

Usability testing

At the moment when I start to read about the usability, I found hard to understand how it could be measurable. In one of my past binnacle I said that a user only sees the lack of usability, but never does a highlight about how easy is an app and how interactive could be. So I was full of doubts about how was the process of testing. So I decided to investigate about it, and that took me to the book "Handbook of usability testing". This book is focused in the usability and the user centered design, so in this chapter it gives the introduction. Something that I found interesting is that the book actually has its own variant of the process of methodology.

The whole point is that this testing methodology is based in the quality and not in the quantitative. Not focus in the methodology, but in the questions. However the book also explains that the testing is not an infallible practice, and it also has its errors and imperfections.