# Andrew S. Macpherson

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## **Work Experience**

Wild Wild West tobacco- Manager

November 2020-Present

- Greets guests, has a large knowledge of the products in order to assist customers. Assists guests with understanding and setting up products. Assists associates with learning products and register functions. Completes, checks, and receives incoming products and product orders. Creates schedules, makes product orders, hires and lets employees go, etc. Ensures excellent customer service to all!
- Spirit Halloween- Sales Associate (seasonal)

August 2020-October 2021

- Acknowledges all Guests through a greeting, smile or eye contact regardless of the task at hand. Demonstrates knowledge of store products and uses this knowledge to build sales. Practices suggestive selling, offering every Guest related items in order to build multiple sales. Maintains the highest standards of integrity, quality and timeliness in all of our business practices both internally and with our external partners. Assists in merchandising the store following the Supervisor's instructions. Maintains store merchandising and operational standards. Follow all Company policies and procedures.
- Home depot- Sales Associate (seasonal)

April 2020-August 2020

- I typically direct customers to products, answer questions about goods, or assist in purchase decisions.
  As a sales associate I also perform stocking, organizing, and cleaning duties at the request of the management team. Sales associates work closely with Home Depot managers to deliver satisfaction to every customer entering the store
- New Hotel Mertens- Servers assistant/Barista

January 2020-March 2020

 As a server's assistant; run food and drinks, provide water to tables, assist the servers, provide the tables with excellent service. As a barista; make espresso drinks, manage the bakery, clean, answer questions about pastries and serve food and drinks.

## **Education**

## Michigan State University Coding Bootcamp

March 2022-Present

• Pursuing a certificate in Full-stack coding in Javascript and html.

## **Grand Rapids Community College**

August 2020 - May 2022

- Pursued pre-psychology degree
- Will be going back 2022 spring semester to pursue psychology.

## **Michigan State University**

August 2018 - December 2019

• Pursued a bachelor's degree in Neuroscience and a minor in Art Photography.(No Degree)

## **Grandville Public High School**

September 2014 - May 2018.

- General Studies with AP credits.
- EMT training course: Passed w/o state licensing (2018)
- High school diploma.

## **Interests and Activities**

I participated in FIRST robotics and VEX robotics with my school teams, the RoboDawgs for 12 years. I was on the MSU VEX team. I enjoy taking pictures with my Polaroid camera and drawing/tattooing in my free time. I am also very interested in medical journals and websites.

# Achievements/skills

- Basic knowledge of C and C++ programming
- JavaScript, HTML coding languages
- Knowledge of Microsoft Excel, Word, and google docs

#### **Volunteer Experience**

- Medical Standby at 2017 Metro Health Marathon
- Over 50 patient contact hours
- FIRST LEGO League student mentor & FIRST LEGO League tournament volunteer, 2014-2017
- Volunteering as a practice patient for EMT students, Summer 2017
- Teen Tech Challenge robotics instructor at Grand Rapids Public Library, Summer 2016

#### References

Available upon request.