HIGHLY ACCOMPLISHED HEALTHCARE ANALYST

Professional Summary

Financial Expert providing strategies to improve Revenue Cycle Management in Healthcare A top-performing Systems Analyst with a proven track record of expanding revenue and customer satisfaction in Healthcare. Expert at identifying and analyzing customer needs within a variety of Enterprise healthcare organizations. Subject Matter Expert in Revenue Cycle Management specializing in developing and delivering innovative solutions for environments with large data requirements. Extensive experience in providing an advisory and consultative approach to Financial and Technology solutions that drive improved financial performance. Broad grasp of Value Based Healthcare Reimbursement strategy and the skill to lead a collaborative effort to develop long lasting relationships with Executive decision-makers.

Education and Training

Programming Support Specialist, Data Center Technical Support, Shared Medical Systems (Cerner), Malvern, PA Computer Operator, Operations, Shared Medical Systems (Cerner) City , State

Master of Science : Computer Information Systems University of Phoenix ï¼ City , State Computer Information Systems

Graduate Courses in Business Communications, Project Management, Operating Systems, Networking, Database Concepts, Software Engineering, Programming Management, Organization, Ethics and Intellectual Property, and Financial Management. Certified Project Management Associate, International Project Management Association (IPMA, Level D), Number D15-122834

Skill Highlights

 :;

Skills

accounting, Accounts Receivable, auditing, balance, billing, Business Communications, business plan, client, clients, client liaison, customer service, client support, Database, delivery, Financials, financial, financial consulting, Financial Management, focus, insurance, Intellectual Property, leadership, mentor, office, 2000, NT, Networking, Operating Systems, processes, process improvement, coding, Programming, Project Management, proposal, Quality, report writing, reporting, revenue recognition, Siemens, Software Engineering, SQL, Technical Support

Professional Experience

Highly accomplished Healthcare Analyst , 01/1997 to Current Company Name

- providing operational and financial consulting services, employed through the acquisition of Siemens Health Services by Cerner in 2014 and the acquisition of Shared Medical Services by Siemens in 2000 Primary client liaison assessing business needs from stakeholders at every level, including executives within the client organization, explaining available standard services and/or suggesting methods for customization of solutions to enhance production objectives and bring in departmental revenue.
- Provide outstanding customer service by quickly addressing any client support issues, escalating new opportunities for revenue improvement to the appropriate executives within the organization, and maintaining a line of communications with clients that is advisory in nature and exceptional in its execution.
- Expertly synthesize client input through a full business discovery process and assemble an internal team of experts in SQL, Database, report writing, networking to answer questions and develop a set of technical specifications that are presented in a form of an actionable solution proposal.
- Improve Revenue Cycle Management for clients by providing off-the-shelf, custom, or client hosted solutions that allow them to off-load issues and focus on the critical revenue recognition activities of their business office which includes Accounts Receivable and dealing with insurance companies.
- Meticulously review procedures and processes within financial departments and compare those with industry 'best practice' standards to identify opportunity for process improvement.
- Identify actionable gaps by comparing revenue cycle reporting against other similar organizations as well as nationally recognized Key Performance Indicators (KPIs).
- Guide a client through the Recovery Audit Contractor (RAC) program which requires coding, billing, and reimbursement compliance with Medicare.
- Develop reports and create abstracts that pulled insurance, patient balance, and diagnostic related groups (DRG) coding from a client's INVISION patient accounting financial systems that ensured that Medicare was not being overbilled and identified coding errors and brought up the issue of medical necessity which led to process improvements.
- Participate as a key technical resource and mentor documenting the entire process of an ongoing customer project now in its 16th month which transfers 7-10 years of patient accounting data to a third party repository as part of audit requirements to meet a variety of regulatory standards.
- Collaborate with the project manager to meet project deadlines so that the client is able to keep their financial system data before the contract elapses while ensuring that the client pays for only the amount of data storage required.
- Accelerate the delivery of solutions for the client by creating reusable templates that can be shared between projects.
- Deliver the technical leadership required for projects of 6 days to 6 months in duration to determine the environment, configuration, and build programs necessary to decommission legacy systems and efficiently migrate to data to database systems which allow simplified queries for financial posting.
- Through job sharing with the SOARIAN Financials Test Team, recreated software defects and validated fixes to improve quality using advanced tools such as Charm NT, Quality Center, and Kanban to update status.

Associate Systems Analyst , 01/1993 to 01/1996 Company Name

- Part of a team responsible for delivering over 100,000 files monthly pertaining to reporting and auditing and through the development of a business plan that later migrated the delivery system to the internet saving the client considerable costs.
- Organized transactions over a six-month period to install financial systems at Pennsylvania Hospital and Temple University Hospital.
- Build the programs required to successfully update system data to meet all deadlines.

Consultant/Analyst , 01/1983 to Current Company Name ï¼ City , State

Consultant/Analyst , 01/1983 to Current Company Name ï¼ City , State