

Lorena Ramirez

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LinkedIn: <https://linkedin.com/in/lorenaaramirez/> | Github: <https://github.com/Lorena-Ramirez> |

Website: <https://react-portfolio-app1.herokuapp.com/>

TECHNICAL SKILLS

STRONG: JavaScript, Javascript/CSS Frameworks, Java, jQuery, Bootstrap, API, AJAX, Git, AGILE Methods

KNOWLEDGEABLE: React, Express, MySQL, MongoDB, Node.js, MERN Stack

GITHUB PROJECTS

Dev-Connect - JAN 2020

<https://secret-refuge-67245.herokuapp.com/> | <https://github.com/Lorena-Ramirez/dev-connect>

Dev-Connect is a Full-Stack app Lorena partnered in developing. The purpose of the project was to create an app to connect developers that share common skills and tech stacks. Utilizing a custom MongoDB database, websockets, and passport to enable user authentication, the app allows the user to identify self assessed strengths and weaknesses while having access to chat rooms designated by tech stacks.

Technologies Used: Socket.io, Express, Passport, React, MongoDB

Productivity Planner - DEC 2020

<https://github.com/Lorena-Ramirez/Productivity-Planner> | <https://github.com/Lorena-Ramirez/Productivity-Planner>

Productivity Planner is a Full-Stack app Lorena partnered in developing. The purpose of the project was to create a productive space for users to plan, organize, and track their goals and schedule. Built utilizing Handlebars, Passport Authentication, and MySQL Databases to create a one-stop productive environment.

Technologies Used: Luxon, Express, Passport, ESLint, Handlebars, MySQL

UltiMUTT Dog Finder - NOV 2020

https://github.com/Lorena-Ramirez/UltiMutt_dog_finder | https://lorena-ramirez.github.io/UltiMutt_dog_finder/

UltiMUTT Dog was Lorena's first application that integrated a third-party API technology. Built using HTML, JavaScript, Bulma and other technologies. Lorena partnered in developing a web application that allows the user to take a quiz that specifies the type of dog the user would like as well as their location. The application then populates a list of adoptable dogs that meet the users requirements and location preference. The app also allows the user to save their favorite dogs as well as search facts about specific dog breeds.

Technologies Used: PetFinder API, TheDogApi, Bulma, HTML, Javascript

EDUCATION

UNIVERSITY OF NORTH CAROLINA, Charlotte, NC – Full-Stack Web Development Bootcamp

EXPERIENCE

Full-Stack React Developer Intern - Quictivity LLC

Feb 2020 - CURRENT

- Designing and developing responsive web applications with front and back-end technologies using React.js.
- Managing development and design of UI/UX for product and service platforms including administration and editors panel.

- Tracking workflow and sprint progress using Jira.

Management - Chick-fil-a

AUG 2016 - APR 2019

- Delegated employee positions based on the individuals strengths and skill-sets in order to optimize shift efficiency and decrease customer wait time.
- Effectively communicated Chick-fil-a's core values to all employees to guarantee consistency and unity throughout the store.
- Handled customer complaints by resolving any issues and concerns in a manner that ensures store and customer satisfaction.
- Monitored compliance of safety and health regulations to guarantee the correct protocols were being implemented throughout the restaurant.
- Coordinated and organized monthly events such as school spirit nights, Chick-fil-a family day's, etc. to provide positive representation of Chick-fil-a's core values.
- Catered to guest experience by querying the dining room for customer satisfaction.
- Optimized store profits by regulating food, beverage and labor cost.

Personal Shopper - Shipt LLC

AUG 2019 - Present

- Ensured optimal customer experience by tailoring to each customer's specific needs and instructions and executing them efficiently.
- Demonstrated proficiency in time management by shopping and delivering orders on time within a small delivery window ensuring customer satisfaction.
- Maintained an accessible line of communication for the customer to be able to make updates to orders whenever necessary.
- Frequently received feedback describing my service and performance as "above and beyond."