# SOFTWARE ENGINEER

## Qualifications

C# 3.0, PL/SQL, JavaScript, HTML 4, CSS 2 Framework: .NET 3.5 Database: SQL Server 2008, Oracle 9i Operating systems: Windows 98/XP, Windows server 2000/2005, UNIX Tools/Services: TOAD, HP Service Manager, WinSCP, PuTTY, PM Smart, vi text editor, Visual SourceSafe and BusinessObjects XI 3.1 Universe Designer, Desktop Intelligence, Central Management Console Domain: Banking

## Work Experience

### Software Engineer

July 2010 to March 2014 Company Name

- 3 years and 9 months of experience in the development, support and enhancement of web and windows applications and in the implementation of cost effective valueadds Designed and developed webbased tools in ASP .NET 3.5, using the programming and C# PL/SQL procedural languages namely and Enhanced EBusiness applications and managed technological issues by analyzing codes and providing customizable solutions using SQL and Business Objects XI 3.1 tools Awarded for outstanding performance and ontime delivery of projects and as a result helped the team achieve 100% customer satisfaction ( CSAT score 7/7 ) Theoretical knowledge on the basics of Windows Presentation Foundation/Extensible Application Markup Language of .NET Framework 3.5 and AngularJS Basic understanding of the strategies involved in moving applications to Cloud, in Microsoft's Windows Azure.

### Manager

January 2013 to March 2014 Company Name ï¼ City

- 1.
- Statement of Work (SOW) Tracker : Webbased tool developed for use by LBG and partners of LBG (e.g HCL) a.
- The tool lets the user create, modify, generate Statement of Work (SOW), online.
- b.
- Project details like team size, team structure and work description are also captured separately for use by managers.
- c.
- Report generation functionality is enabled for privileged users accessing the tool.
- 2.
- Service Level Agreement (SLA) Tracker : Online tool for use by IT vendors and LBG for tracking Service Level Agreement (SLA) of all projects and generating customized reports.
- a.
- Data captured using this tool can be used by service providers and service users to measure performance of projects.
- b.
- Data are captured for all Service lines Development, Testing and Support c.
- Functionalities have been added to the system to integrate it to HP Service Developed the web based tools using C#, PL/SQL, HTML, AJAX Extensions and CSS in Microsoft Visual Studio IDE and SQL Server Source control maintenance done using source control package called Visual SourceSafe Hosted application in IIS 7.0 of a dedicated machine Technology/Languages used: ASP.NET 3.5, C#, PL/SQL, HTML, JavaScript, CSS Tools used: SQL Server 2008, Visual studio IDE, Visual SourceSafe.

July 2010 to December 2012 Company Name ï¼ City

- Web application in the EBusiness platform used to diarize appointment details between LBG IT personnel and customers 2.
- Business Eye : Online EBusiness application used in collecting, consolidating and reporting LBG sales data.
- 3.
- TRACX : Online EBusiness application used by LBG employees for recording training and competency information undertaken by their colleagues Responsibilities Involved in technical support which included resolving application issues, using the helpdesk software Fixed minor backend code issues using SQL, in the form of Change Records Assisted in data analysis, extraction and archival in Oracle database according to customers' needs Monitored Application Servers hosted in Central Management Console of Business Objects Enterprise Produced reports upon adhoc requests and archived data on a scheduled basis using the Business Objects XI3.1 tools namely Desktop Intelligence and Universe Designer Created SQL Server Agent jobs to monitor application's stability on a daily basis Worked on correction of erroneous data feeds using basic UNIX Commands in PuTTY Value addition Altered the table structure of the database of TRACX to match the input data feed format Assisted in the decommission of Business Eye by creating and implementing methods to archive data from its database Technology/Languages used: ASP.NET 2.0, PL/SQL, HTML Tools used: TOAD, HP Service Manager, WinSCP, PuTTY, BusinessObjects XI3.1 Universe Designer, Desktop Intelligence, Central Management Console, PM Smart, vi text editor.

## Education and Training

Degree Bachelor of Engineering College Easwari Engineering College Discipline Â Electronics/Communication Year of Graduation Â 2010 Training and Certifications Course Period Institution ITIL Â ASM Basic Oct 2011 RTB Business Academy Windows and Web Application Jan 2010 NIIT Ltd Development using .Net Framework

## Skills

.NET 3.5, .NET, ASP .NET 3.5, ASP.NET 2.0, ASP.NET 3.5, AJAX, ASM, Banking, Basic, Business Objects, c, CSS, CSS 2, customer satisfaction, data analysis, Database, delivery, EBusiness, editor, Electronics, HP, HTML 4, HTML, IDE, IIS 7.0, ITIL, JavaScript, C#, C# 3.0, Windows, windows applications, 2000, 3.1, Windows 98, Enterprise, Oct, Operating systems, Oracle 9, Oracle database, PL/SQL, personnel, programming, recording, reporting, sales, Servers, Service Level Agreement, SLA, Visual SourceSafe, Visual SourceSafe, SQL, SQL Server, technical support, TOAD, UNIX, vi, Microsoft Visual Studio, Visual studio, Windows server