# **Privacy Policy**

Last Updated: 27th February 2024

Welcome to **LookinLabs OÜ** ("us", "we", or "our"). We operate the website <a href="https://lookinlabs.com">https://lookinlabs.com</a> (the "Service").

#### Information Collection and Use

When you engage with our service, we may collect certain personal information through our contact form, including:

- Your Name
- Your Email Address

This information is crucial for facilitating seamless order processing and fostering effective communication between you and our business. It's essential to note that we uphold a strict policy against engaging in any form of marketing activities, and rest assured, we never share this information with third parties.

#### **Data Retention**

Your privacy and security are of paramount importance to us. As such, we maintain a data retention period of 7 days only. Beyond this timeframe, your information is securely and permanently deleted from our systems.

## **Data Security**

We place the highest priority on safeguarding your personal information. To this end, all data transmitted through our website is encrypted using the latest SSL/TLS technology, ensuring its protection during transit. Furthermore, any data stored on our servers is subjected to rigorous encryption protocols, providing an additional layer of security.

### **User Rights**

Your rights concerning your personal data are paramount to us. You retain the autonomy to access, correct, or delete your information at any time. Should you have any inquiries or requests pertaining to your data, please do not hesitate to reach out to us at <a href="mailto:support@lookinlabs.com">support@lookinlabs.com</a>.

### **International Transfers**

Our commitment to privacy transcends geographical boundaries. We endeavor to adhere to privacy laws and regulations globally, ensuring compliance with the stringent standards set forth by authorities in the EU, UK, USA, Japan, and other jurisdictions where we operate.

### **Contact Us**

If you have any questions or concerns regarding our Privacy Policy or any other aspect of our services, please feel free to contact us at <a href="mailto:support@lookinlabs.com">support@lookinlabs.com</a>. Your feedback is invaluable to us as we continuously strive to enhance your experience and uphold the highest standards of privacy and security.