IT CONSULTANT

Career Overview

Network administration veteran with extensive experience building, improving, supporting and architecting ASP-type infrastructures. Qualifications

Windows Server 2000-2012, Active Directory, Windows Desktop O.S. 7 - 10, Exchange Server 2010-2013/VMWare vSphere (ESXI), Amazon Web Services, EC2, S3, CloudFront, Glacier, RDS, MySQL, MS SQL, Linux Centos 6, Apple IOS, SonicWall, Office365 Software: MS Office, RDP, Putty, SuccessWare21

Accomplishments

• CERTIFICATIONS:

Work Experience 01/2001 to 01/2015 IT Consultant Company Name

• Implemented and managed IT infrastructure Designed and managed Windows Active Directory Network (Windows NT 4.0, Windows 2000 - 2012 servers); Managed MS Exchange, MS SQL, SuccessWare21, Symantec Backup Exec, Kaspersky Virus Protection servers, and Sonic Firewalls; Managed and supported Tadiran PBX, AEONIX Contact Center, and CSI (VO) Call Accounting servers; Developed and implemented secure remote access solution for sales consultants and field service technicians; Provided hardware and application support for in-house and field service personnel; Installed, and troubleshoot applications and services on Windows and IOS devices; Network Design and Installation (Windows Networking, Active Directory) Hardware/Software Installation and Configuration Remote Access Solutions, including secure Wireless technologies Email § Database Development Services Performance Monitoring and Tuning Server Sizing and Capacity Planning Disaster Recovery and Business Contingency Planning Vendor liaison and product selection 24x7 network & application monitoring § Comprehensive network support agreements.

01/1998 to 01/2001

Sr. Systems Engineer/Project Manager Company Name 01/1996 to 01/1997

Network Analyst/Director of Operations City, State

- Member of global systems integration team.
- Provided field service functions in the maintenance, installation, and deployment of networking and document management solutions for law firms and various other clients in the South Eastern United States.
- Responsibilities include project management of server and network installations, upgrades, and conversions, daily monitoring and troubleshooting of servers and networks, Citrix Metaframe 1.8, Citrix Metaframe XP, Citrix Nfuse, and 24 hour on call support.
- Researched and defined client/server security architecture and provided technical leadership and coordination for the planning and deployment of Citrix solutions.
- Techmatics, In., Next Century Integration Develop and provide WAN and LAN solutions for various clients in Windows NT 3.51, NT 4.0, WFW, and Windows 95 environments.
- Including, Install and configure Internet access, remote access, system redundancy solutions that included all levels of RAID, and server
 mirroring technologies.
- Promoted to Director of Operations in December 1996, Washington Region: Supervised five employees: Successfully managed various projects in implementing client/server and Internet solutions for various clients.

01/1992 to 01/1996

Technical Analyst Company Name

- Responsible for the installation, maintenance and operation of all computer related hardware and software.
- Work with Technology Supervisor and Personnel Supervisor to maintain consistency with regard to word processing procedures among secretarial and word processing personnel and assist with ongoing training in new procedures.
- Support all inter-office telecommunications, electronic mail and Internet services.
- Serve as the System Administrator to Windows NT LAN supporting 150 users.
- Administer SQL Server and PCDocs databases.
- Coordinate with other firm offices regarding telecommunications procedures, and implementation of new technologies.
- Interact with vendors in acquisition of new software and hardware.
- Member of Morrison & Foerster Networking Taskforce: Provided feasibility study that preceded implementing client/server technology into the Morrison & Foerster environment.
- This included costs analysis as well as operation, and management evaluations of NetWare, Banyon Vines, Pathworks and Windows NT;
 Assisted in the implementation of client/server technology in nationwide offices: System integration and conversion from VAX/VMS,
 Decnet, 56KB to Windows NT, TCP/IP, Frame Relay Network.

Education and Training

 $AWS\ Certified\ Solutions\ Architect\ -\ Associate\ Level.\ January,\ 2016\ UNITEK\ MCSE\ BOOTCAMP\ City\ ,\ State\ February\ 2000$

Microsoft Certified Professional, Microsoft Certified System Administrator. November, 2003 Interwoven Technologies, Inc. (formally iManage) Chicago, Illinois - iManage Certified System Engineer Computer Learning Center i1/4 City, State

January 1988

Diploma: Computer Operations Computer Operations Degree Henderson County Junior College i¹/₄ City, State

May 1985

Associates: Science, Business Science, Business

Certifications

AWS Certified Solutions Architect - Associate Level Microsoft Certified Professional (MCP) Microsoft Certified System Administrator (MCSA) Citrix Certified Administrator (CCA), Certified iManage System Engineer (ICSE)

Skills

Accounting, Active Directory, Apple, Architect, Backup Exec, Capacity Planning, Citrix, CCA, Citrix Certified Administrator, Citrix Metaframe, Citrix Metaframe 1.8, client/server, Hardware, conversion, clients, databases, Database Development, Decnet, Disaster Recovery, document management, electronic mail, Email, Engineer, feasibility study, Firewalls, Frame Relay, Internet services, Internet access, LAN, leadership, law, Linux, Director, Access, Microsoft Certified Professional, MCP, Microsoft Certified, MCSE, Exchange Server, MS Exchange, Windows Networking, MS Office, Office, Windows, Windows 2000, 2000, Windows 95, Windows NT, Windows NT 4.0, NT 4.0, MySQL, Network Design and Installation, network support, Network, Networking, networks, Next, NetWare, Operating Systems, Pathworks, PBX, Personnel, project management, RAID, sales, secretarial, servers, Software Installation, MS SQL, SQL Server, Supervisor, Symantec, System Administrator, systems integration, System integration, TCP/IP, telecommunications, troubleshoot, troubleshooting, upgrades, VAX/VMS, WAN, Windows NT 3.51, Windows Server, word processing