INFORMATION TECHNOLOGY CONSULTANT, MANAGING MEMBER

Summary

A versatile, analytic IT Specialist with a proven record of success within large institutions as well as entrepreneurial organizations. Thrives on challenge and solves problems with creativity and persistence. A data-driven team leader skilled in both producing and communicating results.

Experience

Information Technology Consultant, Managing Member
January 2017 to Current Company Name ï¼ City , State

- Worked with product designers and product managers to design user interactions in applications.
- Envisioned inspired new products, features and flows.Â
- Answered user inquiries regarding computer software and hardware operation.

- Installed and performed repairs to hardware, software and peripheral equipment, following design and installation specifications.
- Set up equipment for employee use.Â
- Conducted computer diagnostics to investigate and resolve problems and provide technical assistance and support.

Chief Technology Officer, Partner
August 2015 to January 2017 Company Name ï¼ City , State

- Successfully re-branded established dealership, launched new eCommerce website, added six new lines of vehicles, and created new customer engagement strategies.
- Developed sales and marketing strategy and directly managed over 15 full-time and part-time staff.
- Streamlined processes in Sales and Service departments using new technology.
- Managed legal and security policies such as loss prevention and DMV compliance.
- Negotiated and secured corporate partnerships, including vehicle and trailer maintenance for FreshDirect.com's same-day product (FoodKick).Â

CTO, Partner
May 2012 to August 2015 Company Name ï¼ City , State

- Provided IT solutions targeting small andÂ medium sizeÂ businesses in the New York metro area.Â
- Solutions toÂ include:Â Infrastructure/ Network design andÂ impletation,Â server basedÂ technologies and remote support services.
- Clients included: Bronx Museum of Arts, Cava Construction, Leftfield Pictures.

IT Manager
August 2010 to May 2012 Company Name ï¼ City , State

- Managed a staff of ten IT support staff, which provided support for all users employed within Ogilvy North American offices.
- Constantly developing new standards and IT policy's to improve support reaction time.
- Key Accomplishment: Lead architect for migrating all Lotus Notes and MS Exchange users to Cloud (Google) Mail.
- Gathered and analyzed performance metric data.Â

Education and Training

BS : Print Production, Graphic Design Computer Science , 1993 St. John's University Print Production, Graphic Design Computer Science

Technical Skills

Active Directory, premiere, ads, Advertising, IBM AIX, Apple, architect, Arts, catalog, color, com, Clients, digital photography, digital video, direct mail, disaster recovery, eCommerce, Final Cut Pro, SGI Irix, IT support, legal, Linux, Logic, loss prevention, Lotus Notes, marketing strategy, Marketing, Microsoft Exchange, MS Exchange, Mail, Network design, network, newspaper, policies, Prepress, print advertising, print production, processes, Sales, upgrading, video post production, website