

Functional Requirements	Difficulty	Importance	Priority
Pay via online payment 1) Paypal 2) Vipps 3) Credit/Debit Card a) Visa b) Mastercard c) American Express 4) Google Pay, Apple equivalent	S	XL	8
GDPR data can be requested	M	S	4
Can sort and filter search results 1) Automatic or manual 2) Diesel, petrol, electric 3) Front/rear/4 wheel 4) Capable of towing a trailer/lots of storage space 5) GPS 6) Model 7) Price class 8) Km limitations 9) Reputation 10) Response time	M	XL	7
Can choose geographic area 1) Choose radius on map 2) Enter postnr	L	L	5
Can choose dates and times 1) Can also send counter offers/bids	M	M	5
Edit own profile 1) Leave reviews 2) Enter bio 3) Contact details 4) Delete vehicle 5) Delete account	M	L	6
Register more than one vehicle	S	M	6
View other profiles 1) Reputation and comments a) Reviews on the renter, the person renting out, and also the vehicle	M	M	5
Archive pictures for documentation purposes 1) Potential damages/accidents 2) Km measurements before/after rental period 3) Car features	L	XL	6
Request a cancellation 1) Deposits close to rental date	M	L	6
Can click on a button to send a message/request 1) IM function between two people 2) Block communication	M	L	6
Registration page with terms 1) Can register with google or facebook account	M	L	6
Customer service page	S	L	7

Terms of use page 1) Expectations (wash care, fill fuel) 2) Deposits 3) Reporting damages 4) Two different terms of use pages – one for renter, one for renting out	S	M	5
Insurance and driving license can be verified with a third party	S	L	7
Notifications sent out in both the GUI and also the email	S	M	6
Post a request to rent a car without specifically choosing an existing ad	M	M	5
Save rentals to favourites	S	M	6

<u>Non-functional Requirements</u>	Difficulty	Importance	Priority
Autosave function 1) Sending messages – instantly saved 2) Edit profiles – also saved 3) Favouriting/bookmarking 4) Bids/transactions 5) Archived pictures	L	XL	6
GDPR requirements 1) Consent forms and agreements a) Can still browse the service if declined 2) Security a) Two factor authentication 3) Encryption of sensitive data 4) Things that don't need to be saved a) Personvern osv.	L	L	5
Results are sorted via geolocation	M	L	6
User should be prompted to access location when making a query 1) If declined then default location should be used a) Based on profile	S	M	6
Deadlines for accepting/declining an offer 1) Renter should be able to receive an answer within 24 hours	S	L	7
Prompt for authentication when paying 1) sessionID and cookies	M	L	6
Search results should update on each query to include new results	M	M	5
Search results should be able to be sorted via reputation of rental supplier	S	M	6
24/7 uptime	S	S	5
Manage to deliver x amount of queries in x amount of time	S	L	7
Universal design and WCAG 1) Required to pass 35 of 61 requirements 2) Lots of these are UI based	M	M	5
Can scale dynamically as a cloud-based service	M	S	4

Website based – can be accessed on a PC and mobile device	M	M	5
Customer service has a response time of x hours on average	S	S	5