

LUCAS GILLES

Phone: (801) 380-7371 | Email: lukej.gilles@gmail.com | Sandy, UT, 84070

LinkedIn: [/lucas-gilles-a323761a7](#) | GitHub: [/LonliLucas](#)

Front end web developer leveraging background in psychology to provide unique perspectives on how end-users interact with websites and software platforms. Earned a certificate in Full Stack Web Development from the University Coding Boot Camp. Innovative problem-solver who is passionate about developing apps with a focus on mobile-first design and development. Strengths in creativity, teamwork, and building projects from ideation to execution.

TECHNICAL SKILLS

Active Directory, Microsoft Azure, JavaScript ES6+, CSS3, HTML5, SQL, NoSQL, GitHub, MySQL, Express, React, Node, Handlebars, jQuery, Bootstrap

EXPERIENCE

L1 Helpdesk Support, 10/2022-Present, Terralogic, Sandy UT

Handled incoming tickets and phone calls about technical issues regarding local and cloud desktop issues, licensing troubles, Google and Microsoft Azure accounts, Networking, Active Directory, etc.

Key Accomplishments:

- Co-developed a user-friendly, intuitive, and secure website from scratch with interactive features to optimize traffic and user experience.
- Collaborated with all stakeholders successfully while remaining fiscally responsible.
- Boosted funding and organization visibility by 35% through the creation of online animal profiles, surveys, contests and donation forms.

Flippers Bar & Grill 2015-2018 Server Austin, TX Served customers from all areas of the world in a high-paced, high-energy family dining restaurant.

Key Accomplishments:

- Satisfied an average of over one-hundred guests a day.
- Coordinated with front of house and back of house to ensure coordinated food and drink deliveries to accurate tables in a timely manner.
- Moved to head-server after one year.
- Trained new servers and helped management create training guides and procedures.

EDUCATION

Certificate, Full Stack Web Development(In progress, ends 2/14/23) – University of Utah,

UT

Certificate, CompTIA A+ – [Certificate Link](#)

This is an unfinished version of the template my career advisor sent me.