${f Victor\ Lor}$

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EDUCATION

University of North Carolina at Greensboro Bachelor of Science in Computer Science (GPA: 3.90)

Greensboro, North Carolina

August 2023 - present

• Relevant Coursework: Advanced Data Structure, Computer Organization & Assembly Language, Elementary Data Structures and Algorithms, Foundations of Computer Science I, Foundations of Computer Science II, Introduction to Computer Science

• Academic Standing: Chancellor's List

Catawba Valley Community College

Associate in Science

Hickory, North Carolina August 2021 - May 2023

Technical Skills

Languages: Java, Python, C++, Assembly (x86)

Technologies: Microsft Visual Studio, Apache NetBeans, IATEX, Dev-C++, GitHub, BlueJ

Concepts: Data Structures, Algorithms

Objectives & Goals

• Motivated student seeking hands-on experience to apply and expand my knowledge and skills in real-world situations.

Enhance my skills in programming languages and gain expertise in relevant technologies and frameworks.

Looking forward to sharing my insights and solutions with others.

EXPERIENCE

Dairy Queen (Treat)

March 2023 - July 2023

Manager (Seasonal)

Hickory, North Carolina

- Assigned tasks to crew members
- Responsible for opening the store and putting money in registers.
- Resolved complaints promptly and professionally
- Confirm crew members are trained and knowledgeable on product recipes, food safety practices and restaurant safety practices.
- Maintain a positive working relationship with all members to foster and promote a cooperative and pleasant working climate, which will be conducive to maximizing employee morale, productivity and efficiency.
- Ensure customer service provided meets or exceeds company standards.
- Clearly communicate job expectations; monitor employee performance and job contributions, provide ongoing and helpful feedback.

Dairy Queen (Treat)

March 2022 – November 2022

Hickory, North Carolina

Crew Member (Seasonal)

- Communicate clearly, quickly and politely with co-workers to verify the correct order is served to the customers.
- Maintained standards of customer service during high-volume, fast-paced operation hours
- Ensure that daily tasks are done
- Operate Point-of-Sale (POS) system, handled currency and transactions quickly and accurately.
- · Prepare products quickly and accurately, while following all preparation, health and safety standards and guidelines.
- Be a willing team player and maintain a cooperative working relationship with management and fellow team members.