# David L. Curry

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I am a new software engineer in the process of a career change, who is driven to learn, and aims to develop a more intuitive user driven experience. Having a history in computer science and hardware technology, allows me to utilize my understanding of logical processes and statements and transfer that knowledge to coding languages. I have a strong sense of cooperation, and empathy. I think we all collectively want to succeed and we should all work towards that.

#### **SOFT SKILLS**

• Enterprise level Customer Service, problem solving, critical thinking, networking, conflict resolution, communication skills, multitasking, flexibility, time management.

#### **TECHNICAL SKILLS**

• Linux OS(ubuntu), HTML/CSS, JS, Node.js, Git, Express, Python, django, MongoDB, React, PostgreSQL, Heroku.

#### **PROJECTS**

- MiniMe Equipment A MERN stack app in continuous development for a fantasy shoppingcart.
- Spacecrafts Developed in a group setting, mirrors a vehicle trader site.
- Reflix Developed during a collabathon with the UXDI cohort at General Assembly.
- <u>Eberron Offerup</u> An Express app in the theme of D&D, one can manage mercenaries and adventures.

#### **EXPERIENCE**

# Rairdon Subaru, Auburn, WA — Parts associate

2015 - 2020

- Over the course of 5 years I migrated from a stock/delivery driver position to a customer facing office position.
- Assisted in catalog referencing, and parts inventory, along with managing repair tickets, working directly to resolve the needs of mechanics and customers.
- Provided over the phone and over the counter service to customers and local repair shops by assessing and
  accurately finding necessary parts and resolutions to various auto repair issues.

### Sherwin-Williams, Tukwila/Auburn, WA — Delivery Driver/Sales Associate

2011 - 2015

- During my time at SW, I wore many hats. Though my beginning position was delivery driver and I continued to offer those skills, I would rotate as needed to various needs of a working day, be that helping a customer with paint selection, color choice and theme, paint mixing, and stock maintenance.
- As part of standard practice, every employee was the face of the company, and needed to resolve customer
  problems and present solutions being an "expert" in the specific needs of our customer pertaining to our product.

## Intellisoft LLC, Maple Valley, WA — Part Owner/Operator

2009 - 2011

- We created a local company including a storefront that provided services to our community including hardware repair, software diagnostics, software updates/installation/setup/maintenance, website development/maintenance and on site troubleshooting and repair.
- Held the position of Lead Technician for computer repair in our storefront, duties included full responsibility of client computers, hardware/software purchases, contract negotiation, money handling, client retention.
- As the company grew, we hired 2 employees and developed their skills as technicians and customer service representatives.

## ACS, Auburn, WA — Customer Service Rep

2008 - 2009

- One of several customer service positions, I worked for a major telecommunication company, assisting with various volume levels of calls per day, ranging from simple questions about information regarding billing or contracts, to technical troubleshooting and conflict resolution.
- Over time I was given responsibilities that included training of new call center employees and QA recognition

#### **EDUCATION**

#### General Assembly, Online

May 2021

- Completed a 12-week, 480+ hour immersive Software Engineering program alongside other Engineers.
- Assisted in troubleshooting and support for other engineers, while completing required assignments.

## Renton Technical College, Renton WA

2004-2005

- Studied and worked alongside other students to solve hardware and networking issues.
- Performed hands-on computer hardware and networking management in a closed network.

# **AWARDS & PERSONAL INTERESTS**

- State-level awards for Speech & Debate resulting in a Letter
- Charitable work with St. Judes Children's Hospital