

TEDDY ALEMU

(720) 736 – 0253 | alemuteddy@gmail.com | [linkedin.com/in/teddy-alemu/](https://www.linkedin.com/in/teddy-alemu/)

EDUCATION

BS in Computer Science

Boise State University
2024 – Present

AS in Computer Science

College Of Western Idaho
Dec 2023

QUALIFICATIONS

- Write, update and maintain Web Application
- SQL Database Management
- Experienced in application deployment using Azure DevOps and Git
- Collaborate effectively in a team
- Excellent customer service

TECHNICAL SKILLS

- Java
- C#
- HTML
- *Bootstrap*
- *ASP.Net MVC*
- SQL
- Git
- *Microsoft Office*

RELEVANT EXPERIENCE

Software Engineer Intern - Netacent Inc.

October 2023 – May 2024

- Collaborated with management, departments and customers to identify end-user requirements and specifications
- Tested and deployed programs and applications
- Troubleshooted, debugged, maintained and improved existing software
- Compiled and assessed user feedback to improve software performance
- Observed user feedback to recommend improvements to existing software products

Tech Support Intern - Idaho Digital Learning Alliance

August 2022- November 2022

- Developed a Google Apps Script using JavaScript to integrate YouTube and Google Sheets for the Idaho Digital Learning Alliance
- Automated the retrieval of educational playlist videos from YouTube to facilitate content review
- Implemented functionality to identify and report video restrictions to ensure compliance with school policies
- Enabled faculty notifications for videos restricted on school premises, facilitating prompt resolution by technical support teams

Information Technology Intern - Adam 12 Five Star School District

May 2012 – December 2014

- Supported tech advisors to coordinate, plan, and lead computer related activities
- Gained hands on experience with hardware and software updates and security
- Managed high-tempo operations support over 4k+ customers

ADDITIONAL EXPERIENCE

Process Assistant L3 - Amazon Fulfillment Center

May 2023 - October 2023

- Effectively managed daily department duties, overseeing employees and resource allocation
- Demonstrated reliability and adaptability by handling assignments across various departments
- Trusted with multiple responsibilities due to proven competency in leadership and management