

Lorena Ramirez

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LinkedIn: <https://linkedin.com/in/lorenaaramirez/> | Github: <https://github.com/Lorena-Ramirez> |

Website: <https://new-portfolio1.herokuapp.com/>

TECHNICAL SKILLS

STRONG: React, JavaScript, Javascript/CSS Frameworks, Java, jQuery, Bootstrap, API, AJAX, Git, AGILE Methods

KNOWLEDGEABLE: Express, MySQL, MongoDB, Node.js, MERN Stack

GITHUB PROJECTS

Facebook Clone - July 2021

<https://github.com/Lorena-Ramirez/Facebook-Clone> | <https://facebook-clone-18d77.web.app/>

This Facebook clone was created to practice developing responsive UX/UI using React.js and Material UI. Using a gmail account, users are able to login to the site with google authentication. With firebase's database, users are able to create or view real time posts from other users on the site. This app also includes a facebook embed linked to an actual github facebook account to view real posts from github.

Technologies Used: React, Firebase realtime DB, Material UI, Firebase Google Authentication

Dev-Connect - JAN 2020

<https://secret-refuge-67245.herokuapp.com/> | <https://github.com/Lorena-Ramirez/dev-connect>

Dev-Connect is a Full-Stack app intended to connect developers that share common skills and tech stacks. Utilizing a custom MongoDB database, web sockets, and passport.js to enable user authentication, the app allows the user to identify self-assessed strengths and weaknesses while having access to chat rooms designated by tech stacks.

Technologies Used: Socket.io, Express, Passport.js, React, MongoDB

Productivity Planner - DEC 2020

<https://github.com/Lorena-Ramirez/Productivity-Planner> | <https://github.com/Lorena-Ramirez/Productivity-Planner>

Productivity Planner is a Full-Stack app intended to create a productive space for users to plan, organize, and track their goals and schedule. Users are able to fill in a daily calendar with time slots, add a checklist of goals for each day, and jot down notes within the note section. To increase productivity a pomodoro timer is displayed for easy and accessible use to be able to start work and complete goals right on the spot. This project was built utilizing Handlebars, Passport Authentication, and MySQL Databases to create a one-stop productive environment.

Technologies Used: Luxon, Express, Passport, ESLint, Handlebars, MySQL

EDUCATION

[UNIVERSITY OF NORTH CAROLINA, Charlotte, NC](#) – Full-Stack Web Development Bootcamp

EXPERIENCE

Full-Stack React Developer Intern - Quictivity

Feb 2020 - CURRENT

- Redesigned and developed the UI and UX of the exercise management platform to exponentially increase its efficiency.
- Introduced Redux for state-management and data mutation to allow for real-time changes being tracked on the API.

- Tracking workflow and sprint progress using Jira. Followed traditional Scrum principles by actively participating in daily stand-ups, sprint plannings, retrospectives, and creation of user stories.

Management - Chick-fil-a

AUG 2016 - APR 2019

- Delegated employee positions based on the individuals strengths and skill-sets in order to optimize shift efficiency and decrease customer wait time.
- Effectively communicated Chick-fil-a's core values to all employees to guarantee consistency and unity throughout the store.
- Handled customer complaints by resolving any issues and concerns in a manner that ensures store and customer satisfaction.
- Monitored compliance of safety and health regulations to guarantee the correct protocols were being implemented throughout the restaurant.
- Coordinated and organized monthly events such as school spirit nights, Chick-fil-a family day's, etc. to provide positive representation of Chick-fil-a's core values.
- Catered to guest experience by querying the dining room for customer satisfaction.
- Optimized store profits by regulating food, beverage and labor cost.

Personal Shopper - Shipt LLC

AUG 2019 - Present

- Ensured optimal customer experience by tailoring to each customer's specific needs and instructions and executing them efficiently.
- Demonstrated proficiency in time management by shopping and delivering orders on time within a small delivery window ensuring customer satisfaction.
- Maintained an accessible line of communication for the customer to be able to make updates to orders whenever necessary.
- Frequently received feedback describing my service and performance as "above and beyond."