long vu

6120 Spindle Dr., Houston, TX 77086

Email: [Thienlong14th@gmail.com](mailto:Thienlong14th@gmail.com)

Cell: (832) 620-3246

# CAREER OBJECTIVE

Diligent professional with 15+ years of experience and a proven knowledge of customer service, meeting planning and operations management. Aiming to leverage my skills to successfully fill the Area Manager role at Amazon HOU2 Fulfilment Center.

# Professional Experience

AMAZON HOU2 | Houston, TX

***FC Associate 1 | Oct 2019 – Present***

* Outbound packer for both Single and AFE department
* Maintenance a high rate of packing for both departments and also fast rate for rebin in AFE department
* Fill in the stations for fast packing and rebin if needed.

AMAZON ITX1 | Houston, TX

***Seasonal Fulfillment Associate | Sept 2018 – Oct 2019***

* Inbound experience which includes receiving/mobile-receiving, stowing, amnesty, bin audit and
* adjustment, 5s check list.
* Outbound experience which includes single-picking and multi-picking responsibilities.
* Extra: assigned to assist all types of inbound and outbound activities. Primary assigned focus on set up OB scan, stocked up merchandise boxes to carts for mobile-receivers for the next day. Stacked up and wrapped merchandise boxes.

TARA ENERGY | Houston, TX

***Broker/Agent | Sept 2016 – Jan 2020***

* Sales experience while interacting with potential customers, seeking out new clients, as well as keep up with the day to day price changes of energy and competitors.

COMMERCIAL BUILDING OWNER | 7906 Cullen Blvd, Houston, TX 77051

***Owner | Jan 2014 – Dec 2017***

* Maintenance of owned commercial building which includes painting and repairing, grass upkeep,
* monitoring sewage system, electricity system, security of facilities for tenants, potential tenants and buyers.
* Set and managed appointments to show commercial building to prospective clients.

SUNNY FOOD STORE | 1501 Silber Rd., Houston, TX

***Owner | Jan 2002 – July 2017***

* Customer service interaction with all types of customers as well as law enforcement officers and
* salespersons
* Keep all types of licenses and permits up to date, these include Tobacco, Alcohol, Lottery, Food,

Chemical, and Sign permit

* Accounting of invoices and sales
* Experienced wholesale buyer
* Excellent in bargain for good deals from partnership companies.
* Employees trainer
* Cooperation with guidelines and regulations from all the departments of city and law enforcement

NV FOOD MART | 7906 Cullen Blvd, Houston, TX

***Owner | Jan 2014 – Dec 2015***

* Same as above

THE V-SIGN | Houston, TX

**Full time Employee | April 1998 – Jan 2002**

* Cut metal sheet to be all types of letter and arts
* Cut, bend, drilled and riveted metal sheet to be channel letters
* Helped to wire electric lines.
* Helped to hang the channel letters, signs to the pole, front walls.
* Printed and applied the menu on the board, name of the business and its hours on door or window
* Help hang the neon signs

# Education

LONE STAR COLLEGE | Houston, TX | Jan 2000 – Dec 2008

Complete coursework towards Computer information, Web Design, Machinist 1 & 2 ( Certifications)

# Awards and Acknowledgements

SUNNY FOOD STORE

Rebuilt the Sunny Food Store from the verge of collapsed and eliminate its competitive store on the same street by:

* Leverage and negotiation with sales persons and managers from partnership companies for the better deals.
* Negotiated with the building landlord and granted a lower lease
* Reorganized the inside of the store for a better view and space.
* Repainted the outside of the store for a better appearance.
* Maintenance a great relationship with police officers in the area to keep the store safe from trouble caused by local gang members and troublemakers.

COMMERCIAL BUILDING (CULLEN BLVD)

* Bought and owned a commercial building in Cullen Blvd, a high crime infected area, then sold for a higher profit.

AMAZON FULFILMENT CENTER (ITX1 & HOU2)

* Became one of the top rate associates in ITX1 and granted the blue badge when transferred to HOU2 as recognition.
* Became one of the best packers in HOU2 single department.
* Transferred to HOU2 AFE department just to be struggled and frustrated. Motivated me to apply for Area Manager to apply my knowledge and experience to addressed and corrected all the problems and issues. Especially, to introducing new program to boost the moral and performance of the associates.

# ADDITION SKILLS

Analytical thinking, planning, strong communication, accuracy and attention to organization and

prioritization, attention to details, perspective views, improvisation and adaptive, problem solving and team leadership.

# CHARACTERISTICS

Loyal, competitive, resilience, integrity, compassion, understanding, sympathy and caring.

# Reference

KHANH TRAN | MANAGER | TARA ENERGY, LLC

(832) 788-5335 | ktran@taraenergy.com – Former Manager

# Notes

* Hearing impaired.
* Need caption app on cell phone to have a completely and fully understanding communication.