VICTIM ADVOCATE

Professional Summary

 Social worker with more that five years of experience as Multicultural Victim Â Advocate and exceptional people skills. Versed in advocacy and case management. Desires a challenging role as HR Generalist. Â Strategic planning and client relationship management expert. Experience in counseling individuals of various ethnic and socio-economic backgrounds, including Latinos and immigrants from various countries.

Core Qualifications

• Case management

Interpersonal skill

• Â Bilingual · Translation and Interpretation (Spanish and English)

· Crisis intervention • Client relations

· Legal navigation

Public speaking

Databases • Decision making

Team player

Adaptable

Computer proficient

Self motivated

• File/records maintenance · Organizational skills

· Creative problem solving

Experience

February 2015 to March 2017

Company Name City, State Victim Advocate

April 2014 to March 2015

Company Name City, State Multicultural Advocate

- · Conducted a support group for victims of domestic violence.
- Trained other professionals in multiculturalism, immigration and how to better served the Latino community.
- · Connected clients with community service and resource agencies.
- · Provided comprehensive case management services, including creating personalized safety plans, assistance with Court filings, crisis intervention, education on victim's rights, victim's compensation, navigation of the justice system, accompaniment to court and connecting victim's families with appropriate resources in the community.
- · Interpretation and translation in court.

June 2013 to February 2014

Company Name City, State Intern

- Entered numerical data into databases in a timely and accurate manner.
- Developed a community group targeting immigrant youth: empowerment, cultural diversity and healthy behavior.
- · Assisted clients with legal interpretation.
- · Provided referral and advocacy services.

August 2012 to May 2013

Company Name City, State Interpreter/translator

- Displayed sensitivity to the cultural and linguistic needs of the clients and families served.
- Performed a variety of modes of interpreting such as: simultaneous, consecutive, whispered.
- Convert concepts in the source language to equivalent concepts in the target language.
- · Render spoken messages accurately, quickly, and clearly.

Education

2014

Pellissippi State Community College

City, State Professional studies International Organizational Leadership

B.S Professional studies International Organizational Leadership

04/2016

Middle Tennesse State University

City, State

CCAHT Human Trafficking Training

07/2015

CCAHT Human Trafficking Summit by Community Coalition Against Human Trafficking Criminal Injuries Compensation Training 03-2015

12/2014 Immigrant Victims of Intimate Partners Violence (2014) Deferred Action for Childhood Arrivals (DACA); Renewal. (2014) Certification Process for U-Visa.(2014) The ABC's of Advocacy.(2014) Coordinated Community Response Training Knoxville FJC - Second Floor Auditorium Tuesday, March 24 - Wednesday, March 25 (9.00am - 4.00pm) Victim's Compensation Knoxville FJC March 25 (2p.m) Proceedings Involving Victims of Battering. (2014) Criminal Injuries Compensation Workshop 08 /2016 Certifications

Understanding the Role of Experts in

Immigration Proceedings Involving

Victims of Battering

National Clearinghouse for the

Defense of Battered Women

Knoxville TN

06/2014

U-VISA

Department of Homeland Security

Knoxville TN 06-04-2014

Trauma Informed Advocacy

Family Justice Center

Knoxville TN 07/2014

Bridges Out of Poverty

08/2014

Emotional Safety Plan

The Hotline Webinar Services

Knoxville TN

08/2014

Community Schools

Knox County Knoxville TN

07-2014

CPR

YWCA

Knoxville TN

06/2014

DACA

National Immigration Law Center

Knoxville TN

06/2014 Â

Immigrant Victims of Intimate Partner Violence

Jewish Woman International

Knoxville TN

04/2014

Trauma Informed Advocacy Knoxville

Family Justice Center

Knoxville TN

07/2014

Expert Advice for Judges

NĪWAP

Knoxville TN

12/2014 Â

International Conference on Sexual Assault,

Domestic Violence and Campus Responses

New Orleans, LA

04/2015

Criminal Injuries Compensation

Tennessee Department of Treasury Knoxville TN

08/2015

U-VISA and VAWA

Catholic Charities

Knoxville TN

07/2016

CCR-Safety Audit training

Family Justice Center

Knoxville TN

05/2015

Human Trafficking Summit

Human Trafficking Summit Community Coalition

Against Human Trafficking

Knoxville TNÂ

 $07/2015 \; \hat{A}$

The ABC's of Advocacy

TN Coalition Â

Knoxville TN

09/2014

â€∢ Criminal Injuries Compensation

Tennessee Department of Treasury

Knoxville TN

08/2016

Drug and Alcohol Workshop, Harassment Awareness

City of Knoxville

Knoxville TN

02/2015 â€∢

Languages

Bilingual Spanish/English

Skills

- · Trained in indicators of child abuse, domestic Crisis and Human trafficking
- Â intervention techniques, violence and human trafficking
- Strong client relations
- Bilingual in Spanish and English
- · Culturally sensitive
- · Public speaking ability
- Case management proficiency
- Excellent interpersonal skills
- Independent judgment and decision making
- Knowledge of civil court system