a display of external events that are going to happen

And: I should also order them thanks to some filters

1. Feature: display information of a specific event

As a User that wants to have more information about an event I want to attend

So that I can read who is the artist or what is the name of the event, the venue, the date, the time, the bio and social networks of the artist (if they are available), the number of the participants, a map with a place to stay nearby the venue, a website in which I can compare various means of transport, a link by which I can be redirected to a website to purchase the ticket

Scenario: Display the information of an event

Given: I am on the Italy Soundsphere events page or on “External Events” page

When: I press on an event on this page

Then: I should be redirected to the specified event page

And: I should see all the information displayed

1. Feature: Being redirected to a dedicated website for the purchase of a ticket

As a User that wants to be redirected to a website

So that I can buy a ticket of an event I want to attend

Scenario: Being redirected to a dedicated website for the purchase of a ticket

Given: the page of a specific event

When: I follow the link “Purchase Ticket”

Then: I should be redirected to a dedicated website where I can buy the ticket for that event

1. Feature: Visualize possible places where I can stay

As a User who can visualize a map in which there are all the places where I can stay if I need a place to stay for the night (or more, such as restaurants, attractions and so on)

Scenario: Visualize all the available places where to stay

Given: the page of a specific event

When: I scroll down

Then: I should visualize a map containing all the places available near the event in which I could stay

1. Feature: display how to get to an event

As a person that wants to attend to an event and doesn’t know how to get to it

So that I can compare different means of transport and choose the offer that seems better to me

Scenario: Compare different means of transport

Given: I am on the Italy Soundsphere page of a specified event

When: I scroll down

Then: I can have the possibility to see a small page in which I can enter the departure city and date, the arrival city and date

And: I can compare different planes, trains and buses offers by which I can reach the city of the event I want to attend

Then: I can press on one offer and I should be redirected to the page of the partner

And: I can buy the tickets

1. Feature: Subscribe to the newsletter

As a User that wants to subscribe to the newsletter

Scenario: Subscribe to the newsletter

Given: I am on any page of Italy Soundsphere

When: I fill in the newsletter form

Then: I should be signed up to the newsletter

And: I should receive a confirmation email

1. Feature: display information and social network of the creators of Italy Soundsphere

As a person that wants to have more information about the story, the social networks and the way to contact the creators of the website

Scenario: Information about the creators

Given: I am on any Italy Soundsphere page

When: I scroll down

Then: in the footer, I can see the social networks, the email, the location and the story of the creators

And: If I click on one social network

Then: I should be redirected to the desired social network page

And: If I click on the location

Then: I should be redirected to Google Maps to see where the work office of the creator is located

And: If I click on the email

Then: I should be redirected to the email service to write an email to the creators

User stories per un qualsiasi utente iscritto

1. Feature: log in

As a subscriber that wants to log in to the website to have access to more features

Scenario: Log in

Given: I am on any Italy Soundsphere page

When: I click on the log in button

Then: I should be redirected to the log in page

And: I should be able to log in to my account with my mail or username and my password

Then: I should be redirected to the Italy Soundsphere home page

And: If my email, username or password are wrong

Then: I should be able to see an error on the log in page

1. Feature: Reset password

As a subscriber that doesn’t remember the password of my account

So that I can reset it with a new password

Scenario: Reset password

Given: I am on the Italy Soundsphere log in page

When: I click on “Have you forgotten your password?”

Then: I should be able to reset it, answering to password recovery question

And: I should be redirected to the log in page, if the reset password has been successful

And: If the reset password has not been successful, I can be able to see an error on the current page

1. Feature: Modify my own account

As a logged-in user that wants to modify my account’s info such as Username, password, name, surname, email, birthdate…

Scenario: Modify my own account

Given: I am on the home page of my Account

When: I follow “Edit Account”

Then: I should be able to modify all my account’s information by changing the text of every label text referred to the Username, password, name, surname, email, birthdate, password recovery question

And: if I click “Confirm” all the modifies will be applied

Then: I will see all the labels changed and no more clickable

And: If I click “Cancel” all the modifies won’t be applied

Then: I will see the labels as they were before clicking “Edit Account”

But: they won’t be any more clickable

1. Feature: Delete my own account

As a logged-in user who wants to delete my account from the website’s database

Scenario: Delete my account

Given: I am on the home page of my Account

When: I follow “Delete my account”

Then: I should be able to see a pop up in which the website asks me if I am sure

And: If I click “Yes”

Then: My account will be officially deleted

And: I will be redirected to the Italy Soundsphere home page

And: If I click “No”

Then: My account won’t be deleted

And: I will stay on the home page of my account

1. Feature: Logout

As a logged-in user that wants to logout and being no more logged-in

Scenario: Logout

Given: I am on any page of the Italy Soundsphere website

When: I follow “Logout”

Then: I logout to my account

And: I am no longer logged-in

1. Feature: Two-Factor Authentication

As a logged-in user who wants to have more security in my account

Scenario: Two-Factor Authentication

Given: I am on the home page of my Account

When: I follow “Two-factor Authentication”

Then: I can be able to choose the mean by which I want the two-factor authentication (such as email, phone number or Google Authenticator (?))

And: I will set up all the information by which the two-factor authentication will work

User stories per un utente ISCRITTO BASE

1. Feature: Login with external API

As a user who wants to signup with an external API such as Google, Facebook or Instagram

Scenario: Login with an external API

Given: I am on the login page

When: I click on Google, Facebook or Instagram icon

Then: I should be able to login with my Google, Facebook or Instagram personal accounts

And: I will be logged-in with that username, email and password

1. Feature: Get Reminder

As a logged-in user who wants to get reminded of an event I like

Scenario: Get Reminder of a specific event

Given: I am on the page of a specific event

When: I click on the Get Reminder icon and button

Then: I should be able to see the color changing of the icon

And: I should be able to see the event for which I want to be reminded on the home page of my account

And: the number of participants on the page of the specific event will be incremented

1. Feature: Display events saved by Get Reminder feature

As a logged-in user who wants to see the events for which I choose to be reminded using the Get Reminder feature in a specific event page

Scenario: Events saved by Get Reminder feature

Given: I am on the home page of my account

When: I click on “Upcoming Events”

Then: I should be able to see all the events for which I choose to be reminded using the Get Reminder feature

1. Feature: Looking for a concert buddy

As a logged-in user who has to go alone to an event

So that I can find a concert buddy, that is a person or a new friend with who I can share this experience

Scenario: Looking for someone who I can go to an event with

Given: I am on the page of a specific event

When: I click on the Looking for a concert buddy icon and button

Then: I will be signed-up to that event as a user who is in searching of someone who I can go to the event with

And: Another subscriber to that specified event will be able to see that I am in searching of someone, too

1. Feature: Visualize concert buddies

As a logged-in user who has signup-up to an event in searching for new friends

So that I can visualize the concert buddies for that specified event and I can also follow them

Scenario: Visualize concert buddies and follow them

Given: I am on the page of a specific event

When: I click on the “Friends” icon and button

Then: I should be able to see if other people are subscribed to that event, too

And: I should be able to see their personal profile with some of their information such as name, surname, birthdate, city in which they live

And: If I click on the button “Follow” to follow them

Then: The number of my followed will be incremented

And: the number of their follower will be incremented

1. Feature: Contact a concert buddy

As a logged-in user who follows people I should be able to contact them using an internal chat

So that we can organized all the upcoming events in which we are both interested

Scenario: Contact a concert buddy via chat

Given: I am on the home page of my account or on the page of a specific event

When: I click on “Followed” on my home page account or on “Friends” in the page of a specific event

Then: I should be able to see all the people I follow (in general or relating to a specific event)

And: If I click on the “Message” icon and button near to a followed user

Then: I should be able to send a message to him/her using an internal chat

And: he/she should be able to answer me

1. Feature: Unfollow a concert buddy

As a logged-in user who wants to unfollow someone I follow

Scenario: Unfollow a concert buddy

Given: I am on the home page of my account

When: I click on “Followed”

Then: I should be able to see all the people I follow

And: If I click on the name of a person I follow

Then: I should be able to see his/her profile

And: If I click the “Unfollow” button

Then: the number of my followed will be decremented

And: the number of his/her follower will be decremented

Or Given: I am on the “Followed” page in which I can see all the people I follow

Than: I can directly click the “Unfollow” button near the username to perform the same action

1. Feature: Block or report a user

As a logged-in user who wants to block or report a signed-up user for wrong behavior

Scenario: Block or report a signed-up user

Given: I am on the page of a user

When: I click on “Block” button

Then: I should be able to see a page in which the website asks me if I am sure

And: If I click on “Yes”

Then: I won’t be able too see that profile again and that account will be delete from my followed ones and I will be deleted from his/her follower

And: If I click “No”

Than: nothing will happen and I should remain on the page of the account I was almost blocking

And: If I click on the “Report” button

Then: I should be able to see a form with some checkbox to report a wrong behavior that is against the policy of the website

1. Feature: Report an external organizer

As a logged-in user who wants to report an external organizer for wrong behavior

Scenario: Report an external organizer

Given: I am on the page of an external organizer

When: I click on the “Report” button

Then: I should be able to see a form with some checkbox to report a wrong behavior that is against the policy of the website

1. Feature: Review a concert buddy

As a logged-in user who has attended an event with someone I met on the website and wants to give a review of the experience

Scenario: Review a concert buddy

Given: I am on the page of a person I follow

When: I follow “Review the experience”

Then: I should be redirected to a form to fill in with the information of the event we attend together such as name of the event or artist, location, date

And: I can give to my buddy 1 to 5 hearts to review him/her

And: I can also add a small comment to review the experience better

Then: The review should appear on the page of the person I reviewed

1. Feature: Send an event

As a logged-in user I can send to the people I follow events to attend

So that I can propose an event to attend to a concert buddy to which we can go together

Scenario: Send an event to a concert buddy

Given: I am on the page of a specific event

When: I follow “Share the event”

Then: I should be able to see a page with the person I follow

And: I should be able to share the event to the person I choose

1. Feature: Accept/decline a proposed event

As a logged-in user I can receive proposals of events to attend from my follower

So that I can accept or decline their invitation to go together to that event

Scenario: Accept or decline a proposed event from a follower

Given: I am on any page of Italy Soundsphere

When: I follow the bell icon for the notification

Then: I should be able to see if someone proposed an event to attend to me

And: If I click on “Accept”, I will be subscribed to that event

And: If I click on “Decline”, nothing will happen

And: In any case the notification should disappear if I click on accept or decline, but it should remain if I don’t answer

1. Feature: average rating of a person

As a logged-in user who has found a concert buddy and wants to go to an event with him/her

So that I can see the average rating he/she has from past experience with other people to avoid a bad experience or a bad person

Scenario: display the average rating of the past experience a person had

Given: I am on the page of a person I follow

When: I scroll down

Then: I should be able to see the average rating of the person

And: I should also be able to see the reviews this person has

1. Feature: Display all concerts for which my friends are in searching for a concert buddy

As a logged-in user who has some followers

So that I can see the concerts my followers are looking for a concert buddy

Scenario: Display concerts for which my friends are looking for a concert buddy

Given: I am on any page of Italy Soundsphere

When: I follow “Concert buddies”

Then: I should be able to see all the concerts for which my friends signed-up as in searching for a concert buddy

And: I should be able to also signed-up to it, if I want to

1. Feature: display past concerts

As a logged-in user who wants to see all my past events

So that I can visualize all the events for which I wanted to be reminded and whose date has passed

Scenario: Display past concerts for which I wanted to be reminded

Given: I am on the home page of account of a base user

When: I follow past concerts

Than: I should be able to see all the past concerts for which I wanted to be reminded with the Get Reminded feature

1. Feature: Review a past concert

As a logged-in user who wants to review a past concert

So that I can also visualize the average rating of it

Scenario: Review a past concert

Given: I am on the home page of a base user

When: I follow “Past concerts”

Then: I should be able to review a concert giving 1 to 5 stars

And: I should be able to see the average rating of all the people who have reviewed it

1. Feature: Chat with the admin or an external organizer

As a logged-in user who wants to receive assistance from an admin of the website or from an external organizer for a specific event

Scenario: Chat support from admin or external organizer

Given: I am on the home page of a base user

When: I follow “help desk”

Then: I should be able to see a chat with some contacts, like the admin and some organizers that depends on the external concerts for which I wanted to be reminded with the Get Reminded Feature

And: I should be able to chat with them thanks to an internal chat

User stories per l’organizzatore esterno di eventi

1. Feature: Proposing events

As a logged-in user who as signed-up as organizer who wants to propose external events that are not proposed by the official TicketMaster partner

So that I can promote my external events

Scenario: propose an event organized by an external organizer

Given: I am on the home page of my business account

When: I follow “Propose an event”

Then: I should be redirected to a form to fill in with the information of the event such as name, artist, location, date, time, poster, website where people can buy tickets and so on

And: If I click on “Propose”, my event should be sent to an admin of the site for approval

1. Feature: Display accepted events

As a logged-in user with business account who wants to see all the events that I proposed and that have been accepted by the admin of the website

Scenario: See accepted events

Given: I am on the home page of my business account

When: I follow “Proposed events”

Then: I should be able to see all the events that I propose and that have been accepted by the admin

1. Feature: Modify events

As a logged-in user with business account who wants to modify the information of an event accepted by the admin of the website

Scenario: Modify the information of a proposed and accepted event

Given: I am on the page “Proposed events”

When: I follow “Modify event” on a specific event

Then: I should be redirected to a form in which I can modify every information of the event

And: If I click on “Save” the event has to be updated with the changes

And: If I click on “Cancel” the information of the event will remain unchanged

1. Feature: Delete an event

As a logged-in user with business account who wants to delete an event I have proposed and which is been accepted by the admin

Scenario: Delete an event

Given: I am on the page “Proposed events”

When: I follow “Delete event” on a specific event

Then: I should be able to see a pop up in which the website asks me if I am sure

And: If I want to click “Yes”, I have to choose a reason why I wants to delete the event to send to the admin the cancellation request which has to be approved

And: If I click on “No”, nothing will happen and I’ll remain on the page “Proposed events”

1. Feature: Display reviews

As a logged-in user with business account who wants to see the reviews people have done about a specific concert they attended organized by me

Scenario: Show reviews on the “Proposed concerts” page

Given: I am on the home page of the business account

When: I follow “Proposed concerts”

Then: I should be able to see the average rating of a concert

1. Feature: Chat with the admin or base users

As a logged-in user with business account who wants to receive assistance from an admin of the website and wants to offers assistance to a base user for a specific event

Scenario: Chat support from admin or to give some support to a user

Given: I am on the home page of a business account

When: I follow “help desk”

Then: I should be able to see a chat with some contacts, like the admin and the base user who contacted me

And: I should be able to chat with them thanks to an internal chat

User stories per l’admin del sito

1. Feature: Visualize reported users

As the admin of the website I will receive a notification when a user is reported

So that I can decide if he/she will be actually reported or not

Scenario: Decide if a reported user will be actually reported or not

Given: I am on the home page of the admin account

When: I follow “Reported accounts”

Then: I should be able to see the reported account, the reason why it has been reported and who has sent the report

And: If I decide that the user will be actually reported, an email will be sent to he/she as a warning sign

Then: after three or more reports, the account will be blocked for some time and he/she won’t be able to logged-in with his/her credentials

And: If I decide that the user won’t be reported, an email will be sent to the account who has sent the report to notify the decision

1. Feature: accept event

As the admin of the website I will receive proposal of events from external organizers

So that I can decide If the event will be accepted and will be shown on the website or not

Scenario: Accept or decline a proposed event

Given: I am on the home page of the admin account

When: I follow “Proposed events”

Then: I should be able to see the events proposed by some external organizers with their information

And: If I click on “Accept”, the event will be shown in the page “External Events” of the website and on the page “Proposed Events” of the home page of a business account

And: If I click on “Decline”, nothing will happen

1. Feature: delete event

As the admin of the website I will receive proposal for deleting events by external organizers

So that I can decide If the event will be actually deleted from the website or not

Scenario: Delete a proposed event

Given: I am on the home page of the admin account

When: I follow “Events to delete”

Then: I should be able to see the events the organizers want to delete and the reason why they want that

And: If I click on “Accept”, the event won’t be shown in the page “External Events” of the website and on the page “Proposed Events” of the home page of a business account anymore

And: If I click on “Decline”, nothing will happen

1. Feature: Delete a business or a base user

As the admin of the website

So that I can decide if an account has to be deleted after a specified number of reports by other accounts

Scenario: Delete an account

Given: I am on the home page of the admin account

When: I follow “Users”

Then: I should be able to see every user signed-up on the website with their significant personal information

And: I can delete the account and every occurrence in the database of it based on some security policy and after a significant number of reports

1. Feature: Chat with external organizers or base users

As the admin who wants to give assistance to an external organizer or to a base user

Scenario: Give chat support to users

Given: I am on the home page of an admin account

When: I follow “help desk”

Then: I should be able to see a chat with some contacts, like users who contacted me

And: I should be able to chat with them thanks to an internal chat