#### **Use Cases Classification:**

#### **Admin Use Cases**

### 1. Add or update company details

- Complex
- Reason: Involves multiple fields (name, address, structure), immediate reflection across the system, and system logging.

# 2. Add or update employee information

- Moderate
- Reason: Updating fields and notifying departments involves manageable interactions.

### 3. Review and manage employee leave requests

- Moderate
- Reason: Approving/rejecting requests with comments and updating leave balances requires moderate system logic.

### 4. Add, remove, or update public holidays

- Simple
- Reason: Adding/removing holidays and notifying employees involves straightforward operations.

# 5. Process monthly payroll

- o Complex
- Reason: Payroll involves calculations (deductions, taxes), generating records/pay slips, and notifying employees.

## 6. Complete onboarding process for new hires

- Moderate
- Reason: Involves tracking tasks, notifications, and account setup, which requires workflow management.

# 7. Process employee resignations

- Moderate
- Reason: Updating status, generating tasks, and sending notifications involves defined steps.

### 8. Terminate an employee's position

- Moderate
- Reason: Finalizing and documenting termination with notifications is a defined but sensitive process.

### 9. Conduct quarterly performance reviews

- Complex
- Reason: Scheduling, feedback collection, and saving results in the system requires multiple interactions.

#### **Recruiter Use Cases**

### 1. Post job openings

- Simple
- Reason: Creating, editing, and removing job ads with analytics tracking is straightforward.

#### 2. Schedule interviews with shortlisted candidates

- o Simple
- Reason: Scheduling interviewers, and notifying candidates require system updates.

#### 3. Conduct Interviews

- Moderate
- Reason: Reviewing profiles, selecting a candidate, and notifying HR involves multiple but straightforward steps.

### 4. Extend job offers to selected candidates

- Moderate
- Reason: Creating, sending, and tracking responses to job offers involves notifications and status updates.

### Candidate/Employee Use Cases

# 1. Submit a job application

- Simple
- Reason: Filling out forms, uploading documents, and receiving confirmation are straightforward.

### 2. Accept or reject a job offer

- Simple
- Reason: Viewing and responding to an offer triggers onboarding but remains simple.

### 3. Check status of leave requests

- Simple
- o Reason: Viewing statuses and notifications is minimal interaction.

# 4. View salary breakdown, including deductions

- Simple
- Reason: Accessing monthly salary records is a simple retrieval process.

## 5. View company holiday list

- Simple
- Reason: Accessing real-time updates of holidays requires minimal system complexity.

## 6. Submit a resignation

- Moderate
- Reason: Submitting the resignation and notifying HR requires updates to workflows and employee status.

### **Supervisor Use Cases**

## 1. Investigate tardiness incidents

- Moderate
- Reason: Viewing tardiness history, saving results, and marking the investigation as complete requires system logic.

## 2. Review employee history

- Simple
- Reason: Accessing attendance, performance, and disciplinary records involves data retrieval.

### 3. Place an employee on probation for attendance issues

- Moderate
- Reason: Updating probation status and notifying HR and employees involves system updates.

## 4. Offer counseling or resources to improve performance

- Moderate
- Reason: Recording details, notifying employees, and tracking acceptance or decline involves system workflow.

# **Summary of Classification**

# Simple:

- o Add, remove, or update public holidays.
- o Post job openings.
- Schedule interviews.
- o Submit a job application.
- Accept/reject job offers.
- Check leave request statuses.
- o View salary breakdown.
- View company holiday list.
- Review employee history.

### Moderate:

- o Add or update employee information.
- Review and manage leave requests.
- Complete onboarding.
- o Process employee resignations.
- Terminate employee positions.
- Conduct interviews.
- Extend job offers.
- Investigate tardiness.
- o Place employees on probation.
- Offer counseling/resources.

### Complex:

- o Add or update company details.
- o Process monthly payroll.
- Conduct quarterly performance reviews.