### OCCUPATIONAL HEALTH NURSE COORDINATOR

## Professional Summary

Dedicated RN with over 20 years experience in nursing seeking career transition into a new clinical setting. Able to offer a solid foundation in occupational health, office management, triage, endoscopy, homecare, primary patient care and current healthcare advancements. Highly motivated, dedicated, flexible and compassionate with proven expertise in communication, organization and documentation skills. Valuable interpersonal skills, forging relationships and collaborating with interdisciplinary teams to develop outstanding care/support and to facilitate a friendly and caring environment. Dependable, responsible and autonomous; able to work independently or within a group.

- Core Qualifications
  - Skill Name Home Patient Management
  - Patient AssessmentÂ
  - Homecare/Hospice CareÂ
  - Communication & Documentation
  - Healthcare EducationÂ
  - JCAHO Standards / Compliance
  - Relations
  - Homecare Skills/OasisÂ
  - Quality Assurance / Quality Control
  - Records MaintenanceÂ

- Good Last Used/ExperienceÂ
- Expert Currently used/22 years
- Expert Currently used/ 22 yearsÂ
- Â Expert Currently used/22 years
- Expert Currently used/19 years
- Â Expert Currently used/22 years
- Â Expert Currently used/19 years
- Â Expert Currently used/22 years
- Expert Currently used/22 years

### Experience

### OCCUPATIONAL HEALTH NURSE COORDINATOR

September 2011 to May 2012 Company Name i1/4 City, State To provide comprehensive occupational and environmental health services including but not limited to occupational medicine, industrial hygiene, industrial safety and administrative tasks. Assessment of all injuries or illness, first aid, CPR, and emergency treatment to all employees and guests. Educate about basic health care, prevent heath issues, monitor the health condition of the employees, dispense medication(s); train and support other staff members and manage the health risks within the facility. Referral of employees to the appropriate medical services or arrangements for physician requested treatments. Develop and implement "Wellness program" activities. Highlights of Contributions: Respond to all medical emergencies immediately \* Provide Cardiovascular Pulmonary Resuscitation/Automated External Defibrillator and first aid; annual training to support staff in AED and periodic device monitoring \* Submit and track Medical Incident Reports within five days of occurrence and follow-up \* Provide and disperse over-the-counter drugs in accordance with Standard Operating Procedures (SOP) or Standing Orders \* Provide and perform physicals and medical examinations including job specific testing \* Administer vision, respiratory and hearing screening. \* Maintain mother's nursing rooms \* Administer Influenza vaccine program and allergy injections per physician orders \* Administer vaccines for business related travel \* Host and coordinate blood drives, "Wellness programs" and other education programs; maintain and provide educational materials \* Maintain Ergonomics, Wellness, and Blood Borne Exposure Control Programs \* Monitor and order clinic and office supplies \* Host health related seminars \* Coordinate annually written policies, SOPs and Standing Orders \* Maintain employee records

Physician Liaison/Nurse Triage/GI Nurse

December 2000 to October 2011 Company Name i1/4 City, State

- · AmSurg Corp., Washington, DC Physician Liaison/Nurse Triage: Assisted the physicians in all aspects of patient care. Assessed and prioritized each incoming patient telephone call and advise them in basic treatment or recommend seeking immediate care in a local hospital, ER, or assisted them with scheduling an office visit. Additional responsibilities included, but not limited to: diagnostic test results via email and phone, prescription refills, medication and diagnostic pre-certifications, scheduling, completing medical forms and various office duties as required. Highlights of Contributions: \* Acted as an extension of the health care team to meet the patient's needs. \* Received & processed telephone calls from patients requiring medical advice or general information. \* Assessed the patient's problem utilizing established protocols while interacting with the physician and/or additional healthcare resources. Made appropriate recommendations to include advice, appointments per protocol, or direction from physician. \* Documented calls received, in the patients chart. \* Performed follow-up call to ensure adequate medical service was provided and received. \* Acted as an extension of the health care team to meet the patient's needs. \* Assisted patients in an empathetic, efficient manner to determine best course of action to resolve the presenting issue. \* Met regional standards set by the physicians and office management to achieve optimal patient satisfaction such as phone and email access. Was receptive to constructive feedback by supervisors and/or patients to better improve service. \* Contributed to the development of protocols, procedures, patient education, & training \* Demonstrated the ability to make quick decisions, based on sound base of critical thinking, skills, knowledge and guidelines. \* Interacted and communicated effectively with a variety of levels of staff to provide and improve customer service to patients and their families. \* Other related duties performed: scheduled office and diagnostic appointments; reviewed prescription refill requests; communicated laboratory and pathology results via email and voice messages; obtained and completed preauthorizations for medications and diagnostic tests; completed medical forms (i.e. patient, state, insurance, etc.) and directed patient care and teaching GI (Endoscopy) Nurse: Assessed, planned, implemented, supervised and evaluated direct and indirect nursing care for patients in the endoscopy setting. Established a patent IV prior to the procedure and phlebotomy as needed. Assisted the physicians with administering conscious sedation during endoscopy procedures. Highlights of Contributions:
- Maintained a comprehensive multidisciplinary approach to patient care, working closely with the entire GI surgery team.
- Assisted the physician performing the procedure with manipulation of the colon, removal of any polyps and tissue biopsies; retrieved and submitted all specimens to the laboratory to determine the pathology.
- Assisted with care of the specialized equipment in the endoscopy suite, including equipment management and cleaning.
- Followed-up with telephone communication after the endoscopy procedure; notified the physician of any adverse effects and document accordingly.

# Home Healthcare Nurse May 1990 to July 2000 Company Name i<sup>1</sup>/<sub>4</sub> City , State

- Performed a comprehensive range of clinical functions in the home setting within the community. Assessed patients' developmental stages and conditions, administered medications, maintained patient charts/care plans and responded to medical emergencies. Coordinated all aspects of the patient's home care, interacting with other disciplines and agencies, as needed, while providing professional care to the patient as indicated by agency policies, State and Federal laws and regulations. Performed the initial admission visit to the patient in the home to determine the patient's eligibility for home care services and develop the plan of care to be followed. Completed all paperwork necessary for agency policies and federal/state laws. Follow-up visits in the home per patient need and insurance approval. Highlights of Contributions:
- Excellent observation, clinical skills, good clinical judgment, and outstanding oral and written communication skills.
- Flexible and cooperative in fulfilling the role obligation which in Self-directed with the ability to work independently with little supervision while utilizing excellent nursing skills.
- Nursing

### Education

Bachelor of Arts: NURSING Gannon University i1/4 City, State, US Lambda Sigma Society, GPA: 3.85, NxStage/US Renal Care: Home Dialysis education & training, BCLS, CPR, Trauma Certification

**Professional Affiliations** 

**SGNA** 

Accomplishments

- Highly motivated, dedicated, flexible and compassionate with proven expertise in communication, organization and documentation skills.
  Valuable interpersonal skills, forging relationships and collaborating with interdisciplinary teams to develop outstanding care and support and to facilitate a friendly and caring environment
- Excellent observation, clinical skills, good clinical judgment, and outstanding oral and written communication skills
- Excelled in early nursing career as RN/nurse team leader in Home Health Care (2/1992 to 5/2000) and hospital staff nurse on Med-Surg/Neuro Floor (5/1990 to 2/1992), with commendations for quality of total patient care from community/teaching hospital employers. Elected for nurse of the year in 1992
- Known as a loyal team player with an unwavering commitment to providing quality care and preventive medicine advocacy. Available for full-time employment, preferably day shift

#### Skills

Healthcare, Training, Access, Customer Service, Laboratory, Liaison, Office Management, Patent Education, Â Phlebotomy, Â Scheduling, Teaching, Telephone, Voice, Self-directed, Cpr, Administrative Tasks, Arrangements, Cardiovascular, Employee Records, Environmental Health, Ergonomics, Industrial Hygiene, Industrial Safety, Office Supplies, Sop, Sops, Testing, Community Relations, Documentation, Forging, Maintenance, Oasis, Quality Assurance, Quality Control, Rn, Rn License, Rn/, Team Player, Wound Care, Cpr Certification, Cpr Certified, Dialysis, Registered Nurse