From: 6pm.com cs@6pm.com

Subject: Your Return Request Confirmation For Order Number:

111-1264992-4114654 Date: May 26, 2017, 09:09:57

To: comeluo@hotmail.com

Your Return Request Confirmation. 6pm.com



Free Shipping any 2+ items or \$50+! Details

SHOES CLOTHING BAGS CLEARANCE

# **Your Return Request Confirmation**

Hello 6pm Shopper!

We apologize that you have to return your purchase. We know how disappointing it can be to receive an item that does not work out for you. This email highlights and explains the return process in order to give you a better understanding of how we do things!

Here Is Your Return ID: 17712596159

#### Your Return Information:

Item Returned: 1 Credit Total: \$112.99

This return originated from order number <a href="https://example.com/11-1264992-4114654">11-1264992-4114654</a>. Once your return has been received, your payment will be refunded and you'll be sent an email confirmation that your return has been completed.

# **Payment Type Associated With This Return:**

V - \*\*\*\*1473

Please note: It is at the discretion of your credit card company as to how long it takes to process your credit. As a general rule, it can take 2 to 10 business days to receive your credit.

You Have Chosen To Return The Following Item



**Cole Haan: Madison Grand Cap** 

ASIN: B00WEJINZE Color: Dark Brown

Size: Medium / 9.5 D(M) US

ONLY 2 LEFT!

Credit Total: \$112.99

#### **To Complete The Return Process:**

Customers are responsible for all return shipping charges.

Please ship your returns to:

**6pm.com** Returns Dept

100 W. Thomas P. Echols Lane, Suite #3

Shepherdsville, KY 40165

# **Your Item's Original Packaging:**

Products must be returned in the original box and/or packaging. Please print this email and include it in your shipping box if you do not have the original packaging and corresponding LPN bar code. Thank you!

Order ID: 111-1264992-4114654

**Return ID:** 17712596159

RMA ID: DLVc59PxRRMA



## Your Shipping Box:

Use your order's original box, or any plain, unmarked cardboard box to ship your return.

**Remove** any pre-existing labels or stickers from the shipping box.

Seal your box completely.

**Bring** your package and our return address to the courier of your choice (UPS, USPS, FedEx, etc.) and choose your shipping method back to us. (NOTE: We strongly recommend obtaining and

saving your return tracking number until you are notified that we have completed your refund.)

## Your Refund:

Since your refund is on a credit card, here are some numbers you should know:

**5-7 - business days** it takes for your package to get to the fulfillment center.

**7-10 - days** it takes for us to inspect and process your return back into inventory and complete the processing of your refund.

**2-10 - business days** it takes for your financial institution to post your credit back to your account.

We think shopping at <u>6pm.com</u> should be the most awesome experience you can have online! Please <u>let us know</u> if we can make your shopping experience any better on our site!

Sincerely,

Your Friends at 6pm.com









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Please add <u>cs@6pm.com</u> to your address book to ensure our emails reach your inbox! If you'd rather not receive emails, simply <u>manage your subscriptions</u>. We'll miss you terribly, though.

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