CONSULTANT

Career Overview

Ten years of experience with Cerner implementations as a Consultant and Employee. Experience with all phases of implementation from Current State Workflows to Conversion for inpatient and outpatient hospitals/clinics. Skilled in initiating and leading implementations involving rollout of multiple ambulatory clinics within a 1-2 month timeframe. Skilled in implementations for inpatient hospitals. Experience in designing and building multiple components of Powerchart/PowerChart Office/Enhanced View applications to include Inbox/Message Center, Schedule Viewer, Powerorders, Powerplans, Zynx Auto space, Caresets, Charges, Task Lists, Easyscript, MAR, all profiles, Powerforms, Clinical Notes, Powernotes, Dynamic Documentation, Bedrock, Data Collection Worksheet, Change Control process, Workflow process, ePrescribe, and set-up of all reference and privileges. Determine estimate cost for various projects.

Qualifications

- COMPUTER SKILLS:
- Cerner Applications: PowerChart (Enhanced View), PowerChart Office, CareNet, Clinical Documentation, Surginet Documentation, PowerNote (Document Viewing), Production Support of all Cerner Millennium Applications
- Cerner Applications Tools: HNA User, DCPtools, SCD Editor Tool, PowerPlans, PowerOrders, CVNET Tool, Order Management Tools, Announcement Tool, Reference Text Tool, Content Manager Tool, CMT Nomenclature Tool, Charge Viewer, CS Pricing Tool, CEM 500 Tool, Core Code Builder Tool, Explore Menu, Bedrock, Message Center, ePrescribe, Data Collection Spreadsheets, Ops View Scheduler, Pref Main Tool, Priv Tool, PM Launch Tool, Citrix, Reflections
- Other Applications/Software: Windows 7, Windows 8, Microsoft Office Applications, Novell, SQL, TCP/IP Protocols, UNIX/AIX, Groupwise

Work Experience

Consultant
November 2006 to Current Company Name ï¼ City , State

- Consultant
- Lead a team of analysts for several clients through implementations of Powerchart, Powerchart Office and Enhanced View from current state to conversion that involves 48 ambulatory clinics.
- Lead implementation of nursing documentation for inpatient hospitals and outpatient clinics (Powerforms, Powernote, and Clinical Notes (templates), ect).
- Lead implementation of Physician documentation for inpatient hospitals and outpatient clinics (Powerforms, Powernote, and Clinical Notes (templates)).
- Lead and facilitate meetings with physician's, nurses, and management teams.
- Worked on design/build process for CPOE Projects (PowerPlans, Ordersets, Zynex Autospace, etc.)
- Worked on design/build for Message Center and ePrescribe
- Determine estimated costs for various projects.
- Define systems specifications and conduct business specifications walk-thru for Powerchart Office and Enhanced View applications.
- Manage and coordinate demonstration sessions for providers and clinical staff on various components within Powerchart, Powerchart Office, and Enhanced View.
- Trained hospital IS staff on different functionality within PowerChart
- Train end-users on functionality of Powerchart, Powerchart Office, and Enhanced View.
- Support end-users in Powerchart, Powerchart Office, and Enhanced View.
- Create requirements and functional design documentation for testing (writing test scripts) for code upgrades.
- Worked with trainers updating training documentation for end-users.
- Analyze, research, and troubleshoot outstanding issues with the application (Production Support).
- Completed Change Control process
- Worked with Quickbase application
- Recommend suggestions to improve process workflows
- Assisted client to resolve open production issue with Cerner
- Covered on-call for client
- Conducted testing (system, regression, & integration) and documenting for upgrades to a higher code level

Consultant
November 2004 to November 2006 Company Name ï¼ City , State

- As a consultant I worked with clients who were implementing PowerChart or PowerChart Office as well as other components within total Cerner package or ones that were upgrading to a higher code level. In this role I assisted the clients with all aspects of the design, build, testing, and conversions. Additional responsibilities:
- Assisted client to resolve open production issue with Cerner
- Performed design and build within PowerChart and PowerChart Office
- Conducted testing (system, regression, & integration) and documenting for upgrades to a higher code level.
- Completed additional build for nursing and physician documentation.

Systems Analyst
October 2002 to November 2004 Company Name ï¼ City , State

- Responsibilities were implementation of the Cerner Millennium PowerChart Office software application using CIM (Cerner Implementation

Methodology) on client sites. Assisted the client in all aspects of the design, build and testing for PowerChart Office, and PowerChart applications. This included building and demonstrating the Proof of Concept (10% build), guiding clients thru very specific design consideration with regards to the Electronic Health Record system as well as helping the client to prepare for testing, training, and updating policies and procedures. Additional responsibilities:

- Performed clients with analyzing current state of department workflow; developed future state design of department workflow; developed appropriate policies and procedures and managed departmental practices and operations changes.
- Preformed database querying and updates using Cerner Command language (based on SQL).
- Uploaded/downloaded CSV, XML via pre-build tools.
- Troubleshooting PowerChart Office/PowerChart Orders build through various front and back-end tools, as well as working with corporate headquarters to resolve technical issues.
- Cycled servers for specific modifications and troubleshooting purposes.
- Helped to develop and execute comprehensive test scripts for System unit, integration, and regression testing.
- Conducted various training and validation workshops for the client.
- Conducted software solution demonstrations. Venena Hutcherson's Resume

Financial/Data Analyst
September 2000 to October 2002 Company Name ï¼ City , State

- Lead finance department in performing monthly statistical analyses and provided summary of techniques used. Assisted with monthly QA testing within the Production domain. Trained new hires on various computer software used by the Health Plan.
- Assisted data warehouse team on special projects such as: redesigns; reconfiguration; business architect (define rules).
- Performed monthly statistical analyses; provided summary of techniques used
- Performed QA testing on production data; production loads; monthly loads.
- Instrumental in quality testing and validating accuracy of production data
- Analyzed claims expense to determine trends and provide key information to senior management, account managers and provider network specialists
- Created requirements and functional design documentation, tested cases and scripts, executed test plans
- Monitored Health Plan operating performance against benchmarks and world-class standards
- Recognized basic financial issues; researched issues; properly weighed theoretical and practical considerations in addressing issues
- Responsible for financial reporting; month-end closing and financial analysis
- Trainer for educating Health Plan employees on various computer software in a classroom setting

Education and Training
MBA : Business Point Park University ï¼ City , State , US

Minor in Information Technology

Bachelor of Arts : Business Point Park University ï¼ City , State , US

Minor in Information Technology

Skills

Testing, Cerner, Clients, Documentation, Integration, Integrator, Design Documentation, Test Scripts, Training, Documenting, Change Control, Design/build, Outpatient, Training Documentation, Writing Test, Cim, Database, Millennium, Operations, Regression Testing, Sql, Systems Analyst, Workflow, Xml, Cases, Claims, Class, Closing, Comprehensive Large Array Data Stewardship System, Data Analyst, Data Warehouse, Educating, Finance, Financial Analysis, Financial Reporting, New Hires, Qa, Qa Testing, Test Plans, Aix, Cem, Citrix, Clinical Documentation, Collection, Data Collection, Groupwise, Healthcare, Microsoft Office, Ms Office, Novell, Order Management, Pricing, Rollout, Tcp, Tcp/ip, Unix, Unix/aix, Windows 7, Windows 8