

# Alba Lorena Rodriguez

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## Software Engineer in West Palm Beach, FL.

I am an engineer with an analytical mindset and natural problem-solving abilities. Quick learner with a proven ability to learn new systems and concepts. Consistently recognized as an enthusiastic hard worker with great customer service.

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## WORK EXPERIENCE

### Systems Analyst — Siscomputo Ltda, Bogota-Colombia

IBM partner, software production.

2009 - 2015

- Formulated and designed computer systems using data modeling, information engineering, and structured analysis.
- Developed and managed change in the documentary database system.
- Provided support to 300 users at the managerial, administrative and operational levels in 25 countries in Latin America and the Caribbean.
- Developed excellent customer relationships which led to accounts that lasted 5+ years.
- Administered Domino Mail system for 5000 users with 30 servers.

### Systems Analyst — Noteges SL, Seville-Spain

IBM partner, Realtor software specialists.

2008 - 2009 (Worked remotely)

- Adjusted, and integrated custom software systems for Real Estate companies and their own ERP.
- Remotely supported customers and associates in Spain and Latin America.

### Systems Analyst — Comestibles Italo S.A., Bogota-Colombia

Confectionery company with company developed software.

2003 - 2009

- Analyzed, developed, and implemented customized technology systems in CRM, ERP, Salesforce, and the treasury, inventory, storage, and documentation databases.
- Coordinated and directed the development team's delivery schedule.
- Provided excellent customer support to users in 5 cities, according to SLA's.

## EDUCATION

**LaunchCode**, LC101 Programming Course — 2019

**University San Martin**, Project formulation & evaluation diplomaed — 2015

**University San Martin**, BA, Systems Engineering — 2015

## PROJECT EXPERIENCE

### Art Auctions — Art transactional website through auctions models

- Create, edit and publish items for auctions with permissions according to the website profiles.
- User Registration System with value to pay according to profiles.
- Enable or disable permissions by administrator profile in accordance with compliance with legal agreements and approved commercial transactions.

## SKILLS

### PROGRAMMING LANGUAGES

- C#
- Python
- HTML5/CSS3
- Javascript
- Informix
- Satellite Forms
- Domino Notes
- Power Builder

### FRAMEWORKS

- .NET

### DATABASES

- MySQL
- Access

### TOOLS

- GitHub
- WBS
- VMware

## LANGUAGES

- Spanish  
-Native Language
- English  
-Second Language