

LUCAS GILLES

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Information technology professional and web developer. Recently completed a Full Stack Web Development Bootcamp developing web apps focused on mobile first design at the University of Utah. Searching for a position that will challenge and improve already established skills while also providing opportunity to learn new skills.

TECHNICAL SKILLS

Active Directory, Microsoft Azure, Citrix, JavaScript ES6+, CSS3, HTML5, SQL, NoSQL, Git, API, MySQL, SQL, MongoDB, Express, React, Node, Handlebars, jQuery, MERN, Troubleshooting, Customer Service skills, Windows, Linux, Mac

EXPERIENCE

L1 Helpdesk Support, 10/2022-Present, Terralogic, Sandy UT

Handled incoming tickets and phone calls about technical issues regarding local and cloud desktop issues, licensing troubles, Google and Microsoft Azure accounts, Networking, Active Directory, Okta, Citrix Desktops, etc.

Key Accomplishments:

- Took on responsibility managing Okta and Interact accounts for clients
- Rebuilt cloud desktops for clients as needed.
- Managed several Microsoft Azure accounts.

Sales Development Rep, 03/2022-08/2022, MarketStar, Salt Lake City UT

Develop leads generated on salesforce from people who inquired on the website for Sage Intacct. Help them decide whether the software is a good fit for their needs or not and if they want to move forward, schedule an appointment with one of the account executives for them.

PROJECTS

Character Quiver | [GitHub](#) | [Deployed Link](#)

- Summary: A site for creating and storing characters created for the tabletop RPG Dungeons and Dragons.
- Role: Authentication and Front End
- Tools: HTML, CSS, JavaScript, Bootstrap, React, Express, Node, MongoDB, Apollo Server, Redux, Figma

The Plug | [GitHub](#) | [Deployed Link](#)

- Summary: An event planner for users to explore upcoming events.

- Role: Authentication, Dashboard, and Front End.
- Tools: HTML, CSS, JavaScript, Tailwind, Node, Express, Express Handlebars, SQL, Figma

Movie-Knight | [GitHub](#) | [Deployed Link](#)

- Summary: A web app for finding currently showing movies and the nearest theater where they are playing.
- Role: Front end and styling
- Tools: HTML, CSS, JavaScript, Bulma, TMDb, Google Maps API

EDUCATION

Certificate, Full Stack Web Development – University of Utah, Salt Lake City, UT

Certificate, CompTIA A+ – [Certificate Link](#)