



Search for articles...

All Collections > Integrating with other platforms > Custom API integrations >
API Request Headers

API Request Headers

Updated over a week ago

⚠ this article pertains to custom built integrations, or platforms. It does not apply to Shippit supplied plugins/connectors.

To assist the support of our custom built API consumers we ask that requests to our HTTP APIs supply additional information in the request headers. The headers are as follows:

Request Header	Purpose/Usage	Example	Type/Limits	Mandatory
user-agent	A string to help identify technical information about the integration. The value supplied can be anything. Useful information includes, software library names, release versions/dates.	Shippit_Shipping for Magento2 v1.5.3	200 chars	Optional, but strongly encouraged
x-shippit-partner	A string to identify the entity developing and maintaining the integration. This could be a business name for self-maintained integrations, or the name of a technical partner maintaining the integration.	Shopify, Wallymart	200 chars	optional
x-shippit-platform	A string identifying the platform/software are making	Magento v2, CustomShop2000	200 chars	Optional, but strongly encouraged

	the calls. This will help us to identify when all integrations on the same platform require action, or who to contact about known issues with a platform type.			
--	--	--	--	--

Whilst this information in the request headers is currently optional, it is highly encouraged as it will allow Shippit to better support your integration by helping us to more easily identify which systems are making which API requests, and who to contact with pertinent information about specific integrations and/or platforms.

Related Articles

[Getting started with API Integrations](#)[Find Your Shippit API Key](#)[Upgrade Authentication for Shippit's API](#)[Sync Netsuite Orders via Custom Hook](#)[Incorrect BYO rates in Shippit](#)

Did this answer your question?



