Lorena Rivas Morales

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WEBSITES, PORTFOLIOS, PROFILES

- https://www.linkedin.com/in/lorena-morales-496855240/
- https://github.com/Lorena-RM

SUMMARY

Full Stack Web Developer leveraging background in administrative support and high-level customer service support to patients, families, internal team members, and providers. Earned a certificate in Full-Stack Web Development from the University Coding Boot Camp W/Strengths in leadership, and creative problem solving skills.

TECHNICAL SKILLS

HTML5, CSS3, Javascript, JQuery, Bootstrap, Node.js, MySQL, MongoDB, Mongoose, Express, Handelbars.js, ReactJS

SKILLS

- Point of Sale (POS) system operations
- knowledge and experience with EHR software application, known as 'Epic.'
- Fluent in Spanish
- Reliable & trustworthy

EDUCATION AND TRAINING

Coding Bootcamp/ Full Stack Flex Program
Web Development, University of Denver, Denver Expected in December 2022

High School Diploma
Aurora Central High School, Aurora CO

PROJECTS

Hi Blog im Dad | Git Repo: https://bit.ly/hi-blog-im-dad | Deployment: https://bit.ly/hi-blog-im-dad-app

- Summary: A blog to store all of your witty puns and dad jokes when you sign into an account or creating an account
- Role: Routes for navigating between pages / CRUD operations/handlebars
- Tools: MySQL, Node.JS, Express.js, JavaScript, Express: Handlebars, HTML, CSS, Bootstrap, Day.js

Venue Search | Git Repo: https://bit.ly/venue-searchCO | Deployment: https://bit.ly/venue-

searchCO-app
- Summary: application that allows users to look up events from certain venues or genres of music in the state of Colorado.
- Role: Project manager/ API / JavaScript
- Tools: Google Maps & Ticket master API used/ MD Bootstrap 4.1 / moment.js / HTML / CSS / JavaScript

EXPERIENCE

Patient/Family Services Specialist, Children's Hospital Colorado, February 2021-Current
Aurora, Colorado
schedule and confirm appointments for patients in CHCO using Epic to document calls and schedule appointments.
- Discussed different services to help families gather required information and documentation.
- Trained staff and users to work with computer systems and programs.
- on average took 50-70 calls per day to satisfy callers needs for scheduling patients

Food Service Worker, Children's Hospital Colorado, November 2019-February 2021
Aurora, CO
provided catering to medical providers/ medical staff for specific events daily while cross-training in other kitchen positions to support team and meet customer needs.
- provided catering to about 100-200 people in CHCO per day on an average day
- completed over 100- 200 orders for children in CHCO on days when I was not catering

Server/Waiter, LGC Associates, November 2018-September 2019
Denver , CO
Arranged place settings with fresh tablecloths, and tableware to plate food and assessed plate presentation to maintain highest standard of food quality at custom events around Denver, Aurora and CO.
- attended and satisfied 5-7 events per week on an average basis for event organizers around Denver Area.

Cashier Shift Manager , Baskin Robbins, June 2016-April 2018
Aurora, CO
Operated cash register, collected payments and provided accurate change. Worked closely with front-end staff to assist customers and maintain satisfaction levels.
- Completed end-of-day counts and securing funds to prevent loss or theft.
- Trained new team members in cash register operation, stock procedures and customer service.